

# Washington State Public Transportation Plan

## Goals and Near Term Actions

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Below you'll find a summary version of the goals and near-term actions from the 2016 Washington State Public Transportation Plan. Additional information is at [www.wsdot.wa.gov/transit/transportationplan](http://www.wsdot.wa.gov/transit/transportationplan).

### Thriving Communities

**Goal:** *Cultivate thriving communities by supporting health, equity, prosperous economies, energy conservation, and a sustainable environment through transportation.*

**1. Develop additional strategies for local jurisdictions and partners to reduce drive-alone vehicle trips**

- Broaden the state's commitment to trip reduction to also reduce non-commute drive-alone vehicle trips
- Develop and propose a grant program to support local efforts to reduce non-commute drive-alone trips
- Develop data methodology to support programs focused on reducing drive-alone travel for other types of trips

PARTNER ORGANIZATIONS: WSDOT, regional and metropolitan transportation planning organizations, local governments, transit agencies, tribes, Commute Trip Reduction Board, transportation network companies, employers, business associations, developers, advocacy groups, schools, associations

**2. Pilot efforts to further integrate access to transit and land use in planning, environmental review and permitting**

- Support training for land use and transit planners with a focus on transit planning, street and transit operations and transit-oriented development
- Ensure multimodal transportation is included in practical solutions training involving state, regional and local agencies
- Collaboratively determine strategies to support complete streets, transit-oriented development and a more robust State Environmental Policy Act
- Expand availability of maps that identify barriers to first- and last-mile access to transit
- Collaborate on plans and identify opportunities to apply practical solutions strategies
- Identify ways to better align grant programs with practical solutions

PARTNER ORGANIZATIONS: State Department of Commerce, WSDOT, Washington State Transportation Center (TRAC), Transportation Improvement Board, regional and metropolitan transportation planning organizations, local governments, transit agencies, tribes, professional associations, business associations, developers

**3. Continue to develop practical solution methodologies to create a more integrated multimodal system**

- Engage public transportation stakeholders to review and provide comment on proposed changes to practical solution methodologies
- Train and equip staff engaged in public transportation (transits, local jurisdictions, etc.) on how to use the methodologies
- Identify pilot projects to test new methodologies

PARTNER ORGANIZATIONS: Federal Highways Administration, Federal Transit Administration, Washington State Transit Association, WSDOT, regional and metropolitan transportation planning organizations, local jurisdictions, transit agencies, associations, advocacy groups

#### 4. **More clearly identify and address human services transportation needs and gaps**

- Develop, test and provide methodologies to better quantify local human services transportation needs
- Provide technical assistance to help local coalitions use these data and methodologies as they update their Human Services Transportation Plans

PARTNER ORGANIZATIONS: WSDOT, Washington State Transit Association, Community Transportation Association of the Northwest, Agency Council on Coordinated Transportation, Medicaid brokerages, local and state departments of health, regional transportation planning organizations, metropolitan planning organizations, local government transportation providers, tribes, nonprofit and private transportation providers, veterans' organizations, users of special transportation services, developers

## **Access**

**Goal:** *Provide and sustain a transportation system that allows people of all ages, abilities and geographic locations to access jobs, goods, services, schools and community activities.*

#### 1. **Gather and use data that provides a more complete picture of public transportation performance gaps and opportunities**

- Identify priority attributes and a standardized approach to help local jurisdictions collect and store data about their public transportation systems, services and infrastructure, such as transit routes and stops, sidewalks, bikeways, accessibility and transfer points; consider approaches that engage community members to help gather data
- Communicate data gaps learned through the WSDOT Corridor Sketch Planning process
- Gather data on bicycle use through the Bicycle Connection Pilot Program
- Provide information about tribal transportation services in a way that can be incorporated into transportation maps

PARTNER ORGANIZATIONS: WSDOT, Washington State Transit Association, Community Transportation Association of the Northwest, Tribal Transportation Planning Organization, Office of Superintendent of Public Instruction, Association for Commuter Transportation, regional transportation planning organizations, metropolitan planning organizations, cities and counties, school districts and modal advocacy groups, advocacy groups, nonprofits, associations

#### 2. **Develop recommendations to overcome barriers that prevent coordination and efficiency of special needs services**

- Develop recommendations that will advance complete mobility solutions for people who use federally funded transportation programs; based the recommendations, in part, on the work of the Federal Coordination Council on Access and Mobility
- Pilot the use of seamless data sharing between two special needs transportation providers

PARTNER ORGANIZATIONS: Federal Coordinating Council on Access and Mobility, membership of Agency Council on Coordinated Transportation, Community Transportation Association of the Northwest

#### 3. **Maximize the effectiveness of park and ride lots as part of the integrated multimodal system**

- Identify and take action on issues related to park and ride management such as overcrowding, access for users with special needs, bicycle/pedestrian access, ease of customer use and safety
- Support and implement pilot parking management strategies at selected overcrowded park and rides
- Continue to implement strategies to promote development around transit stations

PARTNER ORGANIZATIONS: Federal Transit Administration, Federal Highways Administration, WSDOT, Washington State Transit Association, regional transportation planning organizations, metropolitan planning organizations, public and private transportation providers, cities and counties

# Adaptive Transportation Capacity

**Goal:** *Use new technologies and partnerships to make better use of existing transportation assets and meet changing customer needs.*

## 1. Establish an interdisciplinary innovation center to foster and better support public transportation innovation and adaptation

PARTNER ORGANIZATIONS: United States Access Board, ITS Washington, Community Transportation Association of the Northwest, University of Washington, local jurisdictions, transit agencies, Challenge Seattle, corporate sponsors, Seattle SMART Cities Initiative, nonprofits, associations

## 2. Pilot the use of a multimodal, corridor level mobility index

- Improve the quality, consistency and access to data sets
- Participate in the development of federal, state and local categories for performance measurement
- Produce and use at least one mobility index

PARTNER ORGANIZATIONS: WSDOT, Washington State Transportation Center, (TRAC), Community Transportation Association of the Northwest, transit agencies, regional planning organizations, metropolitan planning organizations, Downtown Seattle Transit Coordinating Group, nonprofits, associations.

# Customer Experience

**Goal:** *Enhance people's transportation experience by providing public transportation that is safe, seamless, pleasant, convenient, reliable, relevant and understandable.*

## 1. Support Target Zero Plan strategies intended to reduce pedestrian and bicycle fatalities and injuries

PARTNER ORGANIZATIONS: Washington State Traffic Safety Commission, WSDOT, Washington State Transit Association, Washington State Transit Insurance Pool, local government, transit agencies

## 2. Provide tools and techniques to be used by transportation providers to enhance customer experience

- Conduct workshops focused on best practices
- Identify ways to implement customer experience improvements developed in the innovation lab
- Develop and use technology that benefits users of multiple agencies, such as the next generation of ORCA, Rideshare Online and One Bus Away; dispatching systems; parking management systems; security systems; and real-time transit location devices
- Identify ways for public transportation data to be more accessible to application developers

PARTNER ORGANIZATIONS: American Public Transit Association, Washington State Transit Association, WSDOT, Tribal Technical Assistance Program, Community Transportation Association of the Northwest, Rural Transportation Assistance Program, private providers, shared vehicle services, Challenge Seattle

## 3. Support efforts to make it easier for customers to pay for transportation services and manage transportation payments, regardless of agency, organization or mode

PARTNER ORGANIZATIONS: WSDOT, University of Washington, Community Transportation Association of the Northwest, ORCA programs, City of Seattle, Commute Seattle, paratransit service providers, transportation network companies, bikeshare

# Transportation System Guardianship

*Goal: Protect, conserve and manage Washington transportation system in a manner that sustains and increases its value to the public.*

## **1. Develop a plan and begin implementation to increase stakeholder and public understanding of the value of public transportation**

- Inventory current efforts
- Identify key gaps and understandings
- Develop goals, strategies and work plans

PARTNER ORGANIZATIONS: Washington State Transportation Commission, WSDOT, Public Transportation Advisory Committee, Washington State Transit Association, Tribal Transportation Planning Organization, Community Transportation Association of the Northwest, regional transportation planning organizations, metropolitan planning organizations, bicycle and pedestrian organizations

## **2. Advance opportunities for integrated, multimodal investments**

- Identify and report key risks that threaten public transportation infrastructure and performance
- Identify and report key opportunities for public transportation that enhance mobility and solve transportation problems
- Begin development of supplementary measures to improve understanding of public transportation performance in the context of a complete, integrated transportation system

PARTNER ORGANIZATIONS: Washington State Transportation Commission, WSDOT, Public Transportation Advisory Committee, Washington State Transit Association, Tribal Transportation Planning Organization, Community Transportation Association of the Northwest, regional transportation planning organizations, metropolitan planning organizations, bicycle and pedestrian organizations

## **3. Identify ways to help jurisdictions and public transportation providers better prepare for emergencies and disasters**

- Ensure that resource sharing and interagency emergency coordination memorandums of understanding and agreements between local, regional and state transportation agencies are complete and up-to-date and that key personnel are aware of their existence and potential uses
- Assess data about people with special transportation needs, identify gaps and opportunities and recommend improvements
- Further incorporate and refine transportation for people with special transportation needs into emergency and disaster plans

PARTNER ORGANIZATIONS: Federal Emergency Management Agency, Washington Emergency Public Information Network, Washington State Hospital Association, Washington State Ambulance Association, Washington State Emergency Management Division, State Emergency Operations Center, WSDOT, Washington State Patrol and other first responders, Community Transportation Association of the Northwest, transit agencies, local jurisdictions, local and tribal Emergency Managers

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### **Americans with Disabilities Act (ADA) Information**

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