



May 14, 2010

This Week:

- Community Meetings
- Summer Schedule
- Meeting with Lummi Nation Business Council and Samish Tribe
- Expert Review Panel
- Advertising Update
- Customer Compliment

Community Meetings

This week I traveled to Bremerton and Kingston for community meetings to discuss the ferry system and hear your comments. WSF Planning Director Ray Deardorf and WSF Director of Communications Marta Coursey attended the Southworth meeting on my behalf. I appreciate everyone's attendance and participation including state Legislators who attended these meetings. You can download the meeting materials at www.wsdot.wa.gov/Ferries/commuterupdates/pub_meetings. We are developing summaries for each meeting and will be posting them online at the end of this month. My final meeting is with the Anacortes Chamber of Commerce on Thursday, May 27 from 11:30 a.m.-1 p.m.

Summer Schedule

The summer schedule is now available at www.wsdot.wa.gov/ferries. It is effective June 20 through September 25.

Meeting with Lummi Nation Business Council and Samish Tribe

I met with the Lummi Nation Business Council and Chairman Wooten of the Samish Nation in separate meetings this week to discuss the Mukilteo Multimodal Ferry Terminal Project. Along with the Federal Transit Administration, we provided an update on the project. For more information about plans for Mukilteo, please visit www.wsdot.wa.gov/projects/ferries/mukilteoterminal/multimodal.

Expert Review Panel

I participated in a conference call on Thursday with an Expert Review Panel of ferry system operators assembled by the Passenger Vessel Association. This panel was convened at the direction of Gov. Gregoire and the state Legislature to conduct a management review of WSF. I appreciated this initial conversation with leading experts from around the county who have agreed to serve on this panel. Organizations participating in this call included Cape May Lewes Ferry, Clipper Navigation, Staten Island Ferry, Golden Gate Transportation District, and Nantucket Steamship Authority.

Advertising Update

This week you may have noticed new advertising on the Seattle/Bainbridge route for Cirque du Soleil. The advertising will run through June 6 earning \$4,400 in revenue for WSF. I will report regularly on new ad campaigns as we roll them out and the revenue it brings into the system.

Customer Compliment

I received a compliment this week from a Poulsbo customer on her experience riding the Wenatchee and specifically the efforts of OS Nellie Crane.

I ride the ferry regularly from Bainbridge Island to Seattle and always enjoy riding the boat. The workers are always pleasant and the boat clean! Today I am writing because I found the fresh lilacs and other flowers in the bathroom to be so lovely! I think we are all in need of such beautiful personal things others do, just to brighten our days. When I inquired to (Deck Officer) Dan Twohig, he even let me thank her (Ordinary Seaman) Nellie Crane in person. Thanks for the great ride, always!

Next Week:

- Washington State Transportation Commission Meeting
- Schedule Reliability Meeting

David Moseley's weekly reports are available on the WSDOT Ferries Division Web site at www.wsdot.wa.gov/ferries/weekly.

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