

APPENDIX A SERVICE PROVIDER INTERVIEWS

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Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: City of Tukwila Human Services
Interviewee: Evelyn Boykan, Human Services Manager
Date: 9/27/06
Interviewers: Teresa Gonzales, PRR

1. *What service does your organization provide?*

They provide information and referrals regarding social service access. They also fund a number of non-profit agencies that make services available to the public.

2. *Who are your constituents?*

The City serves individuals, non-profits, community groups, schools, faith-based organizations, and anyone who comes to the city seeking assistance.

3. *How do you provide the service?*

The City provides services through contracted service providers, in office and telephone referral, and by providing linkages and community networking.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

8:30 to 5:00 all year round. The demand is pretty consistent throughout the year.

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

She had no prior knowledge about the project. This is the first time anyone has come to talk to her about it. After describing the project to her she feels that she has a "fair" understanding of the project.

As far as the project details and schedule, she wants to know why they would start construction on the former Renton Nickel Project at the end of 2007? That is probably the busiest time of year for that area because of the holidays and the mall. They should reconsider starting at that time.

Also, how is the construction going to impact Southcenter Boulevard? This is the only access to city hall and other important buildings and businesses in the area. Will it be closed down completely at any point in time? Will it be used to route traffic off of I-405?

Also, what about getting on to Interurban from Grady Way? We couldn't see how that problem was being solved in the rendering.



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6. *What are your concerns regarding the project's potential effects on your service(s)?*

Southcenter Boulevard is the only way into their offices and she is concerned about maintaining access.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

Southcenter Boulevard access is the most important. There are two bus stops, one on either side of the road, that are used a lot by their constituents. She is very concerned about the people they serve being able to continue to use Southcenter Blvd. and have access to buses and services.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

They don't have volunteers and she is not sure what impact the construction would have on staff other than the Southcenter Blvd. access issue mentioned above.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

Not that she knows of.

10. *What can we do that we are not already doing to improve trip reliability?*

She can't think of anything.

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

No.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

They host fundraisers all year round. There is also a summer festival off of 42nd Avenue. The biggest issue is the holiday season. It is the busiest time of the year in that area between October and January. That needs to be taken into consideration.

13. *What languages do the people you serve speak?*

Spanish, Somali, Bosnian, Cambodian, Vietnamese and Russian

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*



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Check-in bi-annually and then quarterly as you move closer to construction.

15. How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?

They don't have a newsletter or anything like that but she suggested we contact the South King County Council of Human Services and get on their calendar for a presentation. They meet the 4th Tuesday of every month. She didn't have a name but suggested we get it from Lori Guilfoil at United Way. She would know who the President is.

16. Do you prefer to forward I-405 project information to your constituents yourself?

She said that their office would be willing to hand out or make available something that was postcard size that had very visible contact information on it.

17. Are there other organizations that you suggest we speak with or include in the project's outreach activities?

Here are some of her suggestions for contacting for outreach:

- School board
- Take advantage of local school open houses
- School district service providers
- Businesses that serve the populations along Hwy 99
- Renton Worksource on Grady Way
- King County Housing Authority & Section 8 Office on Southcenter Blvd. and 65th.
- Tukwila City Administration
- Extended stay hotels in the area, because they serve as temporary housing for the homeless.
- City of Renton Marketing and Tourism Dept. (Kathryn Kurtzman (sp?))

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: King County Work Training Program

Interviewee: Jennifer Hill, Program Analyst

Date: 9/28/06

Interviewers: Teresa Gonzales, PRR

1. *What service does your organization provide?*

They have three lines of services:

- Youth Services: 16-24 years at risk youth. Provide educational svcs, training and employment opportunities. Serve over 1000 kids per year.
- Dislocated Workers: anyone who has been laid off, downsized, etc. can use the county's employment services.
- Worksource Renton: this is the largest Worksource office in the county.

2. *Who are your constituents?*

Everyone including employers, youth, the unemployed, disabled.

3. *How do you provide the service?*

They get referrals from school districts, courts, customers. They provide direct services and also contract out to other agencies such as the YMCA and YWCA. They are funded by federal, state and local dollars. Worksource Renton is funded by the Dept. of Labor.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

Summer is usually slow because the youth they serve are usually on break. Fall is the busiest time of year. Mornings between 9 and 10 are usually the busiest time of the day. The afternoons and evenings (Worksource Renton is open two nights a week) are a lot slower. They also have classes for youth between 10-2pm.

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

She knows about the construction but not the details. After my briefing she felt like she had a better understanding. She is concerned about the bus stop in front of near Worksource Renton on Grady Way and wonders if that will be impacted because most of the people they serve, youth in particular, don't drive and need bus service.

Also, the Worksource Renton office abuts I-405 on the north at exit #1 (?) west of Hwy. #181. Will there be an impact to the building because of the additional lanes?



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6. *What are your concerns regarding the project's potential effects on your service(s)?*

Getting people around to job interviews and training sessions could be an issue. Most people get to their services by public transportation or something other than a car.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

Access to Worksource Renton is her primary concern both for staff and the people they serve.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

Access to Worksource Renton from Grady Way and I-405 as described above.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

She suggested providing some kind of shuttle service offer during special events or for training classes or job fairs. Also, they currently have limited access to Flexcar for their clients to use to go to job interviews, etc. What if WSDOT provided funds to expand that during construction.

10. *What can we do that we are not already doing to improve trip reliability?*

It might be a good idea to send out email alerts to the social service agencies in advance of a road closure or some other high-impact event during the construction period.

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

See above.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

They host job fairs throughout the year and they can be attended by 5 people or 500 depending on the type of job fair and the state of the economy.

13. *What languages do the people you serve speak?*

Spanish, Somali, Vietnamese and Russian

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*



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Maybe check back in when there is enough new information to share and increase the communications when construction starts. Email alerts during construction.

15. How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?

They don't have a newsletter or anything like that but she suggested talking to Nancy Loverin at Worksource Renton (interview scheduled on 10/4) about making a presentation to her staff at one of their monthly staff meetings that happen on Fridays at 3:00.

16. Do you prefer to forward I-405 project information to your constituents yourself?

The handout about "moving around during construction" might be something that would be good to have and distribute to some of the agencies they work with.

17. Are there other organizations that you suggest we speak with or include in the project's outreach activities?

Here are some of her suggestions for contacting for outreach:

- DSHS
- Track Associates (they provide refugee and immigrant services – Nancy would have a contact name for them).
- The Alliance Center in the Multiservices building in Kent.

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Renton Clothing Bank

Interviewee: Del Mead, President

Date: 10/02/2006

Interviewers: Colby Self, PRR

1. *What service does your organization provide?*

The Clothing Banks provides clothing to families in the community who are in need of assistance. They provide clothing free of charge, both new and used items.

The Children's Need Fund provides new cloths to children in preparation for school. They also provide business attire to those seeking employment.

2. *Who are your constituents?*

They serve people within our community who are eligible for assistance based on their financial report; people must fall in the range from 30% to 50% below the identified median income.

3. *How do you provide the service?*

Those seeking assistance must be referred by a collaborating community organization, school, church, etc. and must meet eligibility requirements. Once eligibility is identified, individuals are given a certificate of eligibility and they are invited to shop at our storefront in Renton. There is no item limit.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

August and September see an increase in demand, due to the start of school. They served 867 people from Aug.-Sept. this year. Nov. and Dec. are slow times, and the rest of the year is fairly consistent.

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

Ms. Mead has not been contacted in the past about this project. She is not familiar with the details, though she understands it to be a widening project (*Project was explained using graphics and handouts*). She thinks widening is positive for the area, considering the increase in population and the future development of the area. She has been in Renton since 1952, her house was on a dirt road, and now it is sitting under the I-405...and she still feels expansion is necessary to meet the demand of population.

6. *What are your concerns regarding the project's potential effects on your service(s)?*

She is not concerned.

7. *What are your concerns regarding the project's potential effects on the people you serve?*



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She is not concerned, people will always find a way to get to them; "they'll trek through a volcanic eruption if they have to." They provide a great service that people depend on. As long as buses are running, people will arrive for assistance.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

She is not concerned; they have two part-time staff that live in Issaquah, a ten member board along with a number of volunteers all of whom live in Renton. All board members and most volunteers are retired, so they are not confined to traveling at peak hours.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

NO

10. *What can we do that we are not already doing to improve trip reliability?*

NONE

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

She does not feel the project will negatively affect services, constituents or staff. As long as buses are running, she does not have any concerns.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

NO, too small an organization.

13. *What languages do the people you serve speak?*

There are 26 languages in the Renton School District; constituents include people from nearly all 26 languages.

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Contact Ms. Mead, send hardcopy materials.

15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*



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They do not have a Newsletter, they communicate to those seeking services through community organizations and schools. They also feature a spot on local T.V., Channel 26. Unfortunately, this would not be the right venue for me to communicate transportation issues.

16. Do you prefer to forward I-405 project information to your constituents yourself?

YES.

17. Are there other organizations that you suggest we speak with or include in the project's outreach activities?

Highlands Neighborhood Center (425.430.6744)-They are very active and would express a great interest in the project.

Working Wheels Program (206.694.6833)

Volunteer Transportation Seniors (206.448.5740)

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Seattle/King County Public Health
Interviewee: Caren Adams, Public Health Educator
Date: 10/04/06
Interviewers: Jamie Strausz-Clark, PRR

1. *What service does your organization provide?*

The clinic provides on-site clinical care, immunizations, WIC, and family planning. It also offers home visits to first-time adolescent mothers, families with children with special needs, and others. In addition, the clinic provides environmental health restaurant inspectors.

2. *Who are your constituents?*

The clinic works primarily with young families – mostly mothers and their children, but it also serves many seniors with our immunizations. They reach clients from five major language communities, including Somali, Russian, Spanish, and Vietnamese.

Most use their personal cars to get to the clinic, but some walk from public housing to the north and many others use transit.

3. *How do you provide the service?*

They provide services at our clinic in Renton and also provide home visits.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

Immunization season (Beginning of school year in August through January flu season) they are very busy. Year round, they see full waiting rooms from 10 am past closing at 5 pm.

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

Ms. Adams did not have much prior knowledge about the project. Ms. Strausz-Clark reviewed the information piece about projects in Renton. Ms. Adams had particular interest in the Springbrook Mitigation Bank project.

6. *What are your concerns regarding the project's potential effects on your service(s)?*

As a health care professional, Ms. Adams has serious reservations about development and its impact on open spaces and bike/pedestrian trails and access. She urges WSDOT to maintain every opportunity for people to walk or bicycle. In particular, she is concerned about access during and after construction to the Interurban



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Trail, Green River Trail, and Cedar River Trail. In addition, she believes that many of her clients depend on their bicycles to get around.

She doesn't think that many of her clients use I-405 frequently, but she does think that SR 167 is an important route for lower-income drivers. She does worry about impacts of construction on transit routes, as any small change could be very disruptive to her clients who rely on transit to get to work, child care, and other appointments.

7. What are your concerns regarding the project's potential effects on the people you serve?

Ms. Adams is concerned about the housing that will need to be taken along the freeway. Affordable housing is a critical issue for her clients, and any loss of housing, even when it does not directly affect her clients, could cause an increase in rents and housing shortages.

Ms. Adams is also concerned about relocating families that are displaced by the project. Many newcomer families, especially Somalis, like to live in groups and Ms. Adams is concerned that the acquisitions associated with the project could displace some closely knit communities. It also may be challenging to move large families that live together. Ms. Adams would like to know more about the process of acquiring properties and moving rental tenants.

Ms. Adams is also concerned about air pollution and asthma associated with widening the freeway and adding more capacity.

8. What are your concerns regarding the project's potential effects on your staff and/or volunteers?

Many staff travel by car to make home visits. Because many of their clients have erratic schedules and change housing frequently, it is not realistic for staff to use transit to reach clients, or group appointments in the same neighborhood at the same time. Any increase in congestion on the freeway and on local arterials will affect staff's ability to provide services.

9. Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?

Not that she knows of.

10. What can we do that we are not already doing to improve trip reliability?

She can't think of anything.

11. Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?

No.



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12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

No.

13. *What languages do the people you serve speak?*

Spanish, Somali, Vietnamese and Russian

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Many clients do not read well, even in their native language. Therefore, print materials should be very graphically oriented.

15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

16. *Do you prefer to forward I-405 project information to your constituents yourself?*

It would be okay for us to leave materials, but they should be very graphically oriented (see above.)

17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Here are some of her suggestions for contacting for outreach:

- Renton Technical College, John Chadwick, Dean of LEP program

Thank you.



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Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: City of Renton, Housing and Human Services
Interviewee: Norma McQuiller, Neighborhood Coordinator
Karen Bergsvik, Manager, Housing and Human Services
Date: 10/04/06
Interviewers: Jamie Strausz-Clark, PRR

1. *What service does your organization provide?*

Ms. McQuiller coordinates all neighborhood activities for the City.

Ms. Bergsvik manages the City's Human Services contracts; the City allocates funds for housing and human services through local nonprofit agencies. She also sits on local advisory boards, including the Homelessness Prevention Committee.

2. *Who are your constituents?*

Residents of Renton.

3. *How do you provide the service?*

Ms. Bergsvik serves mostly a policy and contract management function.

Ms. McQuiller coordinates neighborhood activities. Renton has very organized and active neighborhoods. As an example, Ms. McQuiller has worked with I-405 Public Information Officer Colleen Gants on coordinating meetings with the Talbot Hill neighborhood, which will be affected by I-405 widening.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

n/a

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

Both had a clear understanding of construction on I-405. Ms. Strausz-Clark provided them with the Tukwila to Renton Staging document.

6. *What are your concerns regarding the project's potential effects on your service(s)?*

n/a

7. *What are your concerns regarding the project's potential effects on the people you serve?*



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Both were concerned about the impact to businesses on S Grady Way, especially the nonprofit tenants on the freeway side of the street. They were also concerned about impacts to transit from congestion on the freeway and increased traffic on arterials. S Grady Way has a number of heavily traveled transit routes.

They were less concerned about congestion on the freeway directly affecting EJ populations, as their impression was the I-405 users were mostly freight and expensive personal cars. From their experience, most lower-income people were traveling from Renton to Seattle.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

n/a

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

General mobility seems to be a challenge for these groups, irregardless of I-405 construction. Locating affordable housing units closer to services would be one way to improve mobility for EJ populations. Transit resources (timetables, maps, free ride tickets) for inmates released from jail would also be helpful. Domestic violence victims leaving the courthouse often have no way of getting home. Ms. Bergsvik also suggested a revolving fund to help people overcome transportation barriers to employment. She also suggested funding a FlexBike program.

10. *What can we do that we are not already doing to improve trip reliability?*

Coordinate with transit when projects come to construction, as S. Grady Way is a very heavily used transit route for EJ populations.

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

See #9.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

n/a

13. *What languages do the people you serve speak?*

n/a

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Find out from Right-of-Way group about impact of TRIP on housing in Renton.



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15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

Ms. McQuiller forwards I-405 listserv messages to her neighborhood contacts.

16. *Do you prefer to forward I-405 project information to your constituents yourself?*

n/a

17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Here are some of their suggestions for contacting for outreach:

- Pat Smith, Renton Community Service Office Administrator
- New Veterans Outreach office at WorkSource Renton
- Lori Guilfoyle, United Way of King County
- Renton Ecumenical Association of Churches

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: WorkSource Renton
Interviewee: George Dignan, Workforce Development Service Administrator
Dale Logan, Information Systems
Date: 10/05/06
Interviewers: Jamie Strausz-Clark and Jennifer Sandberg, PRR

1. *What service does your organization provide?*

WorkSource Renton is the largest WorkSource office in the state and a One Stop job center that provides a range of services to job seekers, youth, seniors, and businesses. For job seekers, WorkSource Renton offers job listings from local employers; direct access to employers through on-site recruiting; labor market information; area newspapers and periodicals; catalogs from area community, vocational and technical colleges; complimentary local and long distance telephone, fax, and TTY calls for job search; contacting community resources; filing unemployment insurance claims; networking with other jobseekers; complimentary copiers for job search activity; and community resource information.

WorkSource Renton also offers a youth learning center that serves high school dropouts. It is also a DSHS WorkFirst site for recipients of public assistance. WorkSource Renton has a pilot program for low-income workers that co-locates other public benefits, allowing one-stop shopping. WorkSource Renton offers 55 workshops/month for job seekers.

WorkSource Renton has a Metro kiosk with information about transit service (really, its just a very slow computer that is linked to the Metro Transit website. NOT very user-friendly.) It also has racks with Metro and Sound Transit timetables.

The parking lot has a FlexCar sited.

2. *Who are your constituents?*

Clients run the gamut in age, education, employment history, and barriers to employment.

3. *How do you provide the service?*

WorkSource Renton provides most of its services on site. It has a large computer center and facilities for workshops and job fairs. It also has a few Metro vans that it uses to transport job seekers. Many parents bring their children with them, so WorkSource Renton offers an unsupervised playroom.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

16 hours a day, five days a week.

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*



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Because their parking lot will be affected by I-405, I-5 to SR 169 Widening Stage 1, their landlord has a clear understanding of the project and has been keeping them informed. Ms. Strausz-Clark reviewed the project with them. Mr. Dignan had a question about why WSDOT would need a construction easement when it builds elements of the yet unfunded TRIP project. He wanted to know why the additional improvements could not be taken care of when WSDOT built Stage 1, to minimize disruption to their business.

Ms. Strausz-Clark followed up with the TRIP Project Manager, Barrett Hanson, who had this response: "The reason that this wall cannot be built to the correct height is that as part of the TRIP project a new on-ramp is being constructed to SB I-405 from Lind Ave. The elevation of this ramp controlled by the Master Plan design that includes a new direct connector GP ramp from NB SR 167 to SB I-405. In front of the property WorkSource is in, the ramps start to gain elevation as compared with the SB I-405 so the retaining wall built as part of the Stage 1 project will need to be modified for the higher elevations."

6. *What are your concerns regarding the project's potential effects on your service(s)?*

Noise and vibrations could affect the youth learning center, which is on the side of the building closest to the freeway. If the most disruptive parts of construction are staged during the summer months, when the youth learning center is less busy, this could minimize impact.

Noise, vibrations, and power loss could also affect WorkSource's computer network, on which it is highly dependent.

Staff are also concerned about the impact on the parking lot, which is often full during the day. The acquisition for I-405, I-5 to SR 169 Stage 1 will take the back part of the parking lot, which could affect the number of available spaces. If WSDOT needs a construction easement to build elements of TRIP, WorkSource Renton staff is worried about large equipment moving through the parking lot and threatening the safety of pedestrians.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

Clients depend heavily on transit access, and staff are concerned about the impacts of congestion on the freeways and arterials on transit reliability and frequency.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

There may be some unrealized opportunities to encourage staff to use alternatives to driving alone. Perhaps an online commute survey would be a good start.

Free ride tickets and a more user-friendly Metro kiosk would be a good idea.

Staff was very excited about more creative possibilities, such as enhancing it's one-stop services to reduce the number of trips that clients have to make to access job seeking and public assistance services.

10. *What can we do that we are not already doing to improve trip reliability?*



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Improve safety at park-and-rides. The park-and-ride on S Grady Way has had a number of break-ins lately, which may discourage potential users. Expand Metro service in the area. Perhaps coordinate a van program to get job seekers to interviews.

11. Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?

Staff had heard from their landlord that there may be mitigation funds available to offset the impacts of construction on their facility. Help with securing the computer network, preventing power outages, and limiting the impact of noise and vibrations on the center's ability to provide workshops and services would be great. Ms. Strausz-Clark offered to contact WSDOT's Right-of-Way staff working on the project and get some answers to these questions or perhaps arrange for a meeting.

12. Does your organization sponsor any special events or fundraisers that may be affected by the project?

WorkSource Renton hosts job fairs during normal business hours every two to three weeks. It is also the regional hub for business services and has a large room that other groups book for job fairs and events.

When the project comes to construction, the best way to help them avoid conflict is very advance notice when there are going to be major closures on I-405.

13. What languages do the people you serve speak?

n/a

14. What is the most effective way to continue to involve and inform your organization in the project as it moves forward?

WSDOT is welcome to provide print materials, especially to office services staff, who can pass them on to clients. Notices and announcements can be displayed on the plasma screen. WSDOT can also host an informational booth at job fairs. Contact Dave Mecklenberg to coordinate – 206.205.3506.

15. How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?

16. Do you prefer to forward I-405 project information to your constituents yourself?

Coordinate all activities and materials distribution through Nancy Loverin, WorkSource Renton manager.

17. Are there other organizations that you suggest we speak with or include in the project's outreach activities?

Here are suggestions for contacting for outreach:

- WSU Cooperative (co-located in WorkSource Renton building)

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: City of Kent, Housing and Human Services

Interviewee: Kathrin Johnson

Date: 10/05/06

Interviewers: Chris Simmons, WSDOT

1. What service does your organization provide?

This group with the City of Kent provides on-staff home repair, a domestic violence exchange, reference and referrals for social services, and they contract with 30 community organizations to provide many other social services.

2. Who are your constituents?

Low and moderate income residents of Kent, although the domestic violence exchange is open to anyone in Western Washington.

3. How do you provide the service?

Most of the clients are walk-ins; some are helped over the phone. Many clients come by transit.

4. Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?

Early morning and late afternoon are busy. Demand increases in fall, winter, and spring when the weather is wet and cold.

5. Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?

The I-405 team met with Ms. Johnson last year to discuss the Renton Nickel Project.

6. What are your concerns regarding the project's potential effects on your service(s)?

Ms. Johnson is concerned about long transit commutes for staff, spillover congestion to surface streets from I-405, trip reliability, and access to the VA from South King County.

7. What are your concerns regarding the project's potential effects on the people you serve?

Ms. Johnson has concerns about I-405 congestion limiting her clients' access to medical services that are not available in South King County. People in need of services frequently travel from Tukwila to Kent.

The demand for services has grown tremendously over the last ten years, because people who cannot afford homes in Seattle are moving to Kent specifically and south King County. These days, many clients are employed service workers in Seattle and Bellevue who are transit dependent and doing a large amount of traveling with many different stops, including day care. The issue of trip reliability, then, is a major concern for these clients, as their budgets cannot afford additional day care penalties for being late. However, the fact that many of these clients share the same employers might allow for some carpool and vanpool opportunities if done correctly, especially with flexible or reduced payment requirements.



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8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

More resource and information requests.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

Russian, Arabic, Vietnamese, Spanish, Chinese, Somali, Hindi, and French.

10. *What can we do that we are not already doing to improve trip reliability?*

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

13. *What languages do the people you serve speak?*

Russian, Ukranian, Vietnamese, Spanish, Somali, Chinese, Braille.

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Kent HHS functions more as a conduit and convener than direct service provider. Therefore, they see themselves as a good source to refer information out through the non-profit agency network throughout south King County. They have also volunteered themselves to make sure that where we need help in outreach with a large group of agencies at once to be involved in the process. Print materials in multiple languages, especially information prior to construction about staging and next steps, and construction progress reports could be useful.

15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

Regular emails to contract agencies, handouts, and regional meetings with services providers.

16. *Do you prefer to forward I-405 project information to your constituents yourself?*

17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Spanish Mass at Holy Spirit (515 Harrison Street)
Senior Centers
Lori Guilfoil, United Way of King County
South King County Council of Human Services



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Kent DSHS Community Service Office

Interviewee: Paddee Buzzard

Date: 10/05/06

Interviewers: Chris Simmons, WSDOT

1. What service does your organization provide?

This office provides referrals to local service providers. It also has a WorkFirst office to serve public assistance recipients.

It also provides family planning services, including pregnancy testing, emergency contraception, linkage and referral to family planning services, linkage and referral to other services such as maternity support services, abortion services, adoption services, reproductive and sexuality health education and outreach to men and women receiving or eligible for Medicaid.

2. Who are your constituents?

This office serves lower-income people in the greater Kent area; all ages, national origins, and language backgrounds.

3. How do you provide the service?

This office provides referrals and direct services to clients who walk in.

4. Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?

The office is constantly busy, but becomes busier when there is some kind of economic upheaval.

5. Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?

Ms. Buzzard has some personal knowledge of the project.

6. What are your concerns regarding the project's potential effects on your service(s)?

7. What are your concerns regarding the project's potential effects on the people you serve?

There is a large network of social service providers providing services across south King County, so many service recipients are forced to travel from location to location in order to receive needed services. Many of these travel south from Tukwila/Renton across the project boundary to reach the Kent DSHS location, or from Kent to the Tukwila/Renton area for specific services.

Frequently, these service recipients are frequently forced to travel by foot or ad hoc carpooling, as their income levels are above reduced fare permit levels, but they don't have the available funds for bus fare. With the additional requirements for trip chaining, this turns into an intractable dilemma very quickly.



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In addition, Ms. Buzzard has the following concerns:

- How the homeless population will connect with services
- Pedestrian access under and around I-405.
- Access to Renton and Bellevue DSHS offices.
- Access to Seattle mental health services.
- Access to US Health Works
- Access for clients to temporary jobs.
- Access for clients to day care

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

Ms. Buzzard worries about how longer commute times might impact staff and volunteers.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

Another key issue is getting to and from major medical facilities in the region. Direct access to Harborview and Swedish Hospitals in Seattle and Valley Medical facilities in Renton could make a huge difference in the lives of some of these clients. Also, Ms. Buzzard suggests improving safety and security for transit riders and improving timing and frequency of transit.

1. *What can we do that we are not already doing to improve trip reliability?*

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

13. *What languages do the people you serve speak?*

Russian, Ukranian, Vietnamese, Spanish, Somali, and Chinese.

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Email.

15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

The public health RNs have the most contact with clients, so keeping them informed is a good way to get information to clients. Paper distribution is key. Clients do not have online access, nor are they online savvy, so broad distribution of paper materials is very important. Additionally, many clients are pre-literate or literate to a 3rd grade level, so graphics or picture stories are almost more important than text.



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16. *Do you prefer to forward I-405 project information to your constituents yourself?*

17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Renton Area Youth and Family Services

Interviewee: Richard Brooks, Executive Director

Date: 10/18/06

Interviewers: Jamie Strausz-Clark, PRR

1. What service does your organization provide?

RAYS provides child and family counseling and mental health services, youth substance abuse treatment services and family support and prevention services. RAYS is a Washington State licensed mental health center and provides individual and family counseling for families with children and youth ages birth to age 18. RAYS is also a Washington State certified drug treatment agency and provides substance abuse treatment for adolescent clients. Youth are referred for these services by self-referral, family, educational systems, or the courts. All youth who participate in the program are also screened for mental health concerns and are referred to other needed services within RAYS, as well as to partner agencies.

2. Who are your constituents?

Clients are generally low-income, though RAYS serves some moderate and high-income families. The typical client is a mother with small children.

Co-located in the building is the Renton Food Bank, which serves a lot of much lower-income, older, and low-English proficiency clients. Clients are typically ages 50-70, often with mobility issues.

3. How do you provide the service?

RAYS provides services to clients from their offices on the west side of I-405 between exits 4 and 5. Their property abuts the freeway. RAYS staff also provide services in local schools.

4. Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?

RAYS is busiest during the after-school period, 3:00 pm to 8:00 pm. Renton Food Bank clients are usually arriving four days a week between 2:00 pm and 5:00 pm.

5. Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?

Mr. Brooks staff had an unpleasant experience with the last construction on I-405, about ten years ago, so they are pretty familiar with the process. Ms. Strausz-Clark reviewed the projects with him and answered his questions about timing and funding.

1. What are your concerns regarding the project's potential effects on your service(s)?

Mr. Brooks is most concerned about access to the offices for his staff and clients. The property is very close to a bridge that crosses over I-405 (S Renton Street), and he is afraid that if the contractor plans any construction at the intersection near his office, it could cut off access.



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Given his bad experience with the last project (very noisy, their phone was cut off an average of three times a week, and the contractor used the parking lot behind RAYS as a staging area (the lot is owned by the City of Seattle), Mr. Brooks has some concerns about the noise impacts and worries that his utilities will be affected again. He says if they have the same problems again, they won't be able to do business.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

See above.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

See above.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

Transit within South King County is not very good. For example, there is very little service across Renton. Improvement in internal circulation (ie: around Renton) would be welcome.

2. *What can we do that we are not already doing to improve trip reliability?*

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

Lots of notice before any closures that could affect access to the RAYS offices is critical. That will give RAYS staff the opportunity to notify their clients and staff.

Some research into the problem with the telephone lines prior to construction would also be welcome. They would like to avoid similar problems down the road.

Any effort to avoid cutting off access to the RAYS offices (located at the intersection of Mill Street, Houser Way, N 3rd Street, and S Renton Street) would also be helpful.

Since parking is limited, it would also be better not to cut off access to the parking lot behind RAYS, which was used as a staging area for the last I-405 project.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

13. *What languages do the people you serve speak?*

RAYs clients speak Spanish, Ukranian, Russian, and Somali. They have staff who speak these languages.

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

Ms. Strausz-Clark will speak with the project manager to get a better sense for how the project might impact the area surrounding the RAYS offices.



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15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*
16. *Do you prefer to forward I-405 project information to your constituents yourself?*
17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Renton Housing Authority
Interviewee: Mark Gropper, Deputy Executive Director and ten RHA staff
Date: 10/18/06
Interviewers: Jamie Strausz-Clark, PRR

1. *What service does your organization provide?*

Renton Housing Authority provides decent, quality, affordable housing in a safe environment to people with low incomes who make Renton their home. Through partnerships with our clients, service providers and other groups, we will responsibly increase and enhance our housing programs while providing opportunities for those we serve to become self-sufficient.

RHA owns and manages several affordable housing units. It also issues Section 8 housing vouchers and provides counseling and relocation services to families.

2. *Who are your constituents?*

Clients are generally low-income (they have to meet certain poverty thresholds to qualify for low-income housing. They represent all ages, national origins, and language proficiencies.

3. *How do you provide the service?*

RHA provides its services on-site at its facility in Renton, off SR 900 about one mile east of I-405.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

Ms. Strausz-Clark distributed the project information to staff and explained the Renton Nickel Project and Tukwila to Renton Project. Staff had extensive questions about SR 167 and HOT Lanes (how they would function, would there be improvements on SR 167), timing and funding of construction on I-405, and transit service in South King County.

6. *What are your concerns regarding the project's potential effects on your service(s)?*

Staff were mostly concerned about their own access to the office and the ways in which this project could improve that. They did not raise any specific concerns about the impacts during construction.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

There was general concern about the possible loss of affordable housing, due to the number of properties that WSDOT may need to acquire to build the TRIP project. Mr. Gropper suggested that since RHA has specific



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experience and skill in assisting families with relocation, and enjoys a great deal of respect and brand identity in the community, WSDOT may want to consider contracting with RHA to provide those services when it is time to begin the process of relocating tenants of housing that will be acquired by WSDOT.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*
9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

Transit within South King County is not very good. Improvement in internal circulation (ie: around Renton) would be welcome.

1. *What can we do that we are not already doing to improve trip reliability?*
11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

13. *What languages do the people you serve speak?*

RHA has materials in the lobby in several languages, in including Somali, Korean, Vietnamese, Chinese, Laotian, Russian, Cambodian, Tagalog, and Romanian.

14. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

RHA would like to meet with the I-405 Right-of-Way team to discuss the timing and process of relocation, and the resources that WSDOT provides.

15. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

16. *Do you prefer to forward I-405 project information to your constituents yourself?*

17. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: Hopelink, Transportation Department
Interviewee: Francois Larrivee, Associate Director (and staff)
Date: 10/25/06
Interviewers: Jamie Strausz-Clark, PRR

1. *What service does your organization provide?*

In partnership with the Department of Social and Health Services (DSHS), Hopelink coordinates transportation to and from medical appointments for low income residents on Medicaid assistance. Hopelink also operates Dial-a-Ride Transit (DART) under a contract with King County Metro. DART offers variable routing in some areas within King County. It operates on a fixed schedule, but one that has more flexibility than regular Metro Transit buses.

In addition, Hopelink Transportation offers the following services:

- Schedulers at Harborview Medical Center in Seattle to arrange non-emergency patient and staff transportation and package delivery.
- Brokering transportation for clients of contracting school districts, social service and healthcare agencies throughout King County.
- Administration of the Residential Transportation Coordinator Program in Bellevue for King County Metro.
- Technical assistance, such as driver training and vehicle acquisition, to other organizations developing and operating transportation services.

2. *Who are your constituents?*

Hopelink Transportation serves low-income, low-English proficiency, and disabled clients throughout King County.

3. *How do you provide the service?*

See above.

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

Ms. Strausz-Clark reviewed the Tukwila to Renton Staging document with staff, and answered questions about projects along the I-405 corridor. Because Hopelink also serves clients that will be impacted by the I-405, SR 520 to I-5 Improvement Project, Ms. Strausz-Clark reviewed the improvements that are included in that environmental assessment as well. Most of the concerns of staff were in relation to the potential for HOT lanes along the I-405 corridor, and their concerns about HOT lanes will be covered in a separate summary for the I-405, SR 520 to I-5 Improvement project.

6. *What are your concerns regarding the project's potential effects on your service(s)?*



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Staff were concerned about any potential impacts on the transportation services that Hopelink Transportation brokers.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

Clients depend heavily on transit access, and staff are concerned about the impacts of congestion on the freeways and arterials on transit reliability and frequency.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

10. *Are there any minority-owned businesses, businesses that are minority-focuses, or businesses that employ a large number of minorities in the project area?*

11. *What can we do that we are not already doing to improve trip reliability?*

12. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

13. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

14. *What languages do the people you serve speak?*

15. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

I-405 staff were invited to return and give a presentation to some of the transportation providers. They also asked that any transit planning that will happen as a result of the construction include service providers like Hopelink. Mr. Larrivee also asked that Ms. Strausz-Clark provide him with additional copies of the Tukwila to Renton Staging document, to share with his transportation providers.

16. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

17. *Do you prefer to forward I-405 project information to your constituents yourself?*

18. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*

Thank you.



Environmental Justice Questionnaire: Tukwila to Renton Improvement Project

Agency: King County Housing Authority
Interviewee: Jeb Best, Program Coordinator, Section 8 Housing Program
Date: 11/01/06
Interviewers: Jamie Strausz-Clark, PRR

1. *What service does your organization provide?*

Tenant-Based Vouchers

The Housing Choice Voucher Program pays rental housing subsidies -- provided through the U.S. Department of Housing and Urban Development and managed by KCHA -- to private landlords on behalf of low-income households (households earning at or below 80 percent of the King County area median income). The subsidy, which comes in the form of a voucher, allows program participants to find housing in the private rental market. Generally, HUD pays the difference between the rent charged by a housing owner (called contract rent) and the assisted household's rental contribution (usually 30 percent of the household's income adjusted for family size). Because of the demand for the Housing Choice Voucher program, the waiting list is usually closed to new applicants. However, KCHA generally reopens the waiting list for new applications every three years.

Section 8 Special Programs

Nearly 25 percent of Housing Choice vouchers are targeted to participants with special needs. Eligible participants are referred to KCHA through partner agencies. These special vouchers serve families for whom the lack of adequate housing is a primary factor in the separation, or imminent separation, of children from the family; disabled households, and families transitioning from public assistance (WorkFirst) to economic self-sufficiency. These vouchers also serve terminally ill persons, victims of domestic violence, or persons who are homeless.

2. *Who are your constituents?*

KCHA serves as a safety net for households with the greatest housing needs – from homeless families and seniors and disabled households living on fixed incomes, to the working poor and moderate-income families.

3. *How do you provide the service?*

4. *Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?*

5. *Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?*

This is the second time that Mr. Best has met with staff from the I-405 Corridor Program. Staff met with him last year about the Renton Nickel Project

Ms. Strausz-Clark shared the Tukwila to Renton Staging document with Mr. Best, and explained the various projects that will be taking place near his office and near KCHA properties.



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6. *What are your concerns regarding the project's potential effects on your service(s)?*

Mr. Best had no serious concerns about the TRIP project. As far as he could tell, the project would have little impact on affordable housing, and would most-likely improve mobility for his clients and staff.

7. *What are your concerns regarding the project's potential effects on the people you serve?*

Many clients depend on transit to reach the offices, so Mr. Best hopes that impact on Metro routes will be limited.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

See above.

9. *Are there any minority-owned businesses, businesses that are minority-focuses, or businesses that employ a large number of minorities in the project area?*

Didn't know of any.

10. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

11. *What can we do that we are not already doing to improve trip reliability?*

12. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

13. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

14. *What languages do the people you serve speak?*

Russian, Ukranian, Spanish, and Somali. Ms. Strausz-Clark asked about an increase in Tagalog speakers, but Mr. Best had not seen anything to indicate that this was so.

15. *What is the most effective way to continue to involve and inform your organization in the project as it moves forward?*

16. *How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?*

KCHA distributes a monthly newsletter to landlords, which may be a good way to reach residents.

17. *Do you prefer to forward I-405 project information to your constituents yourself?*

18. *Are there other organizations that you suggest we speak with or include in the project's outreach activities?*



I-405 Questionnaire for Agencies Serving EJ Populations

Agency: The Salvation Army Renton Rotary Food Bank and Service Center

Interviewee: Terri Rockwell

Date: 11/15/2006

Interviewers: Colby Self, PRR

1. What service does your organization provide?

We are primarily a food bank, but we also provide rental assistance, utilities assistance and free tax services. We refer people to other agencies for services we are unable to provide.

2. Who are your constituents?

We serve low income individuals, primarily the working poor. We also serve middle class families who experience unanticipated situations like job loss. 30% of our service is to homeless individuals. A large number of people seeking assistance are from minority groups.

3. How do you provide the service?

People come to us by referral. For those who can provide proof of residence, they can come in once a month for dry or canned goods, and weekly for staples like bread and milk. Homeless individuals are given Homeless Bags with food that does not need to be cooked.

4. Are there periods of time that are crucial to the services you provide (ie: times during the day or year)?

We are extremely busy throughout the year, though we provide more services near the 15th of each month; the 15th is designated for monthly distribution of dry and canned goods.

We do experience an increase in demand during the holiday season.

5. Do you feel you have a good understanding of the improvements planned on I-405? Do you have any questions about the details of the project improvements, the project schedule, or the upcoming construction?

I do feel I have a good understanding of the project.

6. What are your concerns regarding the project's potential effects on your service(s)?

I do not feel the project will affect our services in this location, though I am concerned about our delivery services. Our delivery truck delivers food to Seattle, Tukwila and Kent. It would be very helpful for our driver to be aware of construction impacts.



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7. *What are your concerns regarding the project's potential effects on the people you serve?*

Most people drive to our location and take advantage of carpool lanes, they could experience delayed travel times during construction.

I am not concerned about the project preventing people from getting to our location. People will always find a way to get here.

8. *What are your concerns regarding the project's potential effects on your staff and/or volunteers?*

I live in Auburn, so my commute will be affected. Also, many of our board members live outside Renton and could experience longer commutes during construction.

9. *Is there another way we can get you, your clients or your employees to your destination that we may not have already considered?*

I am in support of developing an extensive public transportation system...trains, light rail, subways.

10. *What can we do that we are not already doing to improve trip reliability?*

I feel that WSDOT and other transportation agencies are working hard to improve trip reliability. I am in support of HOT lanes.

11. *Do you have any suggestions for ways the project could make up for or fix the effects to your services, constituents or staff?*

It would be helpful to be informed throughout the process to ensure constituents and staff are aware of potential construction delays.

12. *Does your organization sponsor any special events or fundraisers that may be affected by the project?*

Our Holiday Program could be affected by the project. We have daily deliveries that could be delayed due to construction.

13. *What languages do the people you serve speak?*

Russian, Spanish and English.



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14. What is the most effective way to continue to involve and inform your organization in the project as it moves forward?

I would appreciate email updates with links to the WSDOT website. I realize there is a lot of information available, but many people lack the time to locate relevant traffic information on the web.

15. How do you communicate with your constituents? Do you have a newsletter, kiosk, meetings that we could be part of?

We communicate with our constituents through other support agencies, city government offices, the City of Renton Parks and Recreational Department, newspaper advertisements and by mailing flyers with utility bills.

16. Do you prefer to forward I-405 project information to your constituents yourself?

Yes, we can make information available in our lobby.

17. Are there other organizations that you suggest we speak with or include in the project's outreach activities?

City of Renton, thrift shops, utility companies

18. It appears the number of minorities has increased in the study area since the 2000 Census. Do you feel this is the case? Are there any trends or specific ethnic groups that have increased in the area?

Yes, the Russian, Hispanic and Asian population has increased dramatically.

19. Are there any culturally important businesses in the area? Are there any minority employers, businesses that are minority focused or employ a sizeable number of minorities?

Specialty grocery stores tailor their services toward the Hispanic and Asian populations.
Russian Churches and Cultural Community Centers
Renton Senior Center

Thank you

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APPENDIX B PUBLIC SCHOOL DATA

The following exhibit contains demographics of schools in the study area from the National Center for Educational Statistics.

<i>Exhibit B-1 Public Schools in the Study Area, 2004-2005 School Year</i>				
	Renton Senior High School	Sartori Education Center	Talbot Hill Elementary School	Tukwila Elementary
Total Students	1,007	152	479	478
White	208 21%	79 52%	189 39%	160 33%
Black	350 35%	30 20%	85 18%	77 16%
Asian	332 33%	26 17%	127 27%	148 31%
American Indian/Alaska	17 2%	3 2%	7 1%	4 1%
Hispanic	100 10%	14 9%	71 15%	89 19%
Low-income ¹	486 48%	18 12%	186 39%	300 63%
1. Low-income is represented by students eligible for the free or reduced-price lunch program. Source: National Center for Education Statistics 2006				