



# City of Des Moines

SENIOR SERVICES  
2045 SOUTH 216TH ST., P.O. BOX 98576  
DES MOINES, WASHINGTON 98198-0576  
(206) 878-1642 FAX (206) 878-2260



August 23, 2014

Ms. Paula Houston  
Executive Director  
Senior Services  
2208 Second Avenue, Suite 100  
Seattle, WA 98121

Dear Paula:

I am the senior services manager for the City of Des Moines Senior Center. Our senior center has worked very closely with the Senior Services Hyde Shuttle transportation program since 1997. We were very proud to be the pilot project site for the first senior shuttle transportation program with Senior Services.

The Hyde Shuttle transportation program is a true lifeline for our senior community and the families of seniors who need local, dependable, affordable options for remaining independent and in their homes. Senior Services Transportation has been outstanding to work with these fifteen years in providing this important service to our community. Many of the volunteer drivers are also volunteers with our other programs. They speak very highly of the service they provide in driving and of the training and support they receive from the Senior Services Transportation program. Every week, a new senior is introduced to this needed service. I get to see first hand the joy on their face when they learn of a transportation program that is just for them, is easy to use and doesn't require a large expense or a timely application form.

As a strong supporter of this program, we have provided at no cost over the past seventeen years office space, office supplies, office equipment, and publicity in all of our printed materials. Our city's human services dollars also support the Hyde Shuttle. It is money well spent.

For fiscal years 2015 and 2016 the City has approved matching funds of \$2,000 for the Hyde Shuttle program.

Please help preserve the Hyde Shuttles.

Do not hesitate to contact me if you need further information at 206-870-6584.

Sincerely,

Sue Padden

Senior Services Manager, City of Des Moines