



Washington State Ferries



Washington State Department of Transportation

# Washington State Ferries Weekly Update



Jan. 16, 2015

## This week:

- Plan ahead for Sunday's Seahawks game
- Vehicle reservations system update
- House Transportation Committee presentation
- Terminal preservation update
- Customer compliment

### Plan ahead for Sunday's Seahawks game

Fans heading to the Seahawks NFC Championship game can advance across Puget Sound faster by leaving early and pre-purchasing return-trip tickets. On Jan. 18, the 144-vehicle/2000-passenger vessel *Kaleetan* is scheduled to depart Bremerton at 6:20 a.m. and 8:45 a.m. The 124-vehicle/1200-passenger vessel *Cathlamet* is scheduled to depart Bremerton at 7:20 a.m. and 9:45 a.m. Kickoff is at 12:05 p.m. Return trips from Seattle are available throughout the afternoon and evening. [Bremerton/Seattle](#) and [Bainbridge/Seattle](#) schedules and [tickets](#) are available online.



### Vehicle reservations system update

It was a great first week for our vehicle reservations system on the Anacortes/San Juan Islands route - more than 5,000 reservations were made and 96.8 percent of these were redeemed! Thanks to our customers and employees alike for your contributions for a positive start to vehicle reservations in the islands. Please go online to [save your spot](#) for upcoming vehicle travel on the Anacortes/San Juan Islands, Anacortes/Sidney, BC and Port Townsend/Coupeville routes.

### House Transportation Committee presentation

I presented this week to the House Transportation Committee (HTC) on the status of ferry operations, including performance measures, reliability, ridership, and initiatives, and I also shared areas where we need to improve. My [HTC](#) presentation is available on TVW.org.

## Terminal preservation update

Preservation work continues at the Bremerton, Edmonds and Kingston terminals this week. In-water construction to remove and replace a battered wing wall will occur at the Bremerton terminal through Feb. 2015. It's exciting to note that this is the last timber wing wall to be replaced system-wide! Crews will remove creosote-treated timber piers and replace them with hollow steel piles (below is a photo of the first series of steel pipes). Offshore maintenance work to repair and preserve dolphin piers (in-water structures used as landing aids for approaching ferries) continues at both Edmonds and Kingston terminals through next week. We do not anticipate service disruptions associated with the work at the terminals.



## Customer compliment

We received the following compliment from a Vashon Island customer – hats off to WSF customer service agents, Chetzemoka crew and Point Defiance terminal staff!

*We had a great experience with Washington State Ferries this afternoon. One of my kids left their winter coat on the Chetzy after a ride over from Point Defiance. Although I suspected I'd get an answering machine--it was 5 pm on a Sunday afternoon, after all--I called the lost and found telephone line listed on the Washington Ferries website. A woman picked up, listened to my tale, and then transferred me to the Point Defiance terminal, where they also picked up and listened to my tale. The guy at Point Defiance then called the crew on the boat, who found the coat, and then called me back to tell me they had it and that I could pick it up. A nice guy from the crew walked it out to me and my kid at the walk-on shelter at Tahlequah half an hour later. Thanks WSF! It was awesome that folks answered the phone. Also wonderful that they found my child's coat. And that they called me back. And that they brought it out to me in the rain. I really, really appreciate the help and effort and courtesy of everyone that helped out. It sounds like a small thing--just a lost a coat--but friendly help always makes my week. So thank you very much to the Chetzamoka crew and everyone at WSF.*

Lynne Griffith  
Assistant Secretary WSDOT/Ferries Division

Hyperlinks within the email:

Bremerton/Seattle sailing schedule:

[www.wsdot.com/ferries/schedule/ScheduleDetailByRoute.aspx?schedrouteid=1614](http://www.wsdot.com/ferries/schedule/ScheduleDetailByRoute.aspx?schedrouteid=1614)

Bainbridge/Seattle sailing schedule:

[www.wsdot.com/ferries/schedule/ScheduleDetailByRoute.aspx?schedrouteid=1615](http://www.wsdot.com/ferries/schedule/ScheduleDetailByRoute.aspx?schedrouteid=1615)

WSF online ticketing: [www.wsdot.wa.gov/ferries/wave2go/](http://www.wsdot.wa.gov/ferries/wave2go/)

Vehicle reservations: <https://secureapps.wsdot.wa.gov/Ferries/Reservations/Vehicle/default.aspx>

HTC presentation: [www.tvw.org/index.php?option=com\\_tvwplayer&eventID=2015011007](http://www.tvw.org/index.php?option=com_tvwplayer&eventID=2015011007)

Weekly updates are available on the WSDOT Ferries Division website at

[www.wsdot.wa.gov/ferries/weekly](http://www.wsdot.wa.gov/ferries/weekly).

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