Training Needs Survey

In addition to WSTIP’s recent survey to help determine the training offerings for the 2019-21 biennium, WSDOT will soon send a survey to collect feedback on the grant application and HSTP/ranking trainings earlier this year. We’re also looking for guidance on what WSDOT might provide that isn’t traditionally covered by WSTIP, CTANW or WSTA trainings and events. Please keep an eye out for an email from SurveyMonkey in January.

National RTAP

Download the Volunteers in Transportation technical brief to learn about the advantages, costs, and best practices for a volunteer driver program at your agency. Examples of transit systems across the nation that utilize volunteers are included.

Registration is open for WSTA’s annual maintenance forum and maintenance committee meetings. The forum will bring nearly 75 attendees together to experience a show of over 50 vendors who offer informational presentations about their products.

Also save the date for the 2019 conference Aug. 18-20.

The Association for Talent Development’s e-book on “microlearning” delves into the benefits and best uses of bite-sized learning in organizational training and development programs.
Happy Holidays!

This quarter’s featured trainer is RTAP Spotlights editor, Linda Howell. Linda has managed the federal RTAP program since 2010 and has since expanded the partner training program to include WSDOT-executed trainings like last summer’s grant application events. Linda has been working in public service for more than 14 years. Before coming to WSDOT, she worked as a fleet and facilities management analyst at the Washington State Patrol.

It’s been a year since the first issue of the newsletter, and I look forward to hearing from you in 2019. If you’d like to volunteer to be our featured trainer, have an idea for newsletter content, or have any questions about RTAP or the events listed, please contact me.

2019 WSTIP Trainers Showcase:
Call for presenters

Is your agency involved in something new and innovative? Have you developed new training that you’d like to share? If so, we’d like to invite you to be a presenter at the 2019 trainers showcase!

The showcase will be held May 1-2 in SeaTac. WSTIP will cover lodging and entry fees (including meals!) for presenters.

The showcase is a great opportunity to meet other transit trainers and find out what is going on around the state. Please contact Laura Juell if you are interested.

2019 resolutions

| January 2 | **Sign up** for King County Mobility Coalition’s distribution list. Their newsletter often includes valuable tools for agencies across the state. |
| January 2 | **Browse** the resource library at National RTAP to find tools and ideas for your training program. |
| January 2 | **Register** for February drug and alcohol program management training in Everett and Tri-Cities (or wait for the webinars and recording in March). |

RURAL MULTIMODAL PLANNING

The Victoria Transport Policy Institute recently released a report on rural multimodal planning. Learn strategies to help rural communities improve connections for walking, cycling, and transit.

The National Center for Mobility Management blog, Mobility Lines, includes such topics as “How to articulate the ROI of employee transportation” and “Elevating customer service to its highest level.”

Register now!

The Mobility Management and NW Travel Training Summit will be in Hood River again this year March 13-15. Register by January 1 for early-bird pricing.

Americans with Disabilities Act (ADA) Information: Individuals requiring reasonable accommodations may request written materials in alternate formats, sign language interpreters, physical accessibility accommodations, or other reasonable accommodations by contacting the event sponsor (enter name of event sponsor and phone number), by (insert date-usually two weeks advance notice). Persons who are deaf or hard of hearing may contact the event sponsor through the Washington Relay Service at 7-1-1. Title VI Statement to Public: It is the Washington State Department of Transportation’s (WSDOT) policy to assure that no person shall, on the grounds of race, color, national origin and sex, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its federally funded programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT’s Office of Equal Opportunity (OEO). For Title VI complaint forms and advice, please contact OEO’s Title VI Coordinator at (360) 705-7098.