Welcome to Washington State Ferries. It is the policy of WSF sellers to verify proper credentials prior to the selling of discounted fares.

Because WSF receives federal grants for capital construction projects, WSF must satisfy the federal requirement of offering people with disabilities and seniors a reduced fare. In order to receive the funding, these fares are to be collected and reported as two distinct fare types, and not as a collective generic “discounted ticket.”

What is an example of a credential establishing a disability?

Acceptable credentials establishing eligibility for the disabled fare include, but are not limited to:*  
- The WSF Disability Travel Permit  
- Regional Reduced Fare Permit (RRFP)  
- Seattle Flash Card  
- The card that is issued with Accessible Parking Placards – (NOT the placard itself)  
- A Medicare Card  
- Or any Regional Transit ADA Identification that specifies the holder of the card as a person with a disability.

Many people who ride the ferries are not from Washington State and may not have a credential that is familiar to WSF staff – this does not mean that it cannot be a valid form of ID. As long as your credential CLEARLY ESTABLISHES THAT YOU HAVE A DISABILITY, WSF ticket sellers will honor it in accordance with our tariff. A WSF employee should never inquire as to a customer’s disability. WSF passengers with an Attendant Care endorsement on their WSF Disability Travel Permit or RRFP card are entitled to have their attendant travel free of charge.*

* Veteran’s Administration ID Cards are not accepted as a credential establishing disability.

For more information on the WSF Ferry Disability Travel Permit, please call:

206-515-3464  
888-808-7977  
(Washington only)

ADA Contact Information  
206-464-6400 General Information  
888-808-7977 WA & B.C.  
511 (WA)

ADA Accessibility Coordinator  
206-515-3437