



## **Anacortes Ferry Parking (Location WA01)**

### *Frequently Asked Questions*

**Q. Can parking be reserved?**

A. No. However, parking is plentiful. We have four large parking lots: Lot A, B, C & D. Lot A is the closest to the walk-on boarding area. Lot D is normally closed from Oct. 1-April 30

**Q. Will I be able to find a parking space?**

A. Only during the major summer holidays will the lot fill to capacity. (Several days before the 4th of July especially). Recommendation: check the ferry schedule for the ferry arriving before your departure, wait in the lot 20-30 minutes early, and wait for those debarking. As customers vacate, you may take parking spaces that become available.

**Q. What do I need to do to pay for parking?**

A. After finding a parking space NOTE the parking space number, you will need this to pay in advance for parking and to find your vehicle when you return.

**Q. How do I pay for parking?**

A. There are three pay stations, one in lot A, B and D. Each pay station accepts credit cards.

**Q. Can I pay by phone or App?**

A. Yes, we have signs throughout each lot with the pay by phone option (phone #, location number and instructions). For quicker service, visit [www.calltopark.com](http://www.calltopark.com) or download the CallToPark App, also visit [www.paybyphone.com](http://www.paybyphone.com) or download the PayByPhone App in advance of your arrival and avoid the possible pay station lines. Simply find your parking space, note the stall number, bring up your CallToPark App or PayByPhone App and complete your transaction. You can do this after you have paid for boarding to ensure you have a seat on the ferry.

**Q. Do I need to put the receipt on my dash after paying at the pay station?**

A. No, you must simply enter the correct parking stall number when paying at the pay station, by phone or App; we can track your payment and expiration remotely.

**Q. Can I add an extra day(s) if I decided to stay longer?**

A. Yes, if you pay at the pay station, note the expiration time. PayByPhone or the CallToPark App just before or after it expires for full credit on time (the pay station and CTP are not joined). If you pay by phone or App you can add time anytime, your phone number will be recognized and extend as your original time expires.

**Q. If scheduled time to arrive is over the 24-hour payment period, do I need to pay for an extra day?**

A. Yes, your parking time will expire after 24 hours; you must pay an additional day for the overage.

**Q. How far away are the parking lots from the walk-on entrance?**

A. Lot A is the closest to the walk-on area with Lot B next, Lot C then Lot D. Lot D has a marked trail that leads you to the walk-on entrance. Lot D is about a 5-10 minute walk.

**Q. I have a lot of luggage and such to take over by foot, is there a drop off area?**

A. Yes, in Lot A, next to the attendant's booth are several 15 minute drop of parking stalls. Please do not leave your belongings unattended. Do Not park for more than 15 minutes!

**Q. Is the parking lot safe?**

A. Yes, however like any tourist location, do not leave valuables in your car or in plain sight. Remove bike racks and such to eliminate concerns.

**Q. I come here all the time; can I purchase a monthly parking permit?**

A. Yes, you may call Diamond Parking Services at 206-729-0590 or 1-800-828-4197, press option 2. Customer Service Representatives are available Monday – Friday 7:30am – 7:00pm PST. Or by email: [Monthly@DiamondParking.com](mailto:Monthly@DiamondParking.com)

**Q. Can I store my RV, Boat or Trailer in the parking lot?**

A. Yes, storage is allowed during the winter off season, October 1st – April 30th. Call Diamond Parking Services to arrange your parking permit. For larger vehicles like semi-trailers please contact 206-729-0241 to arrange space.

**Q. How do I attach my parking permit?**

A. Parking permit may be attached to the rear view mirror, taped to the windshield or for boats/trailers, provide your license number to Diamond Parking Services.

**Q. Can I get a refund for the unused parking?**

A. No, you must choose time needed, you can add time anytime, your phone number will be recognized and extend as your original time expires.

**Q. If the ferry is canceled after I paid for parking, can I get a parking refund?**

A. In special cases yes, however, please check WSF website for cancellations before purchasing parking.