



Fall vehicle reservations up 63% on release day

Ferry riders made more than 20,000 vehicle reservations on Sept. 10, the day they became available for fall sailings (Sept. 27 to Jan. 2). That's up from roughly 12,000 a year ago, despite a modified schedule that includes no international service due to COVID-19! Our biggest day for reservations came earlier this year for the initial summer season release with roughly 22,000. Kudos to our IT department for their work on improving our [online vehicle reservations system](#) and to our customer service call center for helping customers needing further assistance.

This jump is the result of people making multiple reservations. So the increase may seem misleading in the middle of a pandemic with many counties still under essential or limited non-essential travel orders under the [Safe Start reopening plan](#).

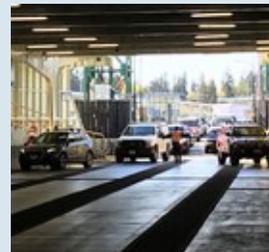


Wenatchee keeping it safe with a face covering thanks to Premera. It's a friendly reminder that masks are required on our vessels and at our terminals.

September 24, 2020

Peak season surcharge ends Sept. 30

People who drive aboard our ferries may see a decrease in fares starting Thursday, Oct. 1. That's because the peak season surcharge for full-fare drivers and vehicles will come to an end. The surcharge is in effect during our busiest months from May 1 through Sept. 30 but does not affect multi-ride cards.



Driver and vehicle fares will decrease on Oct. 1 with the end of the peak season surcharge, unless you use a multi-ride card.

Two-for-one walk-on fare offer in Chinook Book

This year's Chinook Book is available and once again, it

As a reminder, we will not be switching over to a fall sailing schedule. We will continue to operate our [current schedules](#) until further notice. As a reminder, any schedule changes are dictated by ridership, crew availability, vessel availability and funding as outlined in our [COVID Response Service Plan](#). If you have to catch a ferry right now, I suggest signing up for [email alerts](#), checking [terminal conditions](#), reading our [COVID-19 travel updates](#) and making a [vehicle reservation](#) for our Anacortes/San Juan Islands or Port Townsend/Coupeville routes.

No-show fees for vehicle reservations resume Oct. 1

Starting Thursday, Oct. 1, we will resume no-show fees for [vehicle reservations](#) that are not canceled by 5 p.m. the day before travel. As a courtesy, these fees were suspended in March at the start of the COVID-19 pandemic while travel patterns were disrupted and unpredictable. When reinstated, there will be [new no-show fee rates](#) dependent on route and vehicle size. The new rates are part of Washington State Transportation Commission (WSTC) [ferry fare and policy changes](#) approved in August 2019.



No-show fees for those who do not cancel their vehicle reservations by 5 p.m. the day before travel will resume on Thursday, Oct. 1, with new rates approved by the WSTC.

Share your thoughts about us

The Washington State Transportation Commission is seeking feedback about Washington State Ferries. Casual, recreational and regular riders, as well as those who are interested in ferry issues and management are welcome to join the [Ferry Riders' Opinion Group](#) (FROG) to share their thoughts about all things ferries. Thanks for your

features ferry deals! Pick up a Chinook Book or [sign up online](#) for one to get multiple buy one, get one free coupons for adult walk-on passenger fares. I hope you will join us on a ferry soon!



Bring a friend aboard for free with our two-for-one walk-on adult passenger fare offers in the Chinook Book!

US 101 Lake Crescent delays through October

Heads up if your ferry plans include a drive to the coast over the next month! Since Monday, US 101 has been reduced to a single lane of traffic in alternating directions at Lake Crescent near La Poel for Olympic National Park and U.S. Department of Transportation Federal Highway Administration [culvert installation work](#). Work is scheduled to be complete by Oct. 31. The primary alternate route is State Route 112 and SR 113.



participation and input!

Amy Scarton

Assistant Secretary, WSDOT/Ferries Division

If your ferry travels take you to the coast, plan for delays on US 101 at Lake Crescent near La Poel through October.



WSF Weekly Updates are available on our website at www.wsdot.wa.gov/ferries/weekly

Questions? Contact us at WSFWeeklyUpdate@wsdot.wa.gov

Americans with Disabilities Act (ADA) information

If you would like to learn more about accessibility and the tools we have available, visit www.wsdot.wa.gov/Accessibility
