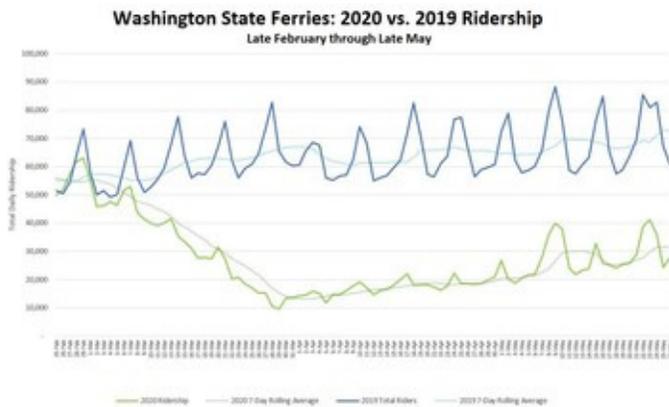




Memorial Day weekend ridership down more than 50% compared to past years

I want to thank everyone for limiting their ferry travel. Although Memorial Day weekend, with nearly 200,000 riders, was our busiest since the governor’s [“Stay Home, Stay Healthy” emergency order](#) took effect, we had less than half the 500,000 customers we normally have over the Thursday through Tuesday holiday period that marks the start of our usual busy summer season.



Our ridership has been slowly increasing since bottoming off in late March, but remains less than half of 2019 levels. Walk-on passengers are still down more than 80%.

As a reminder, we will remain on our [winter schedules](#) through June 20 with [reduced service](#) on several central Puget Sound routes. Also, to maintain physical-distancing standards, if necessary, we will enforce reduced occupancy on sailings for walk-on passengers. Anyone who needs to catch a ferry right now is highly encouraged to drive on and remain in their vehicle.

May 28, 2020

Construction crews busy at new Mukilteo terminal, truck haul begins June 1

Since construction on our [Mukilteo Multimodal Terminal Project](#) resumed earlier this month, work has been moving swiftly with [COVID-19 job site requirements](#) in place. Crews are currently building the waterfront promenade and holding lanes at the new facility, along with interior work in the passenger building, toolbooths and more.



The new waterfront promenade will feature native vegetation, interpretive boards and sitting spaces.

Starting Monday, June 1, and running for two to three weeks, trucks will be hauling in materials, passing through the southern end of the current holding lanes

Customers can sign up for [email rider alerts](#), check [WSF COVID-19 travel updates](#) and follow WSF on [Twitter](#) and [Facebook](#) for notification of resumption of regular service and other rider information.

We want everyone to be safe

In an effort to encourage our customers to protect the health of everyone on our vessels and at our terminals by maintaining proper physical distance from others, we have hung banners at our terminals that show terminal staff members from across our system wearing face coverings.



This banner encouraging our customers to keep everyone safe, as seen at our Mukilteo terminal, should be up at all our terminals in the next week.

Recognizing our frontline employees

To help recognize the hard work and dedication of WSDOT's frontline heroes, the agency is highlighting employees who support our transportation system during the COVID-19 pandemic. Second Mate Todd Phinney was featured today on [Facebook](#), [Twitter](#) and [Instagram](#).

and into the job site. Flaggers will coordinate the flow of trucks with ferry traffic. This work will take place from 7 a.m. to 2:45 p.m. Mondays through Thursdays and 7 a.m. to 1 p.m. on Fridays.



Liner below the holding lanes will channel storm water after it filters through concrete and sand into pipes that enter the Sound.

New times for late-night Mukilteo/Clinton sailings

Starting tomorrow, May 29, the 11:30 p.m. sailing out of Clinton will now leave at 11:45 p.m. and the midnight Mukilteo departure will now be at 12:15 a.m. These changes are being made to better align with our current ridership needs. Our normal last roundtrip of the day was [suspended in late March](#) due to decreased ridership.

Anacortes terminal staff gets creative in effort to keep customers safe

Over the past few weeks, we set up each of our terminals with a basic layout for safe physical distancing using signs and floor and chair markings to remind customers to stay 6 feet apart. The terminal staff at Anacortes took their efforts one step further by adding butcher paper over seating already closed off



Second Mate Todd Phinney bought his entire crew on our Seattle/Bainbridge route handmade masks to wear while on duty.

Thank you Todd, as well as all of our frontline vessel crews, terminal staff and maintenance employees! I want you to know that your work to keep our passengers and each other safe is appreciated every day, and especially during these trying times.

Amy Scarton
Assistant Secretary, WSDOT/Ferries Division

with caution tape. Great job to Terminal Supervisor Scott Iverson and the Anacortes terminal staff for being innovative in finding a more semi-permanent solution!



Butcher paper covers sections of the benches and the brochure racks at Anacortes terminal to keep customers safe.



WSF Weekly Updates are available on our website at www.wsdot.wa.gov/ferries/weekly
Questions? Contact us at WSFWeeklyUpdate@wsdot.wa.gov

Americans with Disabilities Act (ADA) information
If you would like to learn more about accessibility and the tools we have available, visit www.wsdot.wa.gov/Accessibility