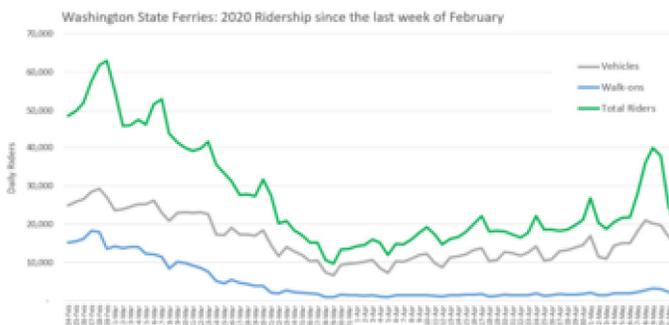




Ridership up slightly, but remains way down compared with same time last year

Sunny, warm weather and Mother’s Day contributed to a big boost in ridership last weekend. Still, the number we are carrying remains way down. We’re currently at half our usual traffic volume for this time of year. The governor’s [“Stay Home, Stay Healthy” emergency order](#) remains in effect through the end of the month. I continue to encourage everyone to ride our ferries only if absolutely necessary so we can keep our vessels more open for essential travelers.



Saturday, May 9 was our busiest since Friday, March 13, with more than 40,000 riders. On the Saturday of Mother’s Day weekend in 2019 we carried nearly 90,000 people.

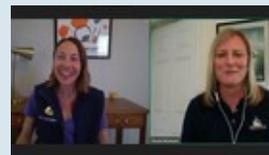
As a reminder, we will remain on our [winter schedules](#) through June 20 with [reduced service](#) on several central Puget Sound routes. We don’t yet know what our summer schedules will look like, but we’re currently working on them with our labor partners. Service levels will be dependent on crew availability, vessel availability, ridership and budget.

Customers can sign up for [email rider alerts](#), check [WSF COVID-19 travel updates](#) and follow WSF on [Twitter](#) and

May 14, 2020

Keeping employees updated on COVID-19 topics

We held our fifth all-staff webinar on COVID-19 topics on Monday. I look forward to the back and forth where I can provide employees with the latest on what we know, then answer their questions. We’ve had an average of 200 participants per webinar and have answered more than 330 questions so far. We plan to continue these webinars about every two weeks.



Screenshot of Chief of Staff Nicole McIntosh (right) and me during an employee webinar on our COVID-19 strategy on Monday.

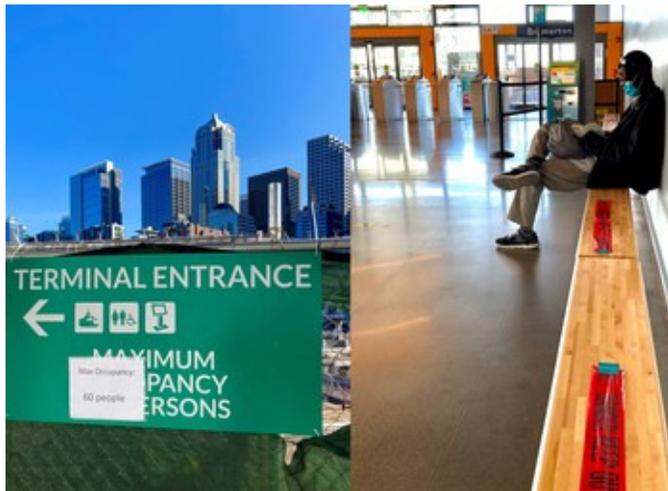
Various workers back on the job

Our Eagle Harbor Maintenance Facility is back open, vessel preservation

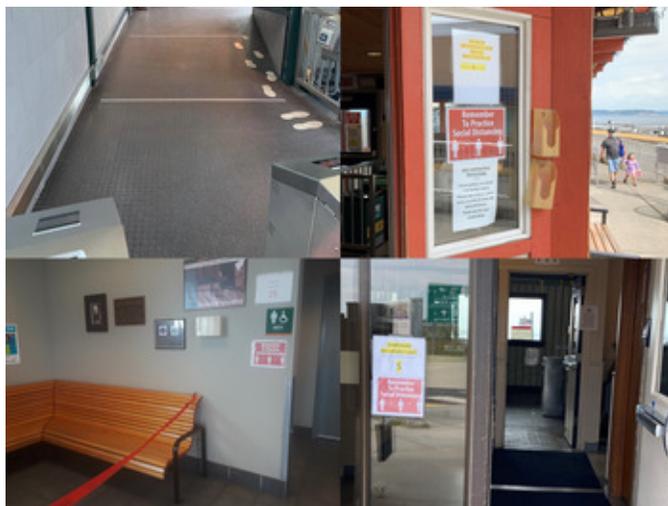
[Facebook](#) for notification of resumption of regular service and other rider information.

Encouraging social distancing at our terminals

To meet social distancing requirements, we're posting new terminal occupancy guidelines, and installing floor and chair markings to remind customers to stay 6 feet apart. Terminal staff and Eagle Harbor Maintenance Facility crews have completed more than half of our terminals and should finish the rest in the next week.



New occupancy signage at Seattle's Colman Dock, along with new floor and chair markings to encourage social spacing. In addition, every other turnstile is not being used.



Signs, as well as floor and chair markings were installed at our Edmonds (upper left), Mukilteo (upper right), Clinton

work has resumed and terminal construction projects have restarted. Each job site has an approved COVID-19 health and safety plan that meets the governor's [30 safety protocols](#), which only allows low-risk activities with workers six feet or more apart. We don't yet know how the pause will affect project timelines or costs.



Anyone entering our maintenance facility must complete a computer-based training module on the site's COVID-19 plan.



Crews at [Seattle's Colman Dock](#) are currently limited to welding, pipe installation, falsework building and painting preparation work.



Work has resumed at our [new Mukilteo terminal](#) site, including the waterfront promenade, holding lanes and toll plaza.

Revised schedule for Agate Pass Bridge delays

Lane closure times have

(lower left) and Coupeville (lower right) terminals.

King County health directive for cloth face coverings

Starting Monday, May 18, everyone in King County is [directed to wear face coverings](#) in most public settings, which includes several of our terminals. For nearly a month, we have strongly recommended that employees wear masks at work. We have already distributed thousands of masks to terminal and vessel crews with the goal that each individual has two to three of them. We're currently working with the governor's office and our labor partners on requiring employees to wear a face covering and expect that policy to be in place soon.

Amy Scarton

Assistant Secretary, WSDOT/Ferries Division

changed for State Route 305 Agate Pass Bridge repainting work. There will no longer be one alternating lane of traffic during the afternoon hours. Anyone crossing the bridge to access our Bainbridge terminal should now plan for [15-minute delays](#) each day, Monday through Saturday, from 8 p.m. through 11 a.m. the following day until further notice.



WSF Weekly Updates are available on our website at www.wsdot.wa.gov/ferries/weekly

Questions? Contact us at WSFWeeklyUpdate@wsdot.wa.gov

Americans with Disabilities Act (ADA) information

If you would like to learn more about accessibility and the tools we have available, visit www.wsdot.wa.gov/Accessibility
