



COVID-19 RESPONSE EDITION

Winter schedule now extended through June 20

With daily ridership 75% lower than this time last year and the governor's "Stay Home, Stay Healthy" emergency order now in effect through May 4, we are [extending our current sailing schedule](#) through June 20. Walk-on passengers are down more than 90%, while the number of vehicles carried is nearly 65% lower than April 2019. Routes that are on a [modified/reduced schedule](#) will remain on those schedules until further notice.



Some chairs and booths on our ferries are closed off to encourage social distancing. Crews are monitoring loads to ensure there is enough seating for customers.

All vehicle reservations for April 26 through June 20 have been cancelled. Customers will need to [rebook new reservations](#) for that time period. Even without reservations, all passengers seeking to travel should be able to do so due

April 16, 2020

Reduced sailing schedule for San Juan Islands

Our [Anacortes/San Juan Islands schedule](#) was temporarily reduced last week due to significant declines in ridership and *Samish* being out of service with a rudder issue. This adjustment ensures that we are providing an appropriate level of service based on passenger demand, crew availability, and state and federal guidelines for responding to the COVID-19 pandemic.



Service in the San Juan Islands has been temporarily reduced to three boats on weekdays and two boats on weekends.

to declines in ridership, which increases the amount of available standby space.

Emergency medical services have been notified of the schedule changes and will continue to have priority boarding as the situation allows. Further cancellations and adjustments are possible depending on ridership trends.

Customers can sign up for [email rider alerts](#), check [WSF COVID-19 travel updates](#) and follow WSF on [Twitter](#) and [Facebook](#) for the latest information.

Recognizing our frontline employees

To help recognize the hard work and dedication of WSDOT's frontline heroes, the agency began highlighting employees last week who support our transportation system. On Friday, Staff Chief Mike Byrne was featured on [Facebook](#), [Twitter](#) and [Instagram](#).



With nearly 50 years of service with WSF, Staff Chief Mike Byrne is the most senior person in the Samish engine room.



Eagle Harbor Maintenance Facility staff working on emergency rudder repairs aboard *Samish* in Anacortes.

Keeping our guard up at terminal toll booths

Sneeze guards are going up on our terminal toll booths to protect customers and ticket sellers. Although our Eagle Harbor Maintenance Facility is closed, staff members are still being dispatched for critical work on our ferries and terminals. They built and installed customized sneeze guards on the toll booths at our Bainbridge terminal late last week and will be installing them at other terminals soon. A big thank you to our Eagle Harbor staff for supporting front line employees and customers!



The sneeze guards combined with IT's innovative credit card readers on selfie sticks take safety one step further.

Mike Bryne's uncle (left), father (middle) and grandfather (right) aboard San Mateo. His brother in law also worked for WSF and his stepson is currently employed with WSF.

Thank you Mike and all of our frontline vessel crews and terminal staff! I want you to know that your work to keep our passengers and each other safe is appreciated every day and especially during these trying times.

If you would like to participate or nominate someone at WSF, email frontlinehero@wsdot.wa.gov with a name, position, photo of the employee at work and a brief explanation of how the person has adapted to changes related to COVID-19 on the job.

Amy Scarton

Assistant Secretary, WSDOT/Ferries Division



"Thank you WSF for keeping the Kingston/Edmonds route going! Makes our commute to Seattle Children's a lot easier! Social distancing by staying in our car on the car deck!"

*#washingtonstateferries
#beautifuldayonthewater
#socialdistancing"*

-Edmonds/Kingston
customer of [Facebook](#)



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Questions? Contact us at WSFWeeklyUpdate@wsdot.wa.gov

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