place postage here

INTERcity TRANSIT
P.O. Box 659
Olympia, WA 98507-0659

INTERcity TRANSIT

Providing public transportation services for the residents and commuters of Thurston County.

Customer Service
Olympia Transit Center
222 State Avenue
360.786.1881
E-mail: customerservice@intercitytransit.com
Web site: intercitytransit.com

Business Office
526 Pattison Street S.E.
P.O. Box 659
Olympia, WA 98507-0659
360.786.8585

12/08

Your comments are important.

tell us!

We want to provide you with exceptional service. Please let us know how we we can improve our service or what we are doing well that you'd like to see continued.

INTERcity TRANSIT

Want to make a comment?

➢Options:

- **Return this card with your comment**
- **Call Customer Service: 360.786.1881**
  or TTY: 360.943.5211
- **Email: tellus@intercitytransit.com**
  or customerservice@intercitytransit.com

➢Accommodations:

- **Materials are available, upon request, in large print, Braille, and audio formats or with a language interpreter.**
- **New-rider assistance is available through Intercity Transit's free travel training program.**
- **Reduced fares are available to students (monthly youth pass), seniors and people with disabilities (reduced fare pass).**

➢Process:

- **Comments are reviewed and distributed to appropriate staff for reply.**
- **Reply typically occurs within 10 business days.**

To mail: cut along line, fold in half and tape closed. Postage is required.

tell us! Your comments are important.

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We take your comments seriously and want to follow-up. How can we contact you? (optional)

Name_____

Address_____

City_____ **Zip**_____

Daytime Phone_____

E-mail_____

Intercity Transit complies with all federal requirements under Title VI which prohibits discrimination on the basis of race, color, or national origin. For additional information contact Intercity Transit Customer Service.