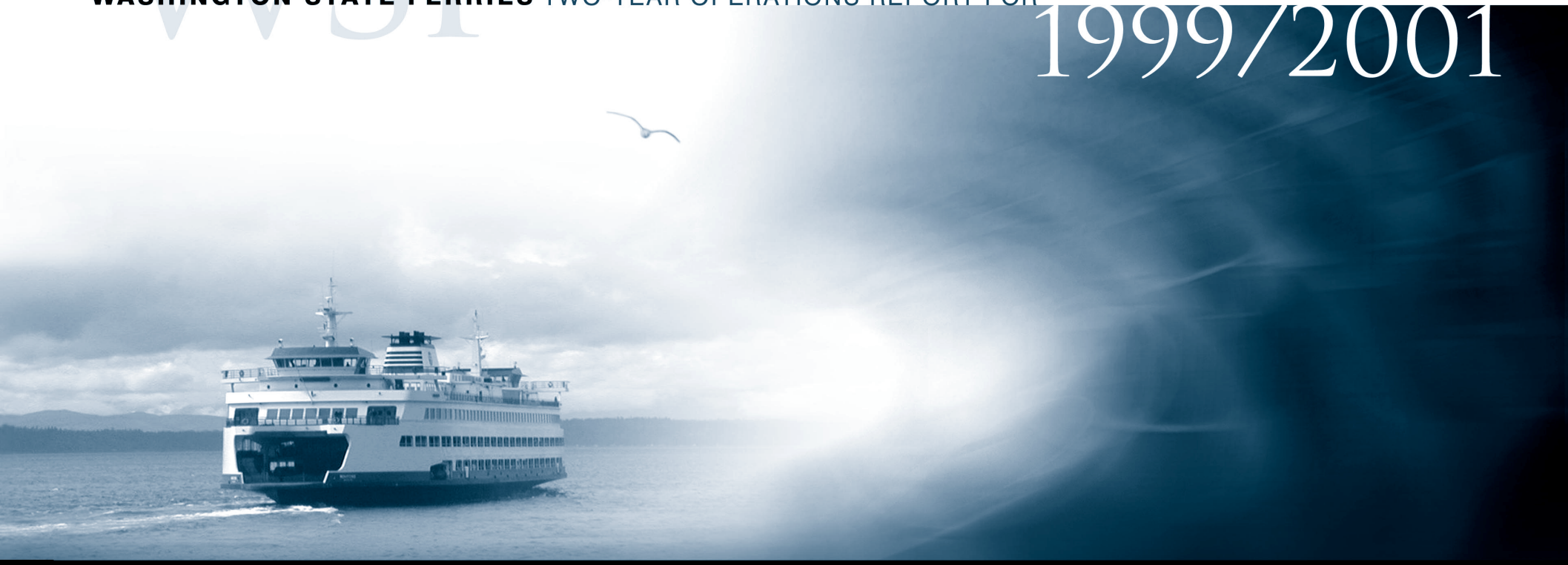WASHINGTON STATE FERRIES TWO-YEAR OPERATIONS REPORT FOR 1999/2001