

# Fauntleroy ferry traffic changes start June 19

WSF and the Triangle Route Improvement Task Force teamed up to change how we process vehicles at the tollbooth and on the dock. **Our goal is to help get you through the tollbooth and onto the ferry, faster.**

## What can I expect?

- **Faster vehicle processing:** The overall goal of the change is to boost the number of vehicles through the tollbooth during the afternoon commute.
- **Use of both tollbooths:** Under the new procedures, both tollbooths will be open to drivers more often. Watch the signs.
- **No “double stop”:** All drivers will only have to make one stop. No more stopping to buy a ticket in one place and stopping again to scan it.

## Why are these changes happening?

The public asked us to find a way to improve efficiency at Fauntleroy. In response, the Task Force, a citizen advisory group, recommended new tollbooth procedures to move more vehicles through the tollbooth during peak commute time. WSF tested the new procedures to see if the Task Force’s suggestions would work.

**The preliminary data is in.** The new procedures helped WSF move approximately 85 more vehicles a day between 3 and 6 p.m., compared to an average evening commute.

In addition to achieving our goal, WSF and members of the Task Force we observed a safer, **more orderly flow of traffic on the dock and Fauntleroy Way.**

## Next steps

WSF aims to implement the Task Force-recommended procedures on June 19, 2017. WSF will monitor the procedures and collect data for the first 30 days. We will continue to adapt and make improvements to the process based on our observations

**For more information, or to comment, go to [bit.ly/FVS\\_Improvement](https://bit.ly/FVS_Improvement), or call 206-464-6400**



**LOOK: WSF traffic splitter**

A WSF staff person will help direct traffic at the entrance to the terminal during peak commute times. Please follow instructions and keep the area in front of the tollbooths clear.

**STOP: Revised tollbooth procedures**

Drivers must stop at the tollbooth to purchase or redeem tickets, including multi-ride pass holders. The tollbooth operator will hand drivers a receipt and destination card. Keep both handy!



Pay attention to the lighted dynamic signs above each booth, as you might be able to use one or both booths.

**No change for motorcycles, vanpools and carpools:**  
*Proceed down exit lanes as usual.*

**SHOW: No second stop**

Drivers no longer have to stop again after the tollbooth to scan tickets. Simply show the traffic attendant your destination card and follow directions to the appropriate lane.



*Destination card Make sure it's visible at all times.*

**Please be alert, follow directions, and drive slowly.**

**CHECK: Destination verification**

Keep your receipt until you are on the vessel. Terminal employees will check receipts to ensure that drivers are in the correct lanes for their destinations.

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