

**Dave “Hutch” Hutchisson**

**Supervisor**

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## System Snapshot

- **Operating Name:** Special Mobility Services, Inc.
- **Service Range:** Spokane County; Newport; Davenport; Ritzville; Priest River, Idaho
- **Congressional District:** 5
- **Legislative Districts:** 3, 4, 6, and 7
- **Planning Regions:** Spokane Regional Transportation Council, Northeast Washington RTPO, and Quad-County RTPO
- **Medicaid Brokerage Regions:** 10, 11, 12, and 13
- **Type of Agency:** Nonprofit
- **Governing Body:** Five-member Board of Directors.
- **Types of Service and Eligibility:** Fixed route, deviated route, and demand response, for the general public.
- **Days of Service:** Five days a week
- **Base Fare:** Varies by route

## Current Operations

### Fixed Route Services

- Ritzville/Spokane Shuttle: operates Thursdays.
- Davenport/Spokane Shuttle: operates Mondays, Wednesdays, and Fridays.

### Deviated Fixed Route

- Deer Park/Spokane Shuttle: operates weekdays.
- Newport/Spokane/Newport/Priest River, ID Shuttle: operates twice daily, weekdays except Tuesdays.

### Demand Response

- Service for residents living north of STA’s service area, including the communities of Deer Park, Elk, Chattaroy, and Colbert.
- Spokane County Mental Health: twenty-four hours a day, seven days a week service for crisis response emergency transportation.

## **Revenue Service Vehicles**

Nine 14-passenger ADA accessible minibuses and two 7-passenger cars, equipped for secure transports

## **Intermodal Connections**

Northeast Rural Resources with the Newport Shuttle once a week. People for People services coordinate with the Davenport and Ritzville Shuttles. Greyhound and Amtrak in Spokane

<b>2010 Annual Operating Information</b>
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	Operating	Capital
<b>Total Annual Expenses</b>		
Total Annual Expenses	\$603,720	\$0
<b>Sources of Revenue Funds Expended</b>		
Fare Revenues	\$20,227	\$0
Contract Revenues	\$244,657	\$0
Local Funds	\$21,098	\$0
State Funds	\$243,687	\$0
<b>Federal Assistance</b>		
Federal Section §5311 Other than Urbanized Area Formula Funds	\$74,050	\$0
Total Federal Assistance	\$74,050	\$0
Total Annual Revenues Expended	\$603,720	\$0

Vehicles	Number of Vehicles in Total Fleet	Number of ADA Accessible Vehicles in Fleet
Total	12	12

Service Data	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Regular Unlinked Passenger Trips
Bus	136,995	6,334	19,004
Demand Response	60,575	3,497	1,911
Total	197,570	9,831	20,915

Performance Measures	2005	2010	% Change
Operating Cost per Passenger Trip	\$14.70	\$28.87	96.41
Operating Cost per Revenue Vehicle Hour	\$38.60	\$61.41	59.07
Operating Cost per Revenue Vehicle Mile	\$2.00	\$3.06	53.00

