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System Snapshot

- **Operating Name:** Paratransit Services
- **Service Range:** Medicaid Brokerage Region 2 – Snohomish County; Region 4 – Pierce County; Region 5 – Clallam, Jefferson, Kitsap, and north Mason Counties; Region 6 – Grays Harbor, Pacific, south Mason, Thurston, Lewis Counties
- **Congressional Districts:** 1, 2, 3, 6, 7, 8, and 9
- **Legislative Districts:** 1, 2, 10, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 31, 32, 35, 38, 39, and 44
- **Planning Regions:** Puget Sound Regional Council, Peninsula RTPO, Thurston Regional Planning Council, and Southwest Washington RTPO
- **Type of Agency:** Nonprofit
- **Governing Body:** Nine-member Board of Directors comprised of a diverse group of community and business leaders.

Current Operations

- Broker of Medicaid transportation and interpreter services for ten counties in northwestern Washington with a total service area of 14,707 square miles and a population of over 2 million people.
- Operate accessible public transit systems in Alaska, Washington State, Oregon, and Northern California.

Intermodal Connections

In Pierce County, the Beyond the Borders program provides linkages to the Roy “Y” transit center.

In Snohomish County, Paratransit Services has established a feeder route from Community Transit fixed route to the Island Crossing Methadone Clinic, Monday through Friday from 6:00 a.m. to 9:00 p.m.

Paratransit Services provides linkages for our Medicaid transportation clients whenever possible to all fixed route systems in Pierce, Snohomish, Clallam, Jefferson, Thurston, Kitsap, Lewis, Pacific, Grays Harbor, and Mason Counties.

Region 2 Mode	Passenger Trips		
	2005	2010	% Change
Public Bus	39,765	100,097	151.72
Ambulatory	123,916	105,610	-14.77
Non-Ambulatory	31,739	46,064	45.13
Public Bus-ADA	262	-	-
Voucher	1,717	17,086	895.11
Mileage	5,586	4,162	-25.49
Volunteer-Agency	2,618	3,553	35.71
Commercial Bus	9	1	-88.89
Ferry	2	-	-
Service Total	205,614	276,573	34.51
Admin	-	-	-
Meals & Lodging/in	468	1,069	128.4
Subtotal	-	-	-
Grand Total	205,614	276,573	34.5

Expenses			
	2005	2010	% Change
	\$113,047	\$422,990	274.17
	\$2,628,963	\$2,868,981	9.13
	\$1,175,823	\$1,646,696	40.05
	\$652	\$0	-
	\$6,389	\$95,315	1391.86
	\$25,862	\$24,098	-6.82
	\$91,777	\$250,778	173.25
	\$232	\$39	-83.19
	\$16	\$0	-
	\$4,042,761	\$5,308,896	31.3
	\$428,496	\$584,938	36.5
	\$28,987	\$66,573	129.7
	\$457,483	\$651,511	42.4
	\$4,500,244	\$5,960,407	32.4

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$2.84	\$4.23	48.6
Ambulatory	\$21.22	\$27.17	28.0
Non-Ambulatory	\$37.05	\$35.75	-3.5
Public Bus-ADA	\$2.49	\$0	-
Voucher	\$3.72	\$5.58	49.9
Mileage	\$4.63	\$5.79	25.1
Volunteer-Agency	\$35.06	\$70.58	101.3
Service Total	\$19.66	\$19.20	-2.4
Admin. Costs	\$2.08	\$2.11	1.5
Grand Total	\$21.89	\$21.55	-1.5

Region 4	Passenger Trips		
Mode	2005	2010	% Change
Public Bus	285,653	349,429	22.33
Ambulatory	153,160	110,122	-28.10
Non-Ambulatory	70,596	51,129	-27.58
Public Bus-ADA	80,319	48,431	-39.70
Voucher	4,285	14,290	233.49
Mileage	2,533	1,676	-33.83
Volunteer-Agency	230	90	-60.87
Ferry	2	86	4200.00
Service Total	596,778	575,253	-3.6
Admin	-	-	-
Out of State	49	7	-85.7
Meals & Lodging/in	1,082	4,493	315.2
Meals & Lodging/oos	139	91	-34.5
Vehicle Modifications	4	-	-
Subtotal	-	-	-
Grand Total	596,827	575,260	-3.6

Expenses		
2005	2010	% Change
\$970,121	\$1,071,927	10.49
\$3,251,037	\$3,386,882	4.18
\$2,525,053	\$1,982,655	-21.48
\$127,818	\$107,568	-15.84
\$19,015	\$76,207	300.78
\$11,658	\$8,143	-30.15
\$11,658	\$6,706	-42.47
\$5	\$357	7032.00
\$6,916,365	\$6,640,445	-4.0
\$1,057,320	\$1,280,183	21.1
\$9,436	\$13,640	44.5
\$55,619	\$197,866	255.8
\$1,175	\$4,637	294.6
\$4,596	\$0	-
\$1,128,146	\$1,496,325	32.6
\$8,044,511	\$8,136,770	1.1

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$3.40	\$3.07	-9.7
Ambulatory	\$21.23	\$30.76	44.9
Non-Ambulatory	\$35.77	\$38.78	8.4
Public Bus-ADA	\$1.59	\$2.22	39.6
Voucher	\$4.44	\$5.33	20.2
Mileage	\$4.60	\$4.86	5.6
Volunteer-Agency	\$50.69	\$74.52	47.0
Service Total	\$11.59	\$11.54	-0.4
Admin. Costs	\$1.77	\$2.23	25.6
Grand Total	\$13.48	\$14.14	4.9

Region 5	Passenger Trips		
Mode	2005	2010	% Change
Public Bus	47,608	57,883	21.58
Ambulatory	44,777	61,695	37.78
Non-Ambulatory	8,534	13,304	55.89
Public Bus-ADA	17,518	4,200	-76.02
Voucher	11,167	15,695	40.55
Mileage	1,171	3,922	234.93
Volunteer-Agency	459	413	-10.02
Commercial Bus	19	1	-94.74
Train	2	-	-
Ferry	6,195	3,971	-35.90
Service Total	137,450	161,084	17.2
Admin	-	-	-
Out of State	-	2	-
Meals & Lodging/in	1,561	3,082	97.4
Meals & Lodging/oos	-	10	-
Vehicle Modifications	-	-	-
Subtotal	-	-	-
Grand Total	137,450	161,086	17.2

Expenses		
2005	2010	% Change
\$203,439	\$167,061	-17.88
\$1,480,519	\$2,712,801	83.23
\$321,787	\$681,631	111.83
\$28,854	\$20,349	-29.48
\$91,969	\$152,962	66.32
\$10,583	\$34,501	226.01
\$25,234	\$29,852	18.30
\$519	\$74	-85.74
\$49	\$0	-
\$31,598	\$31,135	-1.46
\$2,194,551	\$3,830,367	74.5
\$467,472	\$555,964	18.9
\$0	\$959	-
\$46,619	\$147,044	215.4
\$0	\$775	-
\$0	\$0	-
\$514,091	\$704,742	37.1
\$2,708,642	\$4,535,109	67.4

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$4.27	\$2.89	-32.5
Ambulatory	\$33.06	\$43.97	33.0
Non-Ambulatory	\$37.71	\$51.24	35.9
Public Bus-ADA	\$1.65	\$4.85	194.2
Voucher	\$8.24	\$9.75	18.3
Mileage	\$9.04	\$8.80	-2.7
Volunteer-Agency	\$54.98	\$72.28	31.5
Service Total	\$15.97	\$23.78	48.9
Admin. Costs	\$3.40	\$3.45	1.5
Grand Total	\$19.71	\$28.15	42.9

Region 6 Mode	Passenger Trips		
	2005	2010	% Change
Public Bus	76,158	66,929	-12.12
Ambulatory	62,913	78,270	24.41
Non-Ambulatory	18,564	23,605	27.15
Public Bus-ADA	710	4,274	501.97
Voucher	22,030	48,639	120.79
Mileage	4,978	2,854	-42.67
Volunteer-Agency	8,676	11,735	35.26
Ferry	106	-	-
Service Total	194,135	236,306	21.7
Admin	-	-	-
Out of State	3	3	0.0
Meals & Lodging/in	1,131	6,782	499.6
Meals & Lodging/oos	142	-	-
Vehicle Modifications	3	-	-
Subtotal	-	-	-
Grand Total	194,138	236,309	21.7

Expenses			
	2005	2010	% Change
	\$104,173	\$211,420	102.95
	\$2,236,858	\$3,876,326	73.29
	\$1,004,083	\$1,404,156	39.84
	\$710	\$2,351	231.13
	\$172,857	\$555,472	221.35
	\$43,118	\$38,106	-11.62
	\$658,218	\$1,207,421	83.44
	\$733	\$0	-
	\$4,220,750	\$7,295,253	72.8
	\$504,000	\$605,758	20.2
	\$1,349	\$3,262	141.8
	\$37,020	\$264,586	614.7
	\$10,771	\$0	-
	\$2,971	\$0	-
	\$556,111	\$873,607	57.1
	\$4,776,861	\$8,168,860	71.0

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$1.37	\$3.16	130.9
Ambulatory	\$35.55	\$49.53	39.3
Non-Ambulatory	\$54.09	\$59.49	10.0
Public Bus-ADA	\$1.00	\$0.55	-45.0
Voucher	\$7.85	\$11.42	45.5
Mileage	\$8.66	\$13.35	54.1
Volunteer-Agency	\$75.87	\$102.89	35.6
Service Total	\$21.74	\$30.87	42.0
Admin. Costs	\$2.60	\$2.56	-1.3
Grand Total	\$24.61	\$34.57	40.5

