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System Snapshot

- **Operating Name:** People For People
- **Service Area:** Medicaid Broker Region 2 – Benton, Columbia, Franklin, Kittitas, Walla Walla, and Yakima Counties
- **Congressional District:** 4 and 5
- **Legislative Districts:** 13, 14, and 15
- **Planning Regions:** Quad County RTPO, Yakima Valley Conference of Governments, and Benton-Franklin-Walla Walla RTPO.
- **Type of Agency:** Nonprofit
- **Governing Body:** Nine-member volunteer Board of Directors comprised of leaders that represent the diverse populations and communities that People For People serve.

Current Operations

The Broker serves communities in six counties by arranging transportation and related services for people of all ages that have current Washington State Department of Social and Health Services Medicaid Provider One Identification card and need transportation to covered non-emergency medical services. Verification for proper eligibility is confirmed and then the most cost-effective, appropriate transportation is coordinated.

A primary goal of these services is to assist clients with gas vouchers or mileage reimbursement if they have their own transportation resources and provide valid driver's license, insurance and registration. If that is not possible, transportation is arranged using contracted providers such as local transit and paratransit providers, volunteer driver programs, public transportation (Greyhound, train), non-profit providers, cabulance and taxi companies.

People For People ensures that the lowest cost, most appropriate ride is arranged for the client. Trips may be shared with other riders.

Region 8	Passenger Trips		
Mode	2005	2010	% Change
Public Bus	4,037	10,000	147.71
Ambulatory	64,643	64,861	0.34
Non-Ambulatory	20,268	18,871	-6.89
Public Bus-ADA	26,414	23,597	-10.66
Voucher	7,431	14,004	88.45
Mileage	3,395	2,647	-22.03
Volunteer-Agency	4	-	-
Volunteer-Broker	3,095	1,477	-52.28
Commercial Bus	9	33	266.67
Service Total	129,296	135,490	4.8
Admin	-	-	-
Out of State	-	9	-
Meals & Lodging/in	5,467	6,931	26.8
Meals & Lodging/oos	-	192	-
Subtotal	-	-	-
Grand Total	129,296	135,499	4.8

Expenses		
2005	2010	% Change
\$6,170	\$14,677	137.87
\$2,174,677	\$3,265,106	50.14
\$850,643	\$1,000,314	17.60
\$18,800	\$53,411	184.10
\$83,951	\$265,127	215.81
\$42,839	\$86,375	101.63
\$22	\$0	-
\$203,743	\$144,059	-29.29
\$337	\$1,833	443.92
\$3,381,182	\$4,830,900	42.9
\$561,588	\$570,766	1.6
\$0	\$4,066	-
\$180,380	\$279,159	54.8
\$0	\$1,644	-
\$741,968	\$855,635	15.3
\$4,123,150	\$5,686,536	37.9

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$1.53	\$1.47	-4.0
Ambulatory	\$33.64	\$50.34	49.6
Non-Ambulatory	\$41.97	\$53.01	26.3
Public Bus-ADA	\$0.71	\$2.26	218.0
Voucher	\$11.30	\$18.93	67.6
Mileage	\$12.62	\$32.63	158.6
Volunteer-Agency	\$5.50	\$0	-
Volunteer-Broker	\$65.83	\$97.53	48.2
Service Total	\$26.15	\$35.66	36.3
Admin. Costs	\$4.34	\$4.21	-3.0
Grand Total	\$31.89	\$41.97	31.6