

Colleen Kuhn, Executive Director
BJ Jacobson, Transportation Services Manager
201 NE 73rd Street, Suite 101
Vancouver, WA 98665
360-694-6577
www.hsc-wa.org



System Snapshot

- **Operating Name:** Human Services Council
- **Service Area:** Medicaid Region 7 – Wahkiakum, Cowlitz, Skamania, Clark, and Klickitat Counties
- **Congressional District:** 3
- **Legislative Districts:** 15, 17, 18, and 49
- **Planning Regions:** Southwest Washington RTPO and Southwest Washington Regional Transportation Council
- **Type of Agency:** Nonprofit
- **Governing Body:** Board of Directors consisting of 11 members representative of public and private agencies and volunteers in the fields of health, welfare, recreation, schools, business, labor, and other community groups

Current Operations

Human Services Council provides the broker services for the following:

- Medicaid transportation for Clark, Cowlitz, Klickitat, Skamania and Wahkiakum Counties.
- Employment transportation for low-income residents of Clark County.
- Reserve-A-Ride transportation for low-income, elderly and disabled residents of Clark, Cowlitz and Wahkiakum Counties.
- Sponsor-A-Ride transportation for low-income, elderly and disabled residents of Clark County.

Region 7	Passenger Trips		
Mode	2005	2010	% Change
Public Bus	73,893	174,183	135.72
Ambulatory	72,999	106,818	46.33
Non-Ambulatory	25,427	37,461	47.33
Public Bus-ADA	27,180	27,397	0.80
Voucher	13,552	24,091	77.77
Mileage	44	38	-13.64
Volunteer-Agency	9,032	6,268	-30.60
Commercial Bus	12	-	-
Train	102	575	463.73
Service Total	222,241	376,831	69.6
Admin	-	-	-
Out of State	4	-	-
Meals & Lodging/in	975	2,059	111.2
Meals & Lodging/oos	235	-	-
Subtotal	-	-	-
Grand Total	222,245	376,831	69.6

Expenses		
2005	2010	% Change
\$65,205	\$232,626	256.76
\$1,565,966	\$3,596,110	129.64
\$893,343	\$1,649,851	84.68
\$18,611	\$60,248	223.72
\$88,850	\$266,399	199.83
\$1,422	\$2,155	51.55
\$322,410	\$386,850	19.99
\$337	\$0	-
\$4,065	\$27,586	578.63
\$2,960,209	\$6,221,825	110.2
\$699,372	\$933,024	33.4
\$1,945	\$0	-
\$59,582	\$124,417	108.8
\$5,314	\$0	-
\$766,213	\$1,057,441	38.0
\$3,726,422	\$7,279,266	95.3

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$0.88	\$1.34	51.3
Ambulatory	\$21.45	\$33.67	56.9
Non-Ambulatory	\$35.13	\$44.04	25.4
Public Bus-ADA	\$0.68	\$2.20	221.2
Voucher	\$6.56	\$11.06	68.7
Mileage	\$32.32	\$56.71	75.5
Volunteer-Agency	\$35.70	\$61.72	72.9
Service Total	\$13.32	\$16.51	24.0
Admin. Costs	\$3.15	\$2.48	-21.3
Grand Total	\$16.77	\$19.32	15.2