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System Snapshot

- **Operating Name:** Hopelink
- **Service Area:** Medicaid Brokerage Region 3 – King County
- **Congressional Districts:** 2, 7, and 8
- **Legislative Districts:** 5, 11, 30, 32, 33, 34, 36, 37, 41, 43, 44, 45, 46, 47, and 48
- **Planning Region:** Puget Sound Regional Council
- **Type of Agency:** Nonprofit
- **Governing Body:** Community Action Agency Structure—one third of the members represent clients, one third of the members represent the community at large, and one third represent government.

Current Operations

Special needs transportation brokerage for King County through contracts with DSHS for Medicaid Brokerage Region 3 as well as additional brokerage contracts held with three school districts (Enumclaw, Kent, and Tahoma), Harborview Medical Center, Northwest Kidney Center, Lifelong Aids Alliance, and Boyer Children’s Clinic.

Intermodal Connections

King County Metro; Washington State Ferry System; Commercial air, bus, and train services.

Region 3	Passenger Trips		
Mode	2005	2010	% Change
Public Bus	304,046	431,120	41.79
Ambulatory	555,408	406,654	-26.78
Non-Ambulatory	162,314	144,898	-10.73
Public Bus-ADA	992	-	-
Voucher	152,648	110,265	-27.77
Mileage	2,510	2	-99.92
Volunteer-Agency	939	853	-9.16
Airline	1	10	900.00
Commercial Bus	19	10	-47.37
Train	2	7	250.00
Ferry	136	272	100.00
Ancillary	-	-	-
Service Total	1,179,015	1,094,091	-7.2
Admin	-	-	-
Out of State	6	-	-
Meals & Lodging/in	1,531	2,370	54.8
Meals & Lodging/oos	72	-	-
Vehicle Modification	1	-	-
Subtotal	-	-	-
Grand Total	1,179,021	1,094,091	-7.2

Expenses		
2005	2010	% Change
\$786,157	\$1,588,811	102.10
\$10,383,354	\$11,482,975	10.59
\$5,186,028	\$6,074,783	17.14
\$17,539	\$0	-
\$381,752	\$478,909	25.45
\$7,895	\$73	-99.08
\$5,628	\$5,571	-1.01
\$222	\$2,272	923.38
\$666	\$470	-29.50
\$30	\$366	1120.00
\$1,534	\$99,242	6369.47
\$74,513	\$308,818	314.4
\$16,845,318	\$20,042,288	19.0
\$2,990,400	\$3,243,054	8.4
\$1,616	\$0	-
\$56,253	\$86,437	53.7
\$1,232	\$0	-
\$5,429	\$0	-
\$3,054,930	\$3,329,491	9.0
\$19,900,248	\$23,371,779	17.4

Mode	Cost per Trip		
	2005	2010	% Change
Public Bus	\$2.59	\$3.69	42.5
Ambulatory	\$18.70	\$28.24	51.0
Non-Ambulatory	\$31.95	\$41.92	31.2
Public Bus-ADA	\$17.68	\$0	-
Voucher	\$2.50	\$4.34	73.7
Mileage	\$3.15	\$36.36	1056.0
Volunteer-Agency	\$5.99	\$6.53	9.0
Service Total	\$14.29	\$18.32	28.2
Admin. Costs	\$2.54	\$2.96	16.9
Grand Total	\$16.88	\$21.36	26.6