

Union Gap Transit Development Plan 2022 - 2027 and 2020 Annual Report

Union Gap Transit Operated by Medstar Transportation 1904 Fruitvale Blvd Yakima, WA 98902 (509) 248-2004

Public Hearing

Adopted by Union Gap City Council

Submitted to WSDOT

Acknowledgements

City of Union Gap

Arlene Fisher, City Manager Dennis Henne, Public Works Director Karen Clifton, Finance Director

Prepared by:

Medstar Transportation 1904 Fruitvale Blvd, Yakima, WA 98902

Contact person: Justin Bergener

CEO

Email - discover@gomedstar.com

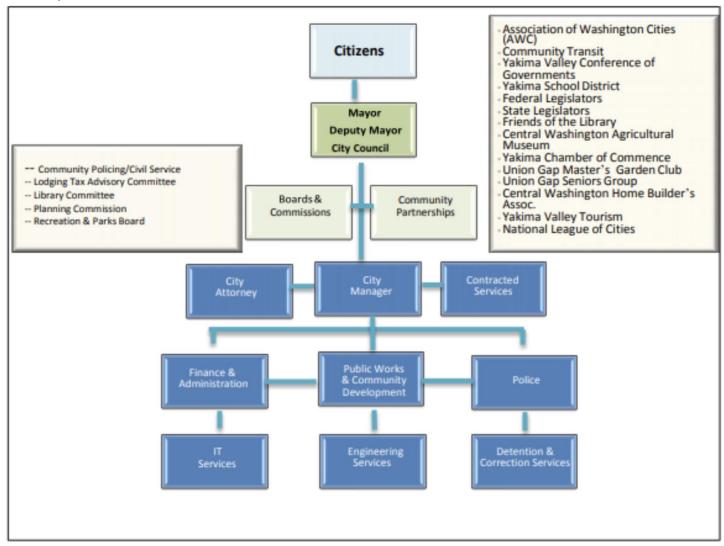
Phone: (509) 248-2004

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Section 1: Organization

Union Gap Transit is governed by the Union Gap City Council. Their 7 member board approves changes to transit operations and service levels.



City council meetings are usually held on the second and fourth Monday of each month at the Union Gap Civic Hall located at 102 W Ahtanum Rd. Additionally, the Transit Advisory Committee meets as needed to discuss any suggestions or ideas for transit development and changes.

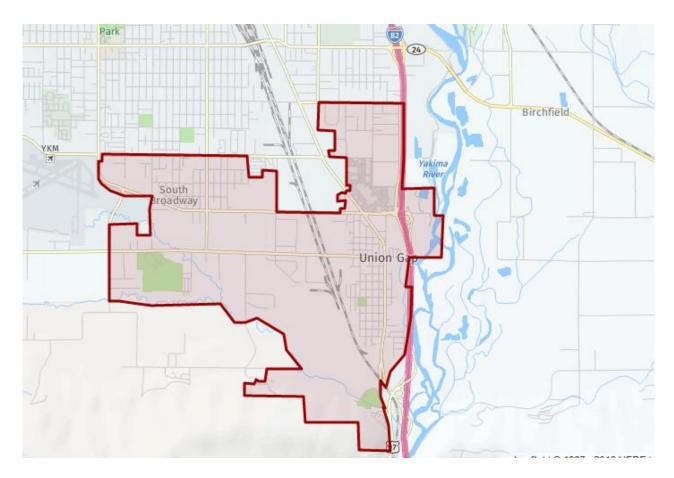


As of 07/01/2021 Union Gap Transit contractor employed:

- 2 full time employees in the operations division
- 7 full time equivalents in the Dial-A-Ride Paratransit division
- .5 full time equivalent in the maintenance division
- .5 full time equivalent in the administration division
- .98 full time equivalent employed by The City of Union Gap transit division
- 10.98 Total Transit employees

Section 2: Union Gap Transit Service Area

Union Gap Transit is a municipal transit system as authorized in RCW 35.58.2795 and is located in Yakima County.



Section 3: Physical Plant

The contractor's facility is located at 1904 Fruitvale Blvd., Yakima, WA 98902. The building is owned by their contracted services provider Medstar Transportation.



Section 4: Service Characteristics

Union Gap Transit contracts transit services both fixed route and ADA paratransit services to Medstar Transportation.

In 2008 the Union Gap Transit Division was created and fully funded through a .02% sales tax. This funding supports free passenger fares for both fixed route and paratransit services. This division's purpose is to administer the Union Gap Transit contract and provide essential management and support services to the division through oversight, coordination and technical assistance.

Union Gap Transit provides fixed route and ADA paratransit services. Union Gap Transit operates 3 fixed route buses with the 3rd route bus going in a reverse direction Monday-Friday and 2 buses on the weekends. Bus service operates Monday through Friday 6:00 a.m. – 7:00 p.m., and Saturday and Sunday 9:00 a.m. – 7:00 p.m. The Monday through Friday bus service operates on half-hour headways with the reverse route operating on a one-hour frequency. Saturday and Sunday bus service operates on a one-hour frequency. Dial-A-Ride paratransit service operates the same service hours as fixed route service. Additionally, Dial-A-Ride Paratransit service also operates Sunday 8:00 a.m. – 1:00 p.m. For further details on local fixed route service as well as shuttle services, please visit the Union Gap Transit website at https://uniongapwa.gov/transit or see the back section of the Yakima Transit Bus book. Union Gap Transit currently offers free service (no boarding fee) to all transit riders and complementary paratransit rides for all qualified riders.

Due to the fact that all vehicles used in the provision of transit services are purchased and owned by the contractor and not the City of Union Gap, there is no listing for capital expenditures for vehicles in this plan. When vehicles are listed as additions to or replacement of vehicles used for transit purposes, it is for fleet description only as no capital funds are used at this time.

Section 5: Service Connections

Union Gap Transit provides fixed route service to the Sears passenger shelter on Valley Mall Blvd and Main St for connections with Yakima Transit routes 7 and 9 as well as connections with Selah Transit. The Pahto Public Passage bus routes 1, 4 and 6 connect at the Sears Bus Stop M-F at 10:45 a.m., 2:30 pm and again at 5:10 p.m. These connector routes meet up with the CWA Airporter Shuttle for trips to Seattle, the Ellensburg Commuter and the Community Connector for trips throughout the Yakima Valley as well as connections to Ben Franklin Transit in the Tri Cities.

Union Gap Transit offers Dial-A-Ride services within the city limits of Union Gap, and to and from the city limits of Yakima and Selah.

Section 6: Service Development & Improvements

- 1. Work together with the City of Union Gap and local businesses to promote the service and local business.
- 2. Provide shuttle service to residents and the public for special events such as the State Fair, 4th of July and other events when requested.
- 3. Develop innovative ways to streamline operations and efficiencies.
- 4. Continue striving for excellence in support of our core values to provide great customer service as well

as safe reliable transportation.

5. Work with local businesses to help promote and support commerce.

Section 7: Union Gap Transit Development Plan & WSDOT - Operating & Investment Guidelines:

Preservation:

In 2020, Union Gap Transit will continue to use its resources to maintain service levels in all modes of Transportation while meeting all the requirements of the ADA. In the next 6 years, Union Gap Transit will maintain or increase levels of service, replace most of the older revenue service vehicles and try to add more alternative fuel or hybrid vehicles.

Safety:

The continued modernization of the vehicle fleets including fleet software will improve system safety by enlisting the latest safety related technology and maintenance systems. The installation of more bus shelters will improve system safety by providing a waiting area that is both well lit and away from traffic. The installation of cross walks across busy streets will improve safety and efficiency in the long run.

Drivers are certified in First Aid, CPR, Blood Borne Pathogens, Defensive Driving, Passenger Assistance Safety & Sensitivity Class, Child Restraint Safety and Fire Suppression upon hire. Drivers are with a driver trainer for 6 days and signed off on the 7th day. When new training items come up, every driver is sent a request to do the updated training in the Google classroom.

Recertifications are as follows:

- 1. First Aid & CPR are done every 2 years.
- 2. Blood Borne Pathogens, Child Restraint Safety and Fire Suppression are done every year.
- 3. Defensive Driving and Passenger Assistance Safety and Sensitivity Class are done every 3 years.

In 2020 there were no accidents or incidents involving the route buses. We plan on keeping accidents or incidents low with continued monitoring and surprise inspections from our field supervisor and field assistants. With the continued monitoring and surprise inspections we can keep route buses on time, maintain the vehicle condition, and keep our drivers and riders safe.

Mobility:

In completing this Six Year Transit Development Plan, Union Gap Transit will continue with a totally accessible fixed route bus fleet, while increasing service levels in paratransit services for those with disabilities who are unable to use the fixed route services.

Environment:

In the near future, we hope to have converted all transit vehicles to hybrid or alternative fuel technology to enhance a healthy community, promote energy conservation and protect our environment.

Stewardship:

It is the intent of Union Gap Transit, to work towards greater efficiency and to improve the quality of our on demand transportation services with efficient routes and studies for a future investment in micro transit services for local and outlying businesses. This could include an on demand rider App which would allow riders to easily view the ETA of each vehicle in real time.

Section 8: Plan Assumptions

Population – According to the 2019 US Census estimate, the population of the Union Gap is 6,200.

- 1. Sales Tax We are expecting sales tax to remain constant through 2027.
- 2. Inflation Factor Per historical, CPI for Medstar operating expenses will increase at a rate of 1.5% as outlined in the plan through 2027. Although, In 2021 we expect there will be higher than normal inflation.
- **3. Fixed Route Bus Service** In 2021 Union Gap Transit will provide 14,625 hours of revenue service. Ridership will be consistent through 2027 outside of Covid-19 impact. By 2027 we will add an electric bus to the fleet, which will reduce gas consumption.



Figure 1: **Monthly Ridership.** This graph depicts the month ridership totals since the implementation of services by Medstar Transportation in 2020. *Ridership decreased due to Covid-19 starting in March*

SUM of Total vs. Month

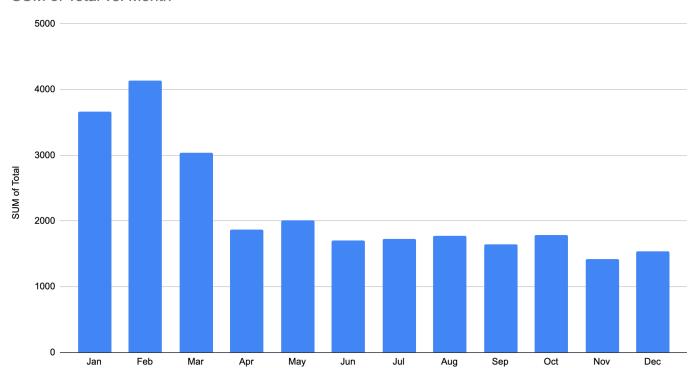


Figure 2: Monthly Ridership. This graph depicts the monthly ridership totals by Route for 2020.

Month

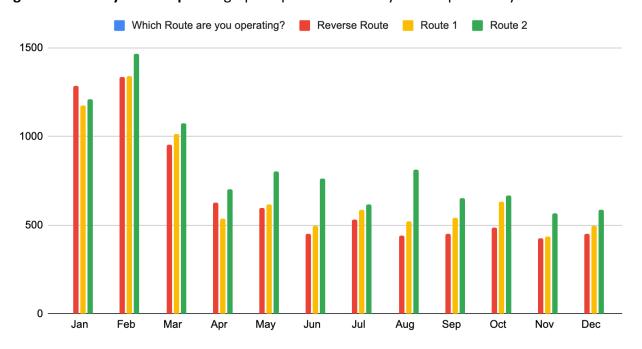
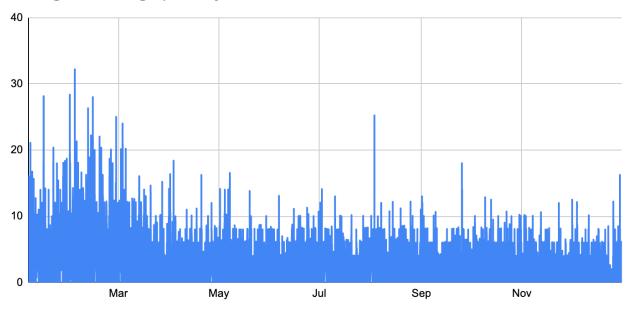


Figure 3: Union Gap Route Daily Average by Month. This graph depicts boardings/exits per day by month for 2020.





4. Dial-A-Ride ADA Paratransit Service

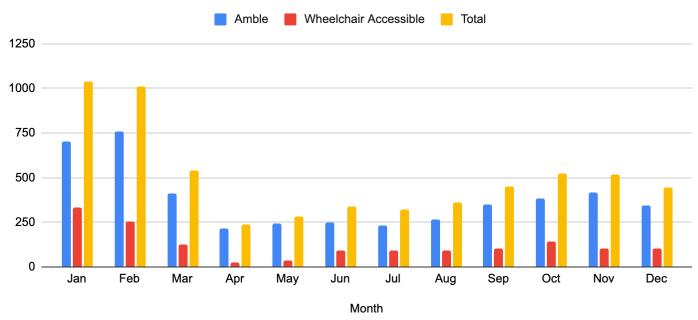
Union Gap Transit provided 3,904 revenue hours of service in 2020, and forecast it will be back to pre-Covid ridership levels in mid 2022 and then increase at a rate of 1% each year through 2027.



Figure 4: Dial A Ride Ridership.

This graph shows the total boardings for 2020. *Ridership decreased due to Covid-19 starting in March 2020*

Amble, Wheelchair Accessible and Total



In future years Dial-A-Ride services may increase due to an increase in the aging population. In order to adhere to ADA Americans with Disabilities Act standards and requirements for those with disabilities, it may be necessary to consider securing additional revenue to be used exclusively for Dial-A-Ride growth and service quality maintenance. Mobility Management may be used to direct riders who are able to the fixed route system.

- 5. **Transit Buses** The Union Gap Fleet consists of 6 Transit Buses in compliance with ADA Wheelchair Lifts.
- 6. Paratransit Vehicles The Dial a Ride Fleet consists of 2 wheelchair accessible Grand Caravans.
- 7. **Contract Administration, Operations, Shop and Administration Facility** Our call center is open 24 hours with administrative support for 24/7, as well as full time onsite mechanics on duty to ensure seamless service 7 days a week for any breakdowns or mechanical failures.
- 8. **Bus Shelters** In coordination with its contractor the City will determine appropriate locations along its arterials for fixed bus stops. Fixed bus stops will increase safety along these corridors for both transit riders and motorists. Bus shelters and benches are installed and maintained by the City.
- 9. **Flag Stops** Flag stops are a great way to increase ridership along with the many bus shelters and benches along the route. With safety in mind, flag stops on major arterials like Main Street and Washington Avenue are permitted when it is safe to pull off the road. For all other flag stops, the driver must be able to give sufficient notice to the vehicles behind the bus before stopping.
- 10. Fares There is no cost to ride Dial A Ride or the Union Gap Transit bus routes.

Section 9: Operating Data 2020 Actual - 2022 - 2027 Estimated

Fixed Route Service	2020	2022	2023	2024	2025	2026	2027
Revenue vehicle miles	162,069	162,069	162,069	162,069	162,069	162,069	162,069
Total vehicle miles	182,106	182,100	182,100	182,100	182,100	182,100	182,100
Revenue vehicle hours	10,922	14,625	14,625	14,625	14,625	14,625	14,625
Total vehicle hours	15,356	15,356	15,356	15,356	15,356	15,356	15,356
Passenger trips	13,166	17,200	22,442	24,686	24,933	25,183	25,434
Fatalities	0	0	0	0	0	0	0
Reportable injuries	0	0	0	0	0	0	0
Collisions	0	0	0	0	0	0	0
Gasoline fuel							
Consumed (gal)	18,980	23,147	23,147	23,147	23,147	23,147	23,147
Dial-A-Ride Service							

Revenue vehicle miles	50,341	57,195	67,867	68,546	69,231	69,923	70,623
Total vehicle miles	56,563	65,500	76,255	77,018	77,788	78,566	79,351
Revenue vehicle hours	5,043	6,492	7,567	7,643	7,719	7,797	7,875
Total vehicle hours	6,299	8,514	8,599	8,685	8,772	8,860	8,948
Passenger trips	6,075	8,680	9,777	9,875	9,973	10,073	10,174
Fatalities	0	0	0	0	0	0	0
Reportable injuries	0	0	0	0	0	0	0
Collisions	0	0	0	0	0	0	0
Gasoline fuel							
Consumed (gal)	3,072	3,812	4,355	4,399	4,443	4,487	4,532

nic	on Gap Transit -		enues and Exper es in whole dolla		results and 20	22-2027							
Year	Year 2020 2022 2023 2024 2025 2026 2027												
Beginning Balance	3,720,583	3,886,904	3,908,092	3,947,172	3,986,644	4,026,511	4,066,776						
Revenues													
Sales Tax	1,078,120	1,267,784	1,267,784	1,267,784	1,267,784	1,267,784	1,267,784						
Fares Box													
Interest	21,975	51,374											
Federal Operating Grants													
State Operating Grants													
Interfund Loan Proceeds	25,339												
Total Available	4,846,016	5,206,062	5,227,250	5,266,330	5,305,802	5,344,669	5,385,934						
Operating Expenses													
Contracted Fixed Route	737,258	748,317	759,542	770,935	782,499	794,237	806,150						

Contracted Paratransit							
ADA	153,521	224,445	227,812	231,229	234,697	238,218	241,791
Contracted Shuttle							
Service							
City Operating Expenses	112,353	146,367	152,221	158,310	164,642	171,228	178,077
Total Expenses	959,112	1,146,267					
Net Cash Available	3,886,904	4,059,795					
Capital Obligations							
Capital Improvements	147,587	46,200	46,200	46,200	46,200	46,200	46,200
Interfund Transfers	18,750	18,750	18,750	18,750	18,750	18,750	18,750
Total Capital							
Expenditures	166,337	64,950	64,950	64,950	64,950	64,950	64,950
Ending Cash Balance				_	_		
12/31	3,886,904	3,908,092					

Section 10: List of Equipment

Year	Make	Model	VIN#	Seats	Lift/Ramp	Vehicle #
2016	Dodge	Caravan	2C4RDGBG0GR396557	3	YES	67
2012	Dodge	Caravan	2D4CN1AE1AR334613	3	YES	44
2006	Ford	E-450	1FDXE45S13HA54135	12	YES	114
2003	Ford	E-450	1FDWE35S24HA18722	14	YES	116
2006	Ford	E-450	IFDXE45576HA69713	14	YES	104
2009	Ford	E-450	1FDFE45S99DA39376	13	YES	108
2010	Ford	E-450	1FDFE4FS6ADA05947	10	YES	109
2001	Ford	E-450	1FDXE45S91HA12454	14	YES	110

Section 11: Route Map and Schedules





Route 1 - Monday-Friday | Ruta 1- lunes-viernes

AN	Sear Store 6:30	14th & Mead 6:34	18th & Carey 6:36	D.O.T. 6:40	Fullbirght Park 6:47	Leisure Hill 6:51	2nd St. & Washington 6:55	Business Park 7:01	Youth Park 7:06	10th Ave. & Washington 7:12		Costco 7:18	Winco 7:20
- Air	7:00	7:04	7:06	7:10	7:17	7:21	7:25	7:31	7:36	7:42	7:44	7:48	7:50
	7:35	7:39	7:41	7:45	7:52	7:56	8:00	8:06	8:11	8:17	8:19	8:23	8:25
	8:05	8:09	8:11	8:15	8:22	8:26	8:30	8:36	8:41	8:47	8:49	8:53	8:55
	8:40	8:44	8:46	8:50	8:57	9:01	9:05	9:11	9:16	9:22	9:24	9:28	9:30
	9:10	9:14	9:16	9:20	9:27	9:31	9:35	9:41	9:46	9:52	9:54	9:58	10:00
	9:45	9:49	9:51	9:55	10:02	10:06	10:10	10:16	10:21	10:27	10:29	10:33	10:35
	10:15	10:19	10:21	10:25	10:32	10:36	10:40	10:46	10:51	10:57	10:59	11:03	11:05
	10:50	10:54	10:56	11:00	11:07	11:11	11:15	11:21	11:26	11:32	11:34	11:38	11:40
	11:20	11:24	11:26	11:30	11:37	11:41	11:45	11:51	11:56	12:02	12:04	12:08	12:10
PM													
-	12:30	12:34	12:36	12:40	12:47	12:51	12:55	1:01	1:06	1:12	1:14	1:18	1:20
	1:00	1:04	1:06	1:10	1:17	1:21	1:25	1:31	1:36	1:42	1:44	1:48	1:50
	1:35	1:39	1:41	1:45	1:52	1:56	2:00	2:06	2:11	2:17	2:19	2:23	2:25
	2:05	2:09	2:11	2:15	2:22	2:26	2:30	2:36	2:41	2:47	2:49	2:53	2:55
	2:40	2:44	2:46	2:50	2:57	3:01	3:05	3:11	3:16	3:22	3:24	3:28	3:30
	3:10	3:14	3:16	3:20	3:27	3:31	3:35	3:41	3:46	3:52	3:54	3:58	16:00
	3:45	3:49	3:51	3:55	4:02	4:06	4:10	4:16	4:21	4:27	4:29	4:33	4:35
	4:15	4:19	4:21	4:25	4:32	4:36	4:40	4:46	4:51	4:57	4:59	5:03	5:05
	4:50	4:54	4:56	5:00	5:07	5:11	5:15	5:21	5:26	5:32	5:34	5:38	5:40
	5:20	5:24	5:26	5:30	5:37	5:41	5:45	5:51	5:56	6:02	6:04	6:08	6:10
	5:55	5:59	6:01	6:05	6:12	6:16	6:20	6:26	6:31	6:37	6:39	6:43	6:45
	6:25	6:29	6:31	6:35	6:42	6:46	6:50	6:56	7:01	7:07	7:09	7:13	7:15

Federal Holiday service in Blue.

Route 1 - Saturday & Sunday | Ruta 1- Sábado y Domingo

	Sear Store	14th & Mead	18th & Carey	D.O.T.	Fullbirght Park	Leisure Hill	2nd St. & Washington	Business Park	Youth Park	10th Ave. & Washington	3rd Ave. & Washington	Costco	Winco
AM	8:40	8:44	8:46	8:50	8:57	9:01	9:05	9:11	9:16	9:22	9:24	9:28	9:30
	9:10	9:14	9:16	9:20	9:27	9:31	9:35	9:41	9:46	9:52	9:54	9:58	10:00
	9:45	9:49	9:51	9:55	10:02	10:06	10:10	10:16	10:21	10:27	10:29	10:33	10:35
	10:15	10:19	10:21	10:25	10:32	10:36	10:40	10:46	10:51	10:57	10:59	11:03	11:05
	10:50	10:54	10:56	11:00	11:07	11:11	11:15	11:21	11:26	11:32	11:34	11:38	11:40
	11:20	11:24	11:26	11:30	11:37	11:41	11:45	11:51	11:56	12:02	12:04	12:08	12:10
	12:30	12:34	12:36	12:40	12:47	12:51	12:55	1:01	1:06	1:12	1:14	1:18	1:20
PM	1:00	1:04	1:06	1:10	1:17	1:21	1:25	1:31	1:36	1:42	1:44	1:48	1:50
	1:35	1:39	1:41	1:45	1:52	1:56	2:00	2:06	2:11	2:17	2:19	2:23	2:25
	2:05	2:09	2:11	2:15	2:22	2:26	2:30	2:36	2:41	2:47	2:49	2:53	2:55
	2:40	2:44	2:46	2:50	2:57	3:01	3:05	3:11	3:16	3:22	3:24	3:28	3:30
	3:10	3:14	3:16	3:20	3:27	3:31	3:35	3:41	3:46	3:52	3:54	3:58	4:00
	3:45	3:49	3:51	3:55	4:02	4:06	4:10	4:16	4:21	4:27	4:29	4:33	4:35
	4:15	4:19	4:21	4:25	4:32	4:36	4:40	4:46	4:51	4:57	4:59	5:03	5:05
	4:50	4:54	4:56	5:00	5:07	5:11	5:15	5:21	5:26	5:32	5:34	5:38	5:40
	5:20	5:24	5:26	5:30	5:37	5:41	5:45	5:51	5:56	6:02	6:04	6:08	6:10
	5:55	5:59	6:01	6:05	6:12	6:16	6:20	6:26	6:31	6:37	6:39	6:43	6:45

Federal Holiday service in Blue.

Reverse Route - Monday-Friday | Ruta Inversa - lunes-viernes

AM	Sear Store 6:45	14th & Mead 6:49	18th & Carey 6:51	3rd Ave. & Washington 7:03	10th Ave. & Washington 7:07	Youth Park 7:13	Business Park 7:18	Winco 7:23	2nd St. & Washington 7:30	D.O.T. 7:35
71111	7:47	7:51	7:53	8:05	8:09	8:15	8:20	8:25	8:32	8:37
	8:49	8:53	8:55	9:07	9:11	9:17	9:22	9:27	9:34	9:39
	9:51	9:55	9:57	10:09	10:13	10:19	10:24	10:29	10:36	10:41
	10:53	10:57	10:59	11:11	11:15	11:21	11:26	11:31	11:38	11:43
	11:55	11:59	12:01	12:13	12:17	12:23	12:28	12:33	12:40	12:45
PM	1:30	1:34	1:36	1:48	1:52	1:58	2:03	2:08	2:15	2:20
	2:32	2:36	2:38	2:50	2:54	3:00	3:05	3:10	3:17	3:22
	3:34	3:38	3:40	3:52	3:56	4:02	4:07	4:12	4:19	4:24
	4:36	4:40	4:42	4:54	4:58	5:04	5:09	5:14	5:21	5:26
	5:38	5:42	5:44	5:56	6:00	6:06	6:11	6:16	6:23	6:28
	6:40	6:44	6:46	6:58	7:02	7:08	7:13	7:18	7:25	7:30

Federal Holiday service in Blue.

Section 12: Dial A Ride Rules and Information



TELEPHONE INFORMATION HOURS:

Monday-Friday 7 AM - 6 PM Saturday 8 AM - 6 PM 8 AM - 4 PM Sunday

ACCESSIBLILTY- All transit buses are wheelchair accessible. All of Union Gap Transit's buses are lift-equipped to accommodate our passengers using mobility devices such as wheelchairs.

BUS STOPS- See map or call 574-8000 for assistance.

LOST AND FOUND- Lost items are held for 30 days.

Our transit buses are equipped with bike racks.

Union Gap Transit assumes no liability for damage or theft when using bike racks. Use the bike racks at your own risk and monitor your bike when it is on the racks. Please follow the bike rack instructions when loading/unloading.

LOADING YOUR BIKE

- 1. Pull up to release arm & allow it to drop down slowly.
- 2. Lift bike onto rack putting bike in the inside slot first.
- 3. Raise support arm over top of front tire & release to fit over tire making sure support arm is resting on tire not metal

UNLOADING YOUR BIKE- (inform driver you need to unload bike)

- Raise arm off the tire & allow it to drop down slowly.
- Lift bike out of rack.
- If there is no other bike in the rack, fold the rack up by raising it to the upright position.

RIDING GUIDLINES-

- Shirts and shoes are required
- State law prohibits smoking on the bus
- Take seat quickly & stay seated while the bus is moving
- State law requires the use of seat belts
- No eating, drinking or listening to music w/out headphones
- Keep feet and carry-on items including strollers out of the aisles
- · Non service animals must be in cages
- · Children under 6 must be with an adult or older child
- No profanity or rude behavior allowed on the bus
- Bikes must be in bike racks. No rollerblades
- The first few seats are reserved for the elderly and riders with special mobility needs. Please give up those seats when requested.
- Please let the driver know ahead of time if you want to get off the bus, and after exiting, wait for the bus to leave before crossing the street.
- Flag stops will only occur when the driver feels it is safe to

UNION GAP DIAL-A-RIDE-

This program is a great way for Union Gap residents with mental or physical disabilities, temporary injury or illness to travel when needed within the cities and Union Gap, Selah, and Yakima. In order to become eligible to ride Dial-A-Ride each applicant must complete & submit an application which includes a medical evaluation of their disability, temporary injury or illness. For an application call 574-8000.

INFORMACIÓN TELEFÓNICA:

Lunes a Viernes: 7 AM - 6 PM Sábado: 8 AM - 6 PM Domingo: 8 AM - 4 PM

SERVICIOS ACCESIBLES - Todos los autobuses de tránsito son accesibles para minusválidos. Todos los autobuses de tránsito de Union Gap son equipados con elevadores para dar cabida a nuestros pasajeros que utilizan dispositivos de movilidad como sillas de ruedas

BUS STOPS- Ver mapa o llame al 574-8000 para obtener ayuda. ARTÍCULOS PERDIDOS- Objetos perdidos y fundadores perdidos se llevan a cabo durante 30 días.

Nuestros autobuses de trânsito están equipados con bastidores de bicicietas Union Gap Transit asume ninguna responsabilidad por daños o robo cuando se utiliza bastidores de bicicietas. Usa los bastidores de bicicietas a su propio riesgo y controlar su bicicleta cuando está en los bastidores. Por favor, siga las instrucciones portabicicletas cuando se carga / descarga.

- CARGAR LA BICICLETA

 1. Ponga hacia arriba para liberar el brazo y permitir que calga abajo lentamente.
- Levante la bicicieta sobre la rejilla poniendo en bicicieta en el Interior de la ranura por 3. Levante el brazo de soporte sobre la parte superior del neumático delantero y de lib-

eración para encajar en fábricar neumáticos brazo de soporte seguro está descansando en el neumático no metálica.

DESCARGA DE SU BICICLETA - (informar controlador que necesita para descargar

- 1. Levantar el brazo de la llanta y la deje caer hacia abajo lentamente.
 2. Levante la bicicieta fuera del bastidor.
 3. Si no hay otra bicicieta en el estante, el estante veces por elevándolo a la posición

REGLAS PARA VIAJAR-

- · Se requieren camisas y zapatos
- La ley estatal prohíbe fumar en el autobús
- Tome asiento rápidamente y permanecer sentado mientras el autobús está en movimiento
- La ley requiere el uso de cinturones de seguridad
- No se permite comer, beber o escuchar música de entrada / salida de auriculares w
- Mantenga los pies y el equipaje de mano, incluyendo sillas de paseo fuera de los pasillos
- Animales no disponen del servicio deben estar en jaulas
- Los niños menores de 6 años deben estar acompañados por un adulto o un niño mayor
- No hay malas palabras o comportamiento grosero permitido en el autobús
- Las bicicletas deben estar en bastidores de bicicletas. No hay
- Los primeros asientos están reservados para los ancianos y los corredores con necesidades especiales de movilidad. Por favor, renunciar a esos asientos cuando se le solicite.
- Por favor, deje saber al conductor antes de que se quiera bajar del autobús, y después de salir, esperar a que el autobús para salir antes de cruzar la calle.
- Las paradas de bandera sólo se producirán cuando el conductor considere que es seguro hacerlo

UNION GAP DIAL-A-RIDE- Este programa es una gran manera para que los residentes de Union Gap con discapacidades mentales o físicas, daño temporal o enfermedades de viajar cuando sea necesario dentro de las ciudades y Union Gap, Selah, y Yakima. Con el fin de ser elegibles para montar Dial-A-Ride cada solicitante debe completar y presentar una solicitud que incluye una evaluación médica de su discapacidad. lesión o enfermedad temporal. Para una aplicación llame a 574-8000.