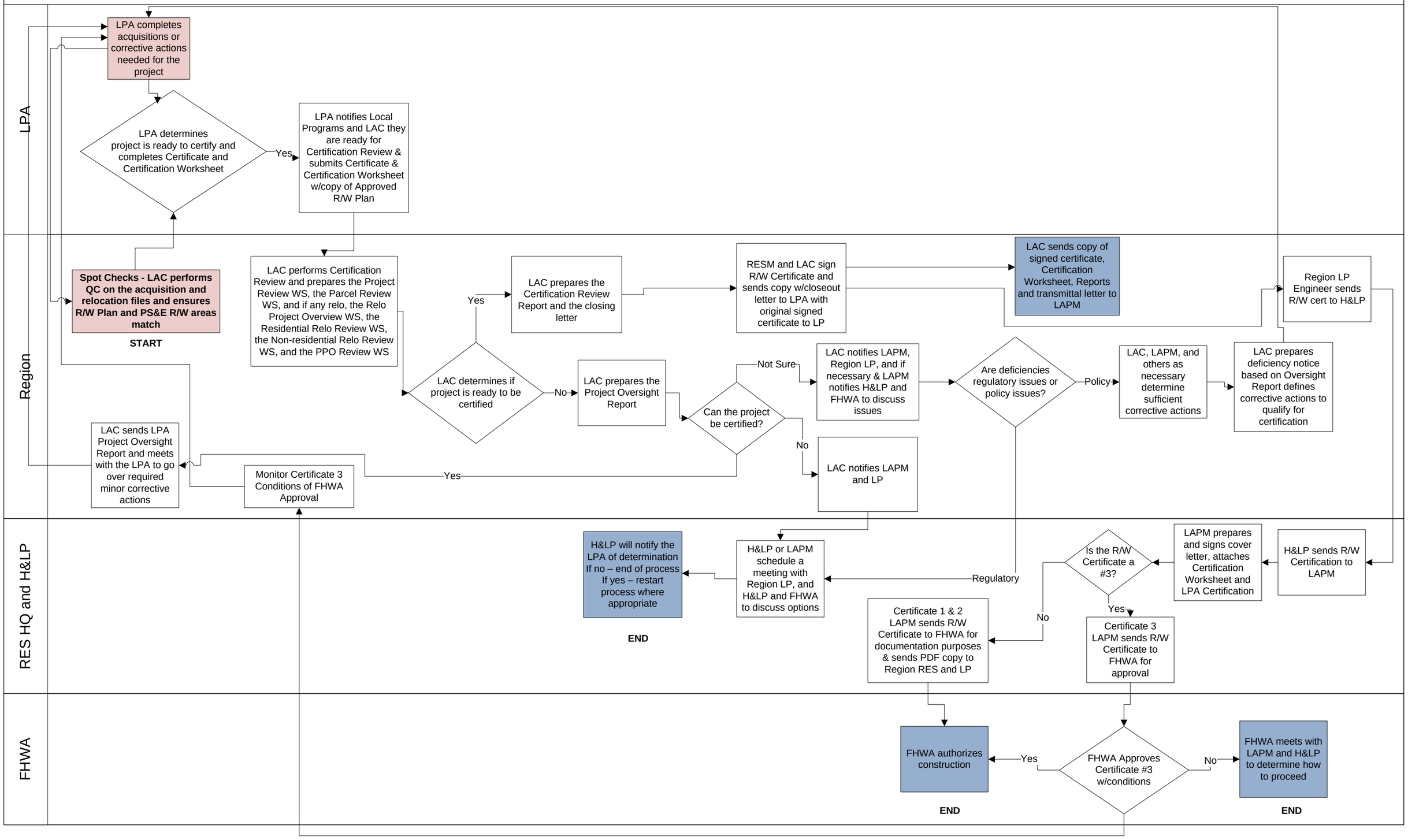LPA Certification Process