New Strategic Plan sets WSDOT's Direction

Results WSDOT is the future of our agency. It combines our strengths with forwardthinking values and goals to ensure WSDOT is the leader in providing sustainable, integrated multimodal transportation systems.



Our vision is an aspiration for

us to work toward. Our mission is WSDOT's purpose for being. Our values describe the manner in which we conduct ourselves and the core principles we use to carry out our work. The scope of what this agency provides to Washington residents is broad and Results WSDOT is our roadmap for Washington's multimodal transportation future.

With this roadmap in hand, WSDOT will work with and engage employees and public and private partners to achieve our goals. Through a culture of continuous improvement, we are building a more efficient, effective and accountable government for those we serve.

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WSDOT's Vision

The Washington State Department of Transportation's vision is to be the best in providing a sustainable and integrated multimodal transportation system.

WSDOT's Mission

The Washington State Department of Transportation provides and supports safe, reliable and costeffective transportation options to improve livable communities and economic vitality for people and businesses.

WSDOT's Values

Safety

Promote the safety of the public and employees at all times

Inclusion

Ensure a wide array of perspectives, disciplines and backgrounds are represented in our outreach, decision making and workforce

Innovation

Foster an environment of trust that encourages creativity, finding solutions for challenges and leveraging opportunities

Integrity

Build trust with each other and our communities by being ethical, accountable, responsive and honest

Leadership

Inspire, motivate and support to give each other the confidence to do great things

Sustainability

Make decisions and take actions that promote the conservation of resources for future generations by focusing on the balance of economic, environmental and community needs



Americans with Disabilities Act (ADA) Information: This material can be made available in an alternate format by emailing the WSDOT Diversity/ADA Affairs team at wsdotada@wsdot.wa.gov or by calling toll free, 855-362-4ADA(4232). Persons who are deaf or hard of hearing may make a request by calling the Washington State Relay at 711.

Title VI Statement to Public: It is the Washington State Department of Transportation's (WSDOT) policy to assure that no person shall, on the grounds of race, color, national origin or sex, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its federally funded programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equal Opportunity (OEO). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OEO's Title VI Coordinators, George Laué at (509) 324-6018 or Jonté Sulton at (360) 705-7082.



Organizational Strength Leadership nnovation Economic Vitality Modal Integration Env 50 Safetv **Sustainability** Strategic Integrity 🗄 Reliable Z e communities / Engagement Investments



Results WSDOT – Goals and Outcomes

Goal 1 STRATEGIC INVESTMENTS



Effectively manage system assets and multimodal investments on corridors to enhance economic vitality

Goal 1 priority outcomes:

- Prioritize strategic investments for preservation, maintenance and capacity improvements on corridors, to achieve the broadest benefits to the system, within existing resources, by using appropriate scopes to deliver specific results.
- Strategically manage assets on corridors.
- Inform strategic investment decisions in corridors through a broad understanding of system performance and community goals and values.
- Deliver transportation projects and services that are on time and on budget.

Goal 2 MODAL INTEGRATION



Optimize existing system capacity through better interconnectivity of all transportation modes

Goal 2 priority outcomes:

- Reduce number of fatal and serious injuries for all transportation modes.
- Align the operation of all modes in corridors to
 optimize throughput capacity to move people and freight.
- Improve coordination between transportation providers and modes that results in more seamless system operations.

Goal 3 ENVIRONMENTAL STEWARDSHIP



Promote sustainable practices to reduce greenhouse gas emissions and protect natural habitat and water quality

Goal 3 priority outcomes:

- Improve environmental conditions; leave it better than before.
- Reduce WSDOT's overall carbon footprint.
- Improve energy efficiency of transportation systems and WSDOT operations.

Goal 4 ORGANIZATIONAL STRENGTH



Support a culture of multidisciplinary teams, innovation and people development through training, continuous improvement and Lean efforts

Goal 4 priority outcomes:

- Foster a capable, engaged and valued workforce balancing project and service delivery demands with professional development needs.
- Improve multi-disciplinary engagement, early in the process, to increase collaborative solutions and improve decision making.
- Cultivate and enhance WSDOT's ability to attract, develop and retain a core workforce targeting mission critical skills.

Goal 5 COMMUNITY ENGAGEMENT



Strengthen partnerships to increase credibility, drive priorities and inform decision making

Goal 5 priority outcomes:

- Increase consent on decisions made by WSDOT, communities, stakeholders and the Legislature based on a shared understanding of needs and opportunities.
- Improve the understanding of transportation expenditures and investments and respective benefits (outcomes).
- Improve public access to information and decision making so that WSDOT is recognized as the most credible source for information.

Goal 6 SMART TECHNOLOGY



Improve information system efficiency to users and enhance service delivery by expanding the use of technology

Goal 6 priority outcomes:

- Improve organizational effectiveness to expand the timely evaluation, adoption, application and deployment of new technologies used to manage demand and/or enhance system operations to improve system performance.
- Improve organizational effectiveness to expand the timely evaluation, adoption, application and deployment of innovative technologies associated with internal enterprise systems.
- Enhance traveler information exchange with the public by improving seamless integration and usability between transportation facilities, modes and services.

Read more about Results WSDOT at http://www.wsdot.wa.gov/Secretary/ResultsWSDOT.htm