



# Agency Council on Coordinated Transportation

## Measuring Public Transportation Performance

ACCT created the report the *Washington State Summary of Community and Brokered Transportation* in order to develop guidelines for setting performance measures and for evaluating performance of coordinated special needs transportation.

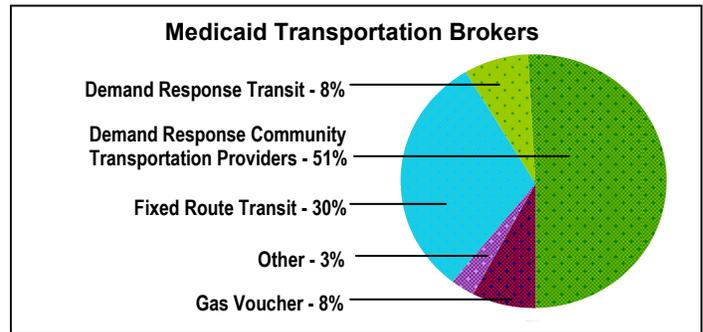
The report focuses on the performance of 33 community transportation providers that received grants through the Washington State Department of Transportation (WSDOT) in the 2003-2005 biennium and the eight brokers of transportation for Washington's Medicaid clients. The report presents uniform data to facilitate greater understanding of the work of these diverse providers and assist in the evaluation of coordinated transportation efforts.

Medicaid transportation brokers relied heavily on community transportation providers' demand response services in 2005. Community transportation providers fill an important role in serving special needs customers who are unable to take advantage of transit systems because of a lack of available or appropriate services.

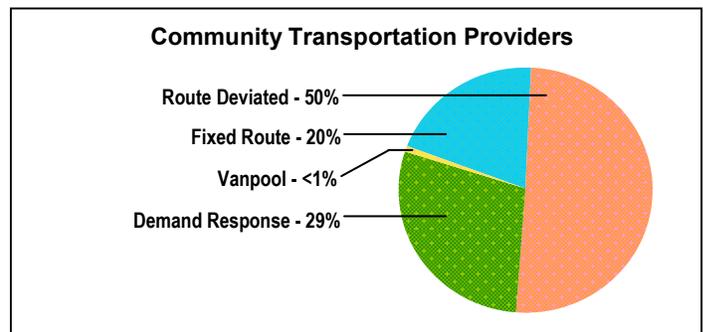
The report is available on the ACCT website. ACCT's *2007 Report to the Legislature* includes a summarized version of the report and can be found at the same website.



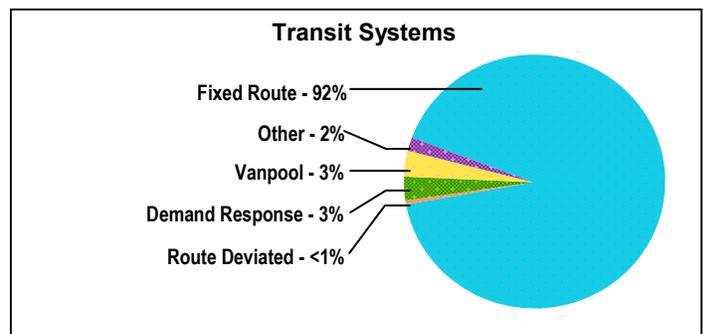
### Passenger Trips by Service, 2005



Source: WA State Department of Social & Health Services, Health & Recovery Services Administration, 2005.



Source: ACCT, *Washington State Summary of Community and Brokered Transportation - 2005*, February 2007.



Source: WA State Department of Transportation, *Washington State Summary of Public Transportation - 2005*, 8/06.

The Agency Council on Coordinated Transportation (ACCT) is a partnership of members from the legislature, state agencies, transportation providers and consumer advocates whose mission is to direct and promote activities that efficiently use all available state and community resources for special needs transportation across the state.

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