

## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - Eastern Region

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓									
1A3 Shoulder Maintenance										⊙	✓									
1A4 Sweeping and Cleaning		✓			⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches					✓	⊙														
2A2 Maintain Culverts															⊙				✓	
2A3 Maintain Catch Basins and Inlets															⊙					✓
2A5 Slope Repair											✓									
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓					⊙					
3A2 Noxious Weed Control					✓	⊙														
3A3 Nuisance Vegetation Control															✓					
3A4 Control of Vegetation Obstructions		✓													⊙					
3A5 Landscape Maintenance															⊙	✓				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>																				
4A1 Bridge Deck Repair																				✓
4A2 Structural Bridge Repair											✓	⊙								
4A3 Bridge Cleaning					✓						⊙									
4B2 Keller Ferry Operations												✓								
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓			⊙															
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A1 Pavement Striping Maintenance																				✓
6A2 Raised/Recessed Pavement Marker Maint.											✓									
6A3 Pavement Marking Maintenance		✓									⊙									
6A4 Regulatory Sign Maintenance															✓					
6A5 Guide Sign Maintenance											✓	⊙								
6A6 Guidepost Maintenance															✓	⊙				
6A7 Guardrail Maintenance												✓								
6B1 Traffic Signal Systems											✓	⊙								
6B2 Highway Lighting Systems		✓									⊙									
6B3 Intelligent Transportation Systems											✓	⊙								
<b>Group - 7 Rest Area Operations</b>																				
7B1 Rest Area Operations											⊙	✓								

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### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - EA Area 1

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙			✓								
1A3 Shoulder Maintenance							⊙		✓											
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches				✓	⊙															
2A2 Maintain Culverts									✓					⊙						
2A3 Maintain Catch Basins and Inlets						✓								⊙						
2A5 Slope Repair		✓			⊙															
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control	✓						⊙													
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations	✓			⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance										✓				⊙						
6A7 Guardrail Maintenance	✓				⊙															

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### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - EA Area 2

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance			✓				⊙													
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙					✓	
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair						⊙								✓						
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup							✓								⊙					
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control	✓						⊙													
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance	✓				⊙															

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**Activity Service Level Targets and Service Levels Delivered**  
**CY 2010 - EA Area 3**

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance								⊙					✓							
1A4 Sweeping and Cleaning		✓			⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙			✓			
2A3 Maintain Catch Basins and Inlets														⊙						✓
2A5 Slope Repair					✓	⊙														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓					⊙					
3A2 Noxious Weed Control						✓	⊙													
3A3 Nuisance Vegetation Control									⊙										✓	
3A4 Control of Vegetation Obstructions	✓														⊙					
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations	✓				⊙															
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance						⊙					✓									

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### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - EA Area 4

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing				✓				⊙												
1A3 Shoulder Maintenance							⊙						✓							
1A4 Sweeping and Cleaning					⊙	✓														
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches						✓	⊙													
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets														⊙						✓
2A5 Slope Repair							⊙							✓						
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓					⊙					
3A2 Noxious Weed Control							⊙				✓									
3A3 Nuisance Vegetation Control								⊙			✓									
3A4 Control of Vegetation Obstructions							✓								⊙					
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓		⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance													✓		⊙					
6A7 Guardrail Maintenance						⊙					✓									

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