

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙											
1A3 Shoulder Maintenance						✓		⊙												
1A4 Sweeping and Cleaning					✓	⊙														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						✓	⊙													
2A2 Maintain Culverts														⊙				✓		
2A3 Maintain Catch Basins and Inlets									✓					⊙						
2A5 Slope Repair					✓		⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup																				✓
3A2 Noxious Weed Control	✓						⊙													
3A3 Nuisance Vegetation Control														✓						
3A4 Control of Vegetation Obstructions														⊙	✓					
3A5 Landscape Maintenance														✓	⊙					
Group - 4 Bridge and Urban Tunnel Maintenance and Operations																				
4A1 Bridge Deck Repair						✓						⊙								
4A2 Structural Bridge Repair														⊙	✓					
4A3 Bridge Cleaning								✓					⊙							
4B1 Movable and Floating Bridge Operations	✓						⊙													
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A1 Pavement Striping Maintenance												✓	⊙							
6A2 Raised/Recessed Pavement Marker Maint.								⊙	✓											
6A3 Pavement Marking Maintenance													✓	⊙						
6A4 Regulatory Sign Maintenance																				
6A5 Guide Sign Maintenance							✓		⊙											
6A6 Guidepost Maintenance														✓				⊙		
6A7 Guardrail Maintenance		✓					⊙													
6B1 Traffic Signal Systems														⊙	✓					
6B2 Highway Lighting Systems						✓							⊙							
6B3 Intelligent Transportation Systems							✓		⊙											
Group - 7 Rest Area Operations																				
7B1 Rest Area Operations																				

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

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Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙											
1A3 Shoulder Maintenance								⊙	✓											
1A4 Sweeping and Cleaning					⊙	✓														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						✓	⊙													
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets					✓								⊙							
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup																				✓
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions													⊙				✓			
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance										✓			⊙							
6A7 Guardrail Maintenance		✓			⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
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Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 1 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing		✓							⊙											
1A3 Shoulder Maintenance							⊙		✓											
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts													⊙				✓			
2A3 Maintain Catch Basins and Inlets							✓						⊙							
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control								⊙			✓									
3A4 Control of Vegetation Obstructions													⊙							✓
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓					⊙						
6A7 Guardrail Maintenance			✓	⊙																

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 1 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									✓	⊙										
1A3 Shoulder Maintenance						✓	⊙													
1A4 Sweeping and Cleaning					⊙					✓										
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts	✓													⊙						
2A3 Maintain Catch Basins and Inlets							✓							⊙						
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup																				✓
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control						✓	⊙													
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations	✓			⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance	✓				⊙															⊙
6A7 Guardrail Maintenance	✓				⊙															

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 1 Section 5 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙											
1A3 Shoulder Maintenance								⊙	✓											
1A4 Sweeping and Cleaning					⊙	✓														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						⊙	✓													
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets	✓												⊙							
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup																				✓
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control								⊙												✓
3A4 Control of Vegetation Obstructions										✓			⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance							✓							⊙						
6A7 Guardrail Maintenance		✓			⊙															

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

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Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
Group - 1 Roadway Maintenance and Operations																					
1A1 Pavement Patching, Repair & Crack Sealing	✓								⊙												
1A3 Shoulder Maintenance						✓	⊙														
1A4 Sweeping and Cleaning					⊙	✓															
Group - 2 Drainage Maintenance and Slope Repair																					
2A1 Maintain Ditches					✓	⊙															
2A2 Maintain Culverts														⊙						✓	
2A3 Maintain Catch Basins and Inlets														✓	⊙						
2A5 Slope Repair						✓	⊙														
Group - 3 Roadside and Vegetation Management																					
3A1 Litter Pickup							✓													⊙	
3A2 Noxious Weed Control		✓					⊙														
3A3 Nuisance Vegetation Control								⊙	✓												
3A4 Control of Vegetation Obstructions														⊙	✓						
Group - 5 Snow and Ice Control Operations																					
5B1 Snow and Ice Control Operations		✓	⊙																		
Group - 6 Traffic Control Maintenance and Operations																					
6A6 Guidepost Maintenance										✓										⊙	
6A7 Guardrail Maintenance	✓					⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 2 Section 1- CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing		✓							⊙											
1A3 Shoulder Maintenance					✓		⊙													
1A4 Sweeping and Cleaning					⊙				✓											
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets													✓	⊙						
2A5 Slope Repair						⊙			✓											
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup									✓						⊙					
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control							⊙				✓									
3A4 Control of Vegetation Obstructions														⊙				✓		
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance						⊙							✓	⊙						
6A7 Guardrail Maintenance	✓				⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 2 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙											
1A3 Shoulder Maintenance							✓	⊙												
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						✓	⊙													
2A2 Maintain Culverts									✓					⊙						
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair					✓		⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup			✓																⊙	
3A2 Noxious Weed Control		✓					⊙													
3A3 Nuisance Vegetation Control	✓							⊙												
3A4 Control of Vegetation Obstructions										✓				⊙						
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance							✓												⊙	
6A7 Guardrail Maintenance					✓	⊙														

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-	+	B	+	C	-	+	D	-	+	D	-	+	F	-			
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓	⊙														
1A3 Shoulder Maintenance					✓	⊙														
1A4 Sweeping and Cleaning		✓		⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓				⊙															
2A2 Maintain Culverts									✓				⊙							
2A3 Maintain Catch Basins and Inlets									✓				⊙							
2A5 Slope Repair				✓	⊙															
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup					✓	⊙													⊙	
3A2 Noxious Weed Control	✓				⊙															
3A3 Nuisance Vegetation Control								⊙							✓					
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓										⊙	
6A7 Guardrail Maintenance		✓		⊙																

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 3 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing						✓		⊙												
1A3 Shoulder Maintenance			✓				⊙													
1A4 Sweeping and Cleaning			✓	⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts	✓												⊙							
2A3 Maintain Catch Basins and Inlets									✓				⊙							
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup						✓								⊙						
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control							⊙		✓											
3A4 Control of Vegetation Obstructions	✓												⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓					⊙						
6A7 Guardrail Maintenance		✓		⊙																

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 3 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙											
1A3 Shoulder Maintenance								⊙	✓											
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets										✓			⊙							
2A5 Slope Repair							⊙		✓											
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup						✓								⊙						
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions	✓												⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓					⊙						
6A7 Guardrail Maintenance	✓				⊙															

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 4 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
Group - 1 Roadway Maintenance and Operations																					
1A1 Pavement Patching, Repair & Crack Sealing					✓				⊙												
1A3 Shoulder Maintenance			✓				⊙														
1A4 Sweeping and Cleaning					⊙	✓															
Group - 2 Drainage Maintenance and Slope Repair																					
2A1 Maintain Ditches						✓⊙															
2A2 Maintain Culverts														⊙							✓
2A3 Maintain Catch Basins and Inlets											✓		⊙								
2A5 Slope Repair							⊙	✓													
Group - 3 Roadside and Vegetation Management																					
3A1 Litter Pickup									✓						⊙						
3A2 Noxious Weed Control	✓						⊙														
3A3 Nuisance Vegetation Control								⊙		✓											
3A4 Control of Vegetation Obstructions														⊙							✓
Group - 5 Snow and Ice Control Operations																					
5B1 Snow and Ice Control Operations		✓	⊙																		
Group - 6 Traffic Control Maintenance and Operations																					
6A6 Guidepost Maintenance										✓				⊙							
6A7 Guardrail Maintenance		✓			⊙																

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Olympic Area 4 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing			✓						⊙											
1A3 Shoulder Maintenance		✓						⊙												
1A4 Sweeping and Cleaning					⊙	✓														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓						⊙													
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets													✓	⊙						
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup						✓													⊙	
3A2 Noxious Weed Control	✓						⊙													
3A3 Nuisance Vegetation Control		✓						⊙												
3A4 Control of Vegetation Obstructions														⊙						✓
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance															⊙	✓				
6A7 Guardrail Maintenance		✓			⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Olympic Area 4 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing		✓							⊙											
1A3 Shoulder Maintenance					✓		⊙													
1A4 Sweeping and Cleaning					✓	⊙														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						⊙			✓											
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets										✓				⊙						
2A5 Slope Repair						⊙			✓											
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup									✓										⊙	
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions														⊙						✓
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance						✓													⊙	
6A7 Guardrail Maintenance		✓			⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010