

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									✓	⊙										
1A3 Shoulder Maintenance								⊙			✓									
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets						✓								⊙						
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup													✓	⊙						
3A2 Noxious Weed Control							⊙			✓										
3A3 Nuisance Vegetation Control								⊙			✓									
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 4 Bridge and Urban Tunnel Maintenance and Operations																				
4A1 Bridge Deck Repair							✓			⊙										
4A2 Structural Bridge Repair						✓				⊙										
4A3 Bridge Cleaning						✓				⊙										
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				⊙	✓															
Group - 6 Traffic Control Maintenance and Operations																				
6A1 Pavement Striping Maintenance										⊙				✓						
6A2 Raised/Recessed Pavement Marker Maint.					✓	⊙														
6A3 Pavement Marking Maintenance										✓	⊙									
6A4 Regulatory Sign Maintenance									⊙				✓							
6A5 Guide Sign Maintenance							✓	⊙												
6A6 Guidepost Maintenance											✓			⊙						
6A7 Guardrail Maintenance					⊙	✓														
6B1 Traffic Signal Systems									✓	⊙										
6B2 Highway Lighting Systems									✓	⊙										
6B3 Intelligent Transportation Systems		✓					⊙													
Group - 7 Rest Area Operations																				
7B1 Rest Area Operations						⊙	✓													

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 1- CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing							✓	⊙												
1A3 Shoulder Maintenance							⊙		✓											
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts									✓				⊙							
2A3 Maintain Catch Basins and Inlets		✓											⊙							
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup													✓	⊙						
3A2 Noxious Weed Control							⊙							✓						
3A3 Nuisance Vegetation Control								⊙		✓										
3A4 Control of Vegetation Obstructions	✓												⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance						⊙		✓												

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 1 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									✓	⊙										
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts	✓													⊙						
2A3 Maintain Catch Basins and Inlets		✓												⊙						
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control								⊙						✓						
3A3 Nuisance Vegetation Control								⊙		✓										
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				✓	⊙															
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance																			⊙	✓
6A7 Guardrail Maintenance		✓			⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 1 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓			⊙													
1A3 Shoulder Maintenance						✓	⊙													
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches			✓			⊙														
2A2 Maintain Culverts													⊙		✓					
2A3 Maintain Catch Basins and Inlets	✓												⊙							
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup										✓					⊙					
3A2 Noxious Weed Control							⊙			✓										
3A3 Nuisance Vegetation Control								⊙		✓										
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓						⊙					
6A7 Guardrail Maintenance						⊙								✓						

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered North Central Area 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance								⊙			✓									
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets									✓					⊙						
2A5 Slope Repair								⊙		✓										
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control								⊙			✓									
3A3 Nuisance Vegetation Control									⊙							✓				
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance	✓				⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 2 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance								⊙					✓							
1A4 Sweeping and Cleaning		✓		⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓			⊙															
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets						✓								⊙						
2A5 Slope Repair			✓		⊙															
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup													✓		⊙					
3A2 Noxious Weed Control							⊙					✓								
3A3 Nuisance Vegetation Control								⊙							✓					
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations			✓	⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓						⊙					
6A7 Guardrail Maintenance	✓				⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 2 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓									
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets										✓				⊙						
2A5 Slope Repair								⊙		✓										
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control								⊙			✓									
3A3 Nuisance Vegetation Control									⊙							✓				
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance															✓	⊙				
6A7 Guardrail Maintenance	✓				⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered North Central Area 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓									
1A3 Shoulder Maintenance								⊙						✓						
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches					✓	⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets										✓				⊙						
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup											✓				⊙					
3A2 Noxious Weed Control						✓	⊙													
3A3 Nuisance Vegetation Control								⊙		✓										
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				⊙			✓													
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance						✓									⊙					
6A7 Guardrail Maintenance					⊙		✓													

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 3 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
Group - 1 Roadway Maintenance and Operations																					
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓										
1A3 Shoulder Maintenance								⊙		✓											
1A4 Sweeping and Cleaning	✓				⊙																
Group - 2 Drainage Maintenance and Slope Repair																					
2A1 Maintain Ditches					✓	⊙															
2A2 Maintain Culverts														⊙		✓					
2A3 Maintain Catch Basins and Inlets										✓				⊙							
2A5 Slope Repair								⊙	✓												
Group - 3 Roadside and Vegetation Management																					
3A1 Litter Pickup															✓	⊙					
3A2 Noxious Weed Control			✓			⊙															
3A3 Nuisance Vegetation Control								⊙	✓												
3A4 Control of Vegetation Obstructions	✓													⊙							
Group - 5 Snow and Ice Control Operations																					
5B1 Snow and Ice Control Operations				⊙					✓												
Group - 6 Traffic Control Maintenance and Operations																					
6A6 Guidepost Maintenance						✓											⊙				
6A7 Guardrail Maintenance					✓	⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
North Central Area 3 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing									✓	⊙										
1A3 Shoulder Maintenance								⊙	✓											
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches					✓	⊙											⊙			
2A2 Maintain Culverts																⊙	✓			
2A3 Maintain Catch Basins and Inlets	✓															⊙				
2A5 Slope Repair					✓	⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup										✓							⊙			
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control								⊙							✓					
3A4 Control of Vegetation Obstructions	✓														⊙					
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				⊙				✓												
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance						✓											⊙			
6A7 Guardrail Maintenance					⊙						✓									

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

North Central Area 3 Section 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓									
1A3 Shoulder Maintenance								⊙							✓					
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets														⊙	✓					
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup											✓					⊙				
3A2 Noxious Weed Control								⊙		✓										
3A3 Nuisance Vegetation Control								⊙		✓										
3A4 Control of Vegetation Obstructions	✓															⊙				
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				⊙				✓												
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance							✓										⊙			
6A7 Guardrail Maintenance			✓		⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010