

# Maintenance Accountability Process

## Activity Service Level Targets and Service Levels Delivered

### Eastern - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙	✓									
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning		✓			⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches							⊙				✓									
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets									✓					⊙						
2A5 Slope Repair							⊙		✓											
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup											✓				⊙					
3A2 Noxious Weed Control			✓			⊙														
3A3 Nuisance Vegetation Control	✓					⊙														
3A4 Control of Vegetation Obstructions						✓								⊙						
3A5 Landscape Maintenance										✓				⊙						
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>																				
4A1 Bridge Deck Repair											⊙	✓								
4A2 Structural Bridge Repair											⊙									✓
4A3 Bridge Cleaning						✓					⊙									
4B2 Keller Ferry Operations						✓	⊙													
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations			✓	⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A1 Pavement Striping Maintenance									✓		⊙									
6A2 Raised/Recessed Pavement Marker Maint.							⊙							✓						
6A3 Pavement Marking Maintenance											⊙									✓
6A4 Regulatory Sign Maintenance										⊙									✓	
6A5 Guide Sign Maintenance								⊙	✓											
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance		✓			⊙															
6B1 Traffic Signal Systems											✓	⊙								
6B2 Highway Lighting Systems		✓								⊙										
6B3 Intelligent Transportation Systems						✓	⊙													
<b>Group - 7 Rest Area Operations</b>																				
7B1 Rest Area Operations							⊙	✓												

**Key**

- ⊙ Current Law Budget Service Level Commitment
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## Activity Service Level Targets and Service Levels Delivered

### Eastern Area 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
<b>Group - 1 Roadway Maintenance and Operations</b>																					
1A1 Pavement Patching, Repair & Crack Sealing															✓						
1A3 Shoulder Maintenance								⊙						✓							
1A4 Sweeping and Cleaning		✓			⊙																
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																					
2A1 Maintain Ditches							⊙	✓													
2A2 Maintain Culverts														⊙							✓
2A3 Maintain Catch Basins and Inlets							✓							⊙							
2A5 Slope Repair							⊙		✓												
<b>Group - 3 Roadside and Vegetation Management</b>																					
3A1 Litter Pickup															⊙				✓		
3A2 Noxious Weed Control								⊙	✓												
3A3 Nuisance Vegetation Control	✓						⊙														
3A4 Control of Vegetation Obstructions								✓						⊙							
<b>Group - 5 Snow and Ice Control Operations</b>																					
5B1 Snow and Ice Control Operations	✓			⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																					
6A6 Guidepost Maintenance															⊙	✓					
6A7 Guardrail Maintenance		✓			⊙																

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## Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered Eastern Area 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance					✓	⊙														
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches						⊙								✓						
2A2 Maintain Culverts													⊙							✓
2A3 Maintain Catch Basins and Inlets	✓												⊙							
2A5 Slope Repair					✓	⊙														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup					✓	⊙									⊙					
3A2 Noxious Weed Control					✓	⊙														
3A3 Nuisance Vegetation Control	✓							⊙												
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance					✓	⊙														

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## Activity Service Level Targets and Service Levels Delivered

### Eastern Area 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									✓	⊙										
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches							⊙													✓
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair						⊙					✓									
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓					⊙					
3A2 Noxious Weed Control	✓					⊙														
3A3 Nuisance Vegetation Control	✓					⊙														
3A4 Control of Vegetation Obstructions						✓								⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations				✓	⊙															
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance							✓								⊙					
6A7 Guardrail Maintenance					✓	⊙														

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## Activity Service Level Targets and Service Levels Delivered

### Eastern Area 4 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing						✓		⊙												
1A3 Shoulder Maintenance							⊙						✓							
1A4 Sweeping and Cleaning					⊙		✓													
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches						⊙		✓												
2A2 Maintain Culverts													⊙	✓						
2A3 Maintain Catch Basins and Inlets												✓		⊙						
2A5 Slope Repair						⊙	✓													
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓									⊙	
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control	✓						⊙													
3A4 Control of Vegetation Obstructions									✓					⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations				⊙		✓														
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance																			⊙	✓
6A7 Guardrail Maintenance		✓			⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
  - ✓ 2009 Service Level Delivered
  - ⊙ Missed target

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