

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓		⊙			⊙											
1A3 Shoulder Maintenance							⊙		✓											
1A4 Sweeping and Cleaning		✓		⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches				✓		⊙														
2A2 Maintain Culverts													⊙	✓						
2A3 Maintain Catch Basins and Inlets													⊙				✓			
2A5 Slope Repair							⊙			✓										
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control						⊙			✓											
3A3 Nuisance Vegetation Control							⊙							✓						
3A4 Control of Vegetation Obstructions													✓	⊙						
3A5 Landscape Maintenance													⊙	✓						
Group - 4 Bridge and Urban Tunnel Maintenance and Operations																				
4A1 Bridge Deck Repair							✓			⊙										
4A2 Structural Bridge Repair										⊙								✓		
4A3 Bridge Cleaning										✓	⊙									
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A1 Pavement Striping Maintenance										⊙			✓							
6A2 Raised/Recessed Pavement Marker Maint.						⊙												✓		
6A3 Pavement Marking Maintenance										✓	⊙									
6A4 Regulatory Sign Maintenance									⊙	✓										
6A5 Guide Sign Maintenance								✓	⊙											
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance					✓	⊙														
6B1 Traffic Signal Systems										⊙							✓			
6B2 Highway Lighting Systems										⊙					✓					
6B3 Intelligent Transportation Systems						✓	⊙													
Group - 7 Rest Area Operations																				
7B1 Rest Area Operations						⊙	✓													

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-	+	B	+	C	-	+	D	-	+	D	-	+	F	-			
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓	⊙				⊙											
1A3 Shoulder Maintenance					✓	⊙														
1A4 Sweeping and Cleaning			✓	⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches			✓		⊙															
2A2 Maintain Culverts													✓	⊙						
2A3 Maintain Catch Basins and Inlets													⊙		✓					
2A5 Slope Repair						⊙								✓						
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control					✓	⊙														
3A3 Nuisance Vegetation Control							⊙								✓					
3A4 Control of Vegetation Obstructions													⊙	✓						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations			✓	⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance															✓	⊙				
6A7 Guardrail Maintenance	✓				⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 1 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-	+	B	+	C	-	+	D	-	+	F	-	+	F	-			
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓			⊙													
1A3 Shoulder Maintenance					✓	⊙														
1A4 Sweeping and Cleaning			✓	⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓				⊙															
2A2 Maintain Culverts													✓	⊙						
2A3 Maintain Catch Basins and Inlets													⊙	✓						
2A5 Slope Repair						⊙													✓	
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup						⊙												✓	⊙	
3A2 Noxious Weed Control		✓			⊙															
3A3 Nuisance Vegetation Control							⊙							✓						
3A4 Control of Vegetation Obstructions													⊙						✓	
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations			✓	⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance					⊙									✓	⊙					
6A7 Guardrail Maintenance	✓			⊙																

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered Southwest Area 1 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-	+	B	+	C	-	+	D	-	+	D	-	+	F	-			
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓			⊙													
1A3 Shoulder Maintenance					✓		⊙													
1A4 Sweeping and Cleaning			✓		⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches				✓		⊙														
2A2 Maintain Culverts										✓			⊙							
2A3 Maintain Catch Basins and Inlets														⊙						✓
2A5 Slope Repair							⊙						✓							
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control							⊙		✓											
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions									✓					⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance															⊙	✓				
6A7 Guardrail Maintenance		✓			⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered Southwest Area 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓					⊙											
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches				✓		⊙														
2A2 Maintain Culverts														⊙					✓	
2A3 Maintain Catch Basins and Inlets														⊙					✓	
2A5 Slope Repair				✓		⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup														✓	⊙					
3A2 Noxious Weed Control			✓			⊙														
3A3 Nuisance Vegetation Control							✓	⊙												
3A4 Control of Vegetation Obstructions											✓			⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance																			✓	
6A7 Guardrail Maintenance						⊙					✓									

Key
 ⊙ Current Law Budget Service Level Commitment
 ✓ 2009 Service Level Delivered
 ⊙ Missed target

January 12, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 2 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing						✓		⊙												
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning			✓		⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets														⊙				✓		
2A5 Slope Repair	✓					⊙														
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup																				✓
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control						✓		⊙												
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance																				✓
6A7 Guardrail Maintenance	✓					⊙														

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Southwest Area 2 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
Group - 1 Roadway Maintenance and Operations																					
1A1 Pavement Patching, Repair & Crack Sealing			✓						⊙												
1A3 Shoulder Maintenance							⊙		✓												
1A4 Sweeping and Cleaning	✓				⊙																
Group - 2 Drainage Maintenance and Slope Repair																					
2A1 Maintain Ditches	✓					⊙															
2A2 Maintain Culverts														⊙						✓	
2A3 Maintain Catch Basins and Inlets														⊙							✓
2A5 Slope Repair					✓	⊙															
Group - 3 Roadside and Vegetation Management																					
3A1 Litter Pickup															✓	⊙					
3A2 Noxious Weed Control		✓				⊙															
3A3 Nuisance Vegetation Control							✓	⊙													
3A4 Control of Vegetation Obstructions														⊙		✓					
Group - 5 Snow and Ice Control Operations																					
5B1 Snow and Ice Control Operations		✓	⊙																		
Group - 6 Traffic Control Maintenance and Operations																					
6A6 Guidepost Maintenance															⊙						✓
6A7 Guardrail Maintenance					⊙				✓												

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

January 12, 2010

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Southwest Area 2 Section 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9		
	+	A	-		+	B			+	C	-			+	D	-			+	F	-
Group - 1 Roadway Maintenance and Operations																					
1A1 Pavement Patching, Repair & Crack Sealing				✓				⊙													
1A3 Shoulder Maintenance							✓	⊙													
1A4 Sweeping and Cleaning	✓				⊙																
Group - 2 Drainage Maintenance and Slope Repair																					
2A1 Maintain Ditches							⊙								✓						
2A2 Maintain Culverts														⊙							✓
2A3 Maintain Catch Basins and Inlets														⊙	✓						
2A5 Slope Repair							⊙							✓							
Group - 3 Roadside and Vegetation Management																					
3A1 Litter Pickup		✓													⊙						
3A2 Noxious Weed Control							⊙								✓						
3A3 Nuisance Vegetation Control					✓		⊙														
3A4 Control of Vegetation Obstructions														⊙							✓
Group - 5 Snow and Ice Control Operations																					
5B1 Snow and Ice Control Operations				⊙	✓																
Group - 6 Traffic Control Maintenance and Operations																					
6A6 Guidepost Maintenance															⊙				✓		
6A7 Guardrail Maintenance						⊙														✓	

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 3 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing			✓						⊙											
1A3 Shoulder Maintenance							✓	⊙												
1A4 Sweeping and Cleaning			✓		⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches			✓			⊙														
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets														⊙				✓		
2A5 Slope Repair								⊙			✓									
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup											✓				⊙					
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control																✓				
3A4 Control of Vegetation Obstructions														⊙					✓	
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance																⊙	✓			
6A7 Guardrail Maintenance		✓			⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 3 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing		✓							⊙											
1A3 Shoulder Maintenance							⊙		✓											
1A4 Sweeping and Cleaning					✓	⊙														
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙						✓
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair							⊙		✓											
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup									✓						⊙					
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control								⊙												✓
3A4 Control of Vegetation Obstructions														⊙						✓
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓	⊙																	
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance	✓					⊙														

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 3 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓				⊙												
1A3 Shoulder Maintenance			✓				⊙													
1A4 Sweeping and Cleaning		✓			⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches				✓		⊙														
2A2 Maintain Culverts									✓				⊙							
2A3 Maintain Catch Basins and Inlets													⊙							✓
2A5 Slope Repair							⊙		✓											
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup									✓					⊙						
3A2 Noxious Weed Control				✓		⊙														
3A3 Nuisance Vegetation Control								⊙					✓							
3A4 Control of Vegetation Obstructions													⊙							✓
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance														⊙		✓				
6A7 Guardrail Maintenance		✓			⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 4 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓				⊙												
1A3 Shoulder Maintenance							⊙						✓							
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches				✓		⊙														
2A2 Maintain Culverts									✓				⊙							
2A3 Maintain Catch Basins and Inlets													⊙		✓					
2A5 Slope Repair							⊙			✓										
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup													✓		⊙					
3A2 Noxious Weed Control							⊙							✓						
3A3 Nuisance Vegetation Control								⊙	✓											
3A4 Control of Vegetation Obstructions	✓												⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance									✓					⊙						
6A7 Guardrail Maintenance		✓			⊙															

- Key**
- ⊙ Current Law Budget Service Level Commitment
 - ✓ 2009 Service Level Delivered
 - ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 4 Section 1 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing						✓				⊙										
1A3 Shoulder Maintenance							⊙						✓							
1A4 Sweeping and Cleaning	✓				⊙															
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts												✓		⊙						
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair						✓	⊙													
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup													✓		⊙					
3A2 Noxious Weed Control							⊙							✓						
3A3 Nuisance Vegetation Control						✓	⊙													
3A4 Control of Vegetation Obstructions	✓													⊙						
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations		✓		⊙																
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance							✓								⊙					
6A7 Guardrail Maintenance	✓				⊙															

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010

Maintenance Accountability Process

Activity Service Level Targets and Service Levels Delivered

Southwest Area 4 Section 2 - CY 2009

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
Group - 1 Roadway Maintenance and Operations																				
1A1 Pavement Patching, Repair & Crack Sealing				✓				⊙												
1A3 Shoulder Maintenance							⊙								✓					
1A4 Sweeping and Cleaning		✓		⊙																
Group - 2 Drainage Maintenance and Slope Repair																				
2A1 Maintain Ditches						⊙				✓										
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets													⊙				✓			
2A5 Slope Repair						⊙								✓						
Group - 3 Roadside and Vegetation Management																				
3A1 Litter Pickup											✓			⊙						
3A2 Noxious Weed Control						✓	⊙													
3A3 Nuisance Vegetation Control							⊙			✓										
3A4 Control of Vegetation Obstructions	✓												⊙							
Group - 5 Snow and Ice Control Operations																				
5B1 Snow and Ice Control Operations				✓	⊙															
Group - 6 Traffic Control Maintenance and Operations																				
6A6 Guidepost Maintenance										✓				⊙						
6A7 Guardrail Maintenance		✓		⊙																

Key

- ⊙ Current Law Budget Service Level Commitment
- ✓ 2009 Service Level Delivered
- ⊙ Missed target

March 19, 2010