



VEHICLE RESERVATION SYSTEM OVERVIEW

Washington State Ferries

2011

2012

2013

2014

2015

2016

2017

Phase 1

Phase 2

Phase 3

What Happens in Each Phase:

Phase 1 - Enhance Current System

- System design and testing
- Reservations available to all customers on Port Townsend-Coupeville and Anacortes-Sidney routes
- Reservations for commercial account customers on San Juan Islands routes
- New website for making, changing, and canceling reservations
- Premier, Executive, and Universal account programs available for frequent customers

Phase 2 - San Juan Islands

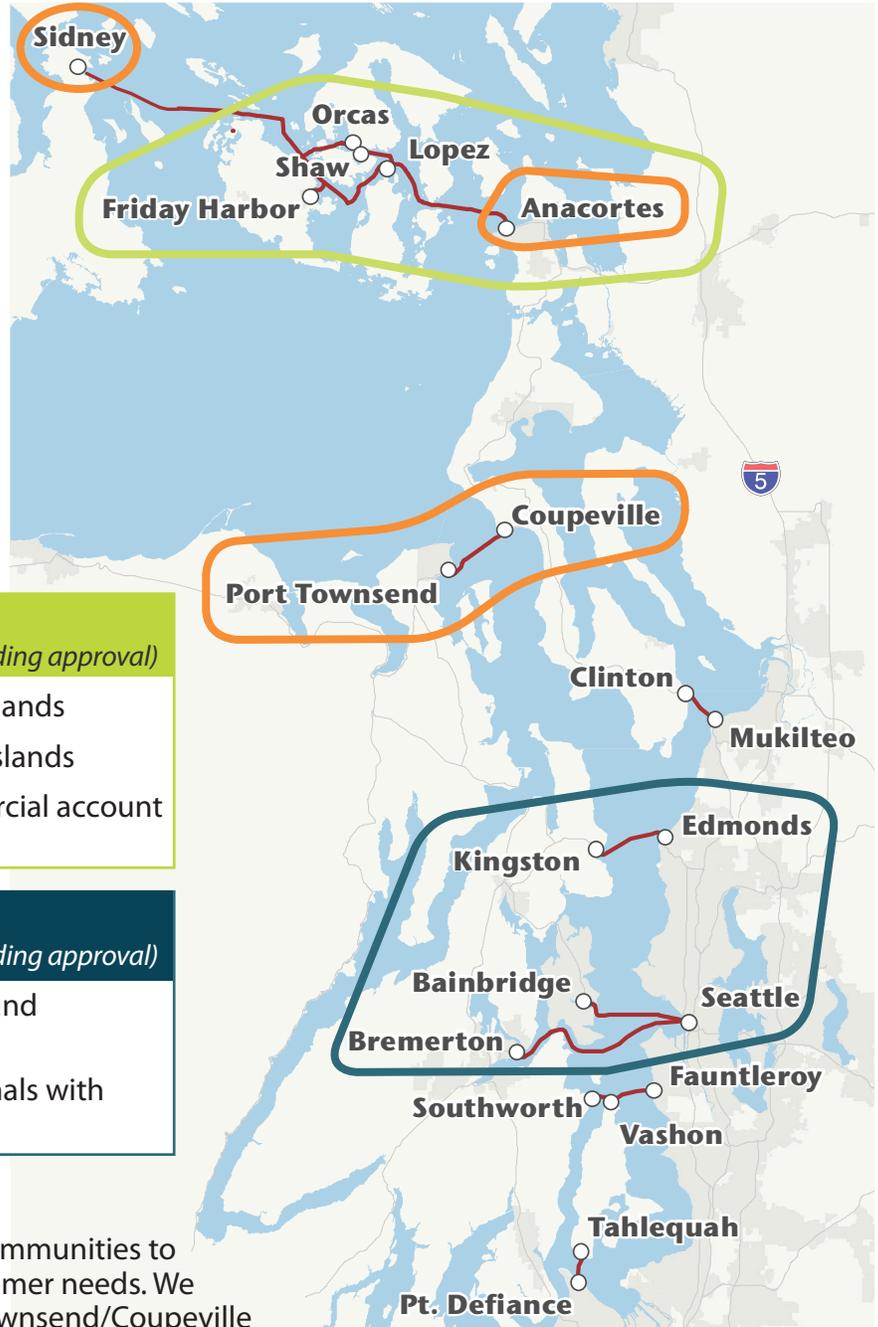
(upon successful Phase 1 implementation & funding approval)

- Reservations extended to San Juan Islands
- Terminal improvements in San Juan Islands
- System-wide reservations for commercial account customers

Phase 3 - Central Sound

(upon successful Phase 2 implementation & funding approval)

- Reservations extended to Central Sound commuter routes
- New signage at and leading to terminals with sailing status information



Community Partnerships:

WSF is committed to working with ferry communities to ensure the reservation system meets customer needs. We have formed partnerships with the Port Townsend/Coupeville and Edmonds/Kingston routes. Additional groups will be formed as the project moves forward. For more information, visit <http://www.wsdot.wa.gov/ferries/planning/vehiclereservations.htm#partnerships>.

For more information please contact:

Marta Coursey
 WSF Director of Communications
 206-515-3918
marta.coursey@wsdot.wa.gov



**Washington State
 Department of Transportation**

Spring 2012