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System Snapshot

- Operating Name: C-TRAN
- Service Area: The City of Vancouver and its urban growth boundary; and the city limits only of Battle Ground, Camas, La Center, Ridgefield, Washougal, and the town of Yacolt.
- Congressional District: 3
- Legislative Districts: 15, 17, 18, and 49
- Type of Government: Public Transportation Benefit Area
- Governing Body: Nine member board of directors comprised of three Clark County Commissioners, three city of Vancouver Council Members, one city Council Member from either Camas or Washougal, one city Council Member from either Battle Ground or Yacolt, and one city Council Member from either Ridgefield or La Center.
- Tax Authorized: 0.5 percent total sales and use tax—0.3 percent sales and use tax in November 1980, and an additional 0.2 percent in September 2005.

Performance Measures for 2006 Operations

	Fixed Route Services		Demand Response Services	
	Urbanized C-TRAN	Averages	Urbanized C-TRAN	Averages
Fares/Operating Cost	18.40%	16.18%	3.40%	1.75%
Operating Cost/Passenger Trip	$4.82	$4.84	$33.56	$28.91
Operating Cost/Revenue Vehicle Mile	$7.11	$7.74	$6.01	$4.95
Operating Cost/Revenue Vehicle Hour	$113.51	$110.67	$92.31	$72.16
Operating Cost/Total Vehicle Hour	$105.45	$96.64	$82.73	$63.95
Revenue Vehicle Hours/Total Vehicle Hour	92.89%	88.30%	89.62%	88.56%
Revenue Vehicle Hours/FTE	864	907	1,118	1,496
Revenue Vehicle Miles/Revenue Vehicle Hour	15.97	14.61	15.36	14.80
Passenger Trips/Revenue Vehicle Hour	23.6	23.5	2.8	2.5
Passenger Trips/Revenue Vehicle Mile	1.48	1.70	0.18	0.18

- Types of Service: 31 fixed and deviated routes (Connector service) and C-VAN paratransit service as defined in the Americans with Disabilities Act (ADA).
- Days of Service: Generally, weekdays between 5:00 a.m. and 9:30 p.m.; Saturdays, between 6:45 a.m. and 8:15 p.m.; Sundays and holidays, between 8:00 a.m. and 7:00 p.m.
- Base Fare: $1.25 per boarding for fixed route within Clark County and $0.60 per boarding for disabled/seniors.

Current Operations

C-TRAN provides a variety of weekday services:

- 18 local routes in Clark County.
- 8 express commuter routes (to downtown Portland).
- 5 Connector service areas providing a reservation based, on demand service.

In addition to regular weekday service, C-TRAN operates all local routes on Saturdays and Sundays, and the express route to Parkrose Transit Center on Saturdays.

C-TRAN provides C-VAN paratransit services for individuals with disabilities who cannot use regular bus service and are within ¾ mile of a fixed route.

Revenue Service Vehicles

Fixed Route – 110, ADA accessible; model years ranging from 1990 to 2004.

Demand Response – 54, equipped with wheelchair lifts; model years ranging from 1994 to 2006.

Facilities

C-TRAN has a facility that houses administration, operations, and maintenance functions at 2425 NE 65th Avenue in Vancouver. C-TRAN also leases adjoining fleet parking space.

C-TRAN operates three transit centers: 7th Street (downtown Vancouver), Vancouver Mall, and Fisher's Landing. Each location has a Passenger Service Office, employee break room, transit security space, and bicycle lockers or rack facilities. The 7th Street and Fisher's Landing Transit Centers also maintain rest rooms for public use.

Fisher's Landing Transit Center has park and ride lot capacity. In addition, C-TRAN operates four park and ride facilities (Battle Ground, Camas/Washougal, Evergreen, and Salmon Creek). Parking spaces and bus access is also used under agreement with Bonneville Power Administration at Ross Complex and K-Mart at the Andresen location. When combined, vehicle parking spaces available at these park and ride facilities total more than 1,600.

C-TRAN maintains 217 bus shelters and benches throughout the fixed route system.

Intermodal Connections

C-TRAN uses local taxi service to make passenger connections with the Vancouver Amtrak station. Intercity bus connections can be made at the Greyhound bus terminal located adjacent to the downtown 7th Street Transit Center. Additionally, bike locker and rack facilities are located at each of C-TRAN's transit centers and park and ride facilities.

C-TRAN connects with TriMet (Oregon), enabling access to Portland and its three suburban counties in Oregon. Cowlitz County's Community Action Program (CAP) transit service connects to C-TRAN at the Salmon Creek Park and Ride. Skamania County Public Transit service connects to C-TRAN at the Fisher's Landing Transit Center.

2006 Achievements

- Restored service to Washington State University-Vancouver with a new shuttle also serving Legacy Hospital, Kaiser Permanente, and the Vancouver Clinic.
- Implemented Connector services to the cities of Battle Ground, La Center, Ridgefield, and the town of Yacolt, restoring previously eliminated transit connections.
- Completed installation of automatic vehicle locators and automated passenger counters on fleet.
- Added a Go Anywhere Day Pass and simplified senior fares, and expanded the Annual Pass program.
- Installed a modular building at the administration site to allow for the consolidation of staff from adjacent leased office space. Relocation of staff was completed in December.
- Participated in the Columbia River Crossing Project and Clark County High Capacity Transit System Study, both exploring high capacity transit local and regional options.
- Hired a new Executive Director, Jeff Hamm, who joined C-TRAN in January 2007.

2007 Objectives

- Implement a service redesign including later night service on key urban routes, fixed route service to Battle Ground, service to new east Vancouver destinations, and service to the Veteran's Administration Complex and Center for Community Health.
- Reduce emissions by more than 90 percent by fueling the fleet with 20 percent biodiesel mix in addition to using ultra low sulfur diesel; part of C-TRAN's effort in promoting more sustainable and environmentally friendly practices. One test bus will operate entirely using 100 percent biodiesel fuel.
- Construct and open the 99th Street Transit Center at Stockford Village, including a 610 space park and ride, providing new commuter express service, and local fixed route connections.
- Develop C-TRAN's 20-Year Transit Development Plan.
- Continue participation in local and regional high capacity transit studies.
- Continue implementation of intelligent transportation system (ITS) technology upgrades (now in phase 2) with automated on-board callouts expected later in 2007.
- Continue implementation of Federal Transit Administration Ridership Initiatives.

Long-range Plans (2008 through 2012)

- Increase system efficiencies through the continued deployment and use of ITS technology.
- Complete the priority capital projects approved by the C-TRAN Board of Directors to include the construction of 99th Street Transit Center, and the decommissioning of 7th Street Transit Center.
- Take delivery of 12 hybrid diesel electric coaches and add additional hybrid vehicles to the fleet consistent with the replacement schedule.
- Complete Facilities Master Plan, outlining capital program needs over the next 20 years. A park and ride study will focus specifically on evaluating future facility needs along key congested corridors.
- Begin design of new maintenance facility to serve growing transit system.

C-TRAN

	2004	2005	**2006**	% Change	*2007*	*2008*	*2009*	*2012*
Annual Operating Information								
Service Area Population	383,220	326,764	**335,540**	2.69%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fixed Route Services								
Revenue Vehicle Hours	243,988	231,191	**230,657**	-0.23%	*273,940*	*277,542*	*280,611*	*280,617*
Total Vehicle Hours	263,440	250,085	**248,299**	-0.71%	*294,892*	*298,770*	*302,074*	*302,080*
Revenue Vehicle Miles	3,846,235	3,702,382	**3,683,991**	-0.50%	*4,375,287*	*4,432,825*	*4,481,846*	*4,481,935*
Total Vehicle Miles	4,168,732	4,090,498	**4,171,577**	1.98%	*4,954,368*	*5,019,521*	*5,075,030*	*5,075,131*
Passenger Trips	6,804,572	5,614,951	**5,436,018**	-3.19%	*5,544,738*	*5,655,633*	*5,768,746*	*5,884,121*
Diesel Fuel Consumed (gallons)	855,975	790,200	**783,895**	-0.80%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fatalities	0	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Reportable Injuries	11	10	**4**	-60.00%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Collisions	9	4	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Employees FTEs	255.1	237.7	**267.1**	12.37%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Operating Expenses	$19,724,094	$19,864,065	**$26,182,381**	31.81%	*$25,855,758*	*$26,888,030*	*$27,930,746*	*$30,884,142*
Farebox Revenues	$3,876,010	$4,606,865	**$4,818,489**	4.59%	*$5,089,007*	*$5,473,159*	*$5,704,691*	*$6,363,565*
Demand Response Services								
Revenue Vehicle Hours	71,099	72,004	**77,010**	6.95%	*74,384*	*78,059*	*81,961*	*94,881*
Total Vehicle Hours	80,235	80,487	**85,930**	6.76%	*83,000*	*87,100*	*91,455*	*105,871*
Revenue Vehicle Miles	1,082,385	1,102,801	**1,182,787**	7.25%	*1,142,457*	*1,198,892*	*1,258,836*	*1,457,266*
Total Vehicle Miles	1,229,935	1,246,927	**1,335,402**	7.10%	*1,289,868*	*1,353,584*	*1,421,264*	*1,645,297*
Passenger Trips	200,088	196,478	**211,818**	7.81%	*218,173*	*224,718*	*231,459*	*252,922*
Diesel Fuel Consumed (gallons)	146,859	146,892	**163,031**	10.99%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fatalities	0	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Reportable Injuries	1	2	**4**	100.00%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Collisions	1	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Employees FTEs	57.9	54.8	**68.9**	25.73%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Operating Expenses	$5,115,421	$5,122,262	**$7,108,788**	38.78%	*$7,538,794*	*$7,914,428*	*$8,456,227*	*$10,823,968*
Farebox Revenues	$74,693	$158,469	**$241,677**	52.51%	*$225,994*	*$241,841*	*$254,000*	*$325,000*

	2004	2005	**2006**	% Change	*2007*	*2008*	*2009*	*2012*
Vanpooling Services*								
Revenue Vehicle Miles	62,519	615	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Total Vehicle Miles	62,519	615	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Passenger Trips	26,318	988	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Vanpool Fleet Size	1	1	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Vans in Operation	1	1	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Gasoline Fuel Consumed (gallons)	3,663	49	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fatalities	0	0	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Reportable Injuries	0	0	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Collisions	0	0	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Employees FTEs	.2	.2	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Operating Expenses	$42,956	$26,687	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Vanpooling Revenue	$47,194	$1,107	**N.A.**	*N.A.*	*N.A.*	*N.A.*	*N.A.*	*N.A.*

*C-TRAN ceased vanpool service in 2005.

C-TRAN

	2004	2005	**2006**	% Change	*2007*	*2008*	*2009*	*2012*
Annual Revenues								
Sales Tax	$14,583,396	$16,287,514	**$26,086,132**	60.16%	*$26,000,000*	*$27,000,000*	*$28,088,100*	*$31,588,845*
Farebox Revenues	$3,950,703	$4,765,334	**$5,060,166**	6.19%	*$5,315,001*	*$5,715,000*	*$5,958,691*	*$6,688,565*
Vanpooling Revenue	$47,194	$1,107	**N.A.**	N.A.				
Federal Section 5307 Preventive	$3,027,000	$3,757,749	**$0**	N.A.	*$300,000*	*$687,579*	*$575,082*	*$0*
FTA JARC Program	$33,477	$26,137	**$465,941**	1682.69%	*$237,331*	*$76,832*	*$76,832*	*$75,000*
Other Federal Operating	$10,000	$51,591	**$20,362**	-60.53%	*$0*	*$0*	*$0*	*$0*
State Special Needs Grants	$485,532	$572,999	**$405,995**	-29.15%	*$400,000*	*$400,000*	*$400,000*	*$100,000*
Other State Operating Grants	$78,213	$0	**$111,510**	N.A.	*$0*	*$0*	*$0*	*$0*
Other	$1,014,885	$1,870,528	**$1,809,766**	-3.25%	*$408,669*	*$407,168*	*$417,183*	*$452,325*
Total	$23,230,400	$27,332,959	**$33,959,872**	24.25%	*$32,661,001*	*$34,286,579*	*$35,515,888*	*$38,904,735*
Annual Operating Expenses								
Annual Operating Expenses	$24,882,471	$25,013,014	**$33,291,169**	33.10%	*$33,394,552*	*$34,802,458*	*$36,386,973*	*$41,708,110*
Other	$5,701,212	$5,507,043	**$199,598**	-96.38%	*$10,000*	*$0*	*$0*	*$0*
Total	$30,583,683	$30,520,057	**$33,490,767**	9.73%	*$33,404,552*	*$34,802,458*	*$36,386,973*	*$41,708,110*
Annual Capital Purchase Obligations								
Federal Section 5309 Capital Grants	$2,336,079	$4,217	**$451,652**	*N.A.*	*$0*	*$0*	*$0*	*$0*
CM/AQ and Other Federal Grants	$771,004	$1,487,035	**$170,923**	*N.A.*	*$0*	*$0*	*$0*	*$0*
Federal Section 5307 Capital Grants	$0	$61,744	**$81,793**	*N.A.*	*$13,897,502*	*$7,902,657*	*$4,853,759*	*$4,874,011*
Other State Capital Grants	$0	$0	**$0**	*N.A.*	*$600,000*	*$0*	*$0*	*$0*
Local Funds	$769,583	$969,420	**$0**	*N.A.*	*$0*	*$2,597,821*	*$3,327,941*	*$80,000*
Capital Reserve Funds	$1,594,445	$1,896,956	**$2,111,331**	*N.A.*	*$11,232,405*	*$7,379,222*	*$0*	*$4,340,012*
Other	$0	$0	**$1,181,580**	*N.A.*	*$1,350,000*	*$819,000*	*$450,000*	*$454,000*
Total	$5,471,111	$4,419,372	**$3,997,279**	-9.55%	*$27,079,907*	*$18,698,700*	*$8,631,700*	*$9,748,023*
Ending Balances, December 31								
Unrestricted Cash and Investments	$20,053,994	$17,725,809	**$24,868,000**	40.29%	*$18,834,530*	*$16,870,832*	*$13,177,791*	*$5,295,697*
Working Capital	$5,000,000	$5,000,000	**$5,000,000**	0.00%	*$5,000,000*	*$5,000,000*	*$5,000,000*	*$5,000,000*
Capital Reserve Funds	$25,974,274	$26,756,249	**$27,611,627**	3.20%	*$16,379,222*	*$9,000,000*	*$9,000,000*	*$9,000,000*
Insurance Fund	$3,000,000	$3,000,000	**$3,000,000**	0.00%	*$3,000,000*	*$3,000,000*	*$3,000,000*	*$3,000,000*
Total	$54,028,268	$52,482,058	**$60,479,627**	15.24%	*$43,213,752*	*$33,870,832*	*$30,177,791*	*$22,295,697*