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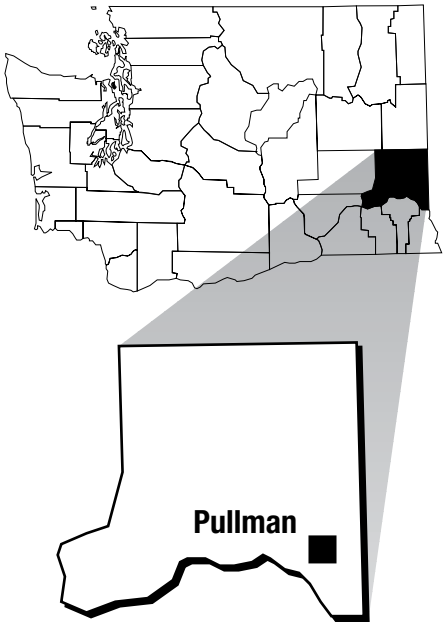

System Snapshot

- Operating Name: Pullman Transit
- Service Area: City of Pullman, Whitman County
- Congressional District: 5
- Legislative District: 9
- Type of Government: City
- Governing Body: Pullman City Council
- Tax Authorized: Utility tax approved in November 1978.
- Types of Service: Eight fixed routes and dial a ride (paratransit) service for elderly and persons with disabilities.
- Days of Service: Pullman Transit offers service with eight routes and dial a ride from 6:50 a.m. to 12:30 a.m., Monday through Thursday and from 6:50 a.m. to 3:00 a.m. on Fridays, and from 9:00 a.m. to 3:00 a.m. on Saturdays.
- Base Fare: $0.50 per boarding with free transfers, fixed route; $0.40 per ride on paratransit.

Performance Measures for 2006 Operations

	Fixed Route Services		Demand Response Services	
	Pullman Transit	Rural Averages	Pullman Transit	Rural Averages
Fares/Operating Cost	62.28%	13.11%	2.04%	3.28%
Operating Cost/Passenger Trip	$1.53	$5.14	$29.74	$22.73
Operating Cost/Revenue Vehicle Mile	$6.43	$4.26	$9.61	$4.80
Operating Cost/Revenue Vehicle Hour	$88.36	$78.60	$73.11	$62.88
Operating Cost/Total Vehicle Hour	$85.24	$71.91	$69.28	$58.20
Revenue Vehicle Hours/Total Vehicle Hour	96.47%	92.48%	94.76%	93.71%
Revenue Vehicle Hours/FTE	983	1,136	1,093	1,280
Revenue Vehicle Miles/Revenue Vehicle Hour	13.75	19.82	7.61	14.20
Passenger Trips/Revenue Vehicle Hour	57.9	20.3	2.5	2.9
Passenger Trips/Revenue Vehicle Mile	4.21	1.25	0.32	0.22

Current Operations

Pullman Transit operates eight fixed routes Monday through Saturday during the school year:

- Three local routes.
- Five commuter routes.

Pullman Transit also provides two different routes for evening and Saturday service. During school breaks and the summer quarter, Pullman Transit operates two fixed routes, instead of the eight.

Complementary dial a ride (paratransit) for senior citizens over 65 years of age and persons with disabilities is provided six days a week.

Washington State University (WSU) contracts with Pullman Transit permitting all students, staff, and faculty to ride without paying a fare by showing their valid WSU identification card. The Pullman School District also contracts with Pullman Transit permitting students who qualify to ride without paying a fare by showing a school issued pass.

Revenue Service Vehicles

Fixed Route – 18 total, 16 equipped with wheelchair lifts; model years ranging from 1985 to 2005.

Paratransit – Five total, all are ADA accessible; model years ranging from 1996 to 2005.

Facilities

The city of Pullman's maintenance and operations facility includes a 9,000 square foot building with the administration and dispatch functions, employees' area, and parking. A nearby 6,400 square foot building, used by all city vehicles, provides maintenance services.

Pullman Transit has one transfer center located on leased property with parking for four buses, a passenger shelter, and drivers' rest rooms. There are 19 bus shelters installed throughout the city. Washington State University has installed five bus shelters on the Pullman campus.

Intermodal Connections

Pullman Transit provides access to:

- Wheatland Express with service to Moscow, Idaho.
- Northwest Stage Lines with service to Spokane and Boise.
- The Pullman-Moscow Regional Airport for dial a ride (paratransit) users.

Bicycle access is available on all fixed route buses.

2006 Achievements

- Finalized plans for bus storage facility expansion and went to bid. Received a bid of $950,000 to construct facility, which will be constructed in 2007.
- Implemented Saturday fixed route service during the summer. Service had not been offered since 1999. Service was offered on two routes, eight hours per day.

2007 Objectives

- Complete expansion of bus storage and washing facility.
- Expand fixed route weekday service during the summer by 11 hours per day.
- Complete paratransit scheduling software upgrade and go live by June.
- Purchase one new mini bus.
- Replace older staff vehicle.

Long-range Plans (2008 through 2012)

- Purchase nine fixed route coaches.
- Purchase three replacement paratransit vans.
- Purchase three mini buses.
- Upgrade fixed route data collection system and fareboxes.
- Remodel and expand the vehicle maintenance facility.
- Purchase a power brush to clean vehicles.
- Purchase one new staff vehicle.

	2004	2005	**2006**	% Change	*2007*	*2008*	*2009*	*2012*
Annual Operating Information								
Service Area Population	25,905	26,590	**27,030**	1.65%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fixed Route Services								
Revenue Vehicle Hours	19,077	20,812	**21,420**	2.92%	*22,200*	*23,000*	*23,000*	*23,000*
Total Vehicle Hours	19,936	22,415	**22,204**	-0.94%	*23,000*	*24,000*	*24,000*	*24,000*
Revenue Vehicle Miles	245,504	273,793	**294,503**	7.56%	*306,000*	*306,000*	*306,000*	*306,000*
Total Vehicle Miles	258,211	305,654	**304,194**	-0.48%	*316,000*	*316,000*	*316,000*	*316,000*
Passenger Trips	1,075,127	1,200,031	**1,240,857**	3.40%	*1,250,000*	*1,265,000*	*1,275,000*	*1,315,000*
Diesel Fuel Consumed (gallons)	68,488	76,230	**87,508**	14.79%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fatalities	0	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Reportable Injuries	1	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Collisions	12	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Employees FTEs	16.2	19.6	**21.8**	11.22%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Operating Expenses	$1,473,435	$1,500,763	**$1,892,754**	26.12%	*$2,147,000*	*$2,173,000*	*$2,254,000*	*$2,517,000*
Farebox Revenues	$995,491	$1,011,702	**$1,178,790**	16.52%	*$1,226,000*	*$1,286,000*	*$1,361,000*	*$1,560,000*
Demand Response Services								
Revenue Vehicle Hours	6,975	7,765	**7,867**	1.31%	*8,000*	*8,000*	*8,000*	*8,000*
Total Vehicle Hours	7,128	7,998	**8,302**	3.80%	*8,200*	*8,200*	*8,200*	*8,200*
Revenue Vehicle Miles	57,521	59,588	**59,873**	0.48%	*60,000*	*61,000*	*61,000*	*61,000*
Total Vehicle Miles	58,782	61,187	**63,097**	3.12%	*63,000*	*64,000*	*64,000*	*64,000*
Passenger Trips	16,704	17,124	**19,337**	12.92%	*20,000*	*20,000*	*21,000*	*21,000*
Gasoline Fuel Consumed (gallons)	8,105	9,143	**9,109**	-0.37%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Fatalities	0	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Reportable Injuries	1	0	**1**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Collisions	9	0	**0**	N.A.	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Employees FTEs	5.7	6.7	**7.2**	7.46%	*N.A.*	*N.A.*	*N.A.*	*N.A.*
Operating Expenses	$517,694	$752,867	**$575,170**	-23.60%	*$652,000*	*$660,000*	*$685,000*	*$765,000*
Farebox Revenues	$9,316	$10,592	**$11,728**	10.73%	*$11,000*	*$11,000*	*$11,000*	*$11,000*

Pullman Transit

	2004	2005	**2006**	% Change	*2007*	*2008*	*2009*	*2012*
Annual Revenues								
Utility Tax	$764,707	$807,779	**$1,019,577**	26.22%	*$965,000*	*$1,014,000*	*$1,064,000*	*$1,232,000*
Farebox Revenues	$1,004,807	$1,022,294	**$1,190,518**	16.46%	*$1,237,000*	*$1,297,000*	*$1,372,000*	*$1,571,000*
Federal Section 5311 Operating	$275,000	$250,000	**$324,000**	29.60%	*$452,000*	*$451,000*	*$439,000*	*$450,000*
State Special Needs Grants	$26,611	$37,824	**$42,090**	11.28%	*$46,000*	*$46,000*	*$46,000*	*$46,000*
Sales Tax Equalization	$70,866	$27,167	**$102,827**	278.50%	*$102,827*	*$0*	*$0*	*$0*
Other	$12,866	$15,000	**$51,805**	245.37%	*$35,000*	*$35,000*	*$35,000*	*$35,000*
Total	$2,154,857	$2,160,064	**$2,730,817**	26.42%	*$2,837,827*	*$2,843,000*	*$2,956,000*	*$3,334,000*
Annual Operating Expenses								
Annual Operating Expenses	$1,991,129	$2,253,630	**$2,467,924**	9.51%	*$2,799,000*	*$2,833,000*	*$2,939,000*	*$3,282,000*
Total	$1,991,129	$2,253,630	**$2,467,924**	9.51%	*$2,799,000*	*$2,833,000*	*$2,939,000*	*$3,282,000*
Annual Capital Purchase Obligations								
Federal Section 5309 Capital Grants	$0	$1,243,701	**$0**	N.A.	*$49,500*	*$800,000*	*$1,224,000*	*$0*
Federal Section 5311 Capital Grants	$0	$0	**$0**	N.A.	*$109,000*	*$250,000*	*$0*	*$0*
State Rural Mobility Grants	$0	$290,185	**$0**	N.A.	*$27,000*	*$36,000*	*$345,000*	*$0*
Capital Reserve Funds	$0	$0	**$0**	N.A.	*$1,010,000*	*$55,000*	*$16,000*	*$0*
Other	$0	$0	**$0**	N.A.	*$0*	*$200,000*	*$0*	*$0*
Total	$0	$1,533,886	**$0**	N.A.	*$1,195,500*	*$1,341,000*	*$1,585,000*	*$0*
Ending Balances, December 31								
Capital Reserve Funds	$875,783	$46,000	**$1,099,397**	2289.99%	*$128,000*	*$47,000*	*$48,000*	*$393,000*
Total	$875,783	$46,000	**$1,099,397**	2289.99%	*$128,000*	*$47,000*	*$48,000*	*$393,000*