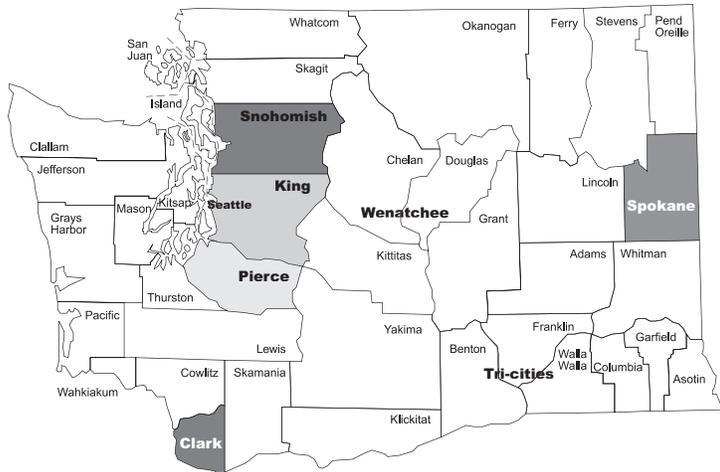




# 2004 Survey Results

**In addition to email sent to us via the web, WSDOT conducts scientifically valid research to learn about public perceptions relating to transportation issues.**

WSDOT has completed two surveys within the past year. The first survey, conducted in May 2004, interviewed 500 people in three counties of the Central Puget Sound area.



A second survey, completed in the October 2004, included 1027 people across the state. Both were random digit dialing telephone surveys.

Read on for a sampling of our findings.

## WSDOT projects rate high

People across the state support projects in their local areas, indicating an awareness of the problems WSDOT is trying to solve. Several projects were tested, and a handful are shown below:

- Snohomish County**  
Add lanes to SR 9..... 73%
- King County**  
Replace the Alaskan Way Viaduct..... 71%
- Pierce County**  
Extend SR 167 ..... 76%
- Clark County**  
Improve or replace I-5 Columbia River Bridge ..... 77%
- Spokane County**  
Complete North-South Freeway ..... 78%
- Wenatchee**  
Improve or widen I-90 at the Pass..... 60%
- Tri-Cities**  
Improve or widen I-90 at the Pass..... 66%

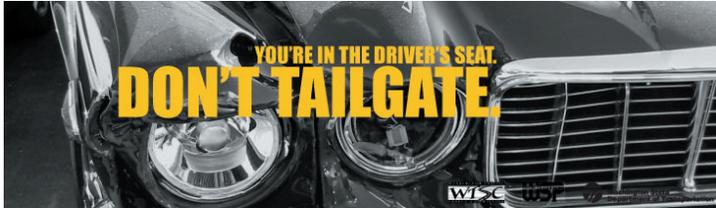
## WSDOT has positive ratings across the state

Puget Sound	Olympic Peninsula	Clark County
King County Metro (76)	Washington State Patrol (87)	Washington State Patrol (86)
<b>WSDOT (70)</b>	<b>Washington State Ferries (81)</b>	<b>WSDOT (77)</b>
Community Transit (67)	<b>WSDOT (65)</b>	C-Tran (75)
Sound Transit (65)	King County Metro (54)	Tri-Met (66)
Seattle Monorail (51)	Kitsap Transit (53)	ODOT (54)
Pierce Transit (51)		

Spokane County	Wenatchee Area	Tri-Cities
Washington State Patrol (86)	Washington State Patrol (93)	Washington State Patrol (84)
Spokane Public Works (70)	Link (78)	Ben Franklin Transit (71)
<b>WSDOT (69)</b>	<b>WSDOT (76)</b>	<b>WSDOT (73)</b>
Spokane Transit (57)	Chelan Public Works (68)	Pasco Public Works (58)
		Richland Public Works (51)
		Kennewick Public Works (46)

**We wanted to know people's feelings about road conditions – what their “pain points” were.**

Central Puget Sound		Statewide
49%	Other people's driving behaviors	28%
37%	Stop and go traffic	
35%	Traffic Congestion	46%
32%	Bottlenecks at on-off ramps	



**We also asked about people's transit “pain points.”**

Central Puget Sound		Statewide
22%	Lack of off-peak service	
20%	Lack of system coordination	
	Not enough routes/buses	16%
	Takes too long	14%

**We wanted to know where transportation ranked among people's top concerns.**

	Central Puget Sound	Statewide
War in Iraq/Security	34%	31%
Jobs/Economy	31%	44%
Healthcare/prescription drugs	13%	26%
Education	13%	12%
Transportation	12%	11%
Taxes	11%	7%

**People support the projects WSDOT seeks to build, yet they don't want to provide new funds to do so.**

**Do you believe we can address transportation needs with existing revenues?**

Central Puget Sound		Statewide
38%	Yes	43%
48%	No	38%
14%	Don't Know	19%

**Possible sources for new transportation revenues**

	Central Puget Sound	Statewide
Redistribute existing funds	N/A	61%
Tolls and User Fees	55%	47%
Flat rate car tab	50%	42%
Vehicle Excise Fees	45%	40%
Weight Fees	42%	42%
Gas Tax	31%	32%
Sales Tax	24%	27%

**Funding priorities for new tax revenues**

If new money became available, here is how people would like to see it spent:

Central Puget Sound		Statewide
33%	Maintain and repair existing infrastructure	35%
34%	Expand roadways to provide traffic relief and eliminate bottlenecks	41%
33%	Invest in mass transit alternatives	25%

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