

Permit Refund Policy

Refunds may only be approved and issued by the Commercial Vehicle Services Office.

A memorandum from the Office of the Attorney General sets clear guidelines, based on RCW 43.88.170, as to when permit moneys can be refunded. Accordingly, the following policy will be followed: Refunds may only be made on permits issued in consequence of error, either of fact or of law made by the permit issuer. This refers to those errors occurring when the permit is purchased or obtained. All refunds must be approved by the appropriate authority. The Administrator, Commercial Vehicle Services (CVS), has the authority to approve or deny requests for refunds of WSDOT permits. This authority has been delegated to the Commercial Vehicle Services (CVS) Permit Program Manager. Further sub-delegation of the authority is authorized upon written approval of the Administrator.

Reason for Denial of Refund

In those instances where the applicant, after obtaining a permit, decides not to use it or because of circumstances beyond their control cannot use it, the fee is not subject to refund. Examples would include but not be limited to: road closures, weather conditions, cancellation of move by shipper, equipment failure, or deletion of vehicles from existing fleets. If the weight or size is incorrectly requested at the time the permit is issued, the fee will not be refunded. After obtaining and signing a permit, the permittee has acknowledged the information to be true and correct.

There is a no refund policy for DOL trip and fuel permits sold per RCW 46.16.160 (5) and RCW 82.38.100 (5).

Refund Application

Refund Applications must be submitted on DOT Form 560-024. The form is available on-line at www.wsdot.wa.gov/commercialvehicle.

The application must be filled out in its entirety and signed. It must show the permit number being requested for refund, the date it was issued, the name of company or individual the permit was issued to, and the complete mailing address. (Checks will be made out to the Firm or individual the permit was issued to unless otherwise approved).

Requests for refunds must be submitted and received by the CVS Office within sixty days of permit issuance. Those applications received later than sixty days will be returned to the applicant and refunds will be disapproved. The applicant is required to give an explanation for the refund request. If more space is required, the applicant may use a plain sheet of paper to complete the explanation.

Supporting Documents

In order to process the refund request, the following documents may be required:

1. The original copy of the permit.
2. If replaced, the permit number it was replaced by.

Refund Reconsideration Process

If an application for refund is denied, the applicant may submit a reconsideration request to the Administrator, CVS Office. The request shall be made in writing and submitted within ten working days of receipt of refund disapproval. All extenuating circumstances must be given for why the original disapproval should be reversed.

