Multi-Agency Permitting (MAP) Team
Semi-Annual Performance Report

(July 1 – December 31, 2012)

MAP Team Performance Summary Table

Goal	Performance Objective	Were objective targets met?			
		Corps	Ecology	WDFW	King County
Goal 1: Permitting Predictability	**1.1** *WSDOT and MAP Team* collaborate to achieve complete permit applications within 15 days of the application submittal at least 80% of the time.	✓	✓	✓	N/A
	1.2 *MAP Team* issues all permit decisions before the AD or RFP date 100% of the time.	✓	✓	✓	N/A
	1.3 *MAP Team* meets all permit timeline statutes at least 95% of the time.	✓	✓	✗	N/A
Goal 2: Inter-Agency Early Project Coordination	**2.1** *MAP Team* achieves at least 80% customer satisfaction rating for assisting WSDOT in developing complete permit applications.	✓	✓	✗	N/A
	2.2 *MAP Team* achieves at least 80% customer satisfaction rating for assisting WSDOT in making critical design and environmental decisions before the project footprint is set.	✓	✓	✗	N/A
Goal 3: Inter-Agency Accessibility	**3.1** *MAP Team* achieves at least 80% customer satisfaction rating for responsiveness and availability in resolving permitting issues quickly.	✓	✓	✗	N/A
Goal 4: Inter-Agency Relationships	**4.1** *MAP Team* achieves at least 80% customer satisfaction rating for maintaining and strengthening the working relationships between MAP Team and WSDOT.	✓	✓	✗	N/A
Goal 5: Effective Environmental Protection and Mitigation	**5.2** *MAP Team* achieves at least 80% customer satisfaction rating for providing WSDOT with effective technical and regulatory guidance and feedback that assists in selecting, designing, and constructing project mitigation sites.	✗	✗	✗	N/A

WSDOT Performance Summary Table

Goal	Performance Objective	Were objective targets met?			
		MAP Team rating			
Goal 3: Inter-Agency Accessibility	**3.2** *WSDOT* achieves at least 80% customer satisfaction rating for responsiveness and availability in resolving permitting issues quickly.	✓			
Goal 4: Inter-Agency Relationships	**4.2** *WSDOT* achieves at least 80% customer satisfaction rating for maintaining and strengthening the working relationships between MAP Team and WSDOT.	✓			
		Corps	Ecology	WDFW	King County
Goal 5: Effective Environmental Protection and Mitigation	**5.1** *WSDOT* achieves at least 80% customer satisfaction rating for demonstrating avoidance and minimization of aquatic resource impacts with permit application submittal.	✓	✓	✓	N/A

GOAL 1: Permitting Predictability

Goal 1 measures permitting predictability of the MAP Team process through three objectives. The first objective, Objective 1.1, measures how frequently WSDOT submits complete permit applications to the MAP Team. The second objective, Objective 1.2, measures how frequently the MAP Team issues permit decisions before the project Contract Advertisement (AD) or Request for Proposal (RFP) date. Finally, the third objective, Objective 1.3, measures how frequently the MAP Team meets permit process timeline statutes.

The following projects, itemized by MAP Team resource agency permit type, were measured for Goal 1, Objective 1.1:

Corps 404 –

- SR 11, Padden Creek – Fish Barrier Removal
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE And 113th Ave NE Roundabouts

Ecology 401 –

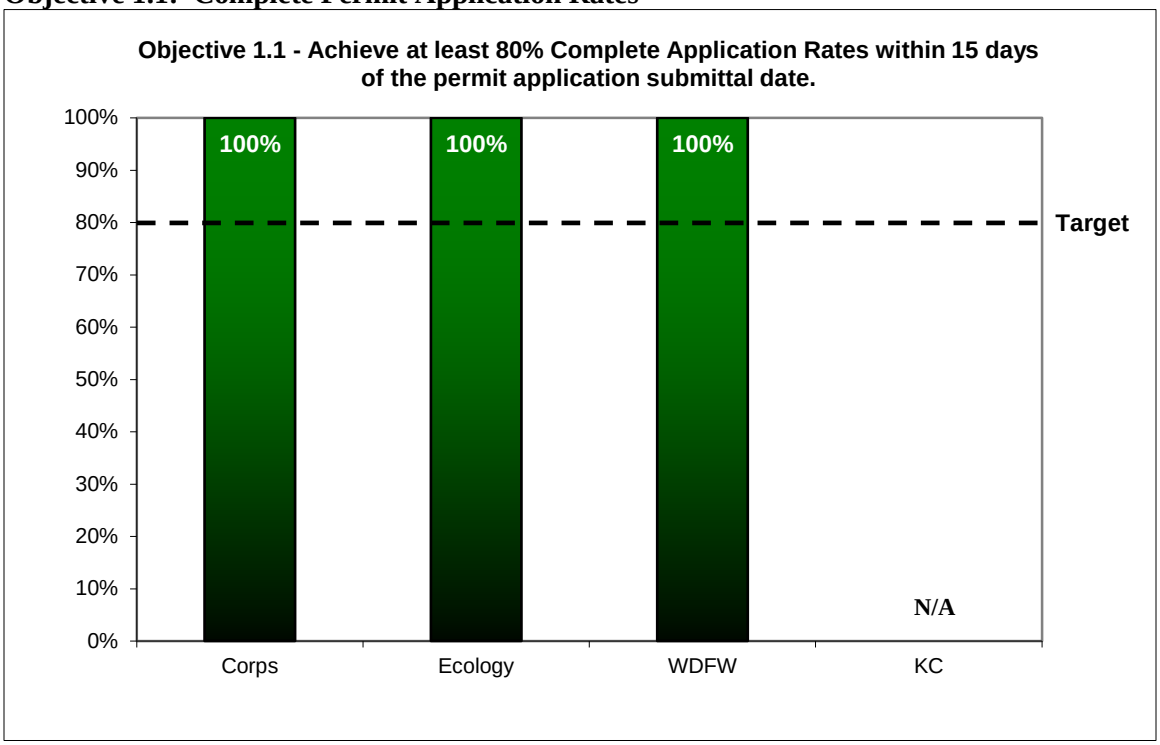
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE And 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

King County – No projects

Objective 1.1: Complete Permit Application Rates



The MAP Team and WSDOT successfully met Objective 1.1.

The following projects, itemized by MAP Team resource agency permit type, were measured for Goal 1, Objectives 1.2 and 1.3:

Corps 404 –

- SR 546, Depot Rd and Bender Rd Intersection Improvements
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE And 113th Ave NE Roundabouts

Ecology 401 –

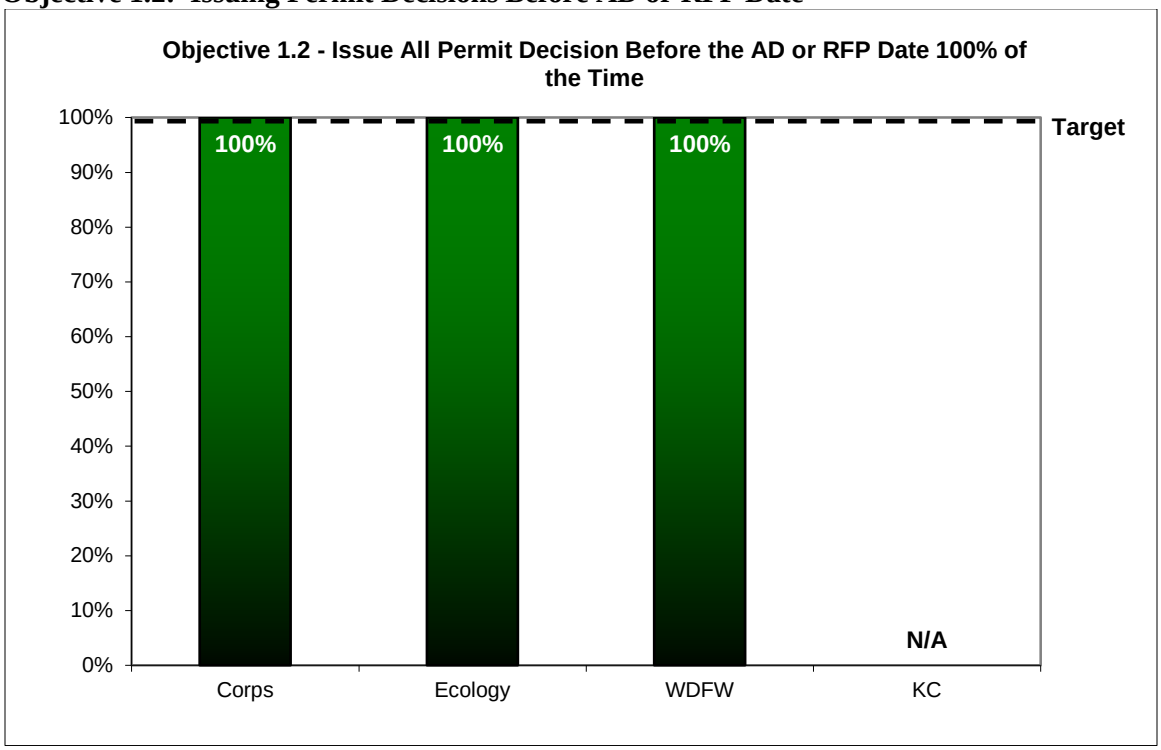
- SR 20, Skagit River CED Permanent Fix

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE And 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

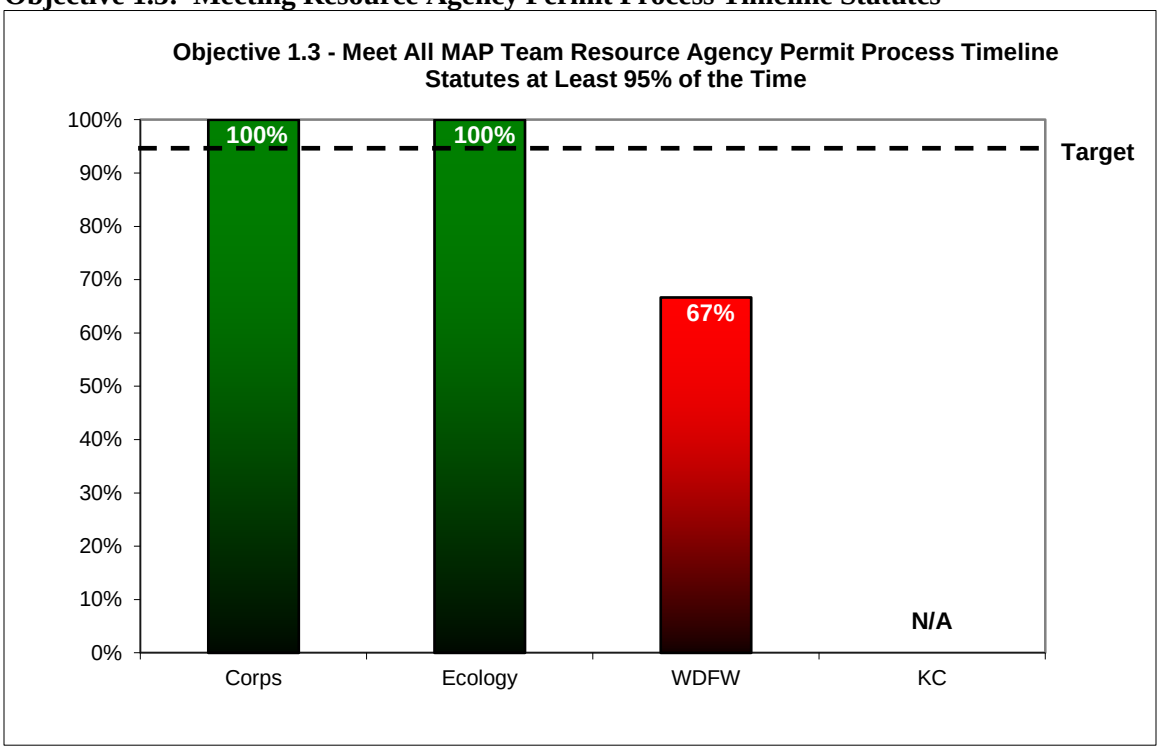
King County – No projects

Objective 1.2: Issuing Permit Decisions Before AD or RFP Date



The MAP Team successfully met Objective 1.2.

Objective 1.3: Meeting Resource Agency Permit Process Timeline Statutes



Objective 1.3 not met for the following reasons:

- SR 20, Skagit River CED Permanent Fix – WDFW's HPA was issued in 70 days. WDFW felt that all details in the mitigation proposal needed to be worked out prior to issuing an HPA rather than conditioning the permit.

GOAL 2: Inter-Agency Early Project Coordination

Goal 2 measures the effectiveness of the early project coordination phase of the MAP Team permitting process through two objectives. The first objective, Objective 2.1, measures how well WSDOT believes the MAP Team assisted them in developing complete permit applications. The second objective, Objective 2.2, measures how well WSDOT believes the MAP Team assisted them in making critical design and environmental decisions before the project footprint was set.

The following projects were measured for Goal 2:

Corps 404 –

- SR 11, Padden Creek – Fish Barrier Removal
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

Ecology 401 –

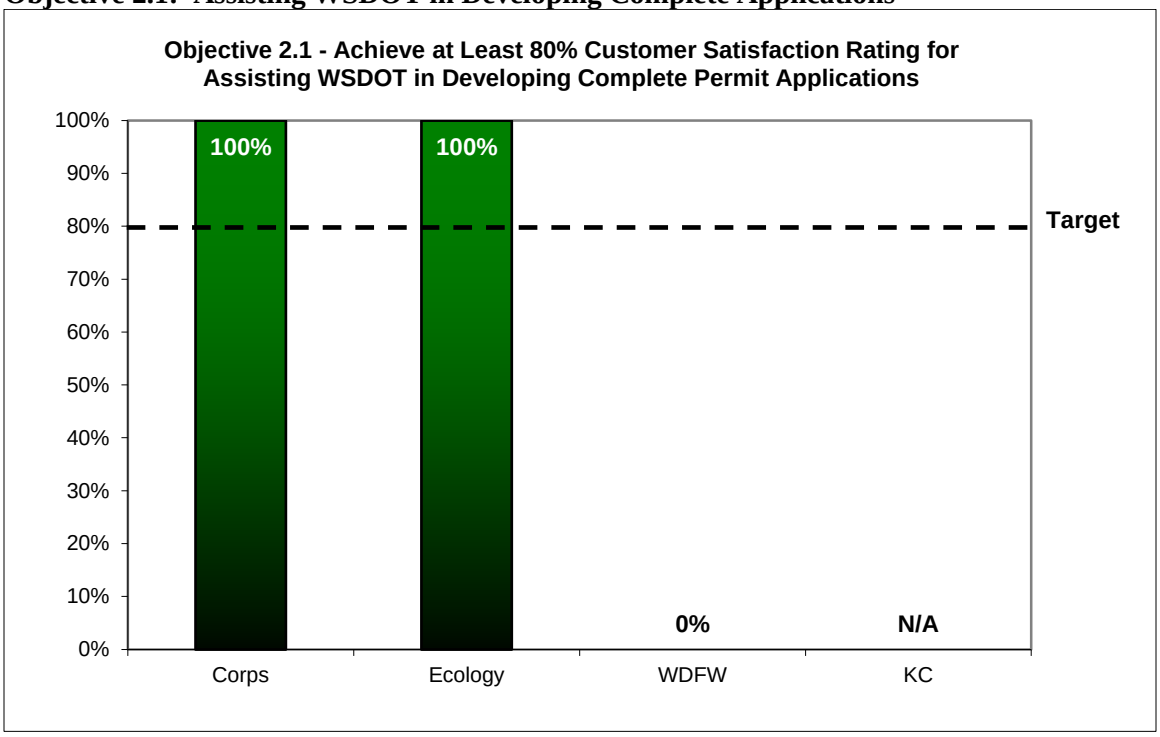
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 20, Skagit River CED Permanent Fix

WDFW HPA –

- SR 6, Rock Creek Bridges
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

King County – No projects

Objective 2.1: Assisting WSDOT in Developing Complete Applications



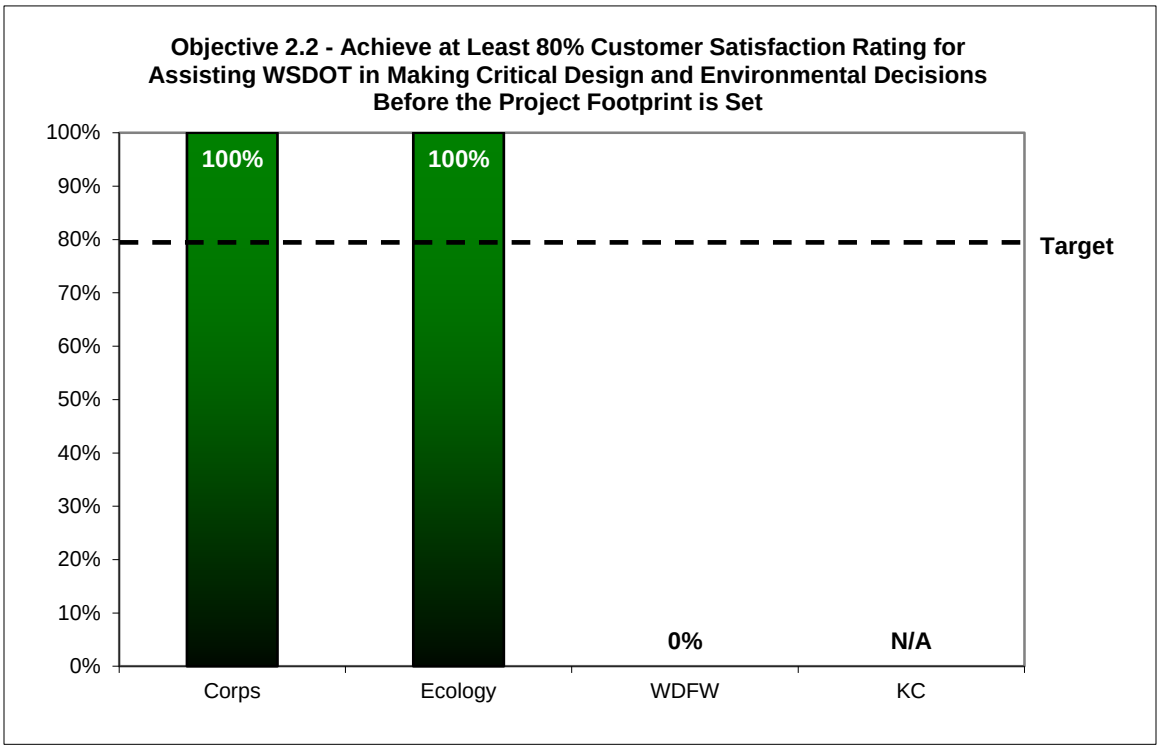
Objective 2.1 not met for the following reasons:

- 0% of WSDOT customer surveys respondents felt WDFW assisted WSDOT in developing a complete application.

Opportunities for Improvement/Agency Follow Up Actions:

- WSDOT and WDFW can work collaboratively before the JARPA is submitted in order to ensure that WDFW has everything needed for a complete application.
- WSDOT can follow the "Complete Permit Application Guidance", the "Complete Permit Application Drawing Guidance", and EPC Letter recommendations when filling out the JARPA.

Objective 2.2: Assisting WSDOT with Critical Design/Environmental Decisions



Objective 2.2 not met for the following reasons:

- 0% of WSDOT customer surveys respondents felt WDFW assisted WSDOT in in making critical design and environmental decisions before the project footprint is set.

Opportunities for Improvement/Agency Follow Up Actions:

- WDFW and WSDOT can engage in discussions earlier in the project development so WSDOT has information needed to design the project.
- WDFW and WSDOT can honor the stakeholder concurrences on CED and fish passage projects.

GOAL 3: Inter-Agency Accessibility

Goal 3 measures the MAP Team's and WSDOT's responsiveness and availability through one objective. Objective 3.1 measures how responsive and available WSDOT and the MAP Team were in helping resolve permitting issues quickly. Goal 3 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 3:

<u>Early Project Coordination Phase</u>

Corps 404 –

- SR 11, Padden Creek – Fish Barrier Removal
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

Ecology 401 –

- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 20, Skagit River CED Permanent Fix

WDFW HPA –

- SR 6, Rock Creek Bridges
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

King County – No projects

Permit Review Phase

Corps 404 –

- SR 546, Depot Rd and Bender Rd Intersection improvements
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

Ecology 401 – No projects

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

King County – No Projects.

Construction/Compliance Phase

Corps 404 –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

Ecology 401 –

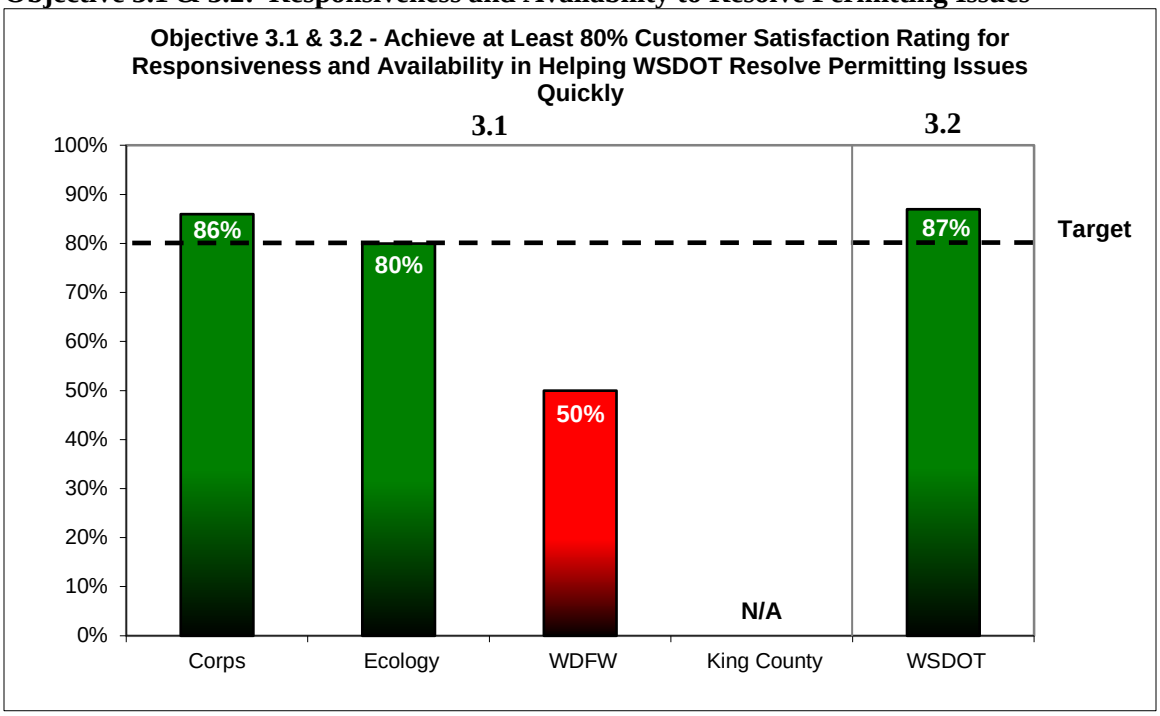
- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

WDFW HPA –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

King County – No projects

Objective 3.1 & 3.2: Responsiveness and Availability to Resolve Permitting Issues



WSDOT successfully met Objective 3.2

Objective 3.1 not met for the following reasons:

- 50% of WSDOT customer surveys respondents felt WDFW was responsive and available to resolving permitting issues quickly.

Opportunities for Improvement/Agency Follow Up Actions:

- WDFW can be more responsive and available for helping WSDOT resolve permitting issues. Customer response comments relating to responsiveness relate to 4.1. See 4.1 for additional comments.
- Responsiveness was greatly improved after a process misunderstanding was identified and follow-up discussions clarifying the process was held.

GOAL 4: Inter-Agency Relationships

Goal 4 measures the strength of working relationships between the MAP Team and WSDOT through one objective. Objective 4.1 measures whether WSDOT and the MAP Team believe the working relationships are being maintained and strengthened. Goal 4 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 4:

<u>Early Project Coordination Phase</u>

Corps 404 –

- SR 11, Padden Creek – Fish Barrier Removal
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

Ecology 401 –

- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 20, Skagit River CED Permanent Fix

WDFW HPA –

- SR 6, Rock Creek Bridges
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

King County – No projects

Permit Review Phase

Corps 404 –

- SR 546, Depot Rd and Bender Rd Intersection improvements
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

Ecology 401 – No projects

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

King County – No Projects.

Construction/Compliance Phase

Corps 404 –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

Ecology 401 –

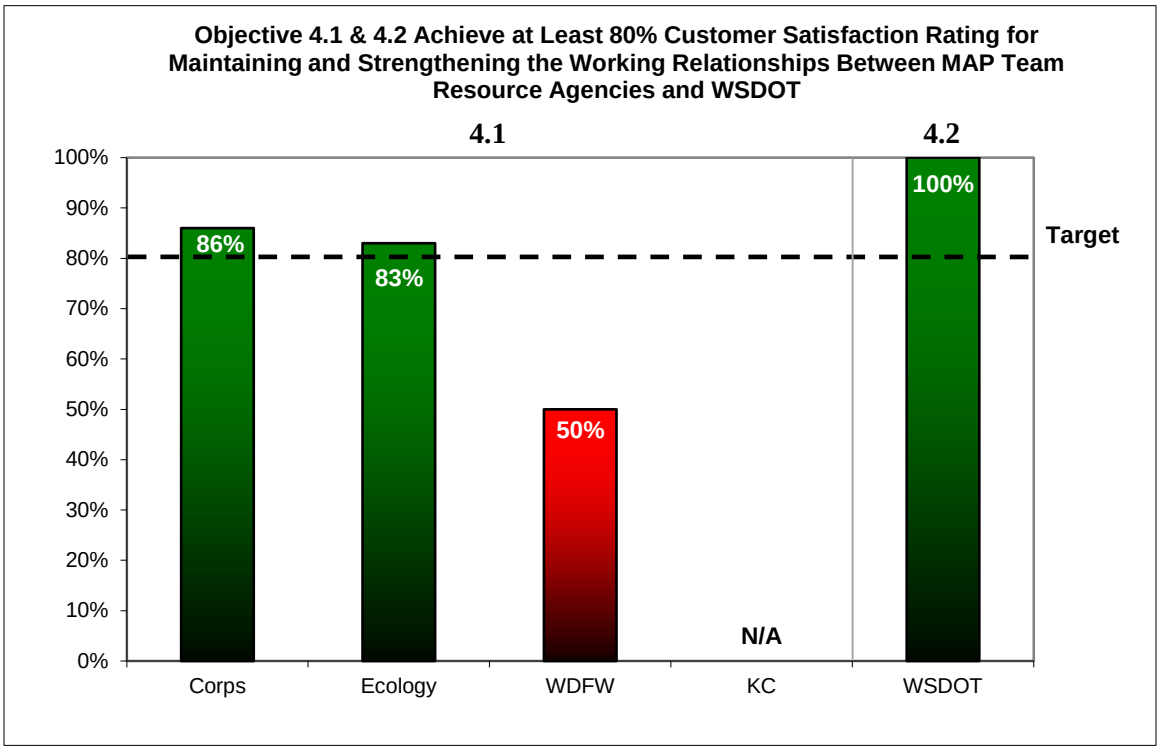
- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

WDFW HPA –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

King County – No projects

Objective 4.1 & 4.2: Maintaining and Strengthening Working Relationships



WSDOT successfully met objective 4.2

Objective 4.1 not met for the following reasons:

- 50% of WSDOT customer surveys respondents felt the working relationships with WDFW were maintained and strengthened.

Opportunities for Improvement/Agency Follow Up Actions:

- WDFW can be more responsive and available for helping WSDOT resolve permitting issues by providing clear, concise, and timely guidance.
- WDFW can provide clear communication of application impacts and mitigation needs verses mitigation wants and opportunities beyond requirements.

GOAL 5: Effective Environmental Protection and Mitigation

Goal 5 measures the effectiveness of WSDOT's demonstration of avoidance and minimization of impacts to aquatic resources and the MAP Team's technical and regulatory mitigation guidance to WSDOT through two objectives. Objective 5.1 measures whether the MAP Team believes WSDOT provided adequate demonstration of avoidance and minimization of impacts to aquatic resources in the JARPA. Objective 5.2 measures whether WSDOT believes the MAP Team provided them with effective technical and regulatory guidance that assisted WSDOT in selecting, designing and constructing project mitigation sites. Objective 5.1 measures only the permit review phase and objective 5.2 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type for the permit review phase of the MAP Team permitting process, were measured for Goal 5.1:

Permit Review Phase

Corps 404 –

- SR 546, Depot Rd and Bender Rd Intersection improvements
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

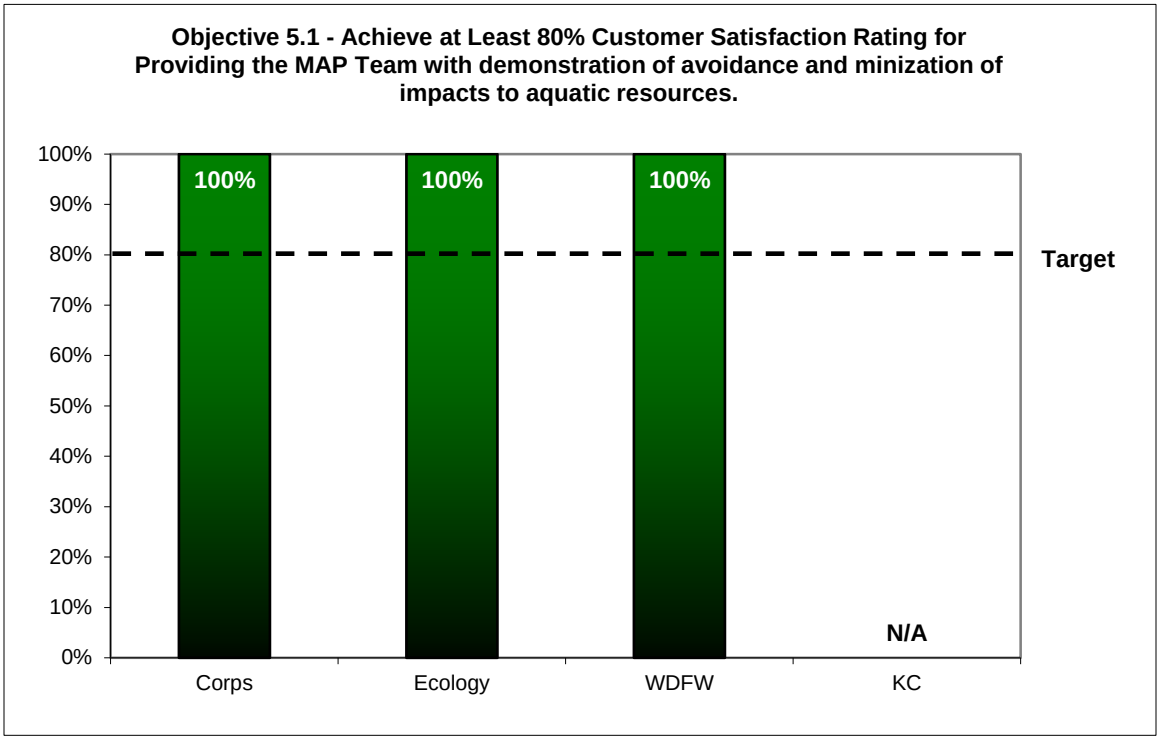
Ecology 401 – No projects

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

King County – No Projects.

Objective 5.1: Effective Demonstrative of Environmental Protection



WSDOT successfully met Objective 5.1.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 5.2:

<u>Early Project Coordination Phase</u>

Corps 404 –

- SR 11, Padden Creek – Fish Barrier Removal
- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 9, NP Creek – Fish Barrier Removal

- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

Ecology 401 –

- SR 6, Rock Creek Bridges
- SR 532, Davis Slough Bridge Replacement
- SR 20, Skagit River CED Permanent Fix

WDFW HPA –

- SR 6, Rock Creek Bridges
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts
- SR 20, Skagit River CED Permanent Fix

King County – No projects

Permit Review Phase

Corps 404 –

- SR 546, Depot Rd and Bender Rd Intersection improvements
- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

Ecology 401 – No projects

WDFW HPA –

- SR 9, NP Creek – Fish Barrier Removal
- SR 92, 99th Ave NE and 113th Ave NE Roundabouts

King County – No Projects.

Construction/Compliance Phase

Corps 404 –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

Ecology 401 –

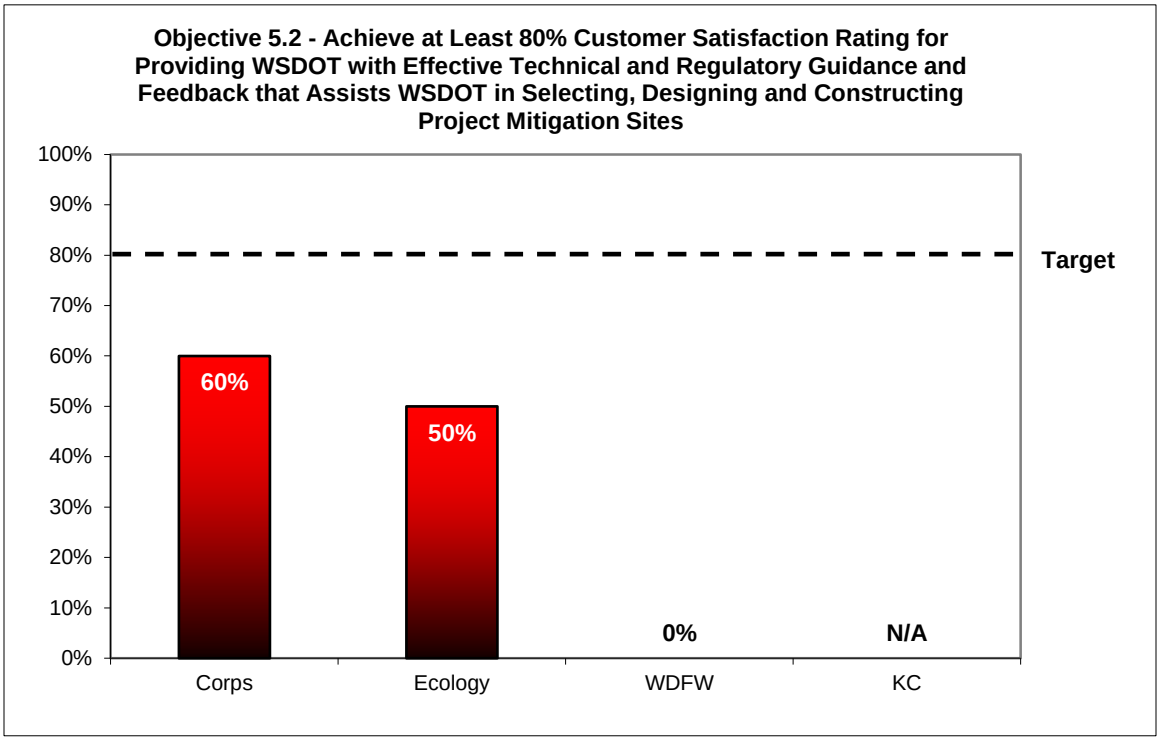
- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

WDFW HPA –

- I-405, NE 8th to SR 520 (Bellevue Braids)
- I-90, East Fork Issaquah Creek – Fish Barrier Removal
- SR 530, Fortson Creek – Fish Barrier Removal

King County – No projects

Objective 5.2: Effective Mitigation Guidance that Assists WSDOT



Objective 5.2 not met for the following reasons:

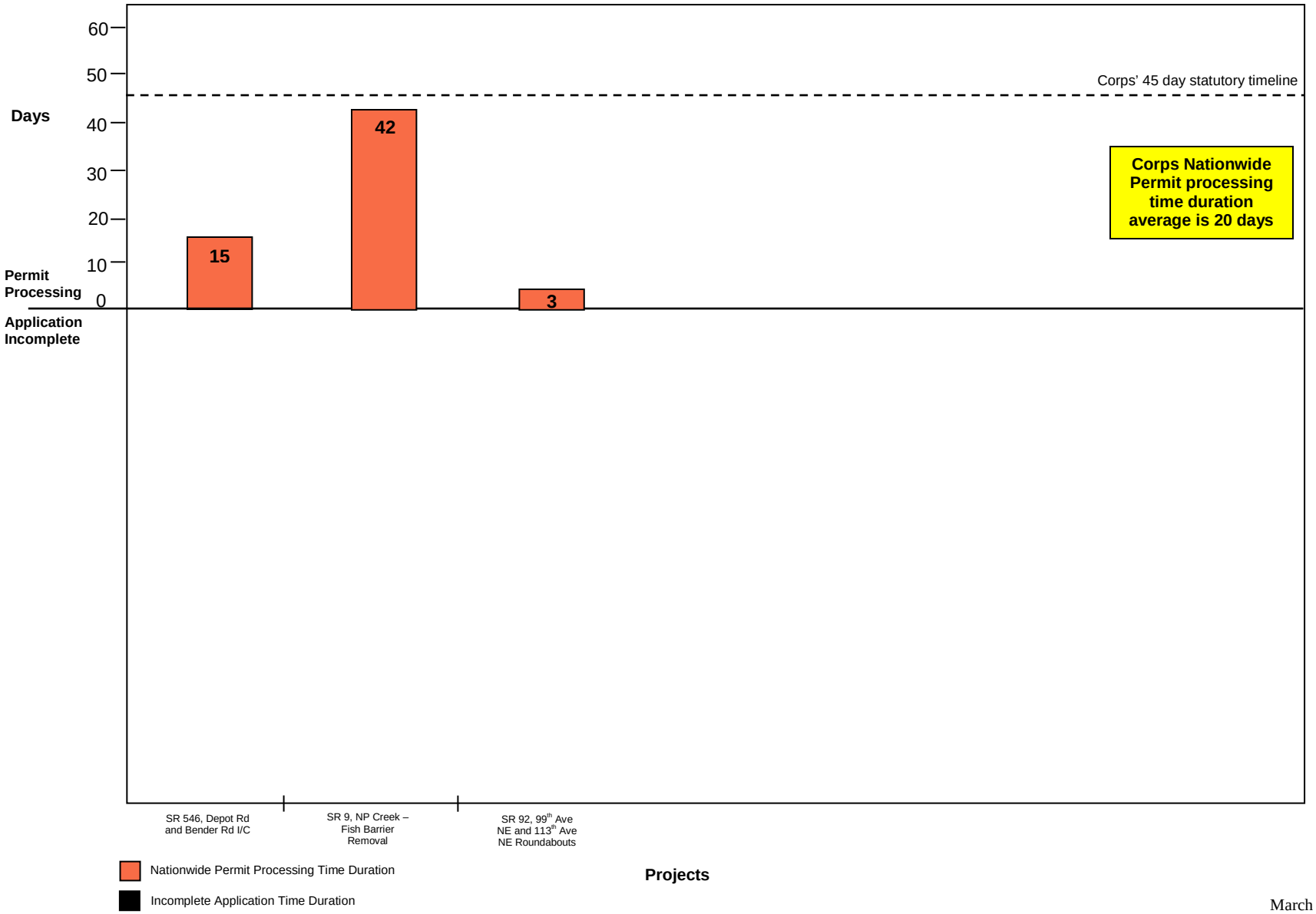
- 60% of WSDOT customer surveys respondents felt the Corps provided effective technical and regulatory guidance and feedback that assists WSDOT in selecting, designing, and construction mitigation site.
- 50% of WSDOT customer surveys respondents felt Ecology provided effective technical and regulatory guidance and feedback that assists WSDOT in selecting, designing, and construction mitigation site.
- 0% of WSDOT customer surveys respondents felt WDFW provided effective technical and regulatory guidance and feedback that assists WSDOT in selecting, designing, and construction mitigation site.

Opportunities for Improvement/Agency Follow Up Actions:

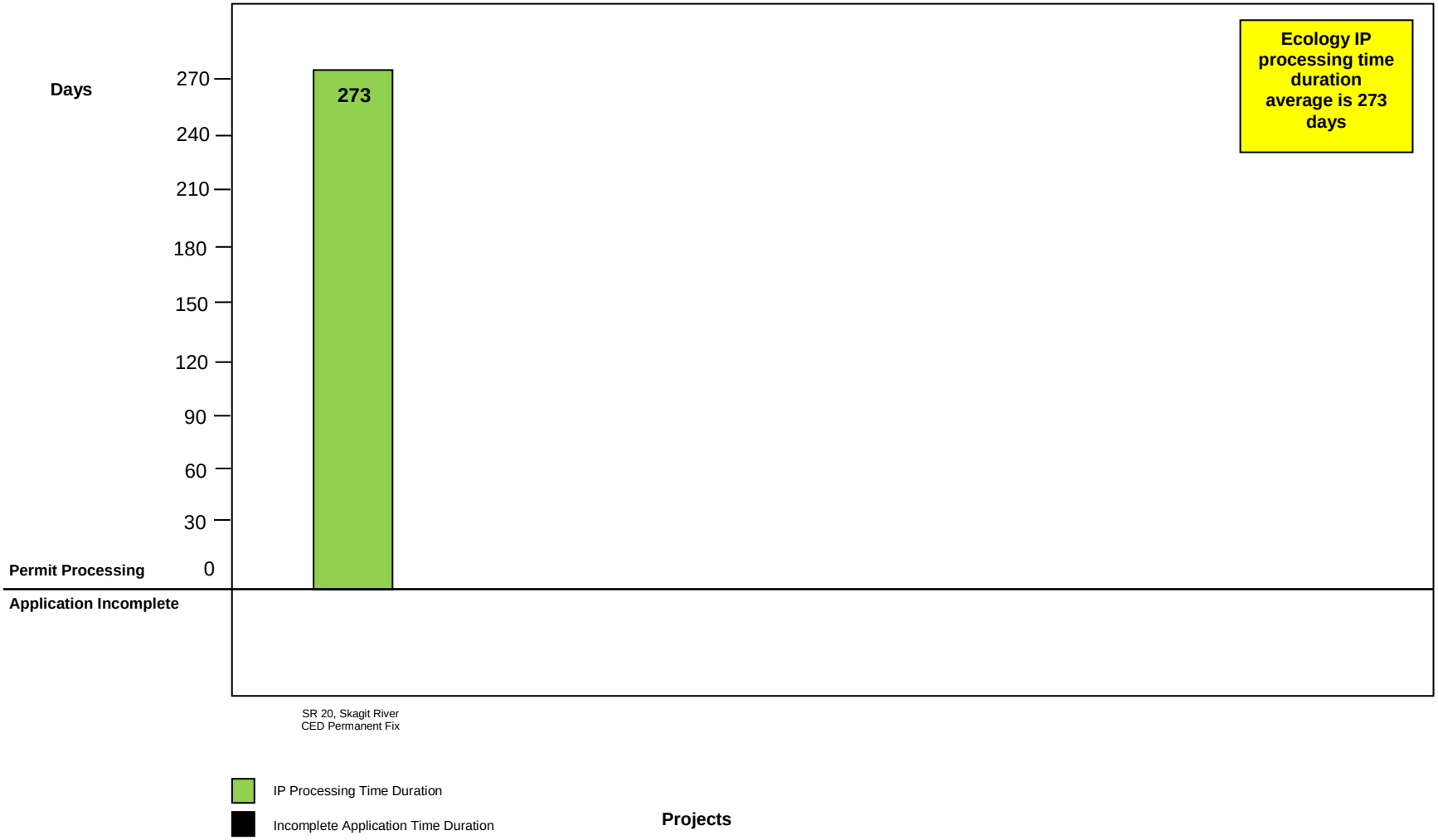
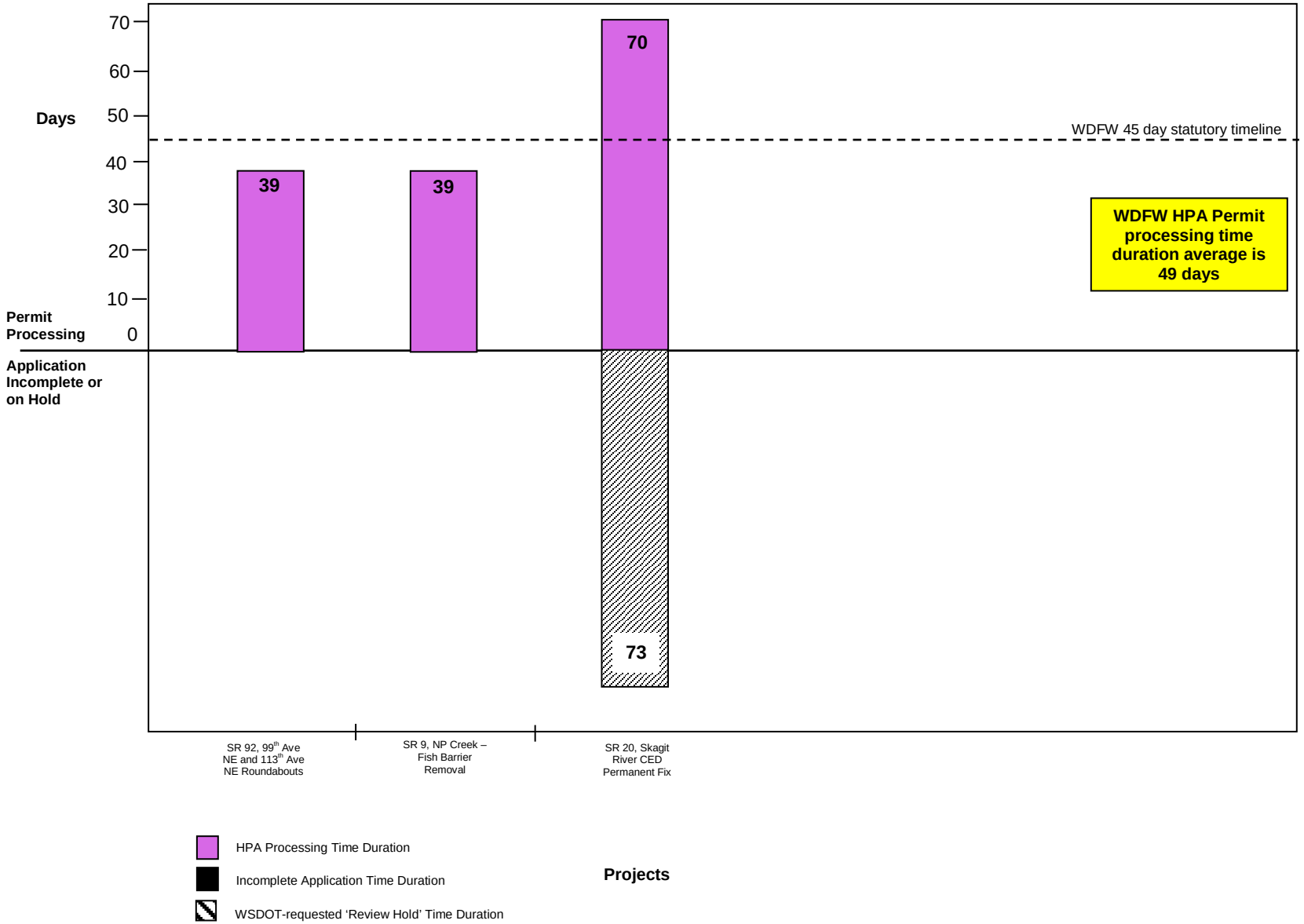
- WSDOT and the resource agencies can work together earlier in the design process when proposing mitigation that does not fit cleanly into resource agency mitigation policies.
- WDFW needs to be clear when providing mitigation requirements versus mitigation opportunities.
- WSDOT needs to accept additional schedule risks when proposing alternative or non-preferred mitigation methods.

Appendix A: Permit Review Timelines for MAP Team projects that were issued during the current performance reporting period (July 1 – December 31, 2012).

Number of Days to Issue Corps Nationwide Permit Decisions for MAP Team Projects
July 1 through December 31, 2012



Number of Days to Issue Ecology Individual Permits (IP) for MAP Team Projects
July 1 through December 31, 2012



Number of Days to Issue WDFW HPA Permit Decisions for MAP Team Projects
July 1 through December 31, 2012