Multi-Agency Permitting (MAP) Team
Semi-Annual Performance Report

(January 1 – June 30, 2012)

MAP Team Performance Summary Table

Goal	Performance Objective	Were objective targets met?			
		Corps	Ecology	WDFW	King County
Goal 1: Permitting Predictability	**1.1** *WSDOT and MAP Team* collaborate to achieve complete permit applications within 15 days of the application submittal at least 80% of the time.	✗	✓	✗	N/A
	1.2 *MAP Team* issues all permit decisions before the AD or RFP date 100% of the time.	✓	✓	✓	N/A
	1.3 *MAP Team* meets all permit timeline statutes at least 95% of the time.	✓	✓	✗	N/A
Goal 2: Inter-Agency Early Project Coordination	**2.1** *MAP Team* achieves at least 80% customer satisfaction rating for assisting WSDOT in developing complete permit applications.	✓	✓	✓	N/A
	2.2 *MAP Team* achieves at least 80% customer satisfaction rating for assisting WSDOT in making critical design and environmental decisions before the project footprint is set.	✓	N/A	✓	N/A
Goal 3: Inter-Agency Accessibility	**3.1** *MAP Team* achieves at least 80% customer satisfaction rating for responsiveness and availability in resolving permitting issues quickly.	✓	✓	✓	N/A
Goal 4: Inter-Agency Relationships	**4.1** *MAP Team* achieves at least 80% customer satisfaction rating for maintaining and strengthening the working relationships between MAP Team and WSDOT.	✓	✓	✓	N/A
Goal 5: Effective Environmental Protection and Mitigation	**5.1** *MAP Team* achieves at least 80% customer satisfaction rating for providing WSDOT with effective technical and regulatory guidance and feedback that assists in selecting, designing, and constructing project mitigation sites.	✓	✓	✓	N/A

WSDOT Performance Summary Table

Goal	Performance Objective	Were objective targets met?			
		MAP Team rating			
Goal 3: Inter-Agency Accessibility	**3.2** *WSDOT* achieves at least 80% customer satisfaction rating for responsiveness and availability in resolving permitting issues quickly.	✓			
Goal 4: Inter-Agency Relationships	**4.2** *WSDOT* achieves at least 80% customer satisfaction rating for maintaining and strengthening the working relationships between MAP Team and WSDOT.	✓			
		Corps	Ecology	WDFW	King County
Goal 5: Effective Environmental Protection and Mitigation	**5.2** *WSDOT* achieves at least 80% customer satisfaction rating for demonstrating avoidance and minimization of aquatic resource impacts with permit application submittal.	✓	✓	✓	N/A

GOAL 1: Permitting Predictability

Goal 1 measures permitting predictability of the MAP Team process through three objectives. The first objective, Objective 1.1, measures how frequently WSDOT submits complete permit applications to the MAP Team. The second objective, Objective 1.2, measures how frequently the MAP Team issues permit decisions before the project Contract Advertisement (AD) or Request for Proposal (RFP) date. Finally, the third objective, Objective 1.3, measures how frequently the MAP Team meets permit process timeline statutes.

The following projects, itemized by MAP Team resource agency permit type, were measured for Goal 1, Objective 1.1:

Corps 404 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 20, Skagit River CED
- SR 546, Depot Rd and Bender Rd Intersection Improvements

Ecology 401 –

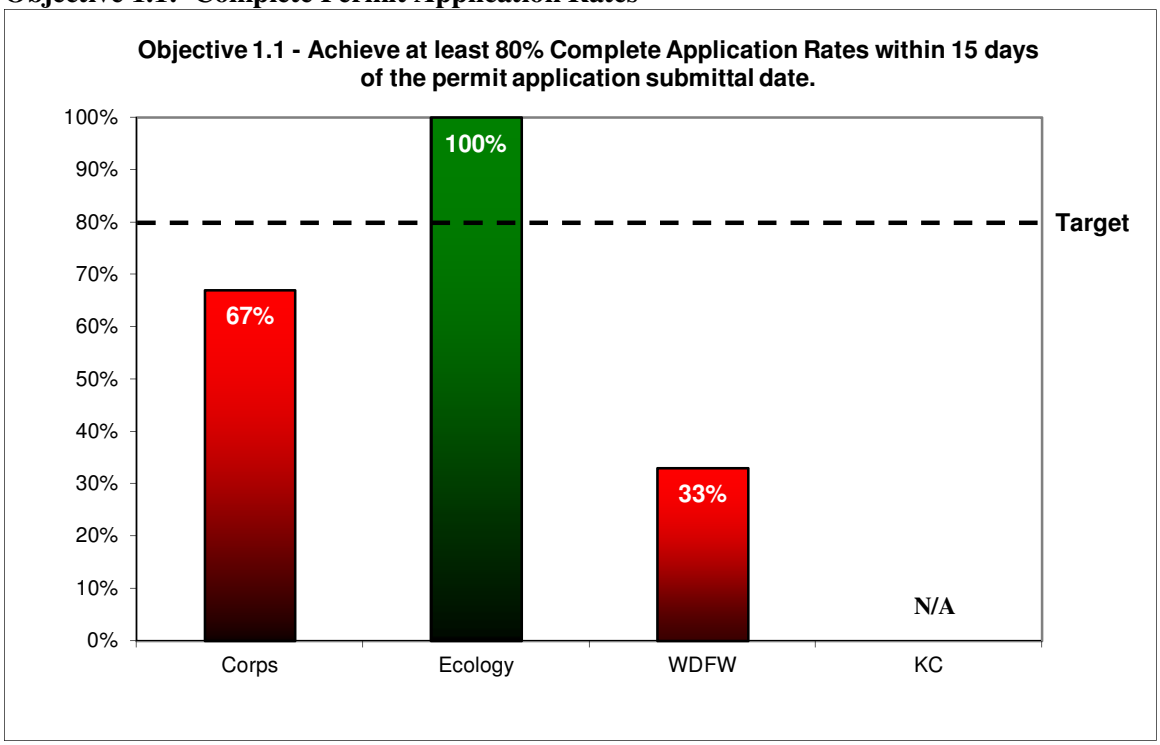
- SR 9, Pilchuck Creek Bridge Replacement
- SR 20, Skagit River CED
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –

- SR 9, Pilchuck Creek Bridge Replacement
- US 2, Ebey Slough to Bickford Ave
- I-405, Thunder Hills Creek Emergency Mitigation

King County – No projects

Objective 1.1: Complete Permit Application Rates



Objective 1.1 not met for the following reasons:

- SR 9, Pilchuck Creek Bridge Replacement – WSDOT submitted an application to the Corps that remained incomplete for 21 days until WSDOT submitted revised JARPA drawings clearly depicting impacts.
- SR 9, Pilchuck Creek Bridge Replacement – WSDOT submitted an application to WDFW that remained incomplete for 96 days until WSDOT submitted additional detailed information on the new culvert design for Stream 1.
- US 2, Ebey Slough to Bickford Ave – WSDOT submitted an application to WDFW that remained incomplete for 71 days until WSDOT submitted revised information regarding the design of the culvert at MP 3.17.

Opportunities for Improvement/Agency Follow Up Actions:

- WSDOT and WDFW can improve coordination and information exchange during early project coordination to ensure WSDOT fully understands what engineering analysis and design details are required in order for the HPA permit application package to be considered complete by WDFW.
- WDFW can help WSDOT by identifying missing information and citing the specific section of the Complete Permit Application Guidance for consistency.
- WSDOT and WDFW can follow the Complete Permit Application Guidance while preparing and reviewing the JARPA package.
- WSDOT can improve coordination with the Corps to make sure the JARPA drawings are showing impacts correctly. Project teams should use the Complete Permit Application Drawing Guidance to assist in developing JARPA drawings that meet the Corps requirements.

The following projects, itemized by MAP Team resource agency permit type, were measured for Goal 1, Objectives 1.2 and 1.3:

Corps 404 –

- SR 9, Pilchuck Creek Bridge Replacement
- US 2, Ebey Slough to Bickford Ave.

Ecology 401 –

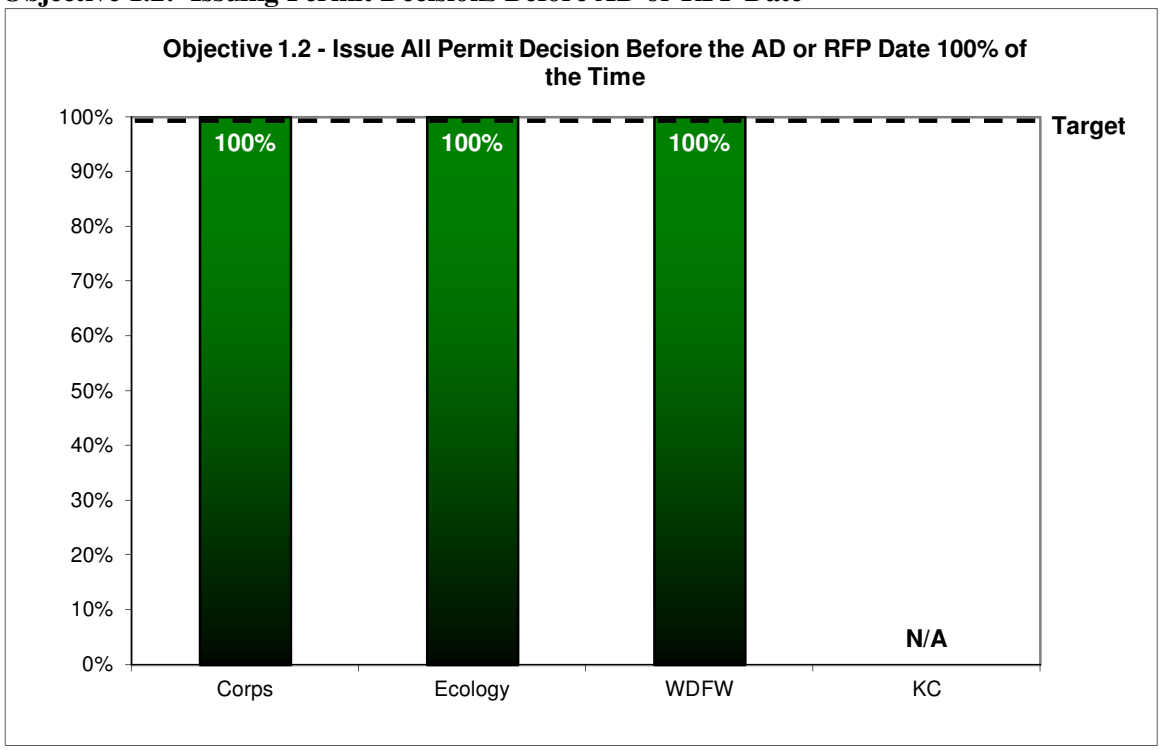
- US 2, Bickford Ave Interchange
- SR 9, Pilchuck Creek Bridge Replacement
- US 2, Ebey Slough to Bickford Ave

WDFW HPA –

- US 2, Bickford Ave Interchange
- SR 9, Pilchuck Creek Bridge Replacement
- US 2, Ebey Slough to Bickford Ave
- I-405, Thunder Hills Creek Mitigation
- SR 9/SR 92 Interchange

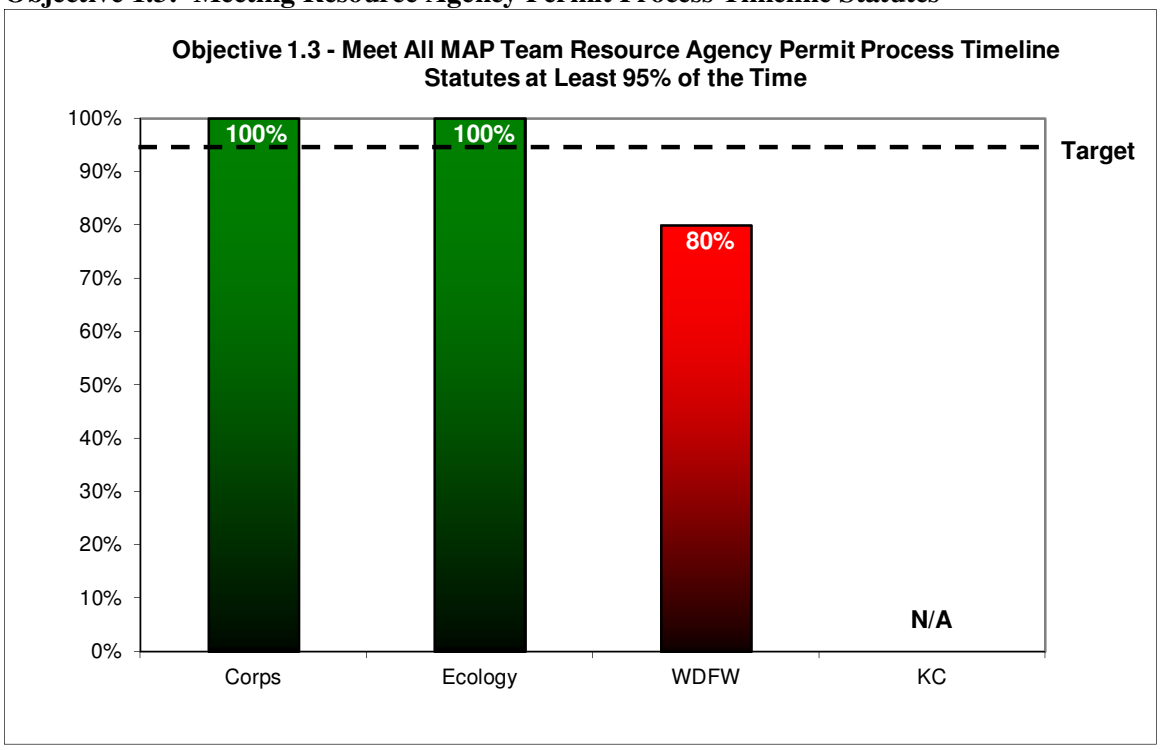
King County – No projects

Objective 1.2: Issuing Permit Decisions Before AD or RFP Date



The MAP Team successfully met Objective 1.2.

Objective 1.3: Meeting Resource Agency Permit Process Timeline Statutes



Objective 1.3 not met for the following reasons:

- US 2, Bickford Ave Interchange – WDFW's HPA was issued in 49 days. Near the end of the 45-day statutory timeline, significant inclement weather occurred contributing to WDFW not issuing the HPA within the 45-day timeframe.

GOAL 2: Inter-Agency Early Project Coordination

Goal 2 measures the effectiveness of the early project coordination phase of the MAP Team permitting process through two objectives. The first objective, Objective 2.1, measures how well WSDOT believes the MAP Team assisted them in developing complete permit applications. The second objective, Objective 2.2, measures how well WSDOT believes the MAP Team assisted them in making critical design and environmental decisions before the project footprint was set.

The following projects were measured for Goal 2:

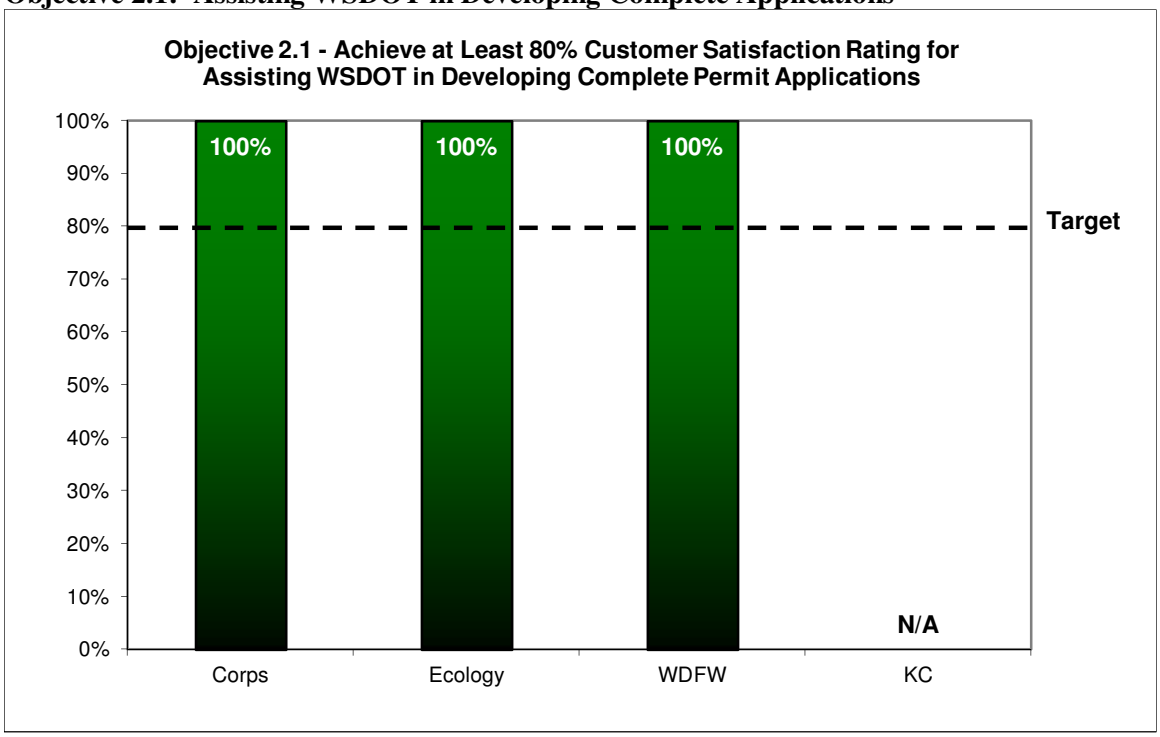
Corps 404 –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

Ecology 401 –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements
- I-405, Thunder Hills Creek Mitigation

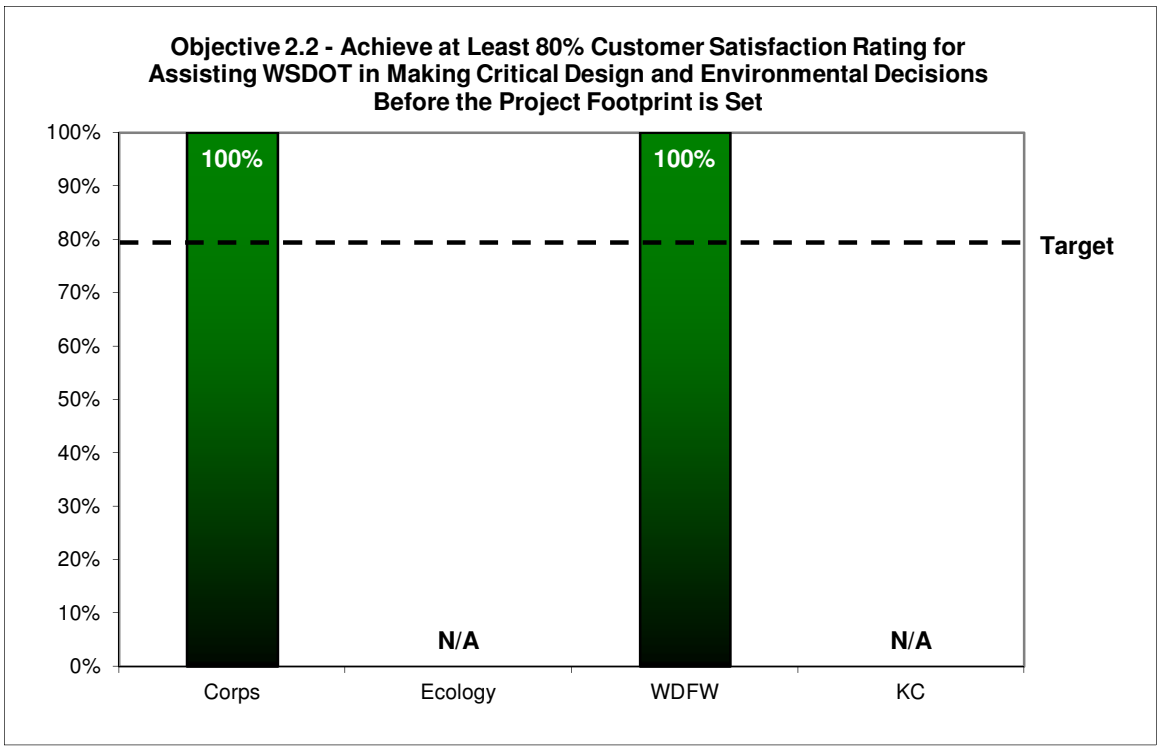
King County – No projects

Objective 2.1: Assisting WSDOT in Developing Complete Applications



The MAP Team successfully met Objective 2.1.

Objective 2.2: Assisting WSDOT with Critical Design/Environmental Decisions



The MAP Team successfully met Objective 2.2.

GOAL 3: Inter-Agency Accessibility

Goal 3 measures the MAP Team's and WSDOT's responsiveness and availability through one objective. Objective 3.1 measures how responsive and available WSDOT and the MAP Team were in helping resolve permitting issues quickly. Goal 3 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 3:

Early Project Coordination Phase

Corps 404 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

Ecology 401 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements
- I-405, Thunder Hills Creek Mitigation

King County – No projects

Permit Review Phase

Corps 404 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

Ecology 401 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

WDFW HPA –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement
- I-405, Thunder Hills Creek Mitigation

King County – No Projects.

Construction/Compliance Phase –

Corps 404 –

- SR 542, Everson Goshen Rd to SR 9
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

Ecology 401 –

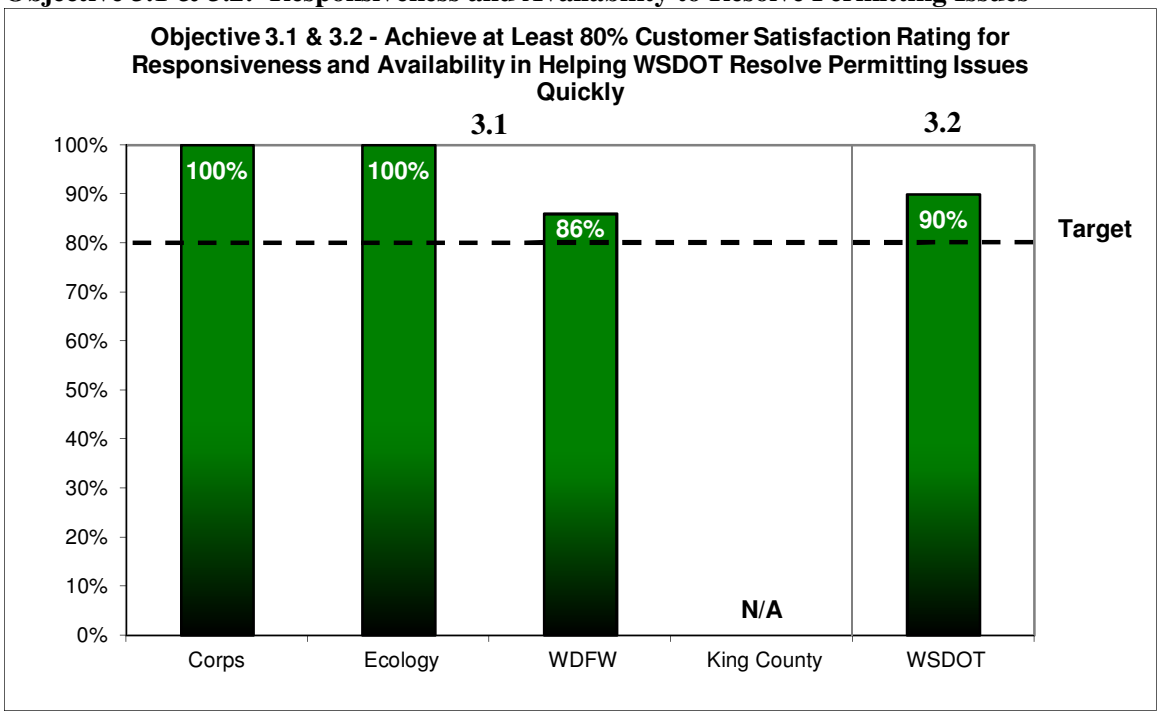
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

WDFW HPA –

- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

King County – No projects

Objective 3.1 & 3.2: Responsiveness and Availability to Resolve Permitting Issues



The MAP Team and WSDOT successfully met Objective 3.1 and 3.2.

GOAL 4: Inter-Agency Relationships

Goal 4 measures the strength of working relationships between the MAP Team and WSDOT through one objective. Objective 4.1 measures whether WSDOT and the MAP Team believe the working relationships are being maintained and strengthened. Goal 4 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 4:

Early Project Coordination Phase

Corps 404 –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

Ecology 401 –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –
- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements
- I-405, Thunder Hills Creek Mitigation

King County – No projects

Permit Review Phase

Corps 404 –
- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

Ecology 401 –
- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

WDFW HPA –
- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement
- I-405, Thunder Hills Creek Mitigation

King County – No Projects.

Construction/Compliance Phase –

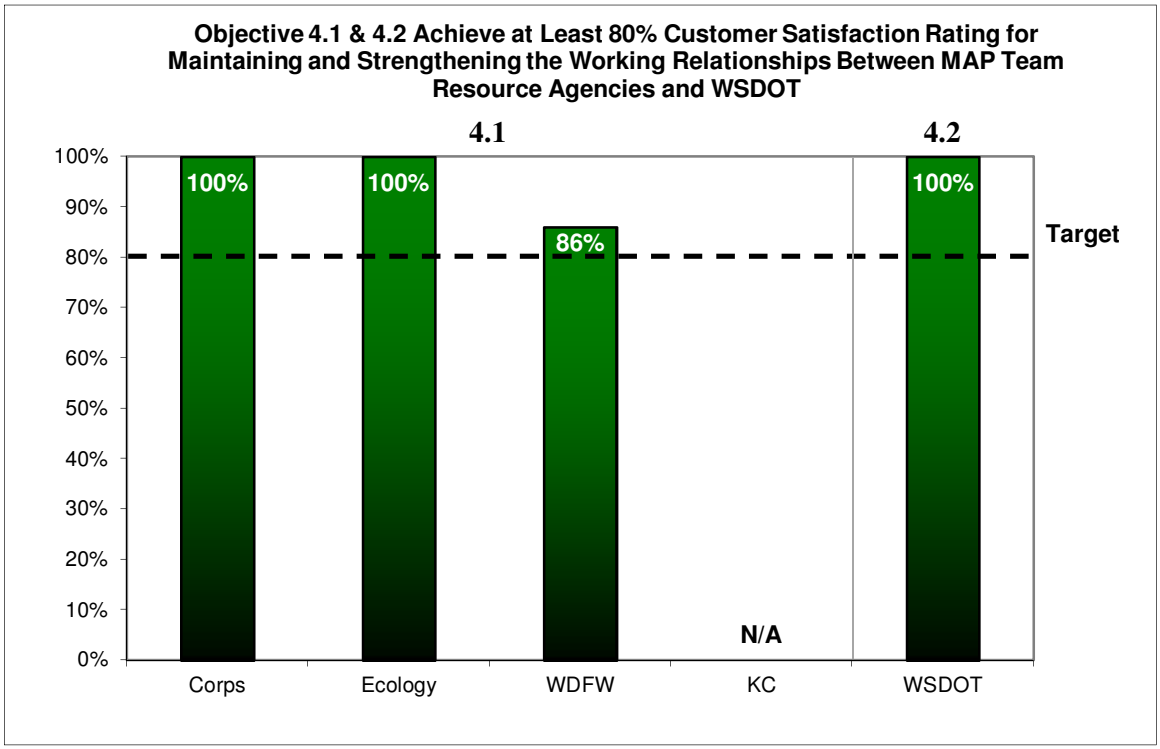
Corps 404 –
- SR 542, Everson Goshen Rd to SR 9
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

Ecology 401 –
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

WDFW HPA –
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

King County – No projects

Objective 4.1 & 4.2: Maintaining and Strengthening Working Relationships



The MAP Team and WSDOT successfully met Objective 4.1 and 4.2.

GOAL 5: Effective Environmental Protection and Mitigation

Goal 5 measures the effectiveness of WSDOT's demonstration of avoidance and minimization of impacts to aquatic resources and the MAP Team's technical and regulatory mitigation guidance to WSDOT through two objectives. Objective 5.1 measures whether the MAP Team believes WSDOT provided adequate demonstration of avoidance and minimization of impacts to aquatic resources in the JARPA. Objective 5.2 measures whether WSDOT believes the MAP Team provided them with effective technical and regulatory guidance that assisted WSDOT in selecting, designing and constructing project mitigation sites. Objective 5.1 measures only the permit review phase and objective 5.2 measures all three phases of the MAP Team permitting process.

The following projects, itemized by resource agency permit type for the permit review phase of the MAP Team permitting process, were measured for Goal 5.1:

Permit Review Phase

Corps 404 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

Ecology 401 –

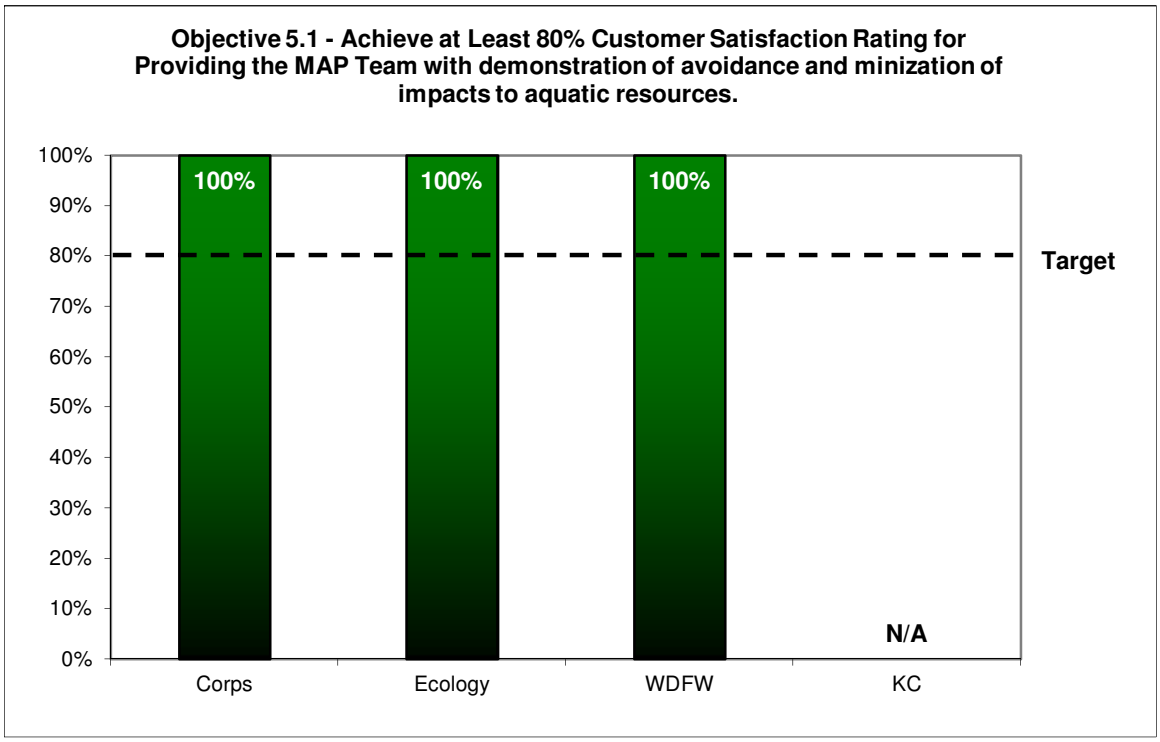
- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

WDFW HPA –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement
- I-405, Thunder Hills Creek Mitigation

King County – No Projects.

Objective 5.1: Effective Demonstrative of Environmental Protection



WSDOT successfully met Objective 5.1.

The following projects, itemized by resource agency permit type and phase of the MAP Team permitting process, were measured for Goal 5.2:

Early Project Coordination Phase

Corps 404 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

Ecology 401 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements
- I-405, Thunder Hills Creek Mitigation

King County – No projects

Permit Review Phase

Corps 404 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

Ecology 401 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

WDFW HPA –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement
- I-405, Thunder Hills Creek Mitigation

King County – No Projects.

Construction/Compliance Phase –

Corps 404 –

- SR 542, Everson Goshen Rd to SR 9
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

Ecology 401 –

- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

WDFW HPA –

- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

King County – No projects

Ecology 401 –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements

WDFW HPA –

- SR 9, Pilchuck Creek Bridge Replacement
- SR 546, Depot Rd and Bender Rd Intersection Improvements
- I-405, Thunder Hills Creek Mitigation

King County – No projects

Permit Review Phase

Corps 404 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

Ecology 401 –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement

WDFW HPA –

- SR 9/SR 92 Interchange
- US 2, Bickford Ave Interchange
- US 2, Ebey Slough to Bickford Ave
- US 2, Pilchuck Creek Bridge Replacement
- I-405, Thunder Hills Creek Mitigation

King County – No Projects.

Construction/Compliance Phase –

Corps 404 –

- SR 542, Everson Goshen Rd to SR 9
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

Ecology 401 –

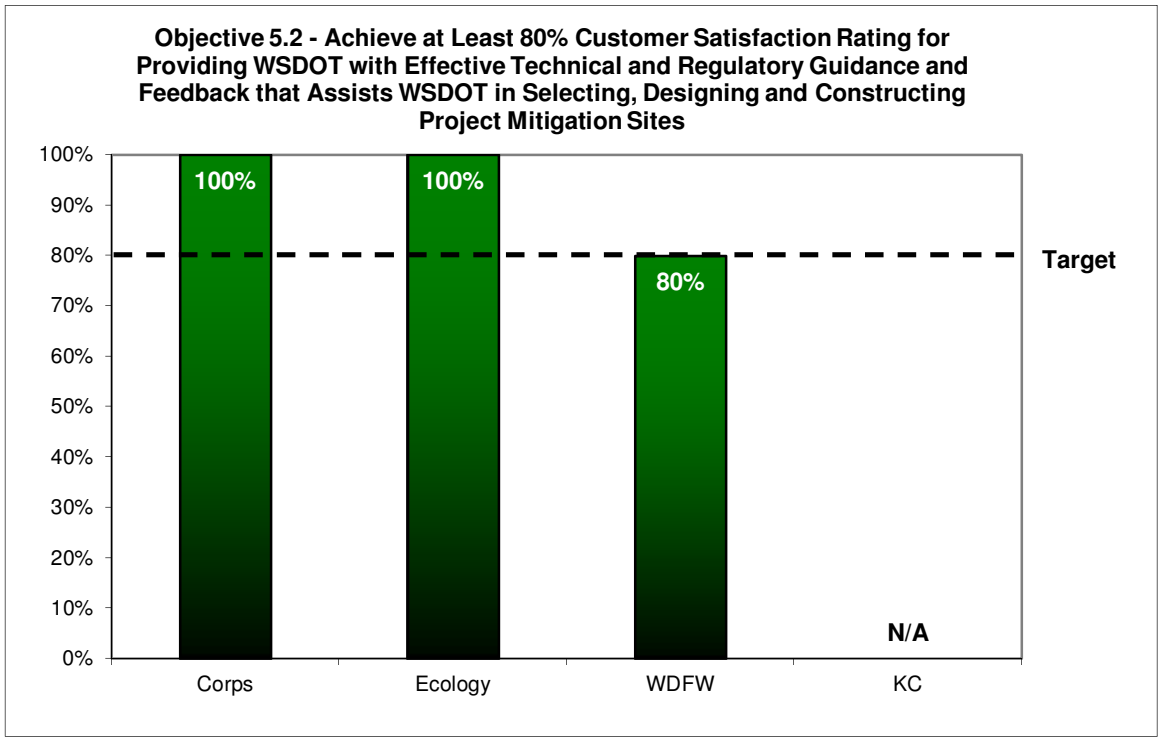
- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

WDFW HPA –

- US 2, Wagley's Creek
- SR 410, White River Bridge Scour

King County – No projects

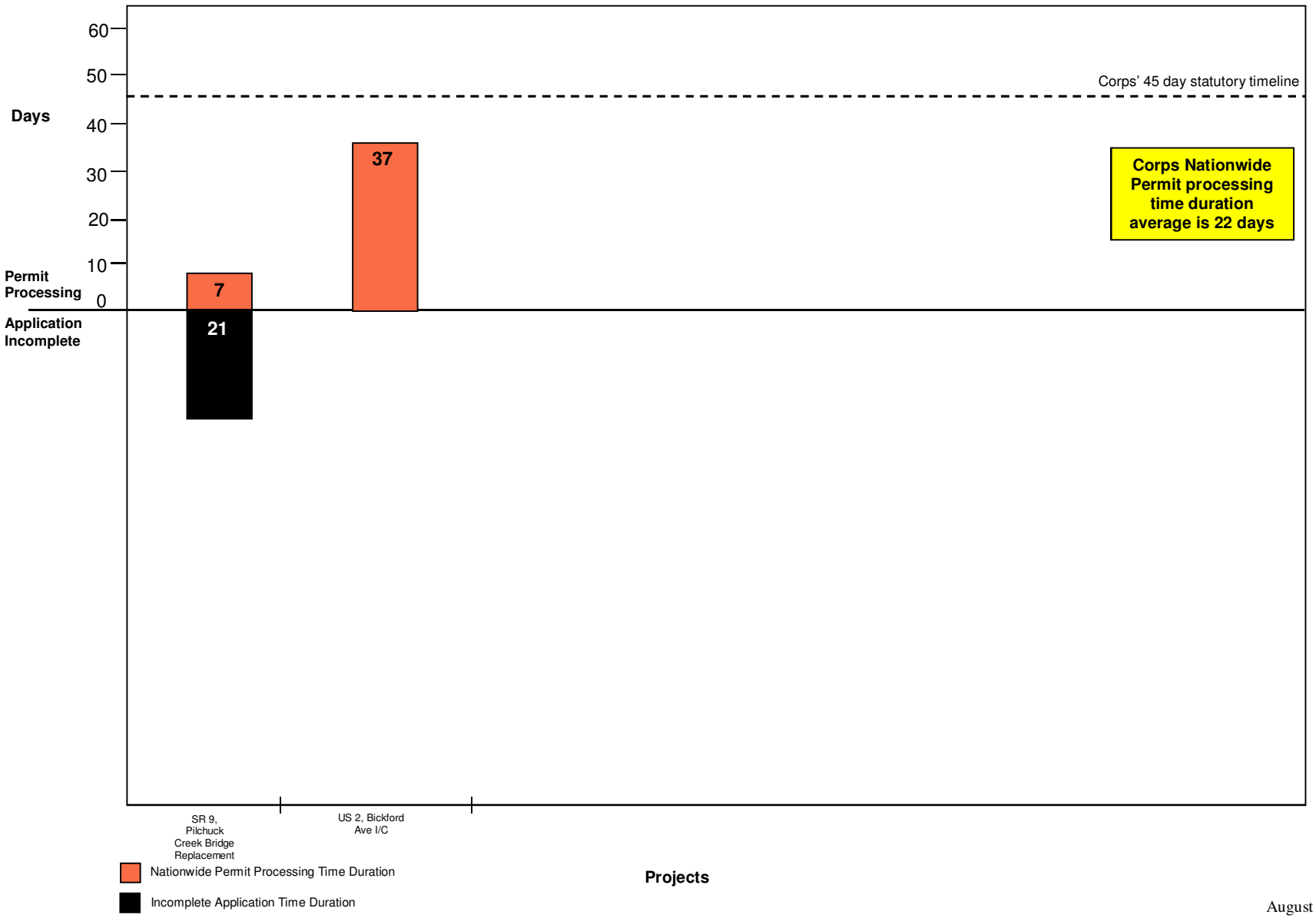
Objective 5.2: Effective Mitigation Guidance that Assists WSDOT



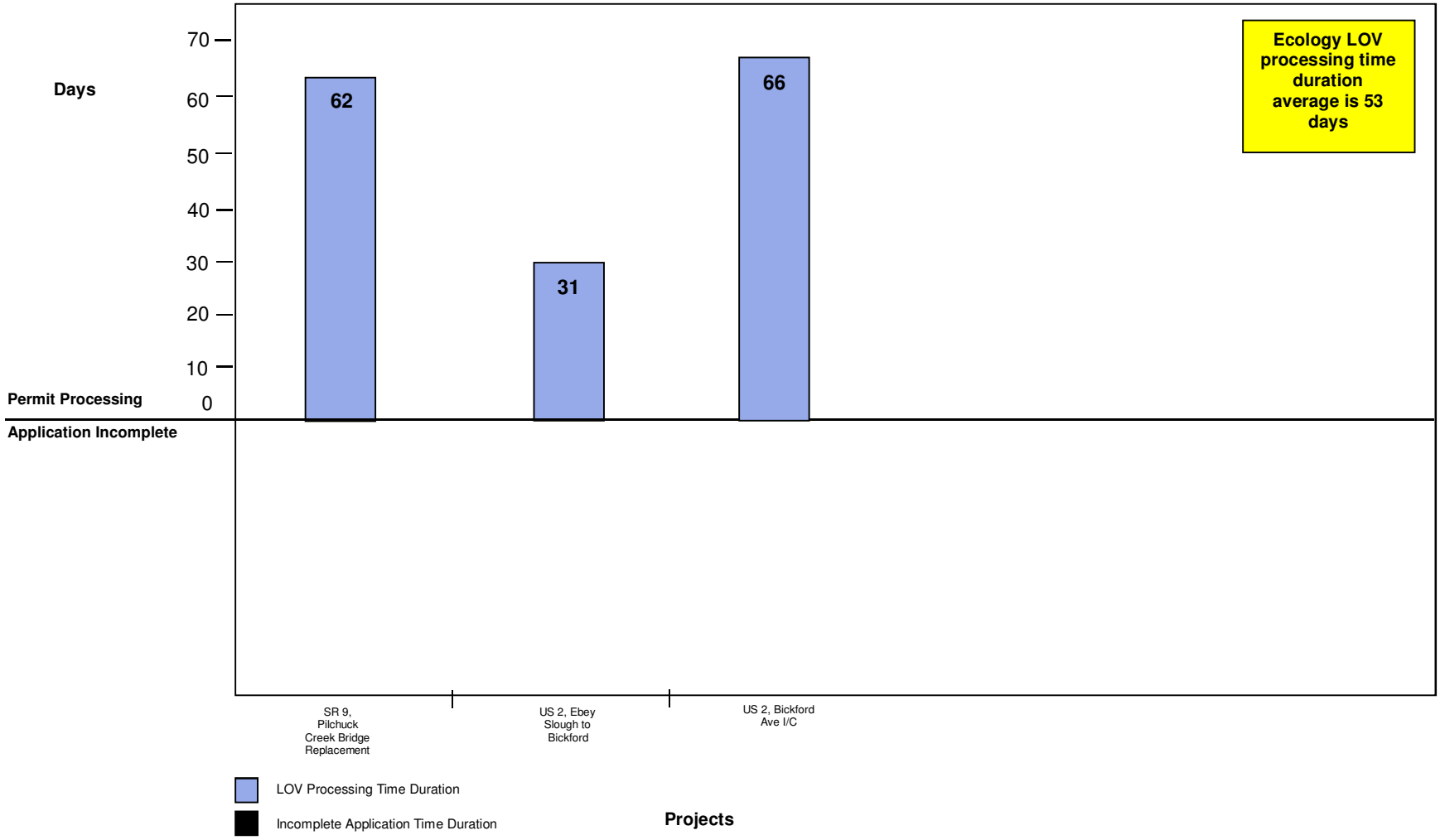
The MAP Team successfully met Objective 5.2.

Appendix A: Permit Review Timelines for MAP Team projects that were issued during the current performance reporting period (January 1 – June 30, 2012).

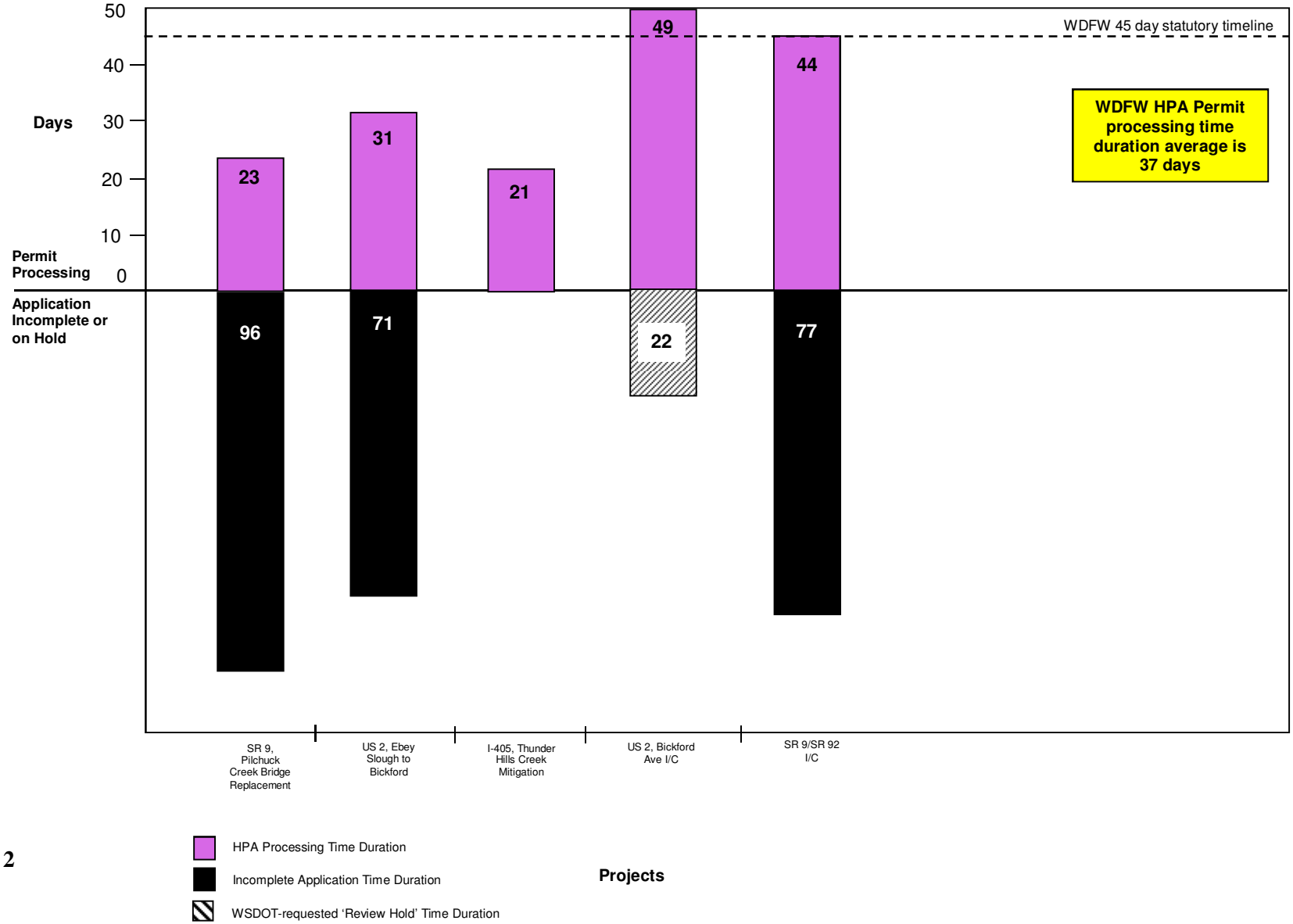
Number of Days to Issue Corps Nationwide Permit Decisions for MAP Team Projects
January 1 through June 30, 2012



Number of Days to Issue Ecology Letters of Verification (LOV) for MAP Team Projects
January 1 through June 30, 2012



Number of Days to Issue WDFW HPA Permit Decisions for MAP Team Projects
January 1 through June 30, 2012



2