

# TNB - TransCore's Contract Performance Guarantees

## Liquidated Damages for Accuracy Performance Guarantees

Performance Guarantee	< 98%	98%-98.9%	99%-99.4%	99.5%-99.998%
System Accuracy	\$8,000	\$1,800	\$600	\$0
ETC Accuracy	\$2,500	\$1,200	\$400	\$0
Classification Accuracy	\$1,500	\$600	\$200	\$0
Violation Notice Accuracy	\$500	\$300	\$200	\$100
Violation Image Accuracy	\$125 for each 1% (or portion of) below 85%			

## Liquidated Damages for Availability Performance Guarantee

Performance Guarantee	< 95%	95%-98.9%
Lane Availability	\$1,000	\$500
CSC Computer System Availability	\$250	\$100

**How to assess:** Liquidated damages are to be assessed as a deduction on the monthly invoice, but prior to WSDOT withholding any deductions must meet and discuss with Contractor. (TCAAS, 8.4.3)