

**Jan. 14, 2011**

## **Service Reduction Principles**

1. Don't close any routes. Maintain the state highway system.
2. Reduce trips with the least revenue loss compared to savings from cutting expenses to get highest net savings.
3. Consider available alternatives: whether there is a drive-around option; whether there is another route that could be used for customers to get to their destinations.
4. Spread the pain around.