



October 2, 2009

### **This Week**

- Presentation to the Joint Transportation Committee
- Edmonds/Kingston Partnership Meeting
- Presentation to the House and Senate Transportation Committees
- Customer Compliments
- Live Music Coming to Seattle/Bainbridge Route
- WSF Web Site Update

### **Presentation to the Joint Transportation Committee**

On Wednesday, I presented to the Joint Transportation Committee (JTC) on the status of the vehicle reservations pre-design study and our work with the Edmonds/Kingston Partnership. We are moving forward at a fast pace looking at business rules and learning from existing vehicle reservations systems worldwide, so we may have a draft report to the Legislature by Dec. 15, 2009. For more information on the vehicle reservations pre-design study, please visit [www.wsdot.wa.gov/ferries/planning/vehiclereservations](http://www.wsdot.wa.gov/ferries/planning/vehiclereservations)

### **Edmonds/Kingston Partnership Meeting**

I met with the Edmonds/Kingston Partnership on Wednesday evening in Kingston to further our discussions about how vehicle reservations may work at the Edmonds/Kingston ferry terminal and system wide. This is the fourth of seven anticipated meetings with the Partnership. To learn more about the legislated vehicle reservations pre-design study and our work with the Edmonds/Kingston Partnership, please visit [www.wsdot.wa.gov/ferries/planning/vehiclereservations](http://www.wsdot.wa.gov/ferries/planning/vehiclereservations)

### **Presentation to the House and Senate Transportation Committees**

On Thursday, Todd Pacific Shipyards and I presented to the Senate and House Transportation Committees on the status of the new 64-car ferry. We shared photos of the current construction activities, reviewed the timeline, and answered questions from legislators. For more information about the new 64-car ferry under construction visit [www.wsdot.wa.gov/Projects/Ferries/64CarFerries/](http://www.wsdot.wa.gov/Projects/Ferries/64CarFerries/)

### **Customer Compliments**

I would like to share two compliments received this week. I appreciate the outstanding service provided by WSF crews. Thank you! I received this note from a passenger aboard the Hyak on September 25 complimenting WSF employee Dale Baker.

*On this trip there was an older female passenger with a vision disability. She was concerned about making a connection on the Seattle side. Mr. Baker helped her get situated in a seat and checked on her throughout the trip ensuring her that he would help her off and to where she needed to meet her party. Mr. Baker went above and beyond the call of duty and deserves to be recognized for his caring demeanor.*

I received this compliment from a Vashon Island customer.

*I forgot to send my thanks for the great job the WSF crews did last week. Last Friday there was a Category 1 (life-threatening) emergency as the 4 p.m. boat was being loaded. Another ferry was enroute to Fauntleroy and, with only one dock, immediate action was taken. The crews quickly stopped the loading at Fauntleroy, moved the vessel out of the dock so that the other ferry could land and let off the ambulance. An Emergency fire and Rescue team was waiting on the dock at Fauntleroy to help as the ambulance disembarked. So quickly did WSF crews respond that the exchange and subsequent re docking of the 4 p.m. boat to complete loading that we were roughly less than 15 minutes late for departure. The Issaquah left the dock with a full load of cars and scarcely missed a beat. Kudos to all who participated in providing emergency support and impressive customer service at the same time!*

**Live Music Coming to Seattle/Bainbridge Route**

WSF is partnering with a local venue, The Triple Door, to provide live entertainment on the Seattle/Bainbridge route beginning Saturday, October 3. The debut performance features Seattle-based folk and blues artist Stanislove. The music begins aboard the 11:25 a.m. sailing from Seattle to Bainbridge and concludes aboard the 12:20 p.m. return trip from Bainbridge Island to Seattle. This is the first performance in a three-month pilot program on the Seattle/Bainbridge route every Saturday through the end of December. For more information on this pilot program visit "what's new" on our Web site at [www.wsdot.wa.gov/ferries](http://www.wsdot.wa.gov/ferries)

**WSF Web Site Update**

Our Web site has recently been updated. We are addressing some technical problems that have made the page inaccessible periodically. I apologize for any inconvenience this may cause and we are working hard to restore full functionality. Thanks for your patience.

**Next Week:**

- Planning for November Community Meetings
- Monthly 64-Car Ferry Progress Meeting
- Mukilteo Ferry Terminal Site Visit

David Moseley's weekly updates are available on the WSDOT Ferries Division Web site at [www.wsdot.wa.gov/ferries/weekly](http://www.wsdot.wa.gov/ferries/weekly).

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