



September 18, 2009

This Week

- Recent delayed sailings
- ORCA media event
- Passenger-only ferry service changes
- WSDOT senior managers meeting
- South Whidbey Kiwanis meeting

Recent delayed sailings

This past weekend, there were a number of schedule delays due to crewing issues. I have asked the Director of Operations to review each situation. I want to apologize for any sailing delays that you may have experienced.

ORCA media event

On Tuesday, I participated in the One Regional Card for All (ORCA) media event at King Street Station. I joined the partner agencies – Community Transit, Everett Transit, King County Metro Transit, Kitsap Transit, Pierce Transit, and Sound Transit – in promoting the ORCA system, including a fall advertising and educational campaign. Ferry customers interested in learning more about ORCA may visit www.orcard.com/ERG-Seattle/p1_001.do

Passenger-only ferry service changes

Passenger-only customers may have seen representatives from King County and WSF on the passenger-only ferries this week talking about changes to the service. Beginning Oct. 1, 2009 King County Ferry District will begin collecting fares for operation of this route. This service change stems from 2007 legislation that required WSF to no longer operate passenger-only ferries. Please note the following:

- September 2009 is the last month that WSF passenger-only monthly passes are available and valid for fare payment on this route.
- September 30 is the last day that any WSF fare media (monthly pass, multi-ride, single tickets) will be accepted as fare payment.
- Effective October 1, only King County fare media (ORCA and PugetPass) and cash will be accepted for fare payment.
- The new vessel carries 150 passengers (vs. WSF's vessel capacity of 250 passengers).
- Customers with multi-ride passenger-only cards with remaining rides after September 30 should ask a WSF ticket seller for a Request for Refund Envelope and mail their card to WSF for a refund.

For our Southworth customers, I recognize that this transition may be more difficult as exit fare collecting at Vashon Island now applies to everyone. Free passage to the passenger-only route ends September 30. Passenger receipts of payment (purchased at Southworth) will be collected upon disembarking from the vessel at Vashon Island.

The above is described in more detail on our Web site at www.wsdot.wa.gov/ferries/pdf/PassengerOnlyServiceChanges.pdf . I also encourage you to visit King County's Web site: www.kingcounty.gov/transportation.aspx

WSDOT senior managers meeting

This week WSDOT held its quarterly senior managers meeting in Olympia. I, along with my senior staff, participated in discussions about services provided by the organization, what is going well and what needs to be improved.

South Whidbey Kiwanis meeting

On Thursday, I spoke at the South Whidbey Kiwanis meeting. I provided an update on ferry-related issues, including my priorities for the biennium, and our work on the legislated pre-design study for vehicle reservations. I appreciated the thoughtful questions and dialogue from participants.

Next Week:

- Monthly meeting with U.S. Coast Guard
- Washington State Patrol/WSDOT annual meeting
- 64-car ferry media event

David Moseley's weekly updates are available on the WSDOT Ferries Division Web site at www.wsdot.wa.gov/ferries/weekly.

To unsubscribe, reply to this message with "unsubscribe" in the subject of the e-mail.