



Washington State Ferries Weekly Update



October 2, 2015

This week:

- *Tokitae* crew assists diver in distress
- Seahawks fans: Join us for a floating pep rally!
- WSF staff part of Climate and Energy Delegation
- Gray Notebook kudos
- Customer compliment

***Tokitae* crew assists diver in distress**

Last Saturday, the crew of the *Tokitae* provided assistance to a diver in distress near the Mukilteo terminal. Crew members observed a diver near the vessel struggling to swim and made an immediate decision to lower the rescue boat and provide assistance. The diver was fighting to swim against the current and could not get back to the beach on her own. The rescue boat reached her within minutes and transported her to shore for medical aid. I commend Capt. Arno Broekhoven, AB Todd Dussault, AB Joseph Tate and the rest of the crew for their quick action and judgment during this stressful situation that helped avert a potential loss of life. They certainly deserve the WSF Life Ring award that Chief of Staff Elizabeth Kosa and Port Captain Jay Mooney presented to them earlier this week (see photo below).



Seahawks fans: Join us for a floating pep rally!

We're gearing up for WSF's [first ever floating pep rally](#) on Oct. 5, as the Seahawks take on the Detroit Lions in Seattle. Fans are invited to bring their game day spirit aboard Monday's 1:45 p.m. sailing from Bremerton to Seattle. Wear your team colors and join us on the deck for festivities and a history making photo as the ferry pulls into Colman Dock. Fans are encouraged to buy tickets in advance to beat the rush on their way home from CenturyLink Field. We're also adding extra staff at the Seattle terminal and an extra late night sailing from Seattle to Bremerton at 11:30 p.m. Monday.

WSF staff part of Climate and Energy Delegation

Terminal Engineering Director Nicole McIntosh recently traveled to Sweden and Denmark as part of a group of public and private sector leaders, including state law makers, to learn about climate policies and sustainable energy practices. Nicole returned excited by the possibility of exploring new ideas to make our ferry terminals more sustainable in the future.

Gray Notebook kudos

The [Gray Notebook](#) is WSDOT's quarterly performance and accountability report. The latest report, published last month, includes WSF's standard quarterly performance reporting and an article on our Vessel and Terminal Preservation program. It also features the winners of an art contest with the theme "Telling Washington's Transportation Story." The third place winner, 9-year-old Bella Tomko, is the daughter of Andrew Tomko, WSF's Administrative Training Program Specialist (her lovely winning drawing is below). In addition, Kynan Patterson, WSF Performance Measure Specialist, was recognized by the Office of Strategic Assessment and Performance Analysis (OSAPA) for outstanding efforts by an individual on a quarterly Gray Notebook. Kynan is pictured below with Joe Irwin from OSAPA displaying the cover of the latest Gray Notebook. I'm proud of all the work that goes into this quarterly report and I know it's always a team effort to help tell our story through metrics and performance measures. Great work all!



Customer Compliment

Here's a nice compliment from a customer visiting from California:

I traveled on vacation this summer on several different ferry routes [...]. I couldn't believe how friendly ferry personnel were to me. Workers were actually smiling and I felt welcome on the boats. It can be stressful driving onto the ferry, but the [workers] directing traffic were considerate and patient. They helped make the ferry experience fun!

Lynne Griffith
Assistant Secretary WSDOT/Ferries Division

Hyperlinks within this email:

- Floating pep rally news release: <http://wsdot.wa.gov/News/2015/10/2WSF.htm>
- Gray Notebook: <http://wsdot.wa.gov/publications/fulltext/graynotebook/Jun15.pdf>

Weekly updates are available on the WSDOT Ferries Division website at www.wsdot.wa.gov/ferries/weekly.

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