



Washington State Ferries



Washington State Ferries Weekly Update



July 24, 2015

This week:

- *Puyallup* back in action
- A little help from the *Hiyu*
- “Growing Bremerton Together” interview
- Tour of Anacortes terminal
- Customer compliment

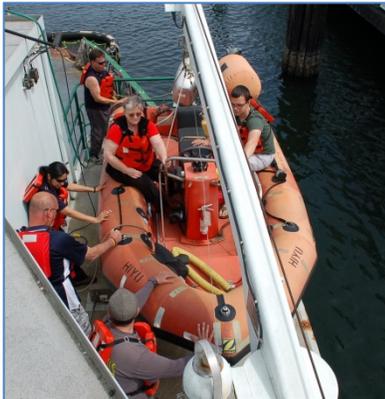
***Puyallup* back in action**

On Thursday, the 202-car *Puyallup* returned to service on the Seattle/Bainbridge route, allowing us to restore regular capacity in several other places. The 188-car *Walla Walla*, which had been filling in for the *Puyallup*, returned to the Edmonds/Kingston route. That freed up the *Tillikum* to rejoin the Fauntleroy/Vashon/Southworth run. The *Puyallup* had been out of service for three days while crews inspected a broken-down engine. There’s still work to be done, and we are scheduling that work at night to avoid further disruptions. Thank you all for your patience and understanding during the service disruptions this week!

A little help from the *Hiyu*

With the *Tillikum* filling in on the Edmonds/Kingston run, 34-car *Hiyu* stepped up to help move people on the Fauntleroy/Vashon/Southworth route this week. This could be the last time we see the *Hiyu* in revenue service, and some riders took the opportunity to share fond memories of their years riding on the smallest state ferry in Puget Sound. A team from King 5 went for a ride Wednesday and aired this [news segment](#) marking the potential last sailing.

I was on the *Hiyu* a couple weeks back during my two-week Ordinary Seaman training. In the photo below: My classmates and I learn how to operate the *Hiyu*’s davit crane system to lower a boat into the water.



“Growing Bremerton Together” interview

A couple weeks ago, Bremerton Mayor Patty Lent interviewed me for her Bremerton Kitsap Access Television program “Growing Bremerton Together.” We sat down to talk in the passenger cabin of the *Hyak* as we sailed from Seattle to Bremerton. I encourage you to [watch the show](#) as we discussed many important topics facing WSF today. In the photo below: I’ve been pinned! Mayor Lent presents me with a Bremerton “B” pin following the taping of our interview.



Tour of Anacortes terminal

On Wednesday, I toured the Anacortes terminal with Director of Terminal Engineering Nicole McIntosh, Anacortes Mayor Laurie Gere, City Planning Director Don Measamer, Port of Anacortes Executive Director Dan Worra, and port Director of Operations Josh Beaner. We discussed ideas for partnering to improve the terminal and how we can all work together to make it happen.

Customer compliment

Our crews are on the front lines when people have medical problems aboard our vessels. In addition to providing critical aid, they go above and beyond to help folks make the best of such unpleasant situations. Here's a letter from a woman who broke her arm on Bainbridge Island the evening of Mother's Day. With the local urgent care center closed, EMTs advised her to take the ferry to Seattle for help:

We were loaded at the very front of the 8:05 p.m. ferry thanks to coordination between EMTs, State Patrol, and the ferry ticket office worker.... Once on the boat, the people directing us to load put us very front and center. ... One of the crew asked me if I would like some water to drink (very kind and helpful). When we arrived in Seattle, a different crew member said that he hoped my arm healed quickly, that he was sorry I got hurt on Mother's Day, and that he would help us get off the boat first. ... I was very impressed at the care taken and the professionalism in dealing with a bad situation. Now that I am out of a cast and can type again, I wanted to express my appreciation. Our ferry system is second to none, and I am glad that the good coordination between agencies got me from breaking my arm on the beach to Overlake Hospital in just about two hours.

Lynne Griffith
Assistant Secretary WSDOT/Ferries Division

Hyperlinks within this email:

Hiyu segment on King 5: <http://www.king5.com/story/news/local/seattle/2015/07/22/ferry-hiyu-makes-last-regular-trip/30550971/>

Growing Bremerton Together: <http://www.ci.bremerton.wa.us/727/Growing-Bremerton-Together>

Weekly updates are available on the WSDOT Ferries Division website at www.wsdot.wa.gov/ferries/weekly.

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