



Washington State Ferries Weekly Update



Jan. 9, 2015

This week:

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- A new way to enter Colman Dock starting Jan. 12
- Farewell to Captain Ty Anderson and crew commendation
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Intercept the rush – plan ahead for tomorrow’s Seahawks game

The Jan. 10 Seahawks home game against the Carolina Panthers at CenturyLink Field means more fans are expected on the Seattle routes. Passengers are advised to intercept the foot-traffic rush by taking an earlier sailing and purchasing return-trip tickets [online](#) in advance. For Bremerton customers, on Jan. 10, the 144-vehicle/2000-passenger vessel *Kaleetan* is scheduled to depart Bremerton at 11:10 a.m. and 1:45 p.m. The 124-vehicle/1200-passenger vessel *Cathlamet* is scheduled to depart Bremerton at 12:20 p.m. and 3:00 p.m. WSF will add an unscheduled 11:30 p.m. return-trip sailing to Bremerton.

A new way to enter Colman Dock starting Jan. 12

Beginning Monday, Jan. 12, access to Colman Dock via Alaskan Way will change. The ferry holding lanes in front of the terminal building between Madison Street and Yesler Way will be closed and travelers will access Colman Dock directly from either northbound or southbound Alaskan Way at Yesler Way. These changes will be in effect through spring 2015; they allow the SR 99 Tunnel and Elliott Bay Seawall construction projects room to expand their work zones. View a [map](#) of the changes to learn more.

Farewell to Captain Ty Anderson and crew commendation

We said farewell to Captain Ty Anderson on Monday, Dec. 29, after 30 years of service. I had an opportunity to thank Captain Anderson for his years as service as well as commend his crew for their actions during the July 29, 2014, incident when the *Tacoma* lost power. I wish Captain Anderson well in his retirement. It was great fun to ride with him on his last day on the Seattle/Bainbridge route and it was a joy to see how he is admired and loved by his crew, coworkers and customers.



Vehicle reservations system reaches next milestone

On Monday, we began redeeming vehicle reservations on the Anacortes/San Juan Islands route. Over 3,000 customers with reservations traveled in the first four days with a 97 percent show rate! We applaud our customers

for using this new system and appreciate their patience as we work to fine tune it. I want to also congratulate the WSF reservations team on a job well done! To make a reservation, visit us [online](#).

Puyallup to the rescue

On Wednesday morning, WSF rescued a person overboard en route to Seattle from Bainbridge Island. The *Puyallup* Captain Paul Bellesen and crew jumped into action by launching a high-speed rescue boat and recovering the individual. Thank you for your quick thinking and life-saving action!

Joint Transportation Committee presentation

I had the pleasure of presenting to the Joint Transportation Committee (JTC) on Wednesday afternoon. You can watch my presentation on [TVW.org](#).

Meetings with mayors of Edmonds and Mukilteo

I met with the Mayor of Edmonds Dave Earling and the Mayor of Mukilteo Jennifer Gregerson on Thursday. The meetings were an opportunity to introduce myself, discuss current issues at WSF and hear the local perspectives on the ferry system. I look forward to working with both mayors and communities in the future.

Fauntleroy customers: Barton Street Pump Station construction update

Starting as early as Monday, Jan. 12, crews will replace four concrete panels in the southbound curb lane of Fauntleroy Way SW in front of the [Barton Street Pump Station construction](#) site. This work will occur daily from 8:00 a.m. to 3:30 p.m. until Friday, Jan. 16. King County has worked closely with WSF to ensure minimal disruption to traffic along Fauntleroy Way SW and to keep ferry traffic moving. Flaggers and a police officer will direct traffic onto the ferry dock. All ferry lanes will remain open during this work.

Customer compliment

We received the following compliment from a customer following his interaction with WSF Web Agent Liz Hoffman. Thanks, Liz, for setting an excellent example of stellar service!

I have to say that you provided outstanding customer service! Please pass along my appreciation to your supervisor(s). The fact that you replied to my email and provided a replacement card within a couple hours of my request and after normal business hours was impressive to me. Thank you!

Lynne Griffith
Assistant Secretary WSDOT/Ferries Division

Hyperlinks within the email:

WSF online ticketing: www.wsdot.wa.gov/ferries/wave2go/

Access changes to Colman Dock:

www.wsdot.wa.gov/Projects/Viaduct/Media/Default/Page/Ferry/2014_1218_ColmanDock_Ferries_poster.pdf

WSF vehicle reservations: <https://secureapps.wsdot.wa.gov/Ferries/Reservations/Vehicle/default.aspx>

TVW: http://tvw.org/index.php?option=com_tvwplayer&eventID=2015010061

Barton Pump Station: www.kingcounty.gov/environment/wtd/Construction/Seattle/BartonSt.aspx

Weekly updates are available on the WSDOT Ferries Division website at

www.wsdot.wa.gov/ferries/weekly.

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