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**5309**

See Major Capital Investments (New Starts and Small Starts).

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**5311**

See Rural and Small Urban Areas.

**5311(f)**

See Intercity Bus Program.

**5316**

See Job Access and Reverse Commute Program.

**ACCT**

See Agency Council on Coordinated Transportation.

**ADA Accessible**

Meeting the requirements of the Americans with Disabilities Act (ADA) of 1990 42 USC §§ 12101 et. seq. which requires facilities, vehicles, services, and certain information materials meet guidelines in order to be available to persons with disabilities.

**Agency Council on Coordinated Transportation (ACCT)**

A council of Washington State agencies, transportation providers, consumer advocates, and legislators that promote the coordination of special needs transportation. People who require special needs transportation include those who because of physical or mental abilities, income status, or age are unable to transport themselves or purchase transportation. Enacted by RCW 47.06B.

**Ambulatory Accessible**

Available to passengers who are able to walk. Ambulatory accessible vehicles do not have special accommodations to assist passengers with boarding or during transporting.

**Capital Costs**

The expenses related to the purchase of equipment having a useful life of more than one year and an acquisition cost which equals the lesser of \$5,000 or the capitalization level established by the government unit or the organization for financial statement purposes.

**Complimentary Paratransit**

Demand responsive services required by federal law. Transit agencies must provide complimentary services for people with disabilities who are not able to use fixed route services. The service must operate in the same general areas and during the same hours. The fare is limited to twice the fixed route fare. The transit agency can provide the service themselves or contract with a completely separate agency.

**Contract Revenues**

Reimbursement by any organization, government, agency, or company, as a result of a formal contractual agreement with the transportation service operator for trips provided to a specific passenger or group of passengers.

**Demand Response**

Shared use transportation services operating in response to requests from passengers or their agents to the transportation operator who schedules a vehicle to pick up the passengers to transport them to their destinations. Also called Dial-a-Ride.

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<sup>1</sup>These definitions are derived from requirements for the National Transit Database and from work with ACCT and member programs.

### ***Deviated Fixed Route***

Transportation service that operates along a fixed alignment or path at generally fixed times but may deviate from the route alignment to collect or drop off passengers who have requested the deviation.

### ***Dial-a-Ride***

See Demand Response.

### ***DSHS***

Washington State Department of Social and Health Services

### ***Fare Revenues***

All income received directly from passengers, either paid in cash or through pre-paid tickets, passes, etc. It includes donations from those passengers who donate money on the vehicle and the reduced fares paid by passengers in a user-side subsidy arrangement.

### ***Fatalities***

A transportation-caused death confirmed within 30 days of a transportation incident which occurs under the collision, derailment, fire, evacuation, security incident, vehicle leaving the roadway, or not otherwise classified categories.

### ***Federal Capital Assistance***

Financial assistance from the Federal Transit Administration (FTA) to assist in paying the capital costs of providing transit service.

### ***Federal Operating Assistance***

Financial assistance from the Federal Transit Administration (FTA) to assist in paying the operating and administrative costs of providing transportation services.

### ***Fixed Route***

Transportation service using rubber tired passenger vehicles operating on fixed routes and schedules, regardless of whether a passenger actively requests a vehicle.

### ***FTA***

Federal Transit Administration

### ***Health and Recovery Services Administration (HRSA)***

A program of the Department of Social and Health Services (DSHS) which provides access to health care and recovery services for Washington's most vulnerable residents. Prior to 2006, this program was called the Medical Assistance Administration (MAA).

### ***HRSA***

See Health and Recovery Services Administration.

### ***Injuries***

Any physical damage or harm to persons as a result of a transportation-related incident which occurs under the collision, derailment, fire, evacuation, security incident, vehicle leaving the roadway, or not otherwise classified categories that requires immediate medical attention away from the scene.

### ***Intercity***

Regularly scheduled bus service for the general public which operates with limited stops over fixed routes connecting two or more urban areas which are at least 20 miles apart or connecting one or more rural communities with an urban area which is at least 20 miles away. Intercity service has the capacity for transporting baggage carried by passengers and makes meaningful connections with other scheduled intercity bus service to more distant points.

### ***Intercity Bus Program 49 USC §5311(f)***

Federal grant program that provides formula funding to states for the purpose of supporting intercity services.

### ***ITD***

Idaho Transportation Department

**JARC**

See Job Access and Reverse Commute Program.

**Job Access and Reverse Commute Program 49 USC §5316 (JARC)**

Federal grant program focused on projects that transport welfare recipients and low-income individuals to and from jobs and job related services (training and daycare) and to develop transportation services for residents of urban centers and rural and suburban areas to suburban employment opportunities.

**Local Capital Funds**

Financial assistance from local entities to assist in paying capital. They can include, but are not limited to, tax levies, general funds, specified contributions, reserve funds, and donations.

**Local Operating Funds**

Financial assistance from local entities that support the operation of the transit system. They can include, but are not limited to, tax levies, general funds, specified contributions, donations, and reserve funds.

**MAA**

Medical Assistance Administration. See Health and Recovery Services Administration.

**Major Capital Investments (New Starts & Small Starts) 49 USC §5309**

Federal grant program that provides capital assistance for new and replacement buses and related equipment and facilities.

**Major Incidents**

Any event involving the operation of a transportation system if, as a result, one or more of the following occurs: an individual dies either at the time of the event or within 30 days of the event; two or more individuals suffer bodily damage as a result of the event requiring

immediate medical attention away from the scene; a collision, personal casualty, or fire causes property damage in excess of \$25,000; or a revenue service vehicle moving passengers is evacuated due to a serious life safety hazard that constitutes an imminent threat.

**Medicaid**

A federal entitlement program that pays for basic health care services for low-income individuals and long-term care for elders and people with disabilities. States administer their own Medicaid programs and establish their own eligibility standards, benefits packages, payment rates, and rules consistent with federal requirements.

**Medicaid Brokerage Region**

The Health and Recovery Services Administration (HRSA) divides Washington State into thirteen transportation service regions and contracts with a network of brokers to arrange non-emergency medical transportation (NEMT) for eligible Medicaid clients.

- Region 1: Island, San Juan, Skagit, Whatcom Counties
- Region 2: Snohomish County
- Region 3: King County
- Region 4: Pierce County
- Region 5: Clallam, Jefferson, Kitsap, and North Mason Counties
- Region 6: Grays Harbor, Lewis, South Mason, Pacific, and Thurston Counties
- Region 7: Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties
- Region 8: Benton, Columbia, Franklin, Kittitas, Walla Walla, and Yakima Counties
- Region 9: Chelan, Douglas, and Okanogan Counties
- Region 10: Ferry, Pend Oreille, and Stevens Counties
- Region 11: Adams, Grant, and Lincoln Counties
- Region 12: Spokane County
- Region 13: Asotin, Garfield, and Whitman Counties

**Medical Assistance Administration (MAA)**

See Health and Recovery Services Administration.

**Metropolitan Planning Organization (MPO)**

A planning organization of elected officials in urbanized regions with populations of 50,000 or more. MPOs provide a forum for local decision-making on transportation issues of a regional nature. Created under 23 USC §135 to support coordinated transportation planning.

**MFSAB**

See Multifunction School Activity Bus.

**MPO**

See Metropolitan Planning Organization.

**Multifunction School Activity Bus (MFSAB)**

A school bus used for activities other than transporting students between home and school.

**NEMT**

See Non-Emergency Medical Transportation.

**Non-Ambulatory Accessible**

Available to passengers who cannot walk and rely on wheelchairs or other mobility devices for their personal mobility. Non-ambulatory accessible vehicles have special accommodations such as lifts to assist passengers with boarding and during transporting.

**Non-Emergency Medical Transportation (NEMT)**

Transportation for healthcare purposes (e.g. routine medical appointments, dental care, preventive services) and excluding unforeseen, emergency transportation.

**Non-profit Insurance Pool (NPIP)**

A Joint Insurance Purchasing Program for non-profit organizations wherein members pool their losses and claims. NPIP members also jointly purchase insurance, administrative and other services through the program including claims adjustment, risk management consulting, and loss prevention.

**NPIP**

See Non-profit Insurance Pool.

**Operating and Administrative Expenses**

The recurring costs of providing public transportation service. They include: all employees' wages and salaries; fringe benefits; operating supplies such as fuel, and oil; contractors' charges for services; taxes; repair and maintenance services, parts, and supplies; equipment leases and rentals; marketing; lease or rental costs; insurance; and administrative expenses. Operating and administrative expenses exclude costs of providing transportation services not available to the general public, interest paid on loans on capital equipment, and fixed costs such as depreciation on plant and equipment.

**Paratransit**

See Complimentary Paratransit.

**ParaTransit/Special Needs Competitive or Formula Funds**

Washington State grant program that supports public transportation for persons who, because of their age (youth or elders), disabilities, or income status are unable to provide or purchase their own transportation.

**Passenger Trips**

The number of passengers who board operational revenue vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination. Trips are counted regardless of whether an individual fare is collected for each leg of travel. It includes passenger trips on volunteer vehicles.

**PTBA**

See Public Transportation Benefit Area.

**Public Transportation Benefit Area (PTBA)**

The most common form of transit agency in Washington State. A municipal corporation of the state of Washington created pursuant to Chapter 36.57A RCW. These corporations may be less than county-wide, countywide, or comprise more than one county.

**Regional Transportation Planning Organization (RTPO)**

A planning organization formed through a voluntary association of local governments within a county or contiguous counties. RTPO members include cities, counties, Washington State Department of Transportation (WSDOT), tribes, ports, transportation service providers, private employers, and others.

**Retired Senior Volunteer Program (RSVP)**

A program of the Corporation for National and Community Service which matches the personal interests and skills of older Americans with opportunities to serve their communities.

**Revenue Vehicle Hours**

The amount of time in hours a vehicle travels from the time it pulls out to go into revenue service to the time it pulls in from revenue service. It includes hours of volunteer vehicles.

- For *fixed route* service, it only includes the time when the vehicle is actually on its route and available to pick up passengers.

- For *demand response* service, the revenue hours are generally considered from the time the vehicle is dispatched from the storage area to pick up the first passenger and continues until the last passenger is dropped off and the vehicle is no longer available to pick up passengers. Once the dispatcher releases the vehicle to return to the storage areas, the demand response vehicle is no longer in revenue service.

**Revenue Vehicle Miles**

The miles a vehicle travels from the time it pulls out to go into revenue service to the time it pulls in from revenue service. This includes miles of volunteer vehicles.

- For *fixed route* service, it only includes the miles from when the vehicle is actually on its route and available to pick up passengers.
- For *demand response* service, the revenue miles are generally considered from the location that vehicle is dispatched to pick up the first passenger and continues until the location where the last passenger is dropped off and the vehicle is no longer available to pick up passengers. Once the dispatcher releases the vehicle to return to the storage area, the demand response vehicle is no longer in revenue service.

**RSVP**

See Retired Senior Volunteer Program.

**RTPO**

See Regional Transportation Planning Organization.

**Rural and Small Urban Areas 49 USC §5311**

Federal grant program that provides formula funding to states for the purpose of supporting public transportation in areas with populations of less than 50,000 people.

**Rural Mobility Competitive**

Washington State grant program that supports projects which improve transportation in rural areas where public transportation is limited or does not exist.

**State Capital Assistance**

Financial assistance from any state agency to assist in paying capital costs.

**State Operating Assistance**

Financial assistance from any state agency that supports the operation of the transportation system. It includes, but is not limited to tax levies, general funds, and specified contributions.

**Statewide Transportation Improvement Program (STIP)**

A three-year, fiscally constrained and prioritized program of transportation projects, compiled from local and regional plans which provides a backbone for developing projects for the intermodal transportation network in the State of Washington. Projects listed in the STIP are the only projects that will be approved by the Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) to utilize federal funds. For more information, refer to 23 USC §135.

**STIP**

See Statewide Transportation Improvement Program.

**TANF**

See Temporary Assistance for Needy Families.

**Temporary Assistance for Needy Families**

The federal government's primary welfare program.

**TIP**

See Transportation Improvement Program.

**Transportation for Elderly Persons and Persons with Disabilities 49 USC §5310**

Federal grant program that provides formula funding to states for the purpose of assisting private non-profit groups in meeting the transportation needs of the elderly and persons with disabilities when no transportation services are available or those provided are insufficient or inappropriate in meeting these needs.

**Transportation Improvement Program (TIP)**

Six-year comprehensive transportation programs developed by Metropolitan Planning Organizations (MPOs) in urban areas and Regional Transportation Planning Organizations (RTPOs) in rural areas. TIPs are filed with the Washington State Department of Transportation (WSDOT) and combined to form a Statewide Transportation Improvement Program (STIP), which is submitted for approval annually to the Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) for funding.

**Transportation Research Board (TRB)**

A division of the National Research Council, which serves as an independent adviser to the federal government and others on scientific and technical questions of national importance. The TRB promotes innovation and progress in transportation through research.

**TRB**

See Transportation Research Board.

**VA**

Department of Veterans Affairs

***Vanpool***

Transportation service operating as a ride sharing arrangement, providing transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area. The vehicles have a minimum seating capacity of seven persons, including the driver.

***WorkFirst***

Washington State’s welfare reform program which helps financially struggling families find jobs, get better jobs, and stay employed.

***WorkSource***

A joint venture of organizations working to address Washington State’s employment needs.

***WSDOT***

Washington State Department of Transportation



## Appendix 2

## Community Transportation Providers' Statewide Operations Summary

### Demand Response Services

Revenue Vehicle Miles	4,275,769
Revenue Vehicle Hours	222,336
Passenger Trips	431,583

### Fixed Route Services<sup>1</sup>

Revenue Vehicle Miles	1,070,763
Revenue Vehicle Hours	85,160
Passenger Trips	216,220

### Deviated Fixed Route Services

Revenue Vehicle Miles	1,271,281
Revenue Vehicle Hours	82,992
Passenger Trips	759,729

### Intercity Services

Revenue Vehicle Miles	1,172,572
Revenue Vehicle Hours	30,980
Passenger Trips	90,731

### Vanpool Services

Revenue Vehicle Miles	59,877
Revenue Vehicle Hours	2,154
Passenger Trips	12,995

### Safety

Fatalities	0
Major Incidents	5
Injuries	9

### Volunteer Resources

Volunteer Drivers	559
Volunteer Hours	73,792

### Vehicles

Personal Vehicles In Service	523
Active Vehicles	269
ADA Vehicles	214

### Annual Operating and Administrative Expenses

Annual Operating and Administrative Expenses	\$17,525,082.41
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### Annual Capital Costs

Annual Capital Costs	\$1,436,173.97
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### Annual Operating Revenues

Fare Revenues	\$2,061,017.96
Contract Revenues	\$6,519,968.49
Federal Section 5311 Operating Grants	\$398,020.08
Federal Section 5311(f) Operating Grants	\$477,103.19
FTA JARC Program	\$938,462.32
Other Federal Operating Assistance	\$149,319.02
State Rural Mobility Grants	\$2,304,964.00
State Special Needs Grants	\$2,242,450.05
Other State Operating Grants	\$39,827.50
Local Operating Assistance	\$2,343,878.97
Other	\$695,518.06
Total	\$18,170,529.64

<sup>1</sup>Due to unavailability of data, these fixed route service totals do not include the revenue vehicle hours and revenue vehicle miles associated with 81,295 passenger trips.

## Community Transportation Providers' Statewide Operations Summary

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### Sources of Capital Funds

Federal Section 5309 Capital Grants	\$38,592.81
Federal Section 5310 Capital Grants	\$619,406.97
Federal Section 5311 Capital Grants	\$143,939.42
Federal Section 5311(f) Capital Grants	\$93.47
FTA JARC Program	\$0.00
Other Federal Capital Assistance	\$150.00
State Rural Mobility Grants	\$235,925.63
State Special Needs Grants	\$163,139.56
Other State Capital Grants	\$7,272.50
Local Capital Funds	\$240,458.35
Other	\$12,326.47
Total	\$1,461,305.18

## Appendix 3

## Community Transportation Providers' Operating Statistics

	Revenue Vehicle Miles	Revenue Vehicle Hours	Passenger Trips	Passenger Trips/ Revenue Mile	Passenger Trips/ Revenue Hour
<b>2005 Demand Response Services</b>					
Appointment Keepers Transportation Service	50,794	2,114	5,363	0.11	2.54
Career Path Services	7,015	137	410	0.06	2.99
Chelan-Douglas Developmental Services	23,084	1,912	17,210	0.75	9.00
COAST	727,822	18,408	55,224	0.08	3.00
Coastal Community Action Program	22,442	600	458	0.02	0.76
Columbia County Public Transportation	92,134	5,299	29,161	0.32	5.50
Colville Confederated Tribes	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable
HopeSource	120,000	8,652	20,076	0.17	2.32
Human Services Council	103,533	3,854	12,146	0.12	3.15
Lower Columbia Community Action Council	129,379	8,816	4,262	0.03	0.48
Mt. Adams Transportation Service	502,005	17,439	25,956	0.05	1.49
Mt. Si Community Shuttle	45,639	2,812	9,556	0.21	3.40
Okanogan County Transportation and Nutrition	63,667	4,993	18,059	0.28	3.62
People For People – Moses Lake	756,311	37,627	53,021	0.07	1.41
People For People – Yakima	268,710	15,184	39,198	0.15	2.58
Pierce County Community Services	75,449	2,264	4,346	0.06	1.92
Port Gamble S'Klallam Tribe	3,422	100	35	0.01	0.35
Pullman Senior Citizens Association	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable
Rural Resources Community Action	245,553	11,553	21,090	0.09	1.83
Samish Indian Nation	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable
Senior Services of Seattle/King County	606,829	57,260	77,724	0.13	1.36
Senior Services of Snohomish County	198,301	11,614	17,572	0.09	1.51
Skamania County Senior Services	209,516	10,244	15,892	0.08	1.55
Special Mobility Services, Inc	24,164	1,454	4,824	0.20	3.32
<b>Statewide Demand Response Totals/Averages</b>	<b>4,275,769</b>	<b>222,336</b>	<b>431,583</b>	<b>0.10</b>	<b>1.94</b>

## Community Transportation Providers' Operating Statistics

	Revenue Vehicle Miles	Revenue Vehicle Hours	Passenger Trips	Passenger Trips/ Revenue Mile	Passenger Trips/ Revenue Hour
<b>2005 Fixed Route Services</b>					
Human Services Council	data unavailable	data unavailable	81,295	data unavailable	data unavailable
L.E.W.I.S. Mountain Highway Transit	32,174	931	2,360	0.07	2.53
Lower Columbia Community Action Council	112,371	3,312	9,327	0.08	2.82
Makah Public Transit	34,531	44,650	2,713	0.08	0.06
Olympic Bus Lines	243,146	8,522	9,644	0.04	1.13
People For People – Moses Lake	548,633	22,698	95,968	0.17	4.23
Rural Resources Community Action	51,403	2,128	5,229	0.10	2.46
Special Mobility Services, Inc	48,505	2,919	9,684	0.20	3.32
<b>Statewide Fixed Route Totals/Averages</b>	<b>1,070,763</b>	<b>85,160</b>	<b>216,220</b>	<b>0.20</b>	<b>2.54</b>
<b>2005 Deviated Fixed Route Services</b>					
Hopelink	766,355	64,172	680,850	0.89	10.61
Skamania County Public Transit	78,165	3,213	10,426	0.13	3.24
Squaxin Island Tribe	32,863	1,917	9,501	0.29	4.96
Thurston Regional Planning Council	393,898	13,690	58,952	0.15	4.31
<b>Statewide Deviated Fixed Route Totals/Averages</b>	<b>1,271,281</b>	<b>82,992</b>	<b>759,729</b>	<b>0.60</b>	<b>9.15</b>
<b>2005 Intercity Services</b>					
Northwestern Trailways	879,275	19,255	63,958	0.07	3.32
Okanogan County Transportation and Nutrition	31,699	1,252	2,055	0.06	1.64
People For People – Moses Lake	104,134	4,461	3,455	0.03	0.77
People For People – Yakima	73,185	2,999	16,455	0.22	5.49
Special Mobility Services, Inc	52,105	2,082	2,448	0.05	1.18
<b>Statewide Intercity Totals/Averages</b>	<b>1,140,398</b>	<b>30,049</b>	<b>88,371</b>	<b>0.08</b>	<b>2.94</b>
<b>2005 Vanpool Services</b>					
Columbia County Public Transportation	18,054	364	2,466	0.14	6.77
Olympic Community Action Programs	33,004	1,067	8,232	0.25	7.72
Senior Services of Snohomish County	8,819	723	2,297	0.26	3.18
<b>Statewide Vanpool Totals/Averages</b>	<b>59,877</b>	<b>2,154</b>	<b>12,995</b>	<b>0.22</b>	<b>6.03</b>

**Community Transportation Providers' Operating Statistics**

	Revenue Vehicle Miles	Revenue Vehicle Hours	Passenger Trips	Passenger Trips/ Revenue Mile	Passenger Trips/ Revenue Hour	Farebox Recovery Ratio	Contracts Recovery Ratio	Operating & Admin Cost/ Passenger Trip	Operating & Admin Cost/ Revenue Mile	Operating & Admin Cost/ Revenue Hour
<b>2005 Service Totals</b>										
Appointment Keepers Transportation Service	50,794	2,114	5,363	0.11	2.54	30.02%	90.06%	\$29.08	\$3.07	\$73.78
Career Path Services	7,015	137	410	0.06	2.99	N.A.	N.A.	\$19.48	\$1.14	\$58.29
Chelan-Douglas Developmental Services	23,084	1,912	17,210	0.75	9.00	N.A.	N.A.	data unavailable	data unavailable	data unavailable
COAST	727,822	18,408	55,224	0.08	3.00	1.16%	N.A.	\$4.69	\$0.36	\$14.07
Coastal Community Action Program	22,442	600	458	0.02	0.76	0.68%	N.A.	\$111.77	\$2.28	\$85.32
Columbia County Public Transportation	110,188	5,663	31,627	0.29	5.58	12.52%	39.65%	\$7.97	\$2.29	\$44.50
Colville Confederated Tribes	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable	N.A.	N.A.	data unavailable	data unavailable	data unavailable
Hopelink	766,355	64,172	680,850	0.89	10.61	4.26%	95.74%	\$5.10	\$4.53	\$54.15
HopeSource	120,000	8,652	20,076	0.17	2.32	1.22%	N.A.	\$20.42	\$3.42	\$47.39
Human Services Council <sup>1</sup>	103,533	3,854	93,441	0.12	3.15	N.A.	N.A.	data unavailable	data unavailable	data unavailable
L.E.W.I.S. Mountain Highway Transit	64,348	1,862	4,720	0.07	2.53	5.66%	N.A.	\$51.50	\$3.78	\$130.55
Lower Columbia Community Action Council	241,750	12,128	13,589	0.06	1.12	3.93%	N.A.	\$14.73	\$0.83	\$16.50
Makah Public Transit	34,531	44,650	2,713	0.08	0.06	0.93%	N.A.	\$67.54	\$5.31	\$4.10
Mt. Adams Transportation Service	502,005	17,439	25,956	0.05	1.49	3.39%	N.A.	\$25.25	\$1.31	\$37.59
Mt. Si Community Shuttle	45,639	2,812	9,556	0.21	3.40	1.73%	N.A.	\$15.81	\$3.31	\$53.72
Northwestern Trailways	879,275	19,255	63,958	0.07	3.32	84.81%	N.A.	\$26.41	\$1.92	\$87.71
Okanogan County Transportation and Nutrition	95,366	6,245	20,114	0.21	3.22	5.53%	N.A.	\$16.74	\$3.53	\$53.91
Olympic Bus Lines	243,146	8,522	9,644	0.04	1.13	60.50%	N.A.	\$39.46	\$1.57	\$44.65
Olympic Community Action Programs	33,004	1,067	8,232	0.25	7.72	N.A.	N.A.	\$19.98	\$4.98	\$154.14
People For People – Moses Lake	1,409,078	64,786	152,444	0.11	2.35	0.06%	71.36%	\$19.03	\$2.06	\$44.77
People For People – Yakima	341,895	18,183	55,653	0.16	3.06	0.12%	N.A.	\$22.23	\$3.62	\$68.04
Pierce County Community Services	75,449	2,264	4,346	0.06	1.92	N.A.	N.A.	\$89.05	\$5.13	\$170.94
Port Gamble S'Klallam Tribe	3,422	100	35	0.01	0.35	N.A.	N.A.	\$130.00	\$1.33	\$45.50
Pullman Senior Citizens Association	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable	3.91%	0.45%	data unavailable	data unavailable	data unavailable
Rural Resources Community Action	296,956	13,681	26,319	0.09	1.92	0.72%	N.A.	\$22.07	\$1.96	\$42.46
Samish Indian Nation	data unavailable	data unavailable	data unavailable	data unavailable	data unavailable	N.A.	N.A.	data unavailable	data unavailable	data unavailable
Senior Services of Seattle/King County	606,829	57,260	77,724	0.13	1.36	4.61%	74.46%	\$12.83	\$1.64	\$17.41
Senior Services of Snohomish County	207,120	12,337	19,869	0.10	1.61	1.08%	N.A.	\$23.42	\$2.25	\$37.71
Skamania County Public Transit	78,165	3,213	10,426	0.13	3.24	3.25%	N.A.	\$14.76	\$1.97	\$47.90
Skamania County Senior Services	209,516	10,244	15,892	0.08	1.55	1.03%	43.40%	\$20.25	\$1.54	\$31.42
Special Mobility Services, Inc	124,774	6,455	16,956	0.14	2.63	10.34%	N.A.	\$14.70	\$2.00	\$38.60
Squaxin Island Tribe	32,863	1,917	9,501	0.29	4.96	N.A.	N.A.	\$21.33	\$6.17	\$105.72
Thurston Regional Planning Council	393,898	13,690	58,952	0.15	4.31	N.A.	N.A.	\$13.73	\$2.06	\$59.14
<b>Statewide Totals/Averages</b>	<b>7,850,262</b>	<b>423,622</b>	<b>1,511,258</b>	<b>0.19</b>	<b>3.57</b>	<b>11.76%</b>	<b>37.20%</b>	<b>\$11.60</b>	<b>\$2.23</b>	<b>\$41.37</b>

<sup>1</sup>Human Services Council provided both demand response and fixed route services in 2005. Revenue vehicle miles and revenue vehicle hours are unavailable for their fixed route services. The revenue vehicle miles and revenue vehicle hours are only associated with the 12,146 demand response passenger trips.



## Appendix 4

## Community Transportation Providers' Financial Statistics

2005 Revenues	Fare Revenue	Contract Revenue	Federal Operating	State Operating	Local Operating	Other Operating	Federal Capital	State Capital	Local Capital	Other Capital
Appointment Keepers Transportation Service	\$46,823.00	\$140,469.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$58,752.03	\$1,531.33	\$12,326.47
Career Path Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$27,498.96	\$0.00	\$6,874.74	\$0.00
Chelan-Douglas Developmental Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
COAST	\$3,000.00	\$0.00	\$142,595.00	\$131,406.00	\$5,000.00	\$649,988.00	\$0.00	\$0.00	\$0.00	\$0.00
Coastal Community Action Program	\$346.00	\$0.00	\$26,090.98	\$24,754.40	\$0.00	\$0.00	\$0.00	\$90,172.50	\$245.00	\$0.00
Columbia County Public Transportation	\$31,550.70	\$99,923.48	\$106,051.28	\$31,638.29	\$71,292.67	\$0.00	\$38,592.81	\$0.00	\$9,592.44	\$0.00
Colville Confederated Tribes	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$150.00	\$36,267.20	\$0.00	\$0.00
Hopelink	\$148,001.00	\$3,327,210.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HopeSource	\$5,000.00	\$0.00	\$0.00	\$225,000.00	\$190,000.00	\$0.00	\$38,000.00	\$26,599.45	\$11,228.85	\$0.00
Human Services Council	\$0.00	\$0.00	\$78,325.54	\$372,569.57	\$17,850.92	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
L.E.W.I.S. Mountain Highway Transit	\$13,759.50	\$0.00	\$95,468.61	\$129,618.61	\$4,232.03	\$43,965.00	\$0.00	\$0.00	\$0.00	\$0.00
Lower Columbia Community Action Council	\$7,870.64	\$0.00	\$0.00	\$192,257.04	\$0.00	\$0.00	\$0.00	\$77,006.40	\$19,251.60	\$0.00
Makah Public Transit	\$1,704.35	\$0.00	\$0.00	\$89,152.27	\$92,379.36	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Mt. Adams Transportation Service	\$22,195.43	\$0.00	\$281,081.41	\$164,533.38	\$219,449.69	\$0.00	\$70,081.54	\$1,592.00	\$17,923.39	\$0.00
Mt. Si Community Shuttle	\$2,618.35	\$0.00	\$0.00	\$120,077.94	\$26,592.21	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Northwestern Trailways	\$1,432,312.00	\$0.00	\$69,283.74	\$69,283.73	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Okanogan County Transportation and Nutrition	\$18,626.70	\$0.00	\$48,994.57	\$156,277.79	\$96,873.04	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Olympic Bus Lines	\$230,219.75	\$0.00	\$65,373.69	\$65,373.69	\$12,510.68	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Olympic Community Action Programs	\$0.00	\$0.00	\$88,854.87	\$19,117.09	\$56,492.58	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
People For People – Moses Lake	\$1,878.25	\$2,069,771.15	\$233,063.24	\$470,858.72	\$152,382.34	\$0.00	\$216,955.76	\$0.00	\$54,707.69	\$0.00
People For People – Yakima	\$1,531.24	\$0.00	\$352,626.02	\$732,292.63	\$145,967.35	\$0.00	\$87,113.44	\$3,600.00	\$23,340.74	\$0.00
Pierce County Community Services	\$0.00	\$0.00	\$4,521.45	\$327,194.53	\$55,298.62	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Port Gamble S'Klallam Tribe	\$0.00	\$0.00	\$0.00	\$0.00	\$4,550.00	\$0.00	\$0.00	\$64,000.00	\$2,728.00	\$0.00
Pullman Senior Citizens Association	\$4,320.00	\$500.00	\$0.00	\$54,393.91	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Rural Resources Community Action	\$4,185.70	\$0.00	\$39,293.92	\$397,011.62	\$140,469.11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Samish Indian Nation	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Senior Services of Seattle/King County	\$45,966.00	\$742,389.00	\$0.00	\$208,736.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Senior Services of Snohomish County	\$5,005.02	\$0.00	\$68,462.92	\$124,643.88	\$267,127.27	\$0.00	\$111,764.69	\$48,348.11	\$40,028.20	\$0.00
Skamania County Public Transit	\$5,003.04	\$0.00	\$0.00	\$147,346.95	\$0.00	\$1,565.06	\$0.00	\$0.00	\$0.00	\$0.00
Skamania County Senior Services	\$3,329.29	\$139,705.86	\$64,168.91	\$73,922.09	\$40,744.71	\$0.00	\$73,857.88	\$0.00	\$18,464.47	\$0.00
Special Mobility Services, Inc.	\$25,772.00	\$0.00	\$33,326.75	\$157,095.93	\$33,000.00	\$0.00	\$138,167.59	\$0.00	\$34,541.90	\$0.00
Squaxin Island Tribe	\$0.00	\$0.00	\$0.00	\$102,685.49	\$102,161.10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Thurston Regional Planning Council	\$0.00	\$0.00	\$165,321.71	\$0.00	\$609,505.29	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Statewide Revenue Totals</b>	<b>\$2,061,017.96</b>	<b>\$6,519,968.49</b>	<b>\$1,962,904.61</b>	<b>\$4,587,241.55</b>	<b>\$2,343,878.97</b>	<b>\$695,518.06</b>	<b>\$802,182.67</b>	<b>\$406,337.69</b>	<b>\$240,458.35</b>	<b>\$12,326.47</b>



## Appendix 5

## Medicaid Transportation Brokers' Statewide Operations Summary

Transportation Type	Passenger Trips	Expenses	Average Cost Per Trip	Percent of Total Passenger Trips
Fixed Route – Transit (fare only) <sup>1</sup>	973,063	\$2,581,148.49	\$2.65	30.04%
Demand Response (ambulatory <sup>2</sup> ) – Community Transportation Provider	1,264,694	\$27,693,125.13	\$21.90	39.04%
Demand Response (non-ambulatory <sup>3</sup> ) – Community Transportation Provider	397,974	\$14,104,324.62	\$35.44	12.29%
Demand Response – Transit (fare only) <sup>4</sup>	252,062	\$293,458.84	\$1.16	7.78%
Gas Voucher	260,932	\$1,247,191.20	\$4.78	8.05%
Mileage Reimbursement	26,590	\$212,508.76	\$7.99	0.82%
Volunteer – Agency	34,593	\$1,624,680.46	\$46.97	1.07%
Volunteer – Broker	20,118	\$779,808.74	\$38.76	0.62%
Airline	556	\$112,370.14	\$202.10	0.02%
Commercial Bus	165	\$5,654.40	\$34.27	0.01%
Train	151	\$4,258.70	\$28.20	< .01%
Ferry	8,383	\$51,417.83	\$6.13	0.26%
Foster Parent	111	\$251.09	\$2.26	< .01%
Ancillary	–	\$76,356.05		
<b>Service Total</b>	<b>3,239,392</b>	<b>\$48,786,554.45</b>	<b>\$15.06</b>	<b>100%</b>
Administrative Costs		\$8,255,307.83	\$2.55	
<b>Subtotal</b>		<b>\$57,041,862.28</b>	<b>\$17.61</b>	
Out of State	93	\$33,837.89	\$363.85	
Meals and Lodging – In State	22,253	\$830,358.37	\$37.31	
Meals and Lodging – Out of State	655	\$23,640.53	\$36.09	
Vehicle Modification/Lift	8	\$12,995.91	\$1,624.49	
<b>Grand Total</b>		<b>\$57,942,694.98</b>	<b>\$17.89</b>	

<sup>1</sup>Service cost and cost-per-trip calculation only represent transit fares paid by brokers. The fully allocated cost is \$4.89 per trip on average. This number is based on the statewide average cost-per-trip of transit systems' fixed route services (Washington State Department of Transportation, *Washington State Summary of Public Transportation – 2005*, August 2006).

<sup>2</sup>Ambulatory demand response services do not require vehicles with lifts and/or other accommodations. Passengers are able to walk and do not rely on a wheelchairs or other mobility devices which would necessitate a vehicle with a lift or other accommodations in order for passengers to board.

<sup>3</sup>Non-ambulatory demand response services require vehicles with lifts and/or other accommodations in order for passengers to board who cannot walk and rely on wheelchairs or other mobility devices.

<sup>4</sup>Service cost and cost-per-trip calculation only represent transit fares paid by brokers. The fully allocated cost is \$23.30 per trip on average. This number is based on the statewide average cost-per-trip of transit systems' demand response services (Washington State Department of Transportation, *Washington State Summary of Public Transportation – 2005*, August 2006).

Source: Washington State Department of Social and Health Services, Health and Recovery Services Administration, 2005.



## Appendix 6

## Medicaid Transportation Brokers' Regional Operating Statistics

		Passenger Trips	Expenses	Cost Per Trip
<b>2005 Fixed Route – Transit (fare only)<sup>1</sup></b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	40,042	\$48,235	\$1.20
Region 2: Snohomish	Paratransit Services, Inc.	39,765	\$113,047	\$2.84
Region 3: King	Hopelink	304,046	\$786,157	\$2.59
Region 4: Pierce	Paratransit Services, Inc.	285,653	\$970,121	\$3.40
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	47,608	\$203,438	\$4.27
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	76,158	\$104,173	\$1.37
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	73,893	\$65,205	\$0.88
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	4,037	\$6,170	\$1.53
Region 9: Okanogan, Chelan, Douglas	Trancare	953	\$705	\$0.74
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	870	\$731	\$0.84
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	402	\$629	\$1.57
Region 12: Spokane County	Special Mobility Services, Inc.	99,636	\$282,536	\$2.84
Region 13: Whitman, Garfield, Asotin	COAST	0	N.A.	N.A.
<b>Totals/Averages</b>		<b>973,063</b>	<b>\$2,581,147</b>	<b>\$2.65</b>
<b>2005 Demand Response (ambulatory<sup>2</sup>) – Community Transportation Provider</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	43,512	\$985,192	\$22.64
Region 2: Snohomish	Paratransit Services, Inc.	123,916	\$2,628,963	\$21.22
Region 3: King	Hopelink	555,408	\$10,383,354	\$18.70
Region 4: Pierce	Paratransit Services, Inc.	153,160	\$3,251,037	\$21.23
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	44,777	\$1,480,519	\$33.06
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	62,913	\$2,236,858	\$35.55
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	72,999	\$1,565,966	\$21.45
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	64,643	\$2,174,677	\$33.64
Region 9: Okanogan, Chelan, Douglas	Trancare	8,538	\$95,784	\$11.22
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	5,635	\$134,491	\$23.87
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	17,439	\$902,881	\$51.77
Region 12: Spokane County	Special Mobility Services, Inc.	94,661	\$1,555,049	\$16.43
Region 13: Whitman, Garfield, Asotin	COAST	17,093	\$298,345	\$17.45
<b>Totals/Averages</b>		<b>1,264,694</b>	<b>\$27,693,116</b>	<b>\$21.90</b>

<sup>1</sup>Service cost and cost-per-trip calculation only represent transit fares paid by brokers. The fully allocated cost is \$4.89 per trip on average. This number is based on the statewide average cost-per-trip of transit systems' fixed route services (Washington State Department of Transportation, *Washington State Summary of Public Transportation – 2005*, August 2006).

<sup>2</sup>Ambulatory demand response services do not require vehicle with lifts. Passengers are able to walk and do not rely on a wheelchairs or other mobility devices which would necessitate a vehicle with a lift or other accommodations.

## Medicaid Transportation Brokers' Regional Operating Statistics

		Passenger Trips	Expenses	Cost Per Trip
<b>2005 Demand Response (non-ambulatory<sup>3</sup>) – Community Transportation Provider</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	6,104	\$246,699	\$40.42
Region 2: Snohomish	Paratransit Services, Inc.	31,739	\$1,175,823	\$37.05
Region 3: King	Hopelink	162,314	\$5,186,028	\$31.95
Region 4: Pierce	Paratransit Services, Inc.	70,596	\$2,525,053	\$35.77
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	8,534	\$321,787	\$37.71
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	18,564	\$1,004,083	\$54.09
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	25,427	\$893,343	\$35.13
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	20,268	\$850,643	\$41.97
Region 9: Okanogan, Chelan, Douglas	Trancare	2,817	\$177,896	\$63.15
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	2,655	\$273,820	\$103.13
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	6,638	\$353,911	\$53.32
Region 12: Spokane County	Special Mobility Services, Inc.	40,212	\$1,040,807	\$25.88
Region 13: Whitman, Garfield, Asotin	COAST	2,106	\$54,432	\$25.85
<b>Totals/Averages</b>		<b>397,974</b>	<b>\$14,104,325</b>	<b>\$35.44</b>
<b>2005 Demand Response – Transit (fare only)<sup>4</sup></b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	73,632	\$39,860	\$0.54
Region 2: Snohomish	Paratransit Services, Inc.	262	\$652	\$2.49
Region 3: King	Hopelink	992	\$17,539	\$17.68
Region 4: Pierce	Paratransit Services, Inc.	80,319	\$127,818	\$1.59
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	17,518	\$28,854	\$1.65
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	710	\$710	\$1.00
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	27,180	\$18,611	\$0.68
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	26,414	\$18,800	\$0.71
Region 9: Okanogan, Chelan, Douglas	Trancare	3,964	\$2,189	\$0.55
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	31	\$233	\$7.50
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	51	\$1,275	\$25.00
Region 12: Spokane County	Special Mobility Services, Inc.	20,034	\$35,488	\$1.77
Region 13: Whitman, Garfield, Asotin	COAST	955	\$1,432	\$1.50
<b>Totals/Averages</b>		<b>252,062</b>	<b>\$293,461</b>	<b>\$1.16</b>

<sup>3</sup>Non-ambulatory demand response services require vehicles with lifts and/or other accommodations in order for passengers to board who cannot walk and rely on wheelchairs or other mobility devices.

<sup>4</sup>Expenses and cost-per-trip calculation only represent transit fares paid by brokers. The fully allocated cost is \$23.30 per trip on average. This number is based on the statewide average cost-per-trip of transit systems' demand response services (Washington State Department of Transportation, *Washington State Summary of Public Transportation – 2005*, August 2006).

**Medicaid Transportation Brokers' Regional Operating Statistics**

		<b>Passenger Trips</b>	<b>Expenses</b>	<b>Cost Per Trip</b>
<b>2005 Gas Voucher</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	9,430	\$62,373	\$6.61
Region 2: Snohomish	Paratransit Services, Inc.	1,717	\$6,389	\$3.72
Region 3: King	Hopelink	152,648	\$381,752	\$2.50
Region 4: Pierce	Paratransit Services, Inc.	4,285	\$19,015	\$4.44
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	11,167	\$91,969	\$8.24
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	22,030	\$172,857	\$7.85
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	13,552	\$88,850	\$6.56
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	7,431	\$83,951	\$11.30
Region 9: Okanogan, Chelan, Douglas	Trancare	9,973	\$118,097	\$11.84
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	11,744	\$116,251	\$9.90
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	5,962	\$69,114	\$11.59
Region 12: Spokane County	Special Mobility Services, Inc.	10,959	\$36,288	\$3.31
Region 13: Whitman, Garfield, Asotin	COAST	34	\$285	\$8.39
<b>Totals/Averages</b>		<b>260,932</b>	<b>\$1,247,191</b>	<b>\$4.78</b>
<b>2005 Mileage Reimbursement</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	677	\$3,824	\$5.65
Region 2: Snohomish	Paratransit Services, Inc.	5,586	\$25,862	\$4.63
Region 3: King	Hopelink	2,510	\$7,895	\$3.15
Region 4: Pierce	Paratransit Services, Inc.	2,533	\$11,658	\$4.60
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	1,171	\$10,583	\$9.04
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	4,978	\$43,118	\$8.66
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	44	\$1,422	\$32.32
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	3,395	\$42,839	\$12.62
Region 9: Okanogan, Chelan, Douglas	Trancare	0	N.A.	N.A.
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	8	\$394	\$49.24
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	616	\$6,924	\$11.24
Region 12: Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13: Whitman, Garfield, Asotin	COAST	5,072	\$57,990	\$11.43
<b>Totals/Averages</b>		<b>26,590</b>	<b>\$212,509</b>	<b>\$7.99</b>

## Medicaid Transportation Brokers' Regional Operating Statistics

		Passenger Trips	Expenses	Cost Per Trip	
<b>2005 Volunteer – Agency</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	812	\$35,907	\$44.22
Region 2:	Snohomish	Paratransit Services, Inc.	2,618	\$91,777	\$35.06
Region 3:	King	Hopelink	939	\$5,628	\$5.99
Region 4:	Pierce	Paratransit Services, Inc.	230	\$11,658	\$50.69
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	459	\$25,234	\$54.98
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	8,676	\$658,218	\$75.87
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	9,032	\$322,410	\$35.70
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	4	\$22	\$5.60
Region 9:	Okanogan, Chelan, Douglas	Trancare	0	N.A.	N.A.
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	8,309	\$330,441	\$39.77
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	1,102	\$96,965	\$87.99
Region 12:	Spokane County	Special Mobility Services, Inc.	1,639	\$44,978	\$27.44
Region 13:	Whitman, Garfield, Asotin	COAST	773	\$1,443	\$1.87
<b>Totals/Averages</b>			<b>34,593</b>	<b>\$1,624,681</b>	<b>\$46.97</b>
<b>2005 Volunteer – Broker</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	0	N.A.	N.A.
Region 2:	Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3:	King	Hopelink	0	N.A.	N.A.
Region 4:	Pierce	Paratransit Services, Inc.	0	N.A.	N.A.
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	0	N.A.	N.A.
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	3,095	\$203,743	65.83
Region 9:	Okanogan, Chelan, Douglas	Trancare	15,166	\$541,165	35.68
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12:	Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13:	Whitman, Garfield, Asotin	COAST	1,857	\$34,901	\$18.79
<b>Totals/Averages</b>			<b>20,118</b>	<b>\$779,809</b>	<b>\$38.76</b>

**Medicaid Transportation Brokers' Regional Operating Statistics**

		<b>Passenger Trips</b>	<b>Expenses</b>	<b>Cost Per Trip</b>
<b>2005 Airline</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	4	\$860	\$215.00
Region 2: Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3: King	Hopelink	1	\$222	\$222.00
Region 4: Pierce	Paratransit Services, Inc.	0	N.A.	N.A.
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	0	N.A.	N.A.
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	1	\$190	\$190.00
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	69	\$12,455	\$180.51
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	2	\$494	\$247.00
Region 12: Spokane County	Special Mobility Services, Inc.	284	\$55,101	\$194.02
Region 13: Whitman, Garfield, Asotin	COAST	195	\$43,048	\$220.76
<b>Totals/Averages</b>		<b>556</b>	<b>\$112,370</b>	<b>\$202.10</b>
<b>2005 Commercial Bus</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	6	\$107	\$17.83
Region 2: Snohomish	Paratransit Services, Inc.	9	\$232	\$25.78
Region 3: King	Hopelink	19	\$666	\$35.05
Region 4: Pierce	Paratransit Services, Inc.	0	N.A.	N.A.
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	19	\$519	\$27.32
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	12	\$337	\$28.08
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	9	\$337	\$37.44
Region 9: Okanogan, Chelan, Douglas	Trancare	30	\$772	\$25.73
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	4	\$174	\$43.50
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	6	\$150	\$25.00
Region 12: Spokane County	Special Mobility Services, Inc.	48	\$2,304	\$48.00
Region 13: Whitman, Garfield, Asotin	COAST	3	\$57	\$19.00
<b>Totals/Averages</b>		<b>165</b>	<b>\$5,655</b>	<b>\$34.27</b>

## Medicaid Transportation Brokers' Regional Operating Statistics

		Passenger Trips	Expenses	Cost Per Trip	
<b>2005 Train</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	0	N.A.	N.A.
Region 2:	Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3:	King	Hopelink	2	\$30	\$15.00
Region 4:	Pierce	Paratransit Services, Inc.	0	N.A.	N.A.
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	2	\$49	\$24.50
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	102	\$4,065	\$39.85
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9:	Okanogan, Chelan, Douglas	Trancare	1	27	\$27.00
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12:	Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13:	Whitman, Garfield, Asotin	COAST	44	\$88	\$2.00
<b>Totals/Averages</b>			<b>151</b>	<b>\$4,259</b>	<b>\$28.21</b>
<b>2005 Ferry</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	1,902	\$17,452	\$9.18
Region 2:	Snohomish	Paratransit Services, Inc.	2	\$16	\$8.00
Region 3:	King	Hopelink	136	\$1,534	\$11.28
Region 4:	Pierce	Paratransit Services, Inc.	2	\$5	\$2.50
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	6,195	\$31,598	\$5.10
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	106	\$733	\$6.92
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	0	N.A.	N.A.
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9:	Okanogan, Chelan, Douglas	Trancare	0	N.A.	N.A.
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12:	Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13:	Whitman, Garfield, Asotin	COAST	40	\$80	\$2.00
<b>Totals/Averages</b>			<b>8,383</b>	<b>\$51,418</b>	<b>\$6.13</b>

**Medicaid Transportation Brokers' Regional Operating Statistics**

		<b>Passenger Trips</b>	<b>Expenses</b>	<b>Cost Per Trip</b>
<b>2005 Foster Parent</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	2	\$33	\$16.50
Region 2: Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3: King	Hopelink	0	N.A.	N.A.
Region 4: Pierce	Paratransit Services, Inc.	0	N.A.	N.A.
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	0	N.A.	N.A.
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	0	N.A.	N.A.
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12: Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13: Whitman, Garfield, Asotin	COAST	109	\$218	\$2.00
<b>Totals/Averages</b>		<b>111</b>	<b>\$251</b>	<b>\$2.26</b>
<b>2005 Ancillary</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	N.A.	\$85	N.A.
Region 2: Snohomish	Paratransit Services, Inc.	N.A.	\$0	N.A.
Region 3: King	Hopelink	N.A.	\$74,513	N.A.
Region 4: Pierce	Paratransit Services, Inc.	N.A.	\$0	N.A.
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	N.A.	\$0	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	N.A.	\$0	N.A.
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	N.A.	\$0	N.A.
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	N.A.	\$0	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	N.A.	\$555	N.A.
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	N.A.	\$7	N.A.
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	N.A.	\$0	N.A.
Region 12: Spokane County	Special Mobility Services, Inc.	N.A.	\$917	N.A.
Region 13: Whitman, Garfield, Asotin	COAST	N.A.	\$280	N.A.
<b>Totals/Averages</b>		<b>N.A.</b>	<b>\$76,357</b>	<b>N.A.</b>

## Medicaid Transportation Brokers' Regional Operating Statistics

			Passenger Trips	Expenses	Cost Per Trip
<b>2005 Total Service Costs</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	176,123	\$1,440,627	\$8.18
Region 2:	Snohomish	Paratransit Services, Inc.	205,614	\$4,042,760	\$19.66
Region 3:	King	Hopelink	1,179,015	\$16,845,318	\$14.29
Region 4:	Pierce	Paratransit Services, Inc.	596,778	\$6,916,364	\$11.59
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	137,450	\$2,194,551	\$15.97
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	194,135	\$4,220,750	\$21.74
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	222,241	\$2,960,210	\$13.32
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	129,296	\$3,381,183	\$26.15
Region 9:	Okanogan, Chelan, Douglas	Trancare	41,443	\$937,379	\$22.62
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	29,325	\$868,996	\$29.63
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	32,218	\$1,432,343	\$44.46
Region 12:	Spokane County	Special Mobility Services, Inc.	267,473	\$3,053,467	\$11.42
Region 13:	Whitman, Garfield, Asotin	COAST	28,281	\$492,606	\$17.42
<b>Totals/Averages</b>			<b>3,239,392</b>	<b>\$48,786,554</b>	<b>\$15.06</b>
<b>2005 Administrative Costs</b>					
Region 1:	Whatcom, Skagit, San Juan, Island	Northwest Regional Council	N.A.	\$448,791	\$2.55
Region 2:	Snohomish	Paratransit Services, Inc.	N.A.	\$428,496	\$2.08
Region 3:	King	Hopelink	N.A.	\$2,990,400	\$2.54
Region 4:	Pierce	Paratransit Services, Inc.	N.A.	\$1,057,320	\$1.77
Region 5:	Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	N.A.	\$467,472	\$3.40
Region 6:	Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	N.A.	\$504,000	\$2.60
Region 7:	Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	N.A.	\$699,372	\$3.15
Region 8:	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	N.A.	\$561,588	\$4.34
Region 9:	Okanogan, Chelan, Douglas	Trancare	N.A.	\$242,736	\$5.86
Region 10:	Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	N.A.	\$94,776	\$3.23
Region 11:	Lincoln, Grant, Adams	Special Mobility Services, Inc.	N.A.	\$108,336	\$3.36
Region 12:	Spokane County	Special Mobility Services, Inc.	N.A.	\$544,920	\$2.04
Region 13:	Whitman, Garfield, Asotin	COAST	N.A.	\$107,100	\$3.79
<b>Totals/Averages</b>			<b>N.A.</b>	<b>\$8,255,307</b>	<b>\$2.55</b>

**Medicaid Transportation Brokers' Regional Operating Statistics**

		<b>Passenger Events</b>	<b>Expenses</b>	<b>Cost Per Event</b>
<b>2005 Out of State</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	6	\$3,034	\$505.67
Region 2: Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3: King	Hopelink	6	\$1,616	\$269.33
Region 4: Pierce	Paratransit Services, Inc.	49	\$9,436	\$192.57
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	3	\$1,349	\$449.67
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	4	\$1,945	\$486.25
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	1	\$5,536	\$5,536
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	2	\$247	\$123.50
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	4	\$3,535	\$883.75
Region 12: Spokane County	Special Mobility Services, Inc.	18	\$7,139	\$396.61
Region 13: Whitman, Garfield, Asotin	COAST	0	N.A.	N.A.
<b>Totals/Averages</b>		<b>93</b>	<b>\$33,837</b>	<b>\$363.84</b>
<b>2005 Meals and Lodging – In state</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	1,396	\$76,086	\$54.50
Region 2: Snohomish	Paratransit Services, Inc.	468	\$28,987	\$61.94
Region 3: King	Hopelink	1,531	\$56,253	\$36.74
Region 4: Pierce	Paratransit Services, Inc.	1,082	\$55,619	\$51.40
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	1,561	\$46,619	\$29.86
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	1,131	\$37,020	\$32.73
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	975	\$59,582	\$61.11
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	5,467	\$180,380	\$32.99
Region 9: Okanogan, Chelan, Douglas	Trancare	2,277	\$82,623	\$36.29
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	506	\$20,771	\$41.05
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	2,327	\$47,463	\$20.40
Region 12: Spokane County	Special Mobility Services, Inc.	1,787	\$92,795	\$51.93
Region 13: Whitman, Garfield, Asotin	COAST	1,745	\$46,161	\$26.45
<b>Totals/Averages</b>		<b>22,253</b>	<b>\$830,359</b>	<b>\$37.31</b>

## Medicaid Transportation Brokers' Regional Operating Statistics

		Passenger Events	Expenses	Cost Per Event
<b>2005 Meals and Lodging – Out of State</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	33	\$2,057	\$62.33
Region 2: Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3: King	Hopelink	72	\$1,232	\$17.11
Region 4: Pierce	Paratransit Services, Inc.	139	\$1,175	\$8.45
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	142	\$10,771	\$75.85
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	235	\$5,314	\$22.61
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	16	\$570	\$35.63
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	2	\$130	\$65.00
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12: Spokane County	Special Mobility Services, Inc.	16	\$2,393	\$149.56
Region 13: Whitman, Garfield, Asotin	COAST	0	N.A.	N.A.
<b>Totals/Averages</b>		<b>655</b>	<b>\$23,642</b>	<b>\$36.09</b>
<b>2005 Vehicle Modification/Lift</b>				
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council	0	N.A.	N.A.
Region 2: Snohomish	Paratransit Services, Inc.	0	N.A.	N.A.
Region 3: King	Hopelink	1	\$5,429	\$5,429
Region 4: Pierce	Paratransit Services, Inc.	4	\$4,596	\$1,149.00
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.	0	N.A.	N.A.
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.	3	\$2,971	\$990
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council	0	N.A.	N.A.
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People	0	N.A.	N.A.
Region 9: Okanogan, Chelan, Douglas	Trancare	0	N.A.	N.A.
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 12: Spokane County	Special Mobility Services, Inc.	0	N.A.	N.A.
Region 13: Whitman, Garfield, Asotin	COAST	0	N.A.	N.A.
<b>Totals/Averages</b>		<b>8</b>	<b>\$12,996</b>	<b>\$1,624.55</b>

**Medicaid Transportation Brokers' Regional Operating Statistics**

			<b>Passenger Trips</b>	<b>Expenses</b>	<b>Cost Per Trip</b>
<b>2005 Grand Total</b>					
Region 1: Whatcom, Skagit, San Juan, Island	Northwest Regional Council		176,123	\$1,970,595	\$11.19
Region 2: Snohomish	Paratransit Services, Inc.		205,614	\$4,500,243	\$21.89
Region 3: King	Hopelink		1,179,015	\$19,900,247	\$16.88
Region 4: Pierce	Paratransit Services, Inc.		596,778	\$8,044,510	\$13.48
Region 5: Clallam, Jefferson, Kitsap, North Mason	Paratransit Services, Inc.		137,450	\$2,708,642	\$19.71
Region 6: Grays Harbor, Pacific, Thurston, Lewis, South Mason	Paratransit Services, Inc.		194,135	\$4,776,861	\$24.60
Region 7: Wahkiakum, Cowlitz, Skamania, Clark, Klickitat	Human Services Council		222,241	\$3,726,423	\$16.77
Region 8: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia	People For People		129,296	\$4,123,151	\$31.89
Region 9: Okanogan, Chelan, Douglas	Trancare		41,443	\$1,268,844	\$30.62
Region 10: Ferry, Stevens, Pend Oreille	Special Mobility Services, Inc.		29,325	\$984,920	\$33.58
Region 11: Lincoln, Grant, Adams	Special Mobility Services, Inc.		32,218	\$1,591,677	\$49.40
Region 12: Spokane County	Special Mobility Services, Inc.		267,473	\$3,700,714	\$13.83
Region 13: Whitman, Garfield, Asotin	COAST		28,281	\$645,867	\$22.84
<b>Totals/Averages</b>			<b>3,239,392</b>	<b>\$57,942,694</b>	<b>\$17.89</b>

Source: Washington State Department of Social and Health Services,  
Health and Recovery Services Administration, 2005.

