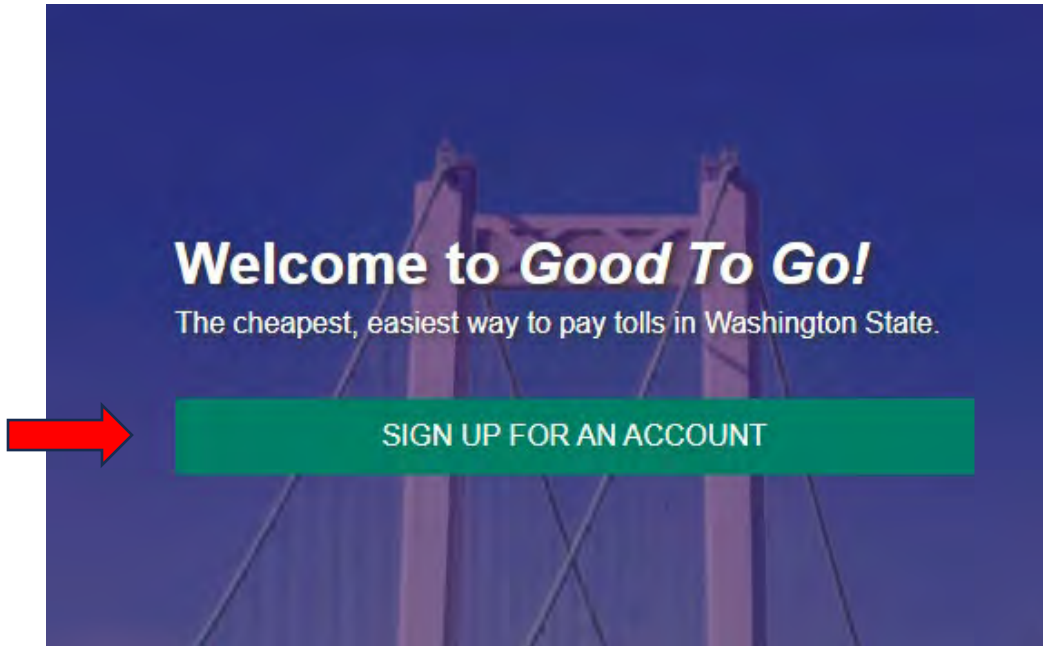


How to open a *Good To Go!* account

Go online to www.MyGoodToGo.com and click the green button that says “SIGN UP FOR AN ACCOUNT”



On the next page, click the purple button that says “CREATE A NEW ACCOUNT”

Create an Online *Good To Go!* Account

If you already opened an account and need to create a username and password, [please click here](#).

What if I already drove on a toll road or have unpaid toll bills?

You can still save money by opening an account. However, you must enter your toll bill or statement number and license plate information in the “[Pay, dispute or lower toll bill](#)” box. Once you do, click “GO” and on the next page you’ll have the option to lower your bill by opening an account. [Click here to open an account if you have an unpaid toll bill](#).

What you’ll need to tell us to finish this step-by-step process:

- Vehicle information – Make, model, color, year, and license plate information.
- Payment information – A valid credit card, debit card, or checking account information (bank account number & routing number).

Temporary accounts

Just visiting? With a temporary account, you’ll have the option to choose a date for your account to close automatically. Learn more about temporary accounts in our [visitor’s guide](#).

I would like to open a temporary account



CREATE A NEW ACCOUNT

SETUP ONLINE ACCESS FOR EXISTING ACCOUNT

CONVERT MY TOLL BILL TO AN ACCOUNT

CONVERT MY CIVIL PENALTY TO AN ACCOUNT

On the “Account Access” page

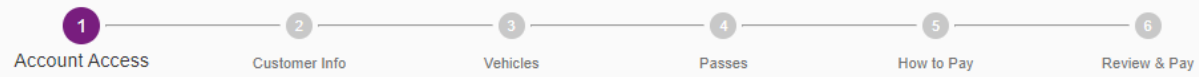
Choose a username, password and four-digit PIN.

Your username must use a minimum of six characters, and must contain only letters, numbers or be a valid email address.

Your password must use:

- A minimum of eight characters
- At least one uppercase letter
- At least one lowercase letter
- At least one number (0-9)

Sign Up for an Account



Account access

Choose a username and password

Username *

Password *

Confirm password *

Create a 4 digit PIN
Verifies your identity for automated phone support

PIN *

Confirm PIN *

Username requirements:

- ✓ Minimum of 6 characters
- ✓ Contain only letters and numbers, or a valid email address

Password requirements:

- ✓ Minimum of 8 characters
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter
- ✓ At least 1 number (0-9)
- ✓ Password must match

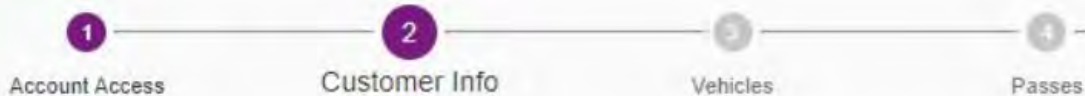
Once you’ve picked a valid username, password and PIN click the NEXT button at the bottom of the page.

On the “Customer Information” page

Enter the proper information in all the form fields marked by an asterisk (*)

You must enter your first and last name, a valid email address and a valid phone number. Click the box that says “Send me text message alerts” if you would like to receive important alerts by text message.

Sign Up for an Account



Customer information

I am creating an account for a business, non-profit, or government agency.

Primary contact information

First name

First name *

Middle initial

Middle initial

Last name

Last name *

Suffix

Email

Email *

Phone type *

Mobile

Phone number *

Phone number

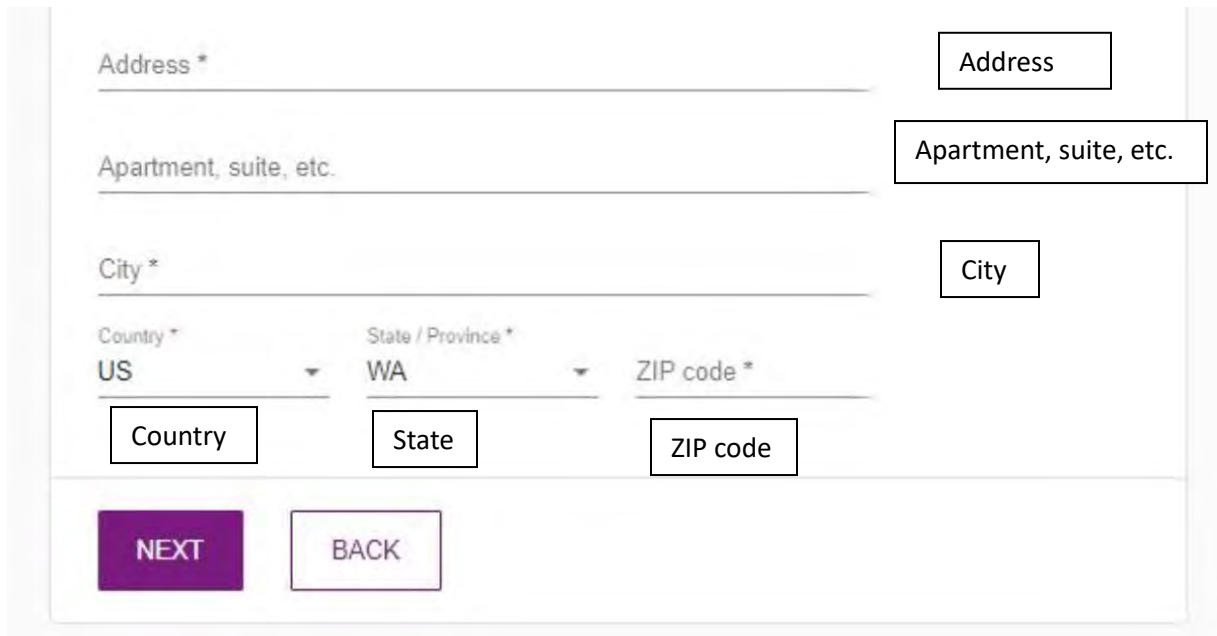
[Add another phone number](#)

Send me text message alerts

Cell phone data and messaging rates may apply.

Address *

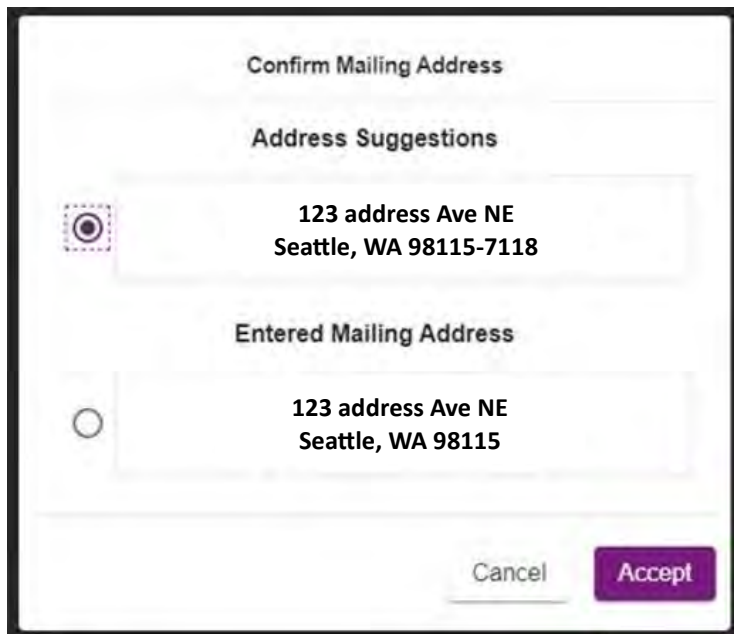
Then enter your mailing address:



The form contains the following fields and buttons:

- Address * (input field)
- Address (button)
- Apartment, suite, etc. (input field)
- Apartment, suite, etc. (button)
- City * (input field)
- City (button)
- Country * (dropdown menu, currently showing US)
- Country (button)
- State / Province * (dropdown menu, currently showing WA)
- State (button)
- ZIP code * (input field)
- ZIP code (button)
- NEXT (button)
- BACK (button)

You may get a pop up asking you to confirm your address because it doesn't match what USPS recognizes as the address. Just confirm whichever address is correct.



The pop-up dialog is titled "Confirm Mailing Address" and contains the following elements:

- Address Suggestions section with a radio button and the address: 123 address Ave NE, Seattle, WA 98115-7118
- Entered Mailing Address section with a radio button and the address: 123 address Ave NE, Seattle, WA 98115
- Buttons: Cancel and Accept

Then click the NEXT button at the bottom of the page.

On the “Vehicles” page

Enter your license plate information and be sure to select the proper plate type from the drop-down menu.

Sign Up for an Account

1 Account Access 2 Customer Info 3 Vehicles 4 Passes 5 How to Pay 6 Review & Pay

Vehicles

Tell us about your vehicles.

Vehicle # 1

Vehicle nickname

Country * State *

US WA

Standard or Special Design Background Temporary


US Government Dealer/Transporter/Other Tribal

License plate type *

Passenger

Passenger

Plate sample: AAA1111, 111AAA,
1A1111, 111111, 1111AA,
11111AA, A11111A, AA1111



This is a personalized license plate

Account summary

Account access
TesterTester

Customer information [CHANGE](#)
Tester Tester null
401 2nd Ave S Seattle, WA US

Vehicle
nickname

If you have a personalized license plate, be sure to click the box that says “This is a personalized license plate”

Standard or Special Design Background Temporary

US Government Dealer/Transporter/Other Tribal

License plate type *

Passenger

Passenger

Plate sample: AAA1111, 111AAA,
1A1111, 111111, 1111AA,
11111AA, A11111A, AA1111



This is a personalized license plate



Then enter your license plate number and using the next set of drop-down menus enter your vehicle's information.

Sign Up for an Account



Vehicles

Tell us about your vehicles.

Vehicle # 1

Vehicle nickname

Country * US State * WA

Standard or Special Design Background Temporary
 US Government Dealer/Transporter/Other Tribal

License plate type * Passenger

Passenger
Plate sample: AAA1111, 111AAA,
1A1111, 111111, 1111AA,
11111AA, A11111A, AA1111



This is a personalized license plate

License plate number *

This is a non-passenger vehicle

Year * Make *

Model * Color

[+ ADD ANOTHER VEHICLE](#)

NEXT

BACK

Account summary

Account access

TesterTester

Customer information

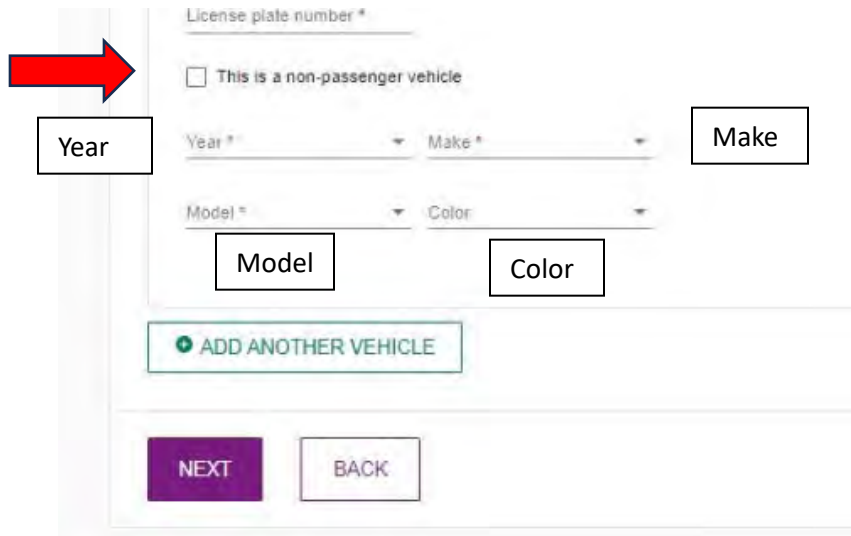
Tester Tester null
401 2nd Ave S Seattle, WA US

[CHANGE](#)

License plate number



If your vehicle's make and model aren't listed as options in the drop-down menus, click on the box that says "This is a non-passenger vehicle" that will let you type in the make and model instead of using the provided list.



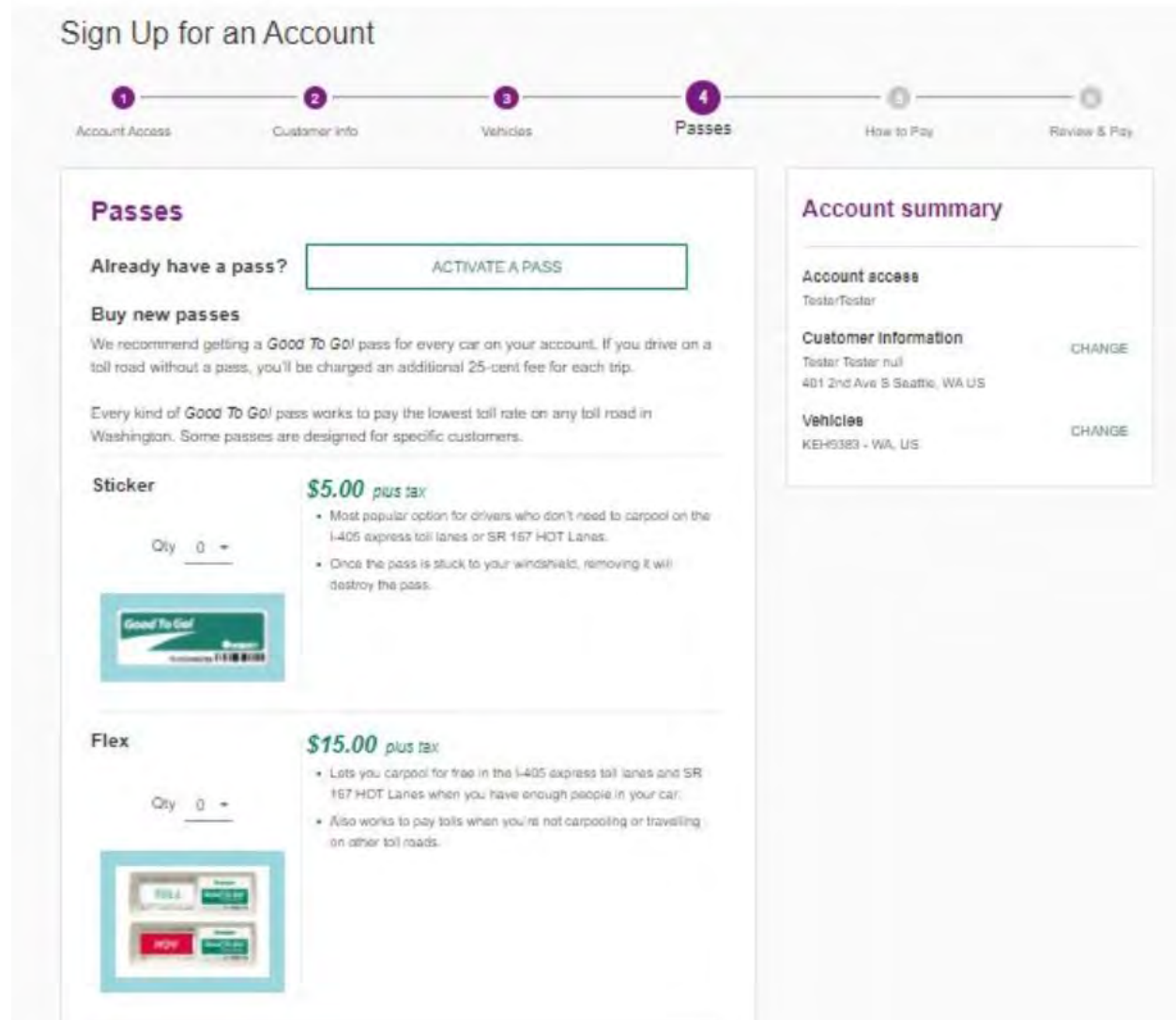
The image shows a screenshot of a web form for vehicle registration. The form includes the following fields and buttons:

- License plate number ***: A text input field.
- This is a non-passenger vehicle**: A checkbox with a label.
- Year ***: A dropdown menu, annotated with a red arrow and a box labeled "Year".
- Make ***: A dropdown menu, annotated with a box labeled "Make".
- Model ***: A dropdown menu, annotated with a box labeled "Model".
- Color**: A dropdown menu, annotated with a box labeled "Color".
- ADD ANOTHER VEHICLE**: A button with a plus icon.
- NEXT**: A purple button.
- BACK**: A white button.

After you've checked all your information is accurate click the NEXT button at the bottom of the page.

On the “Passes” page

You have the option to activate a pass you already own or purchase a pass. There are different advantages to each pass:



Sign Up for an Account

1 Account Access 2 Customer Info 3 Vehicles 4 **Passes** 5 How to Pay 6 Review & Pay

Passes

Already have a pass? [ACTIVATE A PASS](#)

Buy new passes

We recommend getting a **Good To Go!** pass for every car on your account. If you drive on a toll road without a pass, you'll be charged an additional 25-cent fee for each trip.

Every kind of **Good To Go!** pass works to pay the lowest toll rate on any toll road in Washington. Some passes are designed for specific customers.

Sticker

Qty 0 +

\$5.00 plus tax

- Most popular option for drivers who don't need to carpool on the I-405 express toll lanes or SR 167 HOT Lanes.
- Once the pass is stuck to your windshield, removing it will destroy the pass.

Flex

Qty 0 +

\$15.00 plus tax

- Lets you carpool for free in the I-405 express toll lanes and SR 167 HOT Lanes when you have enough people in your car.
- Also works to pay tolls when you're not carpooling or traveling on other toll roads.

Account summary

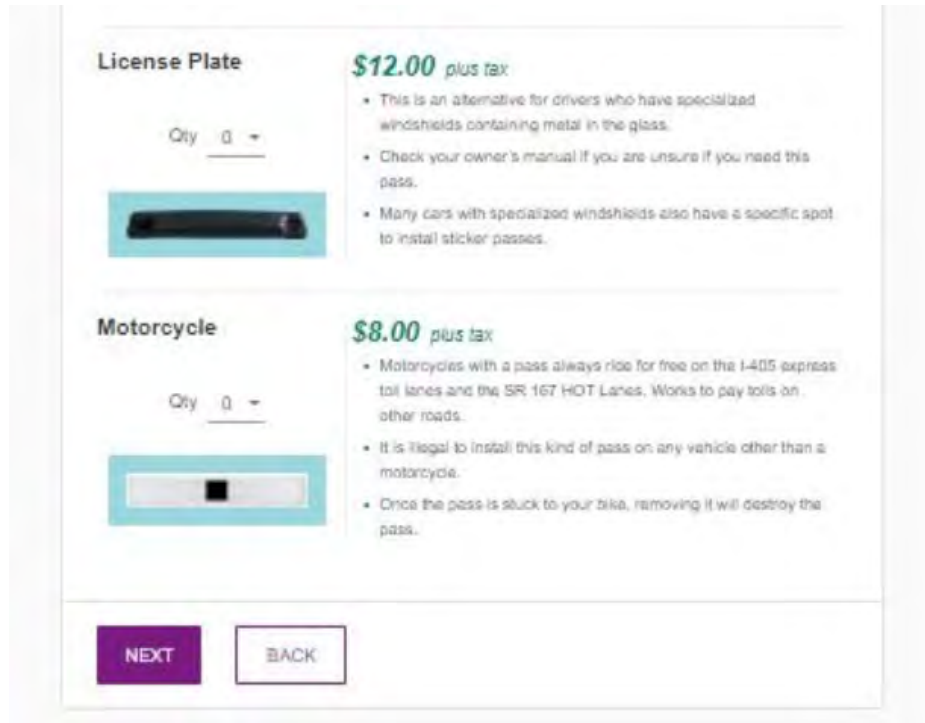
Account access
Tester/Tester

Customer information [CHANGE](#)
Tester/Tester null
401 2nd Ave S Seattle, WA US

Vehicles [CHANGE](#)
KEH9383 - WA, US

A Sticker pass is \$5 plus tax and is the most popular option for drivers who don't need to carpool in the I-405 express toll lanes or SR 167 HOT Lanes. It allows you to pay a toll on all toll road in Washington.

A Flex Pass is \$15 plus tax and lets you carpool toll-free in the I-405 express toll lanes and SR 167 HOT lanes when you have enough people in your car. It also works to pay tolls on allows you to pay a toll on all toll roads in Washington when you don't have enough people to carpool.



The screenshot shows two pass options on the Good To Go! website. The first is the "License Plate" pass, priced at \$12.00 plus tax. It includes a quantity selector set to 0 and an image of a black license plate with a white pass. The second is the "Motorcycle" pass, priced at \$8.00 plus tax, with a quantity selector set to 0 and an image of a white motorcycle pass. Both sections include descriptive bullet points and a "NEXT" button at the bottom.

A License Plate pass is \$12 plus tax and is an alternative for drivers who have specialized windshields that block signals between the passes and the tolling equipment. Check your owner's manual if you are unsure if you need this pass, because many vehicles with specialized windshields also have a specific spot on the windshield you can install a pass and it will work.

A Motorcycle pass is \$8 plus tax. Motorcycles can always use the I-405 express toll lanes and SR 167 HOT lanes toll free, but they will pay a toll when using the Tacoma Narrows Bridge, SR 520 bridge and SR 99 tunnel.

Use the drop-down menu next to "Qty" on each pass to pick how many of each kind you would like to buy.



The screenshot shows the "Sticker" pass option, priced at \$5.00 plus tax. A red arrow points to the quantity selector, which is currently set to 0. Below the selector is an image of a green and white "Good To Go!" sticker. The section also includes descriptive bullet points.

You do not need to buy any passes, but you will save money on each trip if you have a pass installed in your vehicle. Without a pass, you will pay 25-cents more for each trip.

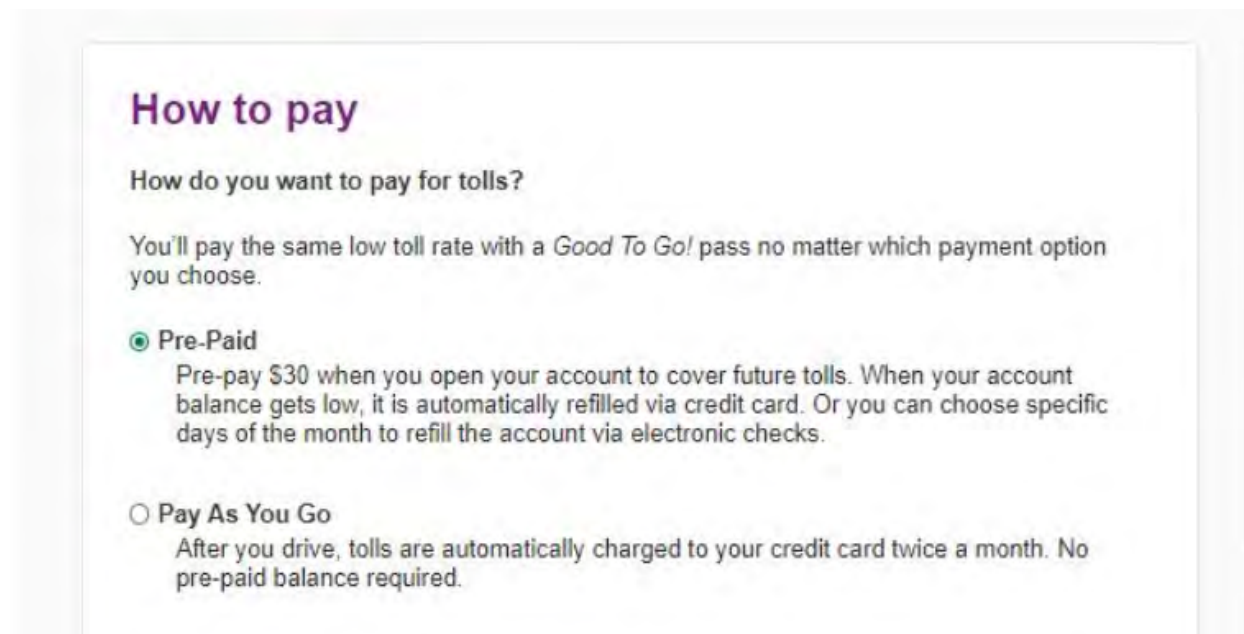
Once you've made your selections, scroll to the bottom of the page, and click the NEXT button.

On the “How to pay” page

You need to choose your account type:

Pre-paid: Pre-pay \$30 when you open your account to cover future tolls. When your account balance gets low it is automatically refilled via credit card. Or you can choose specific days of the month to refill the account via electronic check.

Pay As You Go: After you drive tolls are automatically charged to your credit card twice a month. No pre-paid balance is required.



The screenshot shows a web form titled "How to pay" in purple. Below the title is the question "How do you want to pay for tolls?". A paragraph explains that users will pay the same low toll rate with a Good To Go! pass regardless of the payment option chosen. There are two radio button options: "Pre-Paid" (which is selected) and "Pay As You Go". Each option has a descriptive paragraph below it. The "Pre-Paid" description matches the text in the document above, and the "Pay As You Go" description also matches the text above.

If you picked Pay As You Go you will can hit NEXT and go to the Review & Pay page.

If you selected Pre-Paid you will then need to choose your payment method – either credit card or electronic check.

With an electronic check (ACH) payment, your account is replenished twice a month to maintain a minimum balance. If your balance falls below \$0 before your pre-set replenishment date and you make toll trips, you may receive a toll bill in the mail. If you prefer that your account refills before your balance falls below \$0 you will need to select the credit card option.

Payment method

Credit card

Electronic check

With the Electronic check (ACH) payment method, an account is replenished twice a month to maintain a minimum balance. If your balance falls below \$0 before your preset replenishment date and you make toll trips, you may receive a toll bill in the mail. If you prefer your *Good To Go!* account refills before your balance falls below \$0 you will need to select the "pay with a credit card" option.

You can add more funds to your account when you open it by typing an amount in the form field pictured below:

Additional deposit amount

\$ _____ (optional)

If you picked Electronic Check you have the option of choosing to have your account, be refilled automatically.

Click the box "Refill my account automatically" if you want your payment source charged a set amount to refill your *Good To Go!* account when the balance falls below a certain amount. In the form field directly below the box enter the amount you want added to your *Good To Go!* account each time. The refill amount cannot be less than \$30.

Auto Pay options


Refill my account automatically

Refill Amount

\$ 30.00



Then you have the option pick two days a month that your payment source will be charged automatically to refill your account to the same balance you selected above.

Refill my account to this same balance on the following dates 

1st refill day *

2nd refill day *

1

15

Once you've made your selections scroll to the bottom of the page and click the NEXT button.

If you picked credit card, you can also choose to have your account replenish funds automatically.

If you click the box that says “Refill my account whenever the balance gets low” you can then choose the how much you want added to your account each time it refills (“Refill amount”), and at what point you want funds add to your account (“Low balance amount”). The refill amount cannot be less than \$30.

How do you want to pay for tolls?

You'll pay the same low toll rate with a *Good To Go!* pass no matter which payment option you choose.

Pre-Paid
Pay your tolls in advance. When your account balance gets low, it is automatically refilled via credit card. Or you can choose specific days of the month to refill the account via electronic checks.

Pay As You Go
After you drive, tolls are automatically charged to your credit card twice a month. No pre-paid balance required.

If you've already pre-paid tolls and switch to Pay As You Go, we won't charge your credit card until your pre-paid balance runs out.

Auto Pay options

Refill my account whenever the balance gets low

Refill amount (\$30 minimum) \$ 30.00

Low balance amount (\$8 minimum) \$ 8.00



Once you've made your selections scroll to the bottom of the page and click the NEXT button.

On the “Review & Pay” page

Enter your payment information.

If you selected a credit card as your payment method on the previous page you will need to enter your card information, billing address and shipping address.

Sign Up for an Account

1 Account Access 2 Customer Info 3 Vehicles 4 Passes

Review & Pay

Payment information *

Cardholder name *

Credit card number *

Expiration (MMYY) * Security code *

Billing address *

401 2nd Ave S, WA 98104-3858

Use other billing address

Shipping address *

401 2nd Ave S, WA 98104-3858

Use other shipping address

Cardholder name

Credit card number

Security code

Expiration (MMYY)

If you selected Electronic Check as your payment method, you will need to enter your bank account information

Review & Pay

Payment information *

Account Type

Checking Saving

Routing Number Account Number

Name on account *

Routing number *

Account number *

Financial Institution Name

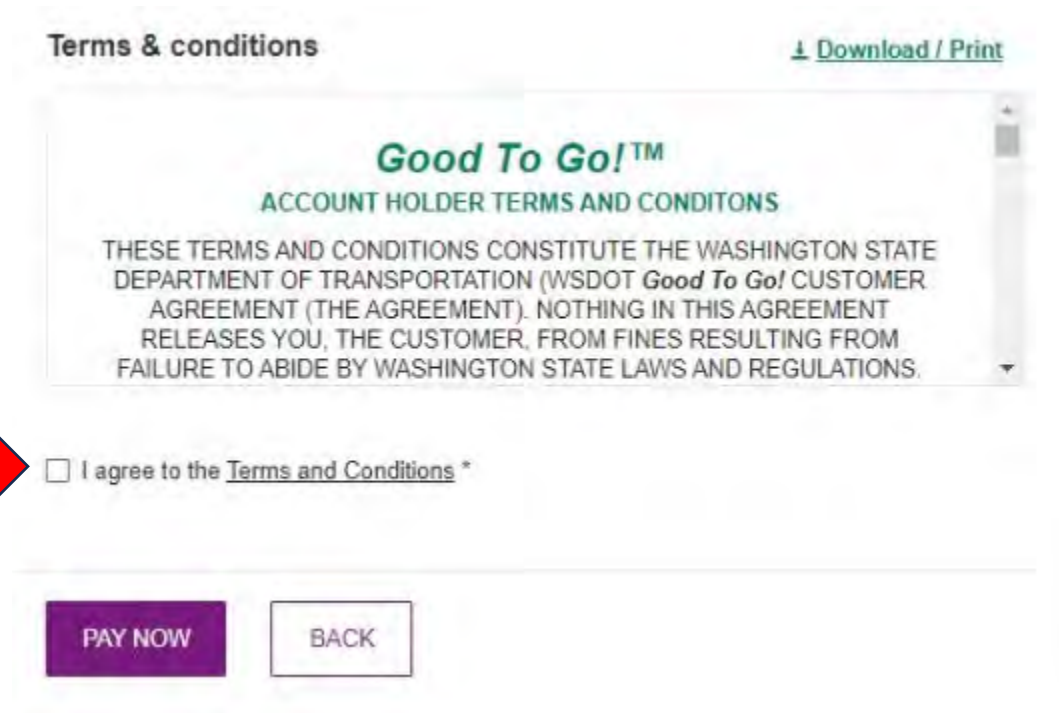
Name on account

Routing number

Account number

Financial Institution Name

Then you need to review and agree to the Terms & Conditions and the ACH Terms & Conditions. [Both terms and conditions are available as PDFs on the WSDOT website](#) in Arabic, Chinese, Korean, Russian, Somali, Spanish and Vietnamese. Agree to the conditions by clicking the box that says “I agree to the Terms and Conditions”



Terms & conditions [Download / Print](#)

Good To Go!™
ACCOUNT HOLDER TERMS AND CONDITIONS

THESE TERMS AND CONDITIONS CONSTITUTE THE WASHINGTON STATE DEPARTMENT OF TRANSPORTATION (WSDOT *Good To Go!* CUSTOMER AGREEMENT (THE AGREEMENT). NOTHING IN THIS AGREEMENT RELEASES YOU, THE CUSTOMER, FROM FINES RESULTING FROM FAILURE TO ABIDE BY WASHINGTON STATE LAWS AND REGULATIONS.

I agree to the [Terms and Conditions](#) *

PAY NOW **BACK**

After agreeing you need to review all your new account information on the right side of the page to make sure your contract information and vehicle information are accurate.

Then click the purple PAY NOW button on the bottom of the page.

Congratulations! You’ve opened a *Good To Go!* account. You will be taken to a page acknowledging the account was opened that will include a confirmation number and your customer ID. This information will also be sent to the email address you used when opening the account.

Should you have any questions, had issues opening your account, or need further assistance, please call customer service at 1-866-936-8246. Translation services are available to you at no charge.